

Analysis of small business retail energy bills in Australia

Final Report, June 2022

Small and Medium Enterprise (SME) Retail Tariff Tracker Project

Prepared by Alvis Consulting, with Energy Consumers Australia



Disclaimer

The energy offers, different energy plans (tariffs) and bill calculations presented in this report and associated workbooks should be used as a general guide only and should not be relied upon. The workbooks are not an appropriate substitute for obtaining an offer from an energy retailer. The information presented in this report and the workbooks is not provided as financial advice.

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If you would like to obtain information about energy offers available to you as a customer, go to the relevant regulator's website or contact the energy retailers directly.

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The Small Business Tariff-Tracking Project: Purpose and outputs

The Small and Medium Enterprise (SME) Retail Tariff Tracker is an ongoing project that will evolve based on feedback received and new retail tariff data being collected.

To date this project has collected and compared small business electricity and gas retail tariffs across Australia and developed a spreadsheet-based tool that allows consumer advocates, and other interested parties, to compare prices and produce their own analysis. Workbooks, which allow the user to enter consumption levels and analyse bills for electricity and gas market offers available to small business customers from April 2016 to April 2022 have been developed for each jurisdiction.¹ While every update of the workbooks will be accompanied by a report, we stress that the workbooks themselves are integral to this project and can be accessed at:

<https://energyconsumersaustralia.com.au/publications/our-research>

The analysis presented in this SME Retail Tariff Tracker project update report is based on retail offers available in April 2022 as well as those collected in October 2021, April 2021, October 2020, April 2020, October 2019, April 2019, October 2018, April 2018, October 2017, April 2017 and April 2016. The consumption levels of 20,000 kilowatt hours for annual electricity consumption and 100 gigajoules for annual gas consumption used for comparing changes in annual bills in this update report reflect feedback received on the SME Retail Tariff-Tracker: Preliminary Report (October 2017) and are consistent with those used for the previous update-report (December 2017, June 2018, December 2018, June 2019, December 2019, June 2020, December 2020 and May 2021).² Readers interested in more background information about SME energy customers, contract and tariff types may also want to refer to the Preliminary Report.

As we collect more data over time the analysis and reporting will evolve. The project aims to highlight issues and trends in relation to price changes, bill-stacks, supply charges, discounting etc. However, the intention is not to ensure that every report covers all potentially interesting aspects in relation to SME energy prices. Timeliness of the update reports is crucial in order to ensure that SME customers, as well as other stakeholders, have access to up to date information. The timeliness aspect of the SME Tariff-Tracking project also means that the aim is not to explore or explain why changes are occurring. Rather the analysis and the findings should be regarded as a tool to track changes and identify potential issues in the SME energy retail markets. As such the aim of the reports is more to serve as conversation starters rather than proposing solutions to issues identified.

Previously, the five Victorian electricity networks introduced new Network Use of System (NUOS) charges as of 1 January every year while they were introduced on 1 July in all other jurisdictions. This informed our decision to collect tariffs as of April and October every year as it meant that the update report based on April data was particularly relevant for capturing recent price changes in Victoria while the update report based on October data was particularly pertinent for analysis of recent price changes in all other jurisdictions. From July 2022, however, Victorian networks will introduce new NUOS charges on 1 July every year. We will however continue to collect and analyse data as of April and October each year to cover both major and minor price changes in all jurisdictions.

This report presents some of the key findings produced by the SME Tariff-Tracking tool to date.

1 All market offers are published offers and do not include special offers that retailers market through special campaigns or brokers. Most retailers have more than one market offer product. The offers used for this analysis are those we deem best (lowest price) amongst their on-going, key products with as few conditions (i.e. direct debit, e-billing and exit fees) as possible. All offers have been sourced from the retailers' websites directly. The offers included in the analysis for this report are listed in Appendix A.

2 Available at <https://energyconsumersaustralia.com.au/publications/sme-retail-tariff-tracker-preliminary-report-october-2017>

1. Key Findings

Key findings in this update report on the SME Tariff-Tracking project in regard to bills, price changes, prices-spreads, discounts, supply charges and network charges include:

SME ENERGY BILLS AND ANNUAL PRICE CHANGES

- A jurisdictional comparison of SMEs consuming 20,000 kWh per annum shows that **businesses in South Australia have the highest annual electricity bills (\$6,855)** while Tasmanian businesses have the lowest (\$4,910). See section 3.1.
- On average, nationally, annual electricity bills for SMEs with this consumption level **increased by approximately \$15 between April 2021 and April 2022**. The greatest decreases in annual electricity bills are in Tasmania (\$560) while businesses in the ACT have experienced significant increases (\$1,010).³ See section 3.1.
- A jurisdictional comparison of SMEs consuming 100 GJ of gas per annum shows that **Tasmanian businesses continue have the greatest annual gas bills (\$4,850) and Victorian businesses have the lowest \$2,505**. See section 3.2.
- On average, nationally, **annual gas bills increased by 4% between April 2021 and April 2022**. On a jurisdictional level however, annual gas bills for SMEs with this consumption level (100 GJ) have increased by \$360 (16.7%) in Victoria. In South Australia, on the other hand, they have decreased by 1.5%. See section 3.2.

IMPACT OF REGULATED OFFERS

- The initial regulated Default Market Offers (DMOs) in NSW, South Australia and South East Queensland took effect on 1 July 2019 and were adjusted on 1 July 2020 and 1 July 2021. In Victoria, the initial Victorian Default Offer (VDO) took effect on 1 July 2019 and was adjusted on 1 January 2020, 1 January 2021, 1 September 2021 and 1 January 2022. All SMEs that were on a retailer's standing offer prior to the introduction of the DMO and VDO were moved to the DMO or VDO. See section 3.1.6.
- In Victoria, **the current VDO is on average 33% lower than the standing offers prior to the initial VDO taking effect in Victoria. In NSW the DMO is 14% lower than the standing offers prior to the initial DMO while in South East Queensland it is 17% lower and in South Australia it is down by 19%**.⁴ See section 3.1.6.

3 Average market offer (including guaranteed discounts and pay on time discounts) for each network area. For areas without market offers (the Ergon Energy, PWC, Horizon Energy and Western Power networks) the bills are based on the regulated/standing offer.

4 Based on the 'big 3' retailers' standing offers prior to DMO/VDO taking effect on 1 July 2019 and the current DMO/VDO prices for small businesses consuming 20,000 kWh per annum.

PRICE-SPREADS

- The difference between the lowest and highest market offer, the maximum price-spread, for electricity has decreased in all jurisdictions except the ACT and NSW over the last year. **In April 2022 the maximum price-spread was approximately \$1,240 in South East Queensland, \$1,245 in Victoria, \$1,565 in the ACT, \$2,255 in South Australia and \$2,600 in NSW.**⁵ See [section 3.1.1](#).
- **The price-spread for gas increased in all jurisdictions except for Tasmania compared with the same period a year ago. It increased significantly in Victoria where the current price-spread is \$1,710.** In South Australia, NSW, Queensland and the ACT the price-spread is \$905, \$840, \$690 and \$580 respectively. In Tasmania, on the other hand, it is as low as \$110.⁶ See [section 3.2.1](#).

ADDITIONAL DISCOUNTS

- Compared to six months ago (October 2021), the level of discounting has remained the same or increased in all jurisdictions except South Australia. **Additional discounts applied to electricity offers have the greatest impact in the ACT (reduces a typical annual bill by approximately \$300) while they have the least impact in Victoria (approximately \$95).**⁷ See [section 3.1.2](#).
- **In relation to gas offers, some retailers offer guaranteed discounts while none of the gas offers currently contain conditional pay on time discounts. Discounts have greatest impact in Western Australia (reduces an average annual bill by approximately \$580) while they have the least impact in Victoria (approximately \$120).**⁸ It should be noted, however, that Western Australia only has three retailers that publish SME market offers and that this discount reflects the 45% discount offered by AGL. See [section 3.2.2](#).

FIXED SUPPLY CHARGES

- **Over the last year, fixed electricity supply charges have decreased in Tasmania, Queensland, the ACT, NSW and Victoria, and have increased in South Australia, the Northern Territory and Western Australia. Western Australia has the highest electricity supply charge in the country (\$685 per annum).** Annual fixed supply charges are \$565 in NSW (decrease of 1%), \$420 in Victoria (decrease of 1%), \$475 in the ACT (decrease of 2%), \$480 in Queensland (decrease of 7%), \$380 in South Australia (increase of 2%), and \$335 in Tasmania (decrease of 11%). The electricity supply charge is lowest in the Northern Territory (\$300). See [section 3.1.3](#).
- Compared with the same period a year ago, fixed gas supply charges have decreased in the ACT (down 18%), NSW (down 8%), South Australia (down 4%) and in Western Australia (down 1%). In Victoria and Tasmania, however, the average supply charges increased by 5.5% and 2% respectively. In Queensland, the average supply charges have remained unchanged. **Fixed gas supply charges as a proportion of the annual bill are currently highest in Victoria and the ACT (15%) and lowest in Western Australia (4%).** See [section 3.2.3](#).

⁵ Based on annual consumption of 20,000 kWh and as of April 2022 the analysis is based on 12 retail offers in the ACT, 21 in Victoria, 28 in South East Queensland, 29 in NSW and 23 in South Australia. Tasmania has not been included in this chart because they only recently gained more retailers. The somewhat low number of retailers in Victoria is because of the ongoing difficulty in locating some retailers' current offers on their websites. For non-Victorian offers we are usually able to locate these offers via the Australian Energy Regulator's (AER) 'Energy Made Easy' comparison website instead but as the Victorian equivalent ('Victorian Energy Compare') does not allow SME customers to compare energy offers without uploading usage data or providing a National Metering Identifier (NMI), this option is not readily available in Victoria.

⁶ Based on annual consumption of 100 GJ and analysis based on 9 retail offers in Victoria, 8 retailers in NSW and South Australia, 6 in Queensland, 5 in the ACT and 2 retailers in Tasmania. Analysis does not include WA as AGL and Origin are relatively new entrants in the WA gas retail market. As of April 2022, however, the maximum price-spread in WA was \$1,745.

⁷ Jurisdictions without market offers have not been included in this analysis. For Queensland, it is based on market offers in South East Queensland (Energex network) only.

⁸ Jurisdictions without or only a few market offers have not been included in this analysis.

ELECTRICITY NETWORK CHARGES

- Compared with the same period a year ago (April 2021), the Network Use of System Charges (NUOS) have remained unchanged in Victoria.⁹ In Queensland, NSW and South Australia, on the other hand, they increased by 1%, while in Tasmania they increased by 3% and in the ACT they increased by 42%. As of April 2022, the ACT is the jurisdiction with the highest NUOS charges (approximately \$3,745 for SMEs consuming 20,000 kWh per annum) while Victoria has the lowest (approximately \$1,980 for the same consumption level).¹⁰ The significant increase to NUOS charges in the ACT is largely driven by the ACT Government's legislation to supply 100% renewable energy. EvoEnergy administers this operation on behalf of the ACT Government and associated costs are passed on to consumers through jurisdictional charges (JS) that are incorporated into the NUOS.¹¹ **See section 3.1.4.**
- Since April 2016 (when the SME Retail Tariff Tracker project commenced) there was initially a trend of declining NUOS as proportion of the total retail bill in all jurisdictions. This trend began turning in April 2020, however, and since October 2020 the NUOS proportion has increased in all NEM jurisdictions except Victoria. **In April 2022, the NUOS proportion of bills was highest in the ACT and South Australia (55.6% and 46.8%, respectively).** **See section 3.1.4.**

ELECTRICITY BILL-STACKS

- In order to examine what businesses actually pay for the various goods, services and policies that are costed by the supply chain and passed on to consumers in a retail bill, we deduct estimated cost components from the average annual retail bill for businesses using 20,000 kWh per annum as of April 2022.¹² **The residual retail component of the average market offer bill is negative in the ACT and as high as 15% in Victoria.**¹³ The 'green scheme' component is highest in the ACT (21%) and lowest in NSW (8%). **The cost of wholesale energy ranges from 30% in the Tasmania to 44% in NSW.** **See section 3.1.5.**

JURISDICTIONAL ANALYSIS

- Section 4 of this report analyses and compares electricity and gas offers available to small business customers in each of the jurisdictions. It compares price-spreads (maximum price differences between retail offers) and assesses the impact guaranteed and conditional pay on time discounts have on energy bills. It also examines changes to network cost and estimates the network cost proportion of total electricity bills. Furthermore, it highlights price changes (increases and/or decreases) that have occurred over the previous six months,¹⁴ differences to annual bills (based on assumed consumption levels) between retailers, as well as electricity networks and gas pricing zones within each jurisdiction.

9 Prior to July 2021, the Victorian electricity networks introduced new Network Use of System (NUOS) charges as of 1 January every year. Since July 2021, however, these changes will occur on 1 July every year (1 July 2022 being the next price re-set).

10 Based on annual consumption of 20,000 kWh

11 See <https://www.evoenergy.com.au/residents/pricing-and-tariffs/electricity-network-and-jurisdictional-charges>

12 To estimate wholesale and environmental ('green-scheme') costs we used the AEMC, Residential Electricity Price Trends 2021, Data available at https://www.aemc.gov.au/sites/default/files/2021-11/2021_residential_electricity_price_trends_report.pdf.

13 A negative residual amount in the ACT does not mean that the retailers do not have costs or a margin in this jurisdiction. It can, however, indicate that the retail costs/margins are lower in the ACT compared to other jurisdictions.

14 As the last data collection of retail offers occurred in April 2022, offers as of April 2022 have been compared to offers as of October 2021 (the previous data collection).

2. Methodology and caveats

2.1 Energy bill analysis and factors influencing price

When analysing the impact tariff changes have on customers' energy bills it is important to be mindful of the various cost components bills are made up of (the bill stack), as well as demand side characteristics such as consumption levels and patterns, and how all these factors may influence the cost of energy.

Firstly, energy bills are made up of three key components: competitive market costs, network costs and 'green scheme' costs. According to the Australian Energy Regulator (AER), the wholesale costs account for 34% of residential customers' electricity bills, the regulated network cost is 46%, retail (costs and margins) is 11%, and 9% are 'green scheme' costs.¹⁵ For gas, the wholesale component accounts for 34% of the total bill, network cost is 40%, and retail (costs and margins) is 25%.¹⁶

The regulated electricity network costs include transmission use of system charge and distribution use of system charges, as well as the cost of meters, meter reads and other ancillary services.¹⁷ The role of retailers is to manage the risk of the wholesale market and thus offer energy products suitable to end-users. All these components influence changes to energy costs and customers' bills. For example: generation costs vary according to fuel sources used, and supply and demand; transmission and distribution costs can go up due to approved network upgrades; retail costs or pricing strategies will be influenced by how well the retailer has managed risk (i.e. their hedging contracts) and effectiveness of competition and other cost inputs the retailers have to manage.

Secondly, as the tariff-tracking tool allows the user to nominate consumption level as well as peak/off-peak proportions where relevant, it is important to be mindful of the significant difference between small businesses' consumption level and usage pattern. Gas bills are particularly difficult to estimate as consumption can be highly seasonal. However, the tool allows the user to analyse bill impacts based on their own assumptions or the type of small business they have in mind.

2.2 Types of businesses and consumption levels

Small business customers are a very heterogeneous customer group in terms of consumption levels, consumption patterns and fuel mix. While households certainly vary in terms of consumption levels and patterns as well, the type of business being conducted can arguably have a much greater impact on consumption, and thus costs. A small office based business largely operating during business hours will have very different consumption levels and usage patterns to a restaurant that is open seven days a week with peak operating hours during the evening.

As part of the small business SME Retail Tariff Tracker project, we aim to establish some potential business profiles that can increase understanding of the various energy needs and usage patterns of different, but relatively common, types of small businesses. We therefore hope these reports will trigger interest in the issues pertaining to small business energy customers and start a dialogue amongst stakeholders that will inform this project as well as Energy Consumer Australia's work more broadly.

2.3 Consumption levels used for this analysis

In order to make a national comparison of electricity and gas bills we have chosen a standard annual consumption level of 20,000 kWh per annum, with the same rate charged for usage all day (which is termed the single rate). For gas we have used a standard annual consumption level of 100 GJ per annum.¹⁸ The 20,000 kWh electricity consumption is based on a (rounded) average of average consumption for

15 Note that these are NEM averages and that the 'bill-stack' does vary between jurisdictions. Also, while the AER analysis is based on residential customers, the breakdown is similar for SMEs. AER, *State of the Energy market 2021*, 262.

16 Ibid, Figure, 263. Note that the AER states that percentages may not add to 100% due to rounding.

17 Note that the competition in metering rule introduced in December 2017 made extensive amendments to metering-related arrangements in the NEM, including transferring metering related roles and responsibilities from the distributors to metering coordinators.

18 Feedback received on our preliminary report (October 2017) included that previous assumptions used for consumption levels were too high for most networks and that using different consumption levels for the jurisdictions made the analysis unnecessarily confusing.

small businesses in various NEM networks by Jacobs Australia for the Australian Energy Market Operator (AEMO) presented in Table 1 below. We arrived at the 100 GJ gas consumption after receiving feedback that the previous assumption of 250 GJ was too high for all jurisdictions except Victoria.

Average consumption levels vary significantly between jurisdictions due to factors such as climate and fuel mix. In Victoria, for example, gas penetration is high, and this means that many businesses use gas for purposes that Tasmanian businesses, for example, are more likely to use electricity for. Overall, an assumed standard annual electricity consumption of 20,000 kWh is high in NSW's Ausgrid network, South Australia and South-East Queensland (Energex), while it is very low for the ACT. An assumed standard annual gas consumption of 100 GJ is low for Victoria and the ACT while more representative for other parts of Australia.

TABLE 1 | Estimated average consumption and typical tariff types for selected NEM network areas¹⁹

Jurisdiction	Network	kWh/annum	Common tariff/meter type
NSW	Ausgrid	13,000	EA050 (single rate)
NSW	Endeavour Energy	27,299	N90 (single rate)
VIC	Citipower	36,209	C1G (single rate)
VIC	Powercor	21,674	ND5 (interval tariff)
VIC	Ausnet Services	24,724	NEE12 (single rate)
VIC	Jemena	21,858	A200 (single rate)
VIC	United Energy	23,629	LVM1R (single rate)
QLD	Energex	16,628	8300 (demand tariff)
SA	SAPN	14,262	2 rate (peak/off-peak rate)
TAS	TasNetworks	25,315	TAS22 (single rate)
ACT	Evoenergy	32,257	General network (single rate)

In terms of tariff types, the single rate, the tariff type used for this analysis, is the most common for small businesses in all network areas except Energex, Powercor and South Australian Power Network (see table 1). Finally, we would encourage anyone with interest in energy bill analysis of different tariff types and/or consumption levels to use the small business SME Retail Tariff Tracker project workbooks available at:

<https://energyconsumersaustralia.com.au/publications/our-research/page/3>

2.4 Bill calculations

Energy offers are made up of numerous rates and charges (i.e. peak rates, off peak rates and supply charges) and in order to compare offers, or prices, we have based the analysis on estimated annual bills for certain consumption levels. Annual bills, inclusive of guaranteed discounts, pay on time discounts and GST, have been calculated for all retail offers.²⁰ When the report refers to the average bill for a jurisdiction or a network, it refers to the average (arithmetic mean) bill based on all relevant retailers. The average bill is not weighted to reflect individual retailers' customer numbers.

¹⁹ Table based on Jacobs Australia, *Retail electricity price history and project trends*, AEMO, 21 September 2017 Note that Powercor has advised that their most common small business tariff is the ND1 (single rate) and not ND5 as per Table 1.

²⁰ Appendix A contains a list of all offers used for this report.

3. National comparison of energy bills

This section analyses and compares electricity and gas offers available to small business customers in Australia, based on available retail offers from April 2016 to April 2022.²¹ The analysis highlights changes to energy bills, jurisdictional differences to annual bills (based on assumed consumption levels) as well as electricity networks, differences in the fixed supply charges and the impact guaranteed and conditional pay on time discounts have on energy bills in various areas. It also estimates the size of the network, wholesale, 'green schemes' and retail components of electricity bills. Prior to July 2021, the electricity Network Use of System (NUOS) charges changed on 1 January in Victoria and on 1 July in all other jurisdictions. As such, the April data, and associated report, typically revealed recent price changes in Victoria while the October data (and report) highlighted major price changes in the other jurisdictions. From 1 July 2022, however, NUOS charges will change on 1 July in all jurisdictions. That said, there are changes to most of the competitive energy retail markets throughout the year, and the six-monthly update approach will continue to ensure that both major and minor price resets are covered.

As there have been significant wholesale electricity price increases in April 2022, many of the smaller retailers have recently changed their offers or temporarily ceased accepting new customers. In NSW in particular some retailers that had recently updated offers as of mid-April 2022 (when the data for this report was collected) may have changed or removed these offers by late April 2022 due to the price volatility they are currently experiencing.

3.1 Electricity bills

Chart 1 shows estimated annual electricity bills for SMEs that consume 20,000 kWh per annum across all states and territories. South Australian businesses with this consumption level will typically have an annual electricity bill of approximately \$6,855, while Tasmanian businesses will pay \$4,910.

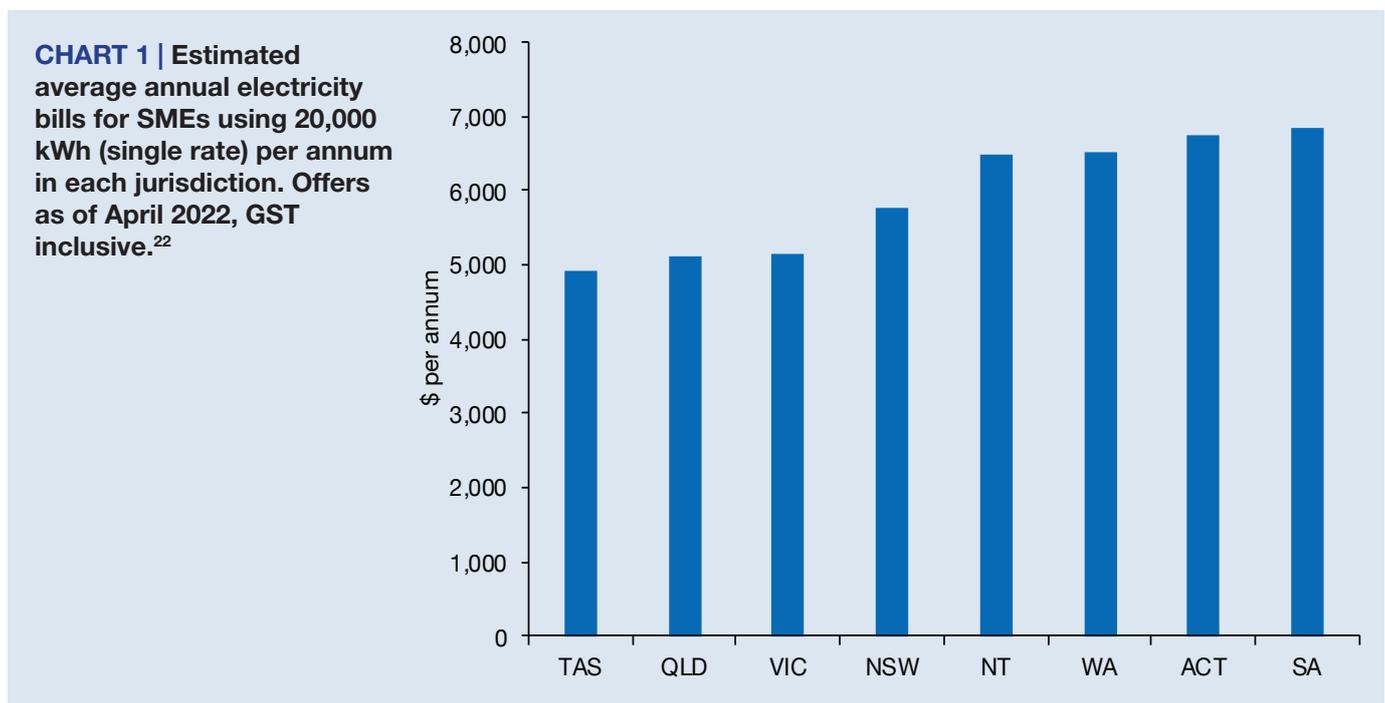


Chart 2 shows changes to electricity bills from April 2016 to April 2022. It shows that bills decreased in all jurisdictions except for the ACT, Western Australia and the Northern Territory during the period but that the

²¹ Since April 2017, retail offers have been collected in April and October each year.

²² Based on offers available in April 2022. Average market offer (including guaranteed discounts and pay on time discounts) for each network area. For areas without market offers (the Ergon Energy, PWC, Horizon Energy and Western Power networks) the bills are based on the regulated/standing offer.

increases vary significantly between jurisdictions.²³ Furthermore, it shows that two jurisdictions have had price decreases over the last six months (the ACT and Victoria) while average bills in South Australia and NSW have increased (up 2 - 3%).

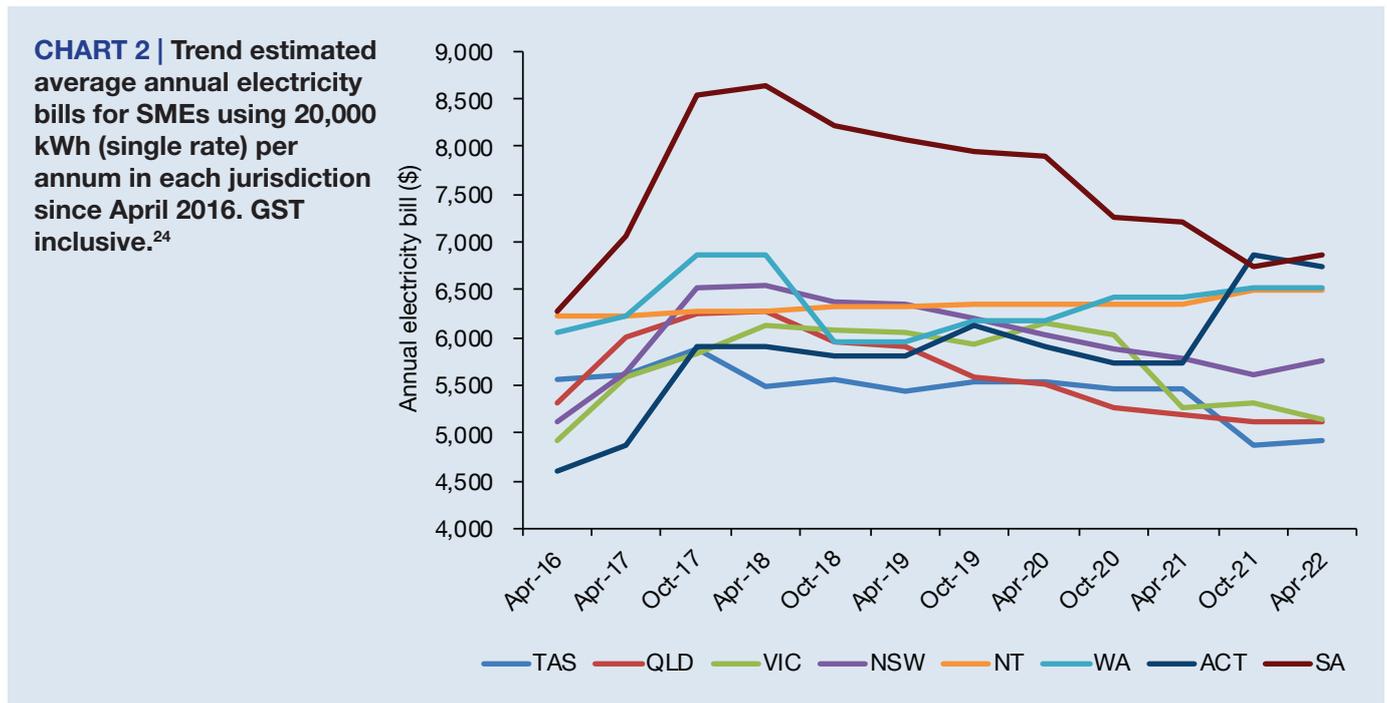


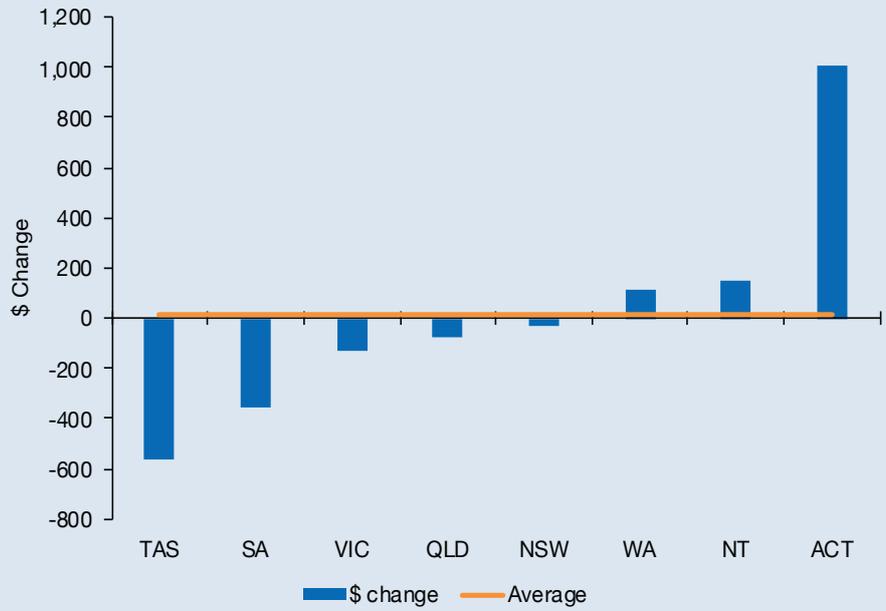
Chart 3 shows \$ changes to annual bills between April 2021 and April 2022. On average, nationally, annual electricity bills for SMEs with this consumption level increased by approximately \$15 between April 2021 and April 2022. The greatest increases in annual electricity bills are in the ACT (\$1,010) while businesses in Tasmania had the greatest decrease (\$560).²⁵

23 Note that there are changes to the retailers offering market offers in the various jurisdictions most years. In Tasmania, for example, new retailers have entered the market during this period and the average bill calculation for October 2019 and April 2020 is based on Aurora Energy and 1st Energy's offers while October 2020 and April 2021 are based on Aurora Energy, 1st Energy and Future X Power. In October 2021 three further retailers had offers in Tasmania (Local Energy, Glow Power and CovaU) and these have been included in the calculations since then.

24 Average market offer (including guaranteed discounts and pay on time discounts) for each network area. For areas without market offers (the Ergon Energy, PWC, Horizon Energy and Western Power networks) the bills are based on the regulated/standing offer.

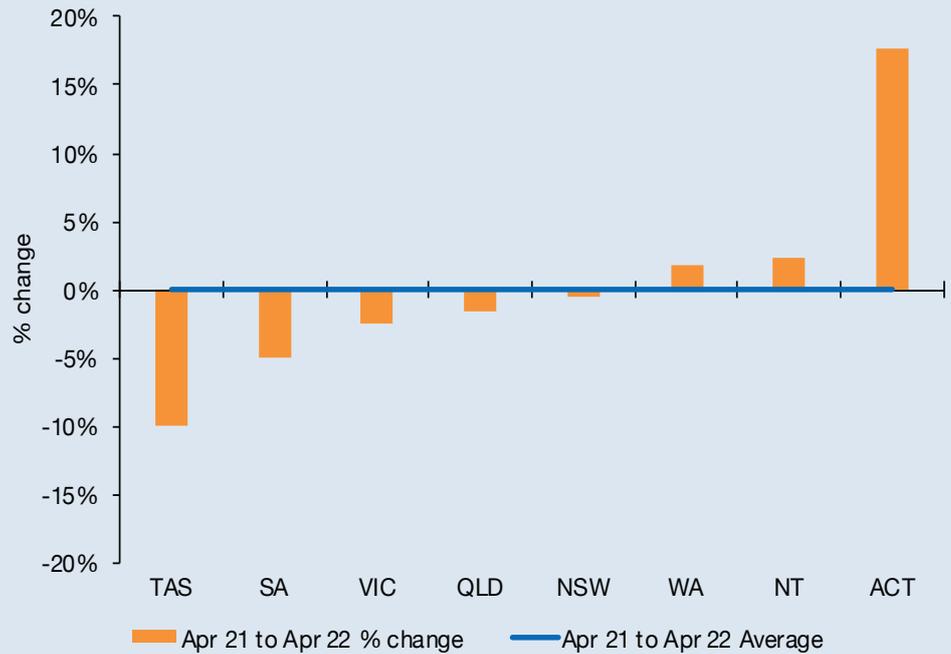
25 Note that these price changes may differ from the overall averages in the jurisdictional analyses (section 4 below). This is because the average bill in this section is based on all retailers offering retail contracts as of April 2021 and April 2022 while the jurisdictional analyses compare retailers that had offers in both April 2021 and April 2022 only. Also, in relation to Tasmania, the October 2018 bill calculation is based on Aurora Energy only while the October 2019 and April 2020 bill calculations are based on Aurora and 1st Energy. The October 2020 and April 2021 calculations are based on Aurora, 1st Energy as well as Future X Power while the October 2021 and April 2022 calculations are based on six retailers (Aurora, 1st Energy, Future X Power, CovaU, Glow Power and Energy Locals).

CHART 3 | Changes (\$) to average annual electricity bills for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction from April 2021 and April 2022. GST inclusive.



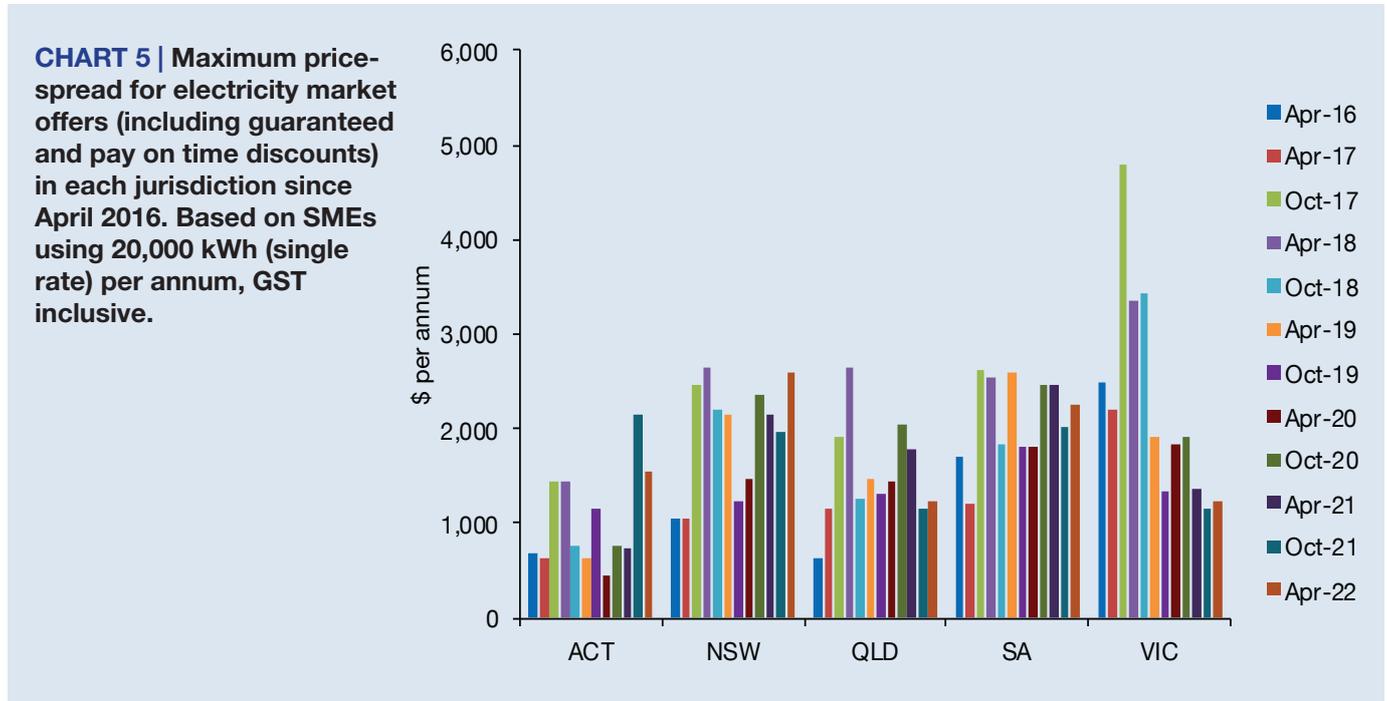
In terms of percentage changes, Chart 4 shows that bills in the ACT increased by 18% while bills in Tasmania decreased by 10% during this period. In terms of a national average, however, electricity prices remained unchanged between April 2021 and April 2022.

CHART 4 | Changes (%) in average electricity bills for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction from April 2021 and April 2022. GST inclusive.



3.1.1 Maximum price spread – electricity

The difference between the market offers, the maximum price-spread, has decreased in all jurisdictions except the ACT and NSW over the last year (since April 2021). In April 2022 the maximum price-spread was approximately \$1,240 in South East Queensland, \$1,245 in Victoria, \$1,565 in the ACT, \$2,255 in South Australia and \$2,600 in NSW.²⁶ Chart 5 shows the trend in the maximum price-spread since April 2016 for all jurisdictions where a number of retailers offer electricity market contracts.



²⁶ Based on annual consumption of 20,000 kWh and as of April 2022 the analysis is based on 12 retail offers in the ACT, 21 in Victoria, 28 in South East Queensland, 29 in NSW and 23 in South Australia. Tasmania has not been included in this chart because they only recently gained more retailers. The somewhat low number of retailers in Victoria is because of the ongoing difficulty in locating some retailers' current offers on their websites. For non-Victorian offers we are usually able to locate these offers via the Australian Energy Regulator's (AER) 'Energy Made Easy' comparison website instead but as the Victorian equivalent ('Victorian Energy Compare') does not allow SME customers to compare energy offers without uploading usage data or providing a National Metering Identifier (NMI), this option is not readily available in Victoria.

3.1.2 Additional discounts – electricity

While some retailers offer guaranteed discounts, others have discounts that are conditional upon bills being paid on time. Chart 6 shows the difference between the average market offer bill excluding guaranteed and conditional discounts, and the average market offer bill inclusive of discounts. It shows that discounts have the greatest impact in the ACT (reduces a typical annual bill by approximately \$300) while they have the least impact in Victoria (approximately \$95).²⁷ Compared to six months ago (October 2021), the level of discounting has remained the same or increased in all jurisdictions except the South Australia.

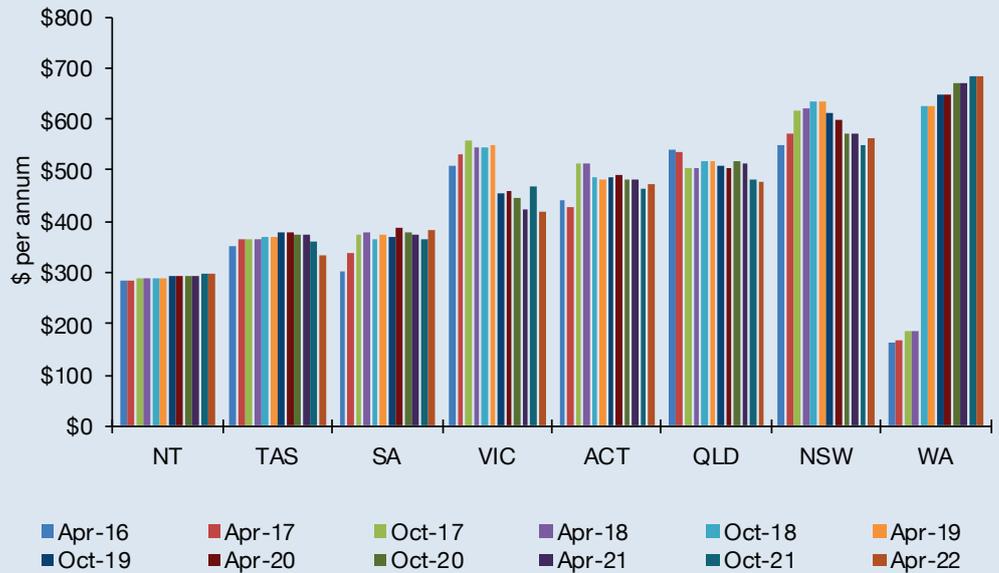


3.1.3 Fixed supply charge – electricity

Over the last year, fixed supply charges have decreased in Tasmania, Queensland, the ACT, NSW and Victoria, and have increased in South Australia, the Northern Territory and Western Australia. Western Australia has the highest supply charge in the country (\$685 per annum). Annual fixed supply charges are \$565 in NSW (decrease of 1%), \$420 in Victoria (decrease of 1%), \$475 in the ACT (decrease of 2%), \$480 in Queensland (decrease of 7%), \$380 in South Australia (increase of 2%), and \$335 in Tasmania (decrease of 11%). The supply charge is lowest in the Northern Territory (\$300).

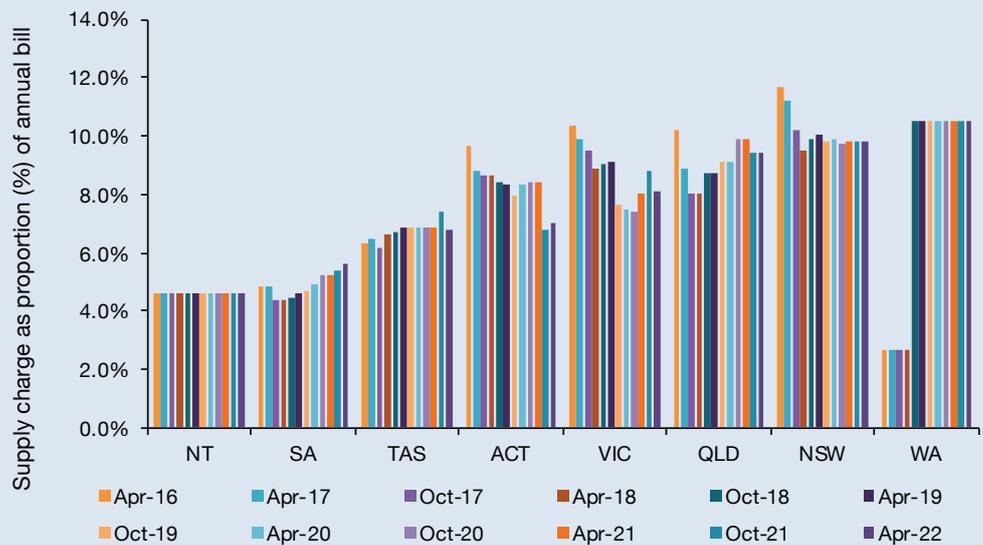
²⁷ Jurisdictions without market offers have not been included in this analysis. For Queensland, it is based on market offers in South East Queensland (Energex network) only.

CHART 7 | Trend in average annual electricity supply charge (\$) for SMEs on the single rate in each jurisdiction from April 2016 to April 2022. GST inclusive²⁸



Fixed supply charges as a proportion of the annual bill are currently highest in Western Australia (10.5%) and lowest in the Northern Territory (4.6%). Over the last six months (since October 2021), the supply charge as proportion of bills has decreased in Tasmania and Victoria. Chart 8 shows the trend in the average electricity supply charge as proportion of bill in each jurisdiction.

CHART 8 | Trend in average annual electricity supply charge as proportion (%) of bill for SMEs using 20,000 kWh per annum (single rate) in each jurisdiction from April 2016 to April 2022. GST inclusive.

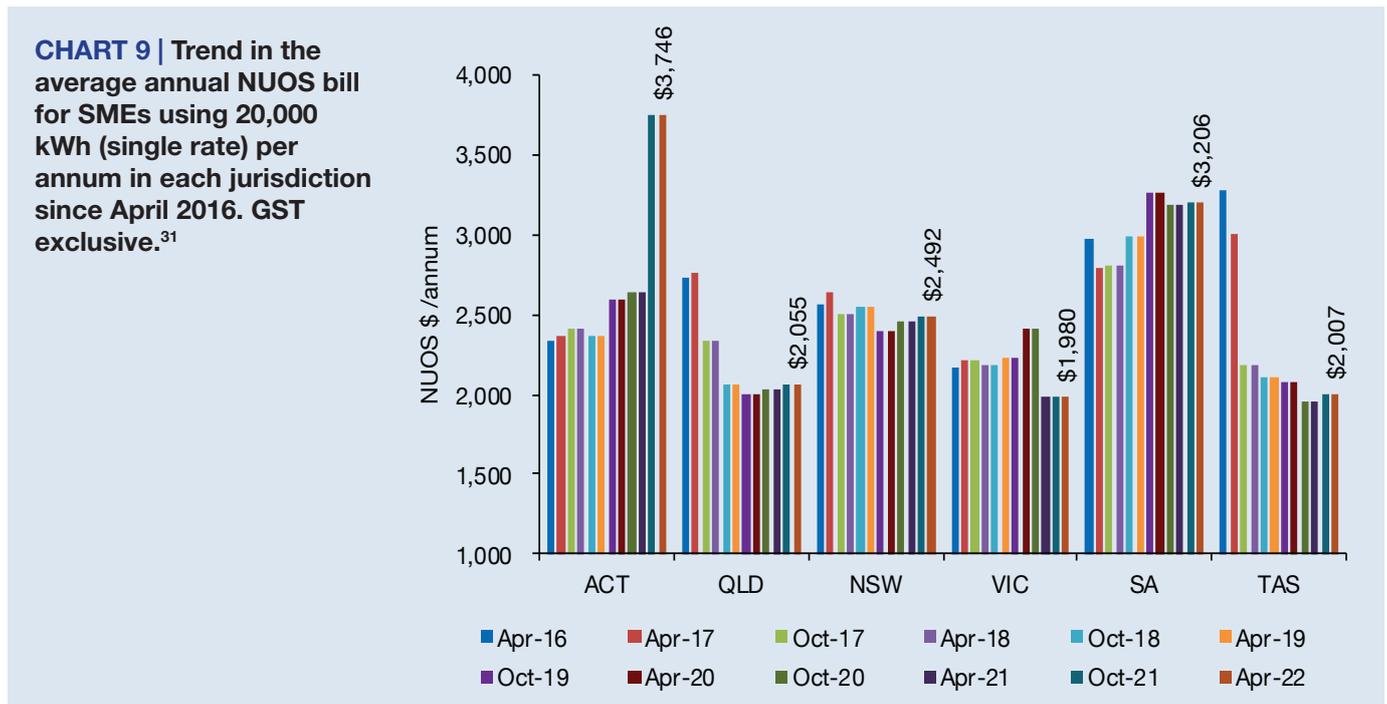


²⁸ Based on the average annual supply charge for electricity market offers except for in WA, NT, Tasmania and Northern Queensland (Ergon Energy network) where it is based on the regulated rate.

3.1.4 Electricity network charges

Compared with the same period a year ago (April 2021), the Network Use of System Charges (NUOS) have remained unchanged in Victoria.²⁹ In Queensland, NSW and South Australia, on the other hand, they increased by 1%, while in Tasmania they increased by 3% and in the ACT they increased by 42%. The significant increase to NUOS charges in the ACT is largely driven by the ACT Government’s legislation to supply 100% renewable energy. EvoEnergy administers this operation on behalf of the ACT Government and associated costs are passed on to consumers through jurisdictional charges (JS) that are incorporated into the NUOS.³⁰

As of April 2022, the ACT is the jurisdiction with the highest NUOS charges (approximately \$3,745 for SMEs consuming 20,000 kWh per annum) while Victoria has the lowest (approximately \$1,980 for the same consumption level).



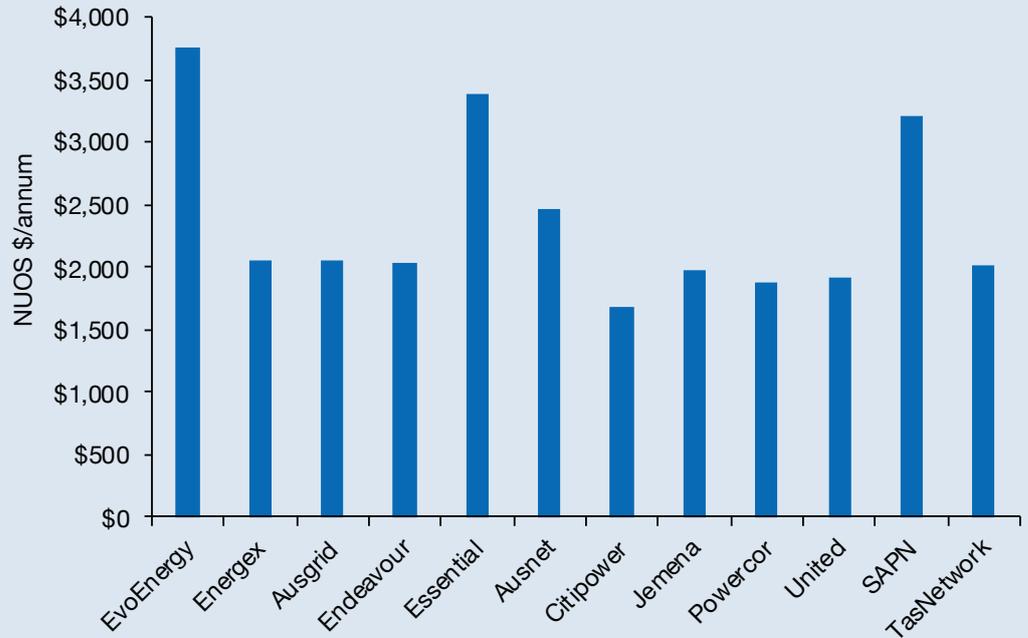
In NSW and Victoria, where there is more than one network area, the state variations in NUOS charges are significant. Large, and predominantly country networks, such as Essential Energy in NSW have network charges that are similar to that of the South Australia Power Network (SAPN). Victoria’s urban Citipower network, on the other hand, is the network with the lowest NUOS charges in the National Electricity Market (NEM). See Chart 10.

29 Prior to July 2021, the Victorian electricity networks introduced new Network Use of System (NUOS) charges as of 1 January every year. Since July 2021, however, these changes will occur on 1 July every year (1 July 2022 being the next price re-set).

30 See <https://www.evoenergy.com.au/residents/pricing-and-tariffs/electricity-network-and-jurisdictional-charges>

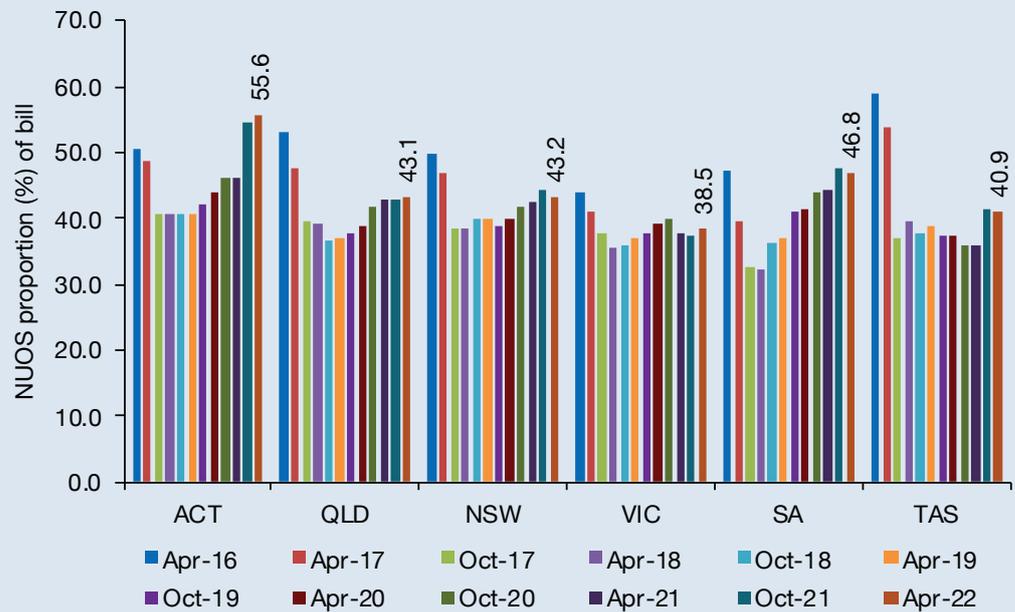
31 Queensland is based on Energex network only.

CHART 10 | Annual NUOS bill for SMEs using 20,000 kWh (single rate) per annum in each network as of April 2022. GST exclusive.³²



Since April 2016 (when the SME Retail Tariff Tracker project commenced) there was initially a trend of declining NUOS as proportion of the total retail bill in all jurisdictions. This trend began turning in April 2020, however, and since October 2020 the NUOS proportion has increased in all NEM jurisdictions except Victoria. In April 2022 the NUOS proportion of bills was highest in the ACT and South Australia (55.6% and 46.8%, respectively). See Chart 11.

CHART 11 | NUOS as proportion of total annual electricity bill for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction since April 2016. Total retail bill is GST inclusive.³³



³² NUOS bills are based on the fixed supply charge and usage charges only and do not include separately listed metering charges.

³³ Total retail bill based on average market offer including guaranteed and pay on time discounts. Note that Queensland is based on the Energex network only.

3.1.5 Electricity ‘bill-stacks’

In the preceding section we estimated the proportion that network charges make up in the retail bill. The Australian Energy Market Commission (AEMC) annually publishes estimates of the components of the residential retail bill. We have undertaken a similar breakdown for the SME retail bill, but this needs to be qualified by the availability of public data to accurately estimate wholesale costs.

In order to estimate what retailers currently pay for wholesale energy we have used the average of the AEMC’s 2021/22 and 2022/23 figures.³⁴ We do note, however, that wholesale prices increased in early 2022 and that these averages may underestimate the wholesale costs faced by retailers. This is particularly pertinent to Queensland where the quarterly average price was three and a half times greater in early 2022 compared to a year ago.³⁵

TABLE 2 | AEMC electricity wholesale costs (c/kWh) 2021/22 and 2022/23

	c/kWh 2021/22	c/kWh 2022/23	Average c/kWh
ACT	9.97	12.03	11.0
NSW	10.42	12.55	11.5
Queensland	8.55	7.21	7.9
South Australia	9.49	11.16	10.3
Tasmania	6.72	6.81	6.8
Victoria	8.13	7.32	7.7

The AEMC’s Electricity Price Trends data is also the source used to estimate ‘green scheme’ costs.³⁶ Table 3 below shows AEMC’s estimated environmental costs for 2021/22 and 2022/23 as well as the average used for this analysis.

TABLE 3 | AEMC ‘Green scheme’ costs (c/kWh) 2021/22 and 2022/23

	c/kWh 2021/22	c/kWh 2022/23	Average c/kWh
ACT	6.85	6.09	6.47
NSW	2.24	2.01	2.13
Queensland	2.38	2.09	2.24
South Australia	3.27	3.01	3.14
Tasmania	2.31	2.16	2.24
Victoria	2.22	2.15	2.19

By deducting estimated GST, NUOS costs, wholesale costs and the cost of environmental policies (‘green schemes’), the residual retail component of the average market offer bill is shown in Chart 12. This component is currently negative in the ACT and as high as \$715 in Victoria.³⁷

34 AEMC, Residential Electricity Price Trends 2021, Data available at https://www.aemc.gov.au/sites/default/files/2021-11/2021_residential_electricity_price_trends_report.pdf

35 AEMO, Quarterly Energy Dynamics Q1 2022, April 2022

36 AEMC, Residential Electricity Price Trends 2021, Data available at https://www.aemc.gov.au/sites/default/files/2021-11/2021_residential_electricity_price_trends_report.pdf.

37 Note that the retail component is the residual amount after deducting other costs from the bills. All market offers are inclusive of any guaranteed or pay on time discount offered by the retailers. A negative residual amount in the ACT does not mean that the retailers do not have costs or a margin in this jurisdiction and we emphasise that this is based on average retail bill across all retailers (not weighted for market share). It can, however, indicate that the retail costs/margins are lower in the ACT compared to other jurisdictions. We have also been advised that the NUOS includes some ‘green scheme’ costs in the ACT.

CHART 12 | Estimated cost components of annual electricity bill for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction in April 2022. Total retail bill is GST exclusive.³⁸

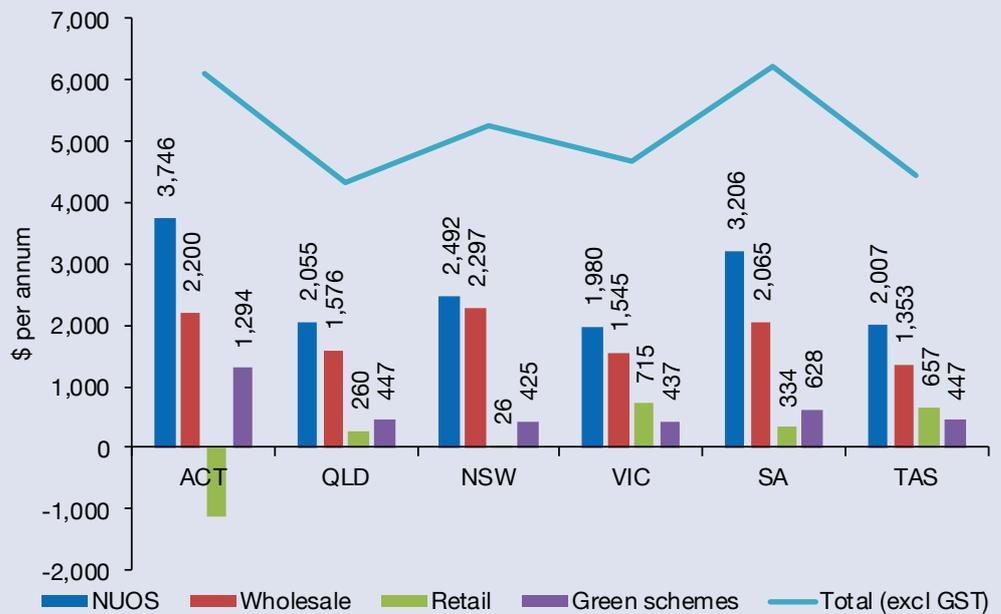
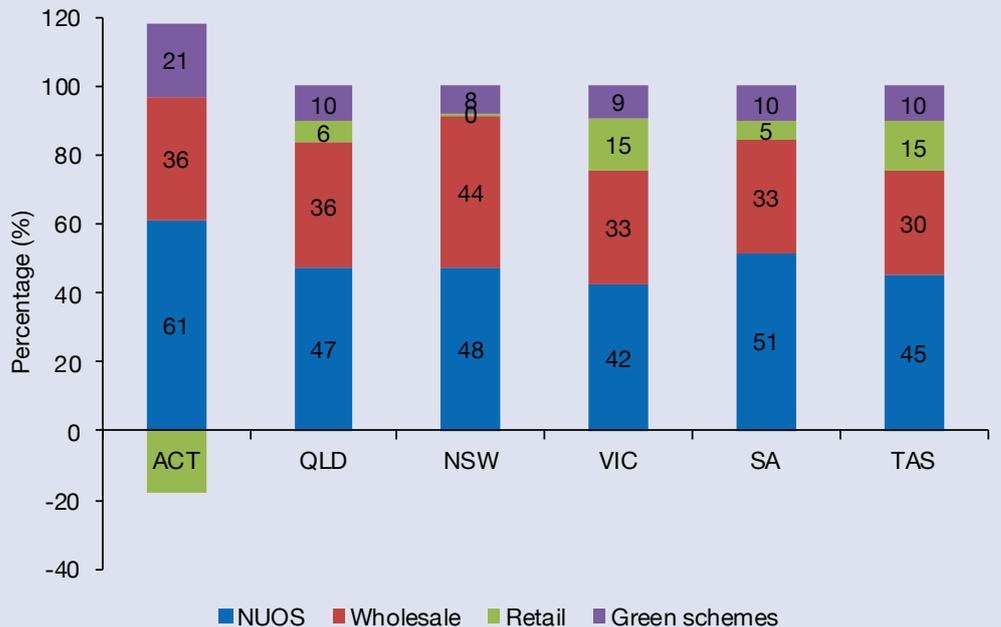


Chart 13 shows the bill components as a percentage of the total bill. It shows that the NUOS component of a retail bill (exclusive of GST) is 42-61%. The cost of wholesale energy ranges from 30% in Tasmania to 44% in NSW. The residual retail component also varies significantly, from negative in the ACT to 15% in Victoria.³⁹ The 'green scheme' component is highest in the ACT (21%) and lowest in NSW (8%).

CHART 13 | Estimated bill-stack proportions of annual electricity bill for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction in April 2022. Total retail bill is GST exclusive.⁴⁰



³⁸ The NUOS does not include separately listed standard metering charges. The Queensland figures are based on the Energex network only.

³⁹ A negative residual amount in the ACT does not mean that the retailers do not have costs or a margin in this jurisdiction. It can, however, indicate that the retail costs/margins are lower in the ACT compared to other jurisdictions.

⁴⁰ Total retail bill based on average market offer including guaranteed and pay on time discounts. Note that as these proportions are based on total retail bills exclusive of GST, the network proportion will be greater than in chart 11 which is based on bills inclusive of GST.

3.1.6 Impact of the Default Market Offer (DMO) and Victorian Default Offer (VDO)

In October 2018 the Australian Treasurer and the Minister for Energy requested the Australian Energy Regulator (AER) develop a Default Market Offer (DMO) for each electricity network area in NSW, South Australia and South East Queensland.⁴¹ This request was in response to recommendations outlined in the Australian Competition and Consumer Commission’s (ACCC) Retail Electricity Pricing Inquiry. The initial regulated DMOs took effect on 1 July 2019 but these rates were replaced by new DMO rates on 1 July 2020 and 2021. The DMO has replaced the retailer determined standing offers previously available in these networks.

The Victorian Default Offer (VDO) is a Victorian Government initiative that requires the Essential Services Commission (ESC) to set a VDO for basic metering types (single rate and two-rate) in each network area. All retailers are required to offer the VDO but they can, and still do, offer other market contracts. The initial VDO took effect on 1 July 2019 but these rates were replaced by new VDO rates on 1 January 2020, 1 January 2021, 1 September 2021 and 1 January 2022. All SMEs that were on a retailer’s standing offer prior to the introduction of the DMO and VDO were moved to the DMO or VDO.

On average, the current DMO/VDO have lowered standing offer bills by approximately 33% in Victoria, 14% in NSW, 17% in South East Queensland and 19% in South Australia compared to the standing offers that were in place prior to the DMO/VDO taking effect in July 2019.⁴² The below outlines the decreases to standing offers post the DMO and VDO taking effect and further analysis on impacts and market changes are discussed under the jurisdictional analysis (Section 4).

The Default Market Offer (DMO)

The AER’s DMO is expressed as an annual bill for a set consumption level and retailers are still able to “translate the annual amount into different tariff structures”.⁴³ The Regulations stipulate that retailers must structure their prices to not exceed the annual DMO price for that consumption level.⁴⁴

The DMO prices, effective from July 2021, for single rate in NSW, South East Queensland and South Australia, as well as AER’s estimated median saving for customers on set consumption levels are listed in table 4 below.⁴⁵

TABLE 4 | Small business DMO prices in NSW, South East Queensland and South Australia for 2021-22 (including GST)

	Ausgrid	Endeavour Energy	Essential Energy	Energex	SAPN
SINGLE / FLAT RATE					
Annual bill	\$6,900	\$5,736	\$7,791	\$5,517	\$8,033
Change*	-\$340	-\$441	-\$250	-\$243	-\$272
Consumption level	20,000 kWh/ annum				

* The change is the difference to annual bills between the DMO price that took effect in July 2020 and the DMO price that took effect in July 2021 based on the model annual usage.

In NSW, the current DMO produces significantly lower bills compared to AGL, Energy Australia and Origin Energy’s standing offers prior to 1 July 2019. Chart 14 compares the DMOs as of July 2021, July 2020 and July 2019 to the ‘big 3’ retailers’ average standing offers in each network area.⁴⁶ In the Ausgrid network the current DMO is 16% less than the average standing offer as of April 2019, in Endeavour Energy it is 15% less and bills are down by 12% in Essential Energy.

41 See <https://www.aer.gov.au/system/files/Letter%20to%20the%20AER%20Chair%20-%20default%20pricing.pdf>

42 Based on the ‘big 3’ retailers’ standing offers prior to DMO/VDO taking effect and the current DMO/VDO offers for small businesses consuming 20,000 kWh per annum.

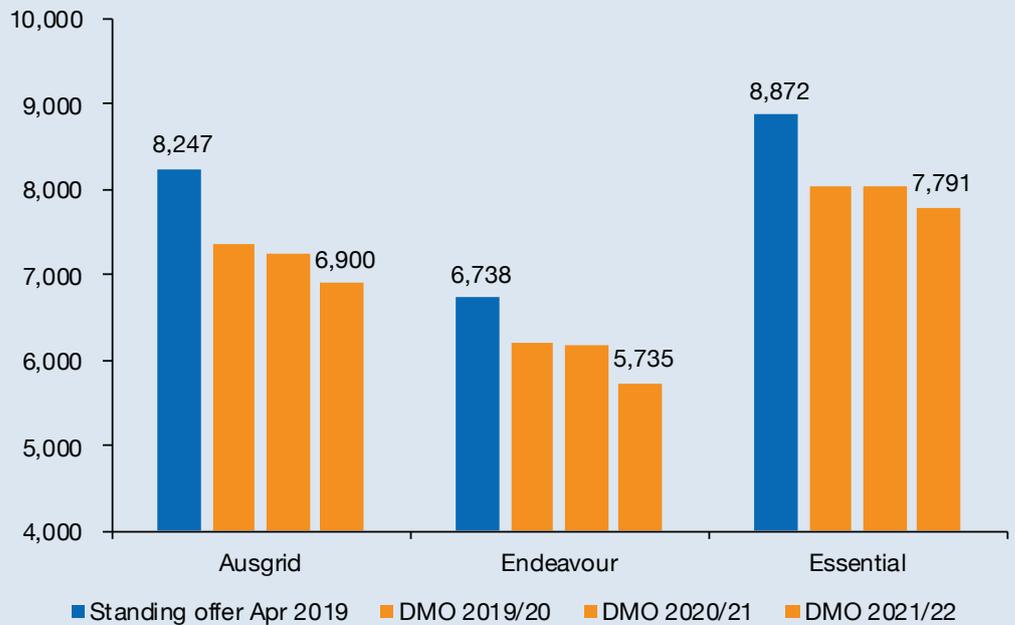
43 AER, Default Market Offer Prices 2019-20, Final Determination, April 2019, 9

44 Ibid., 9

45 AER, Default Market Offer Prices 2021-22, Final Determination, April 2021, 21

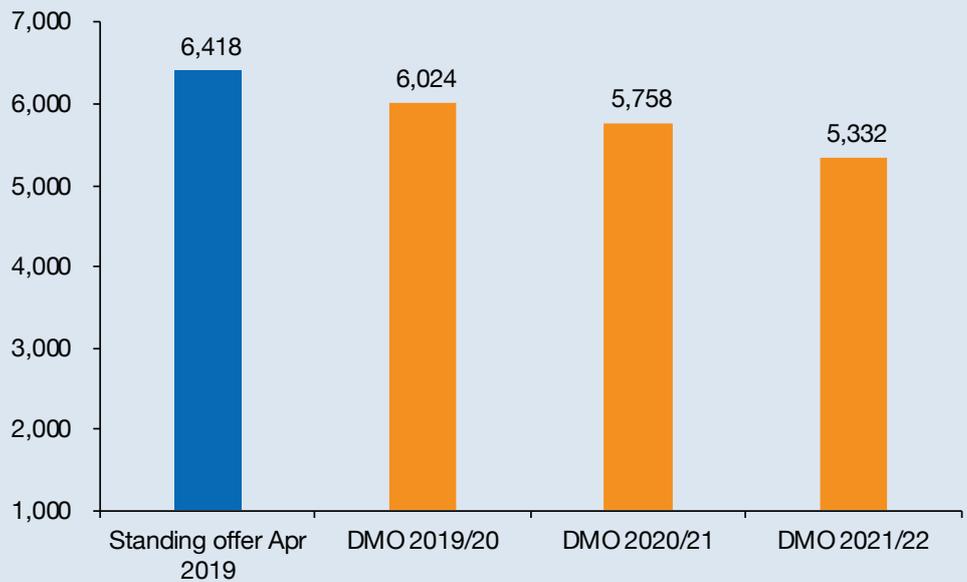
46 The ‘big 3’ retailers are AGL, Energy Australia and Origin Energy.

CHART 14 | The DMO as of 2019/20, 2020/21 and 2021/22 compared to the 'big 3' retailers' standing offers in NSW. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.



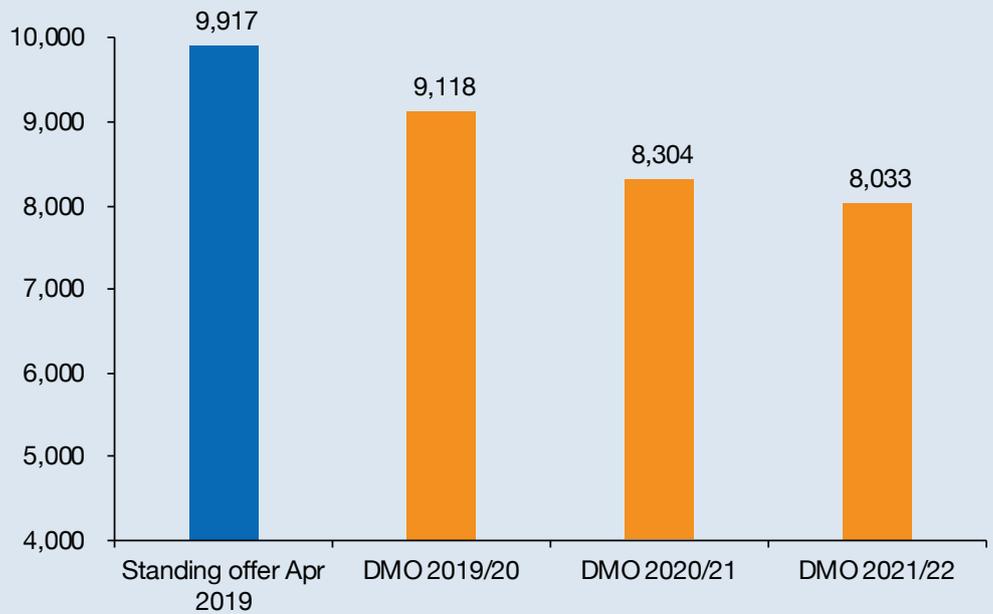
In South East Queensland, the current DMO produces an annual bill that is 17% less than the 'big 3' retailers' average standing offer as of April 2019.

CHART 15 | The DMO as of 2019/20, 2020/21 and 2021/22 compared to the 'big 3' retailers' standing offers in South East Queensland (Energex network). Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.



In South Australia, the current DMO produces an annual bill that is 19% less than the 'big 3' retailers' average standing offer as of April 2019.

CHART 16 | The DMO as of 2019/20, 2020/21 and 2021/22 compared to the 'big 3' retailers' standing offers in South Australia (SA Power Networks). Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.



Victorian Default Offer (VDO)

Chart 17 compares the VDO rates to the 'big 3' retailers' average standing offers (as of April 2019) in each of the five Victorian network areas. In October 2019 the VDO in the Powercor network was 34% less than the average standing offer in place prior to the VDO taking effect. The increase in January 2020, however, means that the VDO increased by 8%. In January 2021, however, the VDO significantly decreased. The VDO was then 33% less than the average standing offer in April 2019. In September 2021, the VDO increased by 4% on average before decreasing by 5% three months later (1 January 2022). The VDO is now 33% lower than the standing offers available in April 2019 (prior to the VDO arrangements taking effect).

CHART 17 | The VDO compared to the 'big 3' retailers' standing offers in Victoria. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.



3.2 Gas bills

Chart 18 shows estimated annual gas bills for SMEs that consume 100 GJ per annum across all states and territories. Tasmanian businesses with this consumption level will have an annual gas bill of just over \$4,850, though this is understood to be a high level of use for a typical SME in Tasmania (with many using less). For this level of consumption Victorian businesses will pay approximately \$2,505.

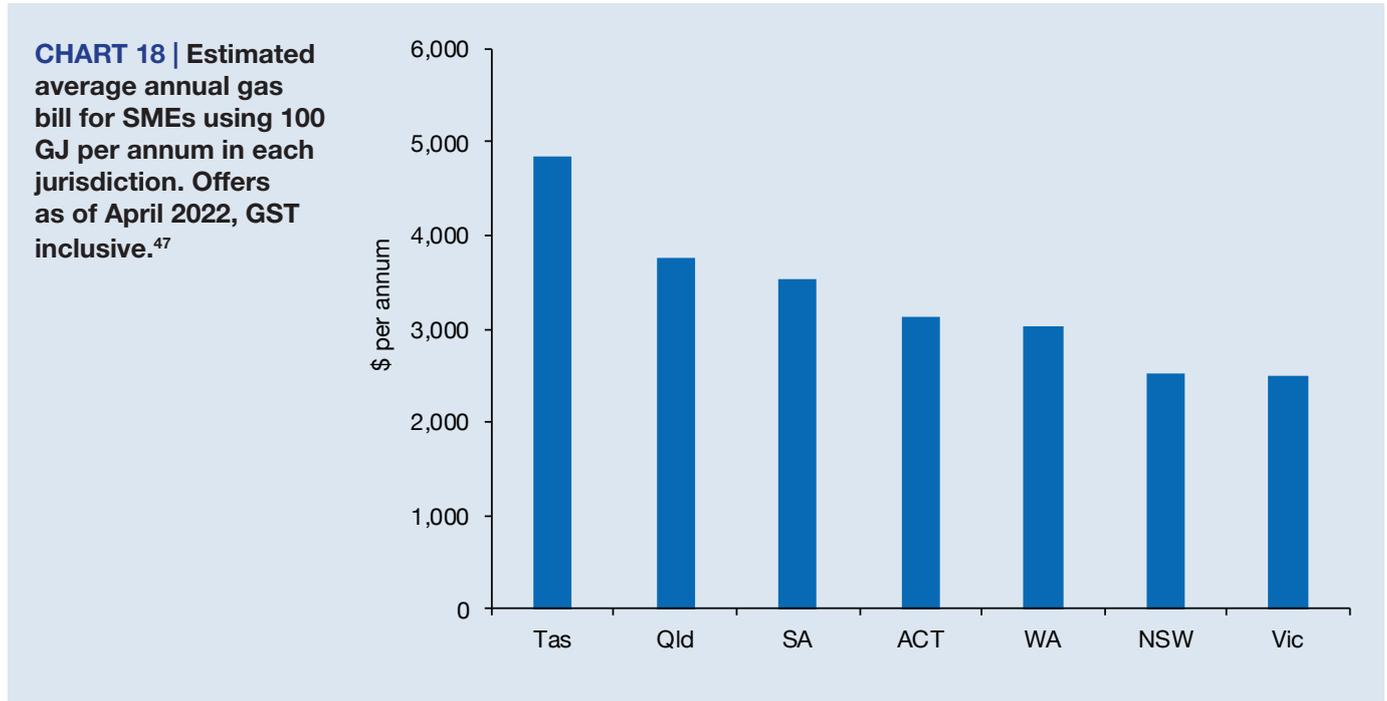
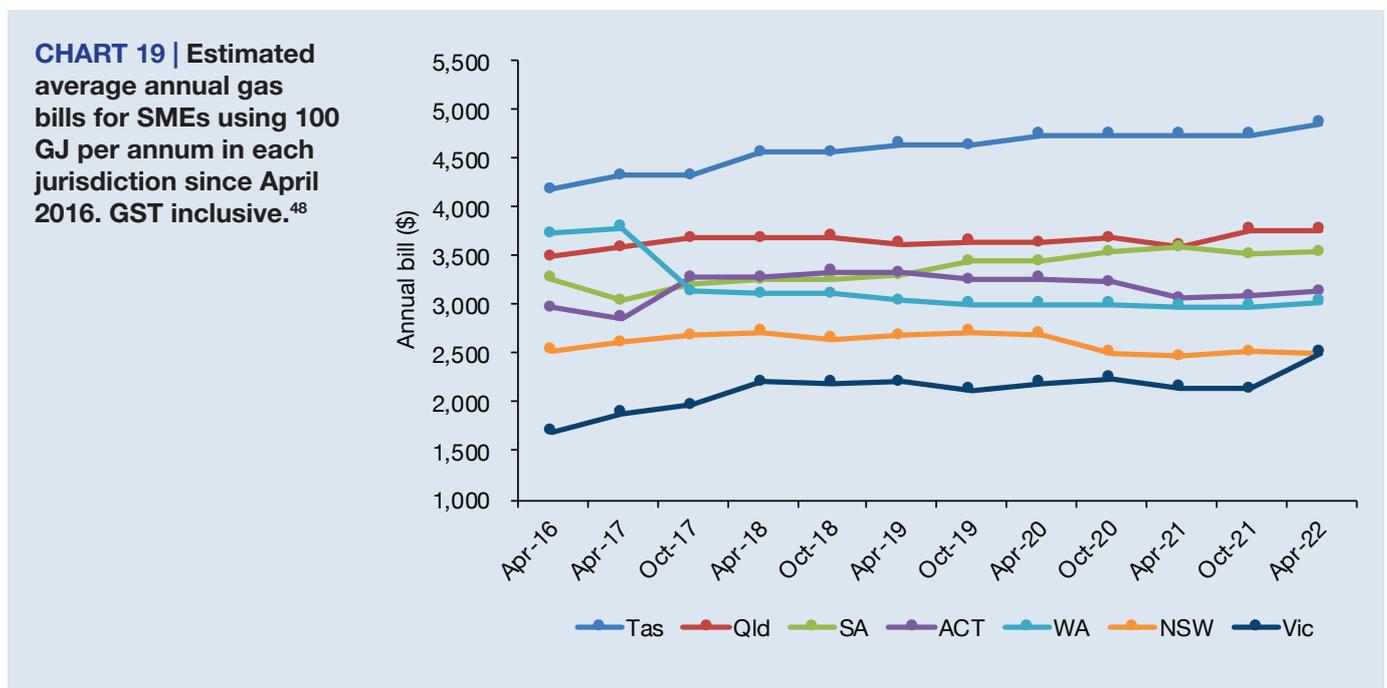


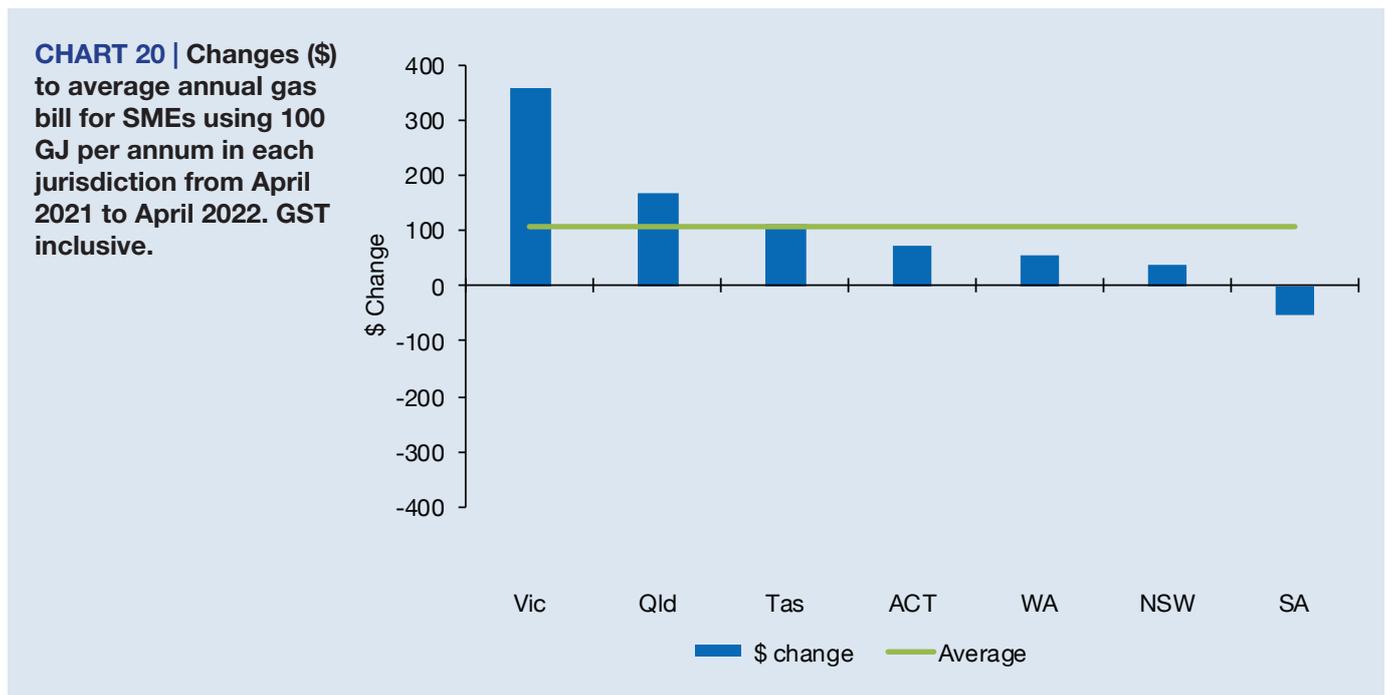
Chart 19 shows the trend in annual gas bills from April 2016 to April 2022. It shows that bills increased in all jurisdictions except for Western Australia and NSW over this period. SMEs in Victoria and Tasmania have experienced the greatest price increases since April 2016.



⁴⁷ Based on offers available in April 2022. Average market offer (including guaranteed discounts and pay on time discounts). In QLD this is based on offers available in the Brisbane North and the Brisbane South pricing zones, in NSW it is based on offers available in the Sydney/Jemena zone, in Victoria it is based on the eight major gas zones, and in WA it is based on the South West zone. Tasmania and SA only have one pricing zone.

⁴⁸ Average market offer (including guaranteed discounts and pay on time discounts) for each jurisdiction. In QLD this is based on offers available in the Brisbane North and the Brisbane South pricing zones, in NSW it is based on offers available in the Sydney/Jemena zone, in Victoria it is based on the eight major gas zones, and in WA it is based on the South West zone. Tasmania and SA only have one pricing zone.

Chart 20 shows \$ change to annual bills from April 2021 to April 2022. On average, nationally, annual gas bills increased by 4% between April 2021 to April 2022. Annual gas bills for SMEs increased in every jurisdiction except South Australia where they decreased by 1.5%. The greatest increases have been in Victoria where the average bill has increased by \$360 (16.7%) compared to a year ago.⁴⁹



3.2.1 Maximum price spread – gas

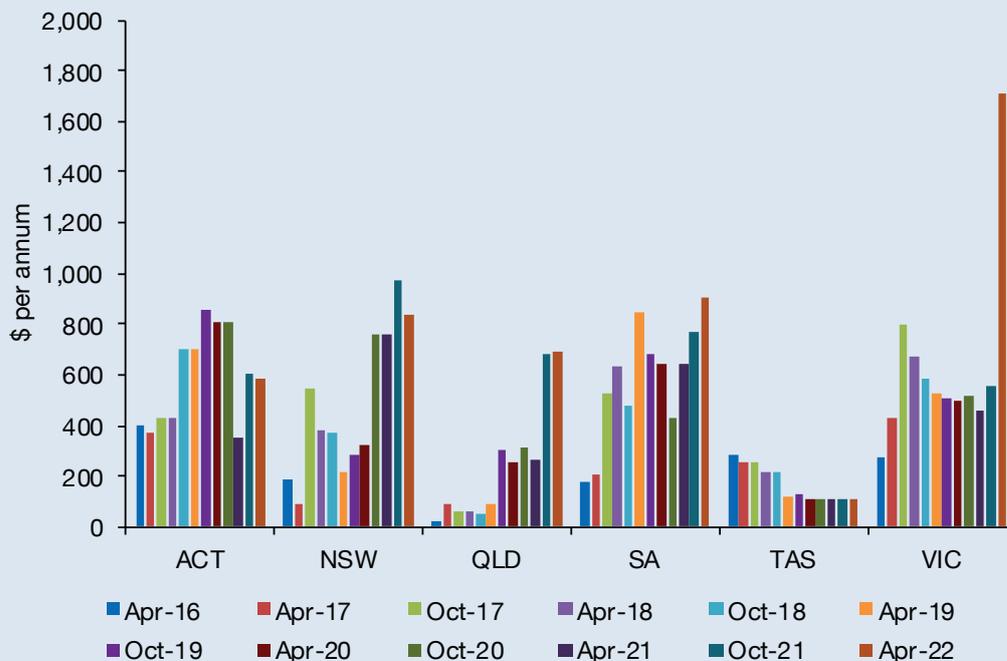
The difference between the highest and lowest gas market offers, the maximum price-spread, increased in all states, except Tasmania, compared with the same period a year ago. It increased significantly in Victoria where the current price-spread is \$1,710. In South Australia, NSW, Queensland and the ACT the price-spread is \$905, \$840, \$690 and \$580 respectively. In Tasmania, on the other hand, it is as low as \$110.⁵⁰ The significant maximum price-spread in Victoria is largely caused by there being one retailer that has comparatively very low rates and one retailer that has very high rates.⁵¹ Chart 21 shows the trend in the maximum price-spread since April 2016 for all jurisdictions where a number of retailers offer gas market contracts.

⁴⁹ Note that the underlying Distribution Use of System (DUOS) charges changed in Victoria in January 2022 while they have remained unchanged in other jurisdictions since July 2021.

⁵⁰ Based on annual consumption of 100 GJ and analysis based on 9 retail offers in Victoria, 8 retailers in NSW and South Australia, 6 in Queensland, 5 in the ACT and 2 retailers in Tasmania. Analysis does not include WA as AGL and Origin are relatively new entrants in the WA gas retail market. As of April 2022, however, the maximum price-spread in WA was \$1,745.

⁵¹ See section 4.4.2 for more detailed analysis.

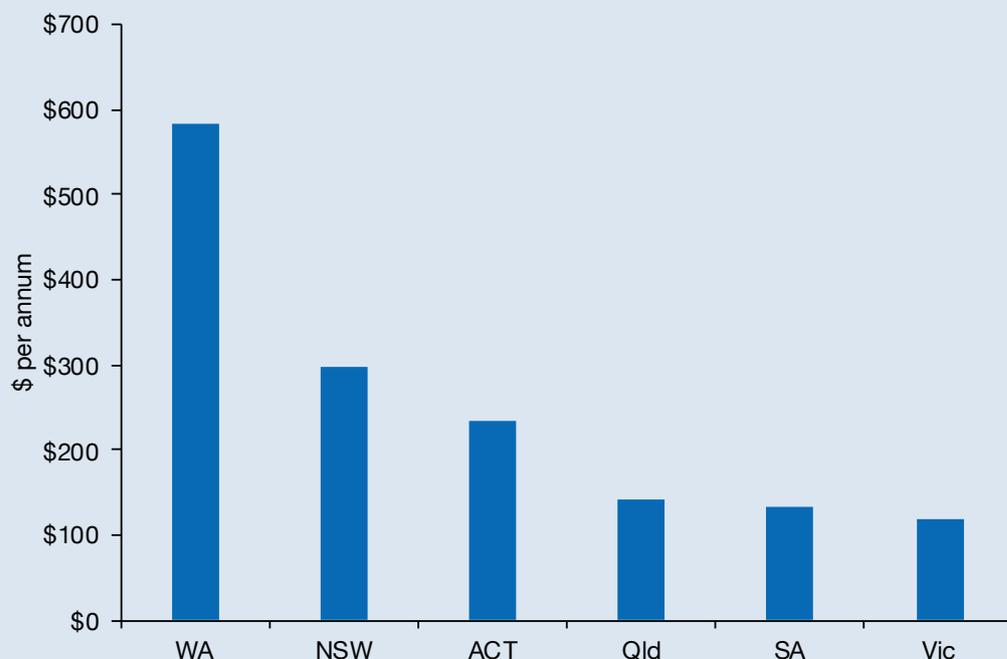
CHART 21 | Trend in the maximum price-spread for gas market offers (including guaranteed and pay on time discounts) in each jurisdiction since April 2016 based on SMEs using 100 GJ per annum. GST inclusive



3.2.2 Additional discounts – gas

Some retailers offer guaranteed discounts while none of the gas retailers currently have discounts that are conditional upon bills being paid on time. Chart 22 shows the difference between the average market offer bill excluding guaranteed discounts, and the average market offer bill inclusive of discounts. It shows that discounts have the greatest impact in Western Australia (reduces an average annual bill by \$580) while they have the least impact in Victoria (reduces an average annual bill by \$120).⁵² It should be noted, however, that Western Australia only has three retailers that publish SME market offers and that this discount reflects the 45% discount offered by AGL, a relatively new entrant in the WA gas retail market.

CHART 22 | Difference (\$) to average annual gas bill inclusive and exclusive of discounts (guaranteed and conditional), based on SMEs using 100 GJ per annum, April 2022. GST inclusive



⁵² Jurisdictions without or only a few market offers have not been included in this analysis.

3.2.3 Fixed supply charge – gas

For gas supply charges, there are significant differences between jurisdictions. Fixed supply charges are highest in Tasmania, South Australia and the ACT and lowest in Western Australia. Compared with the same period a year ago, fixed gas supply charges have decreased in the ACT (down 18%), NSW (down 8%), South Australia (down 4%) and in Western Australia (down 1%). In Victoria and Tasmania, however, the average supply charges increased by 5.5% and 2% respectively. In Queensland, the average supply charges have remained unchanged. Fixed supply charges as a proportion of the annual bill are currently highest in Victoria and the ACT (15%) and lowest in Western Australia (4%).

CHART 23 | Trend in average annual gas supply charge (\$) for SMEs in each jurisdiction since April 2016. GST inclusive.⁵³

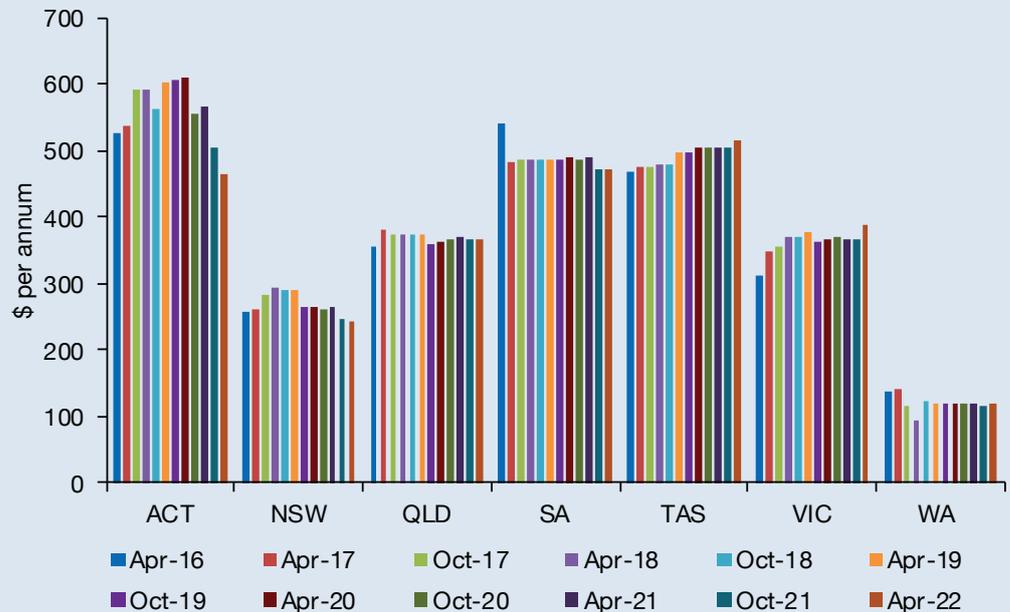
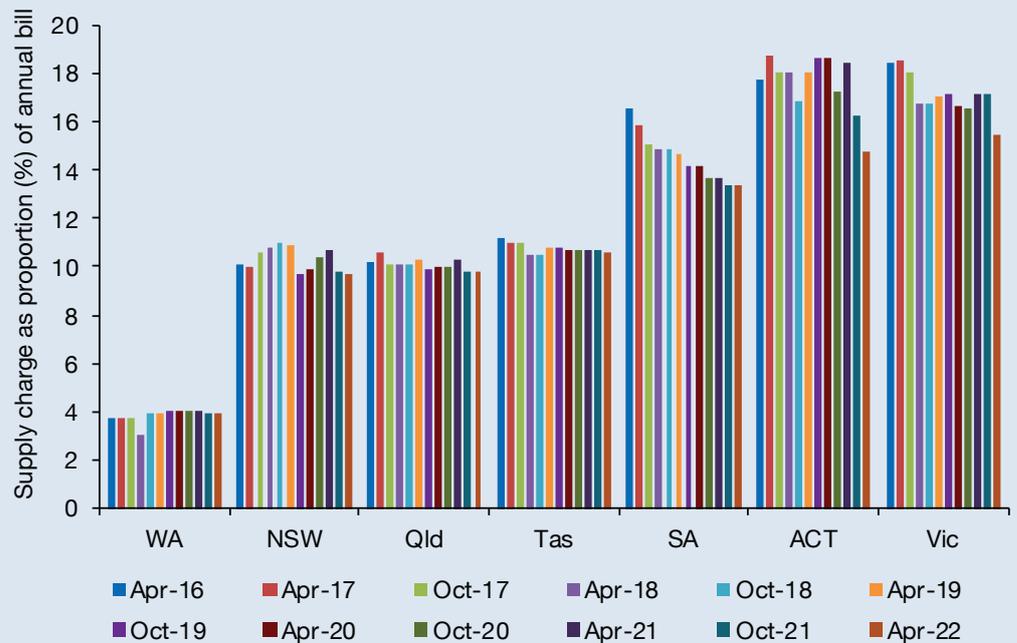


CHART 24 | Trend in average annual gas supply charge as proportion (%) of bill for SMEs using 100 GJ per annum in each jurisdiction from April 2016 to April 2022. GST inclusive.



⁵³ Based on the average supply charge for gas market offers. In WA, Alinta Energy and AGL's supply charges are inclusive of a daily Account Administration Fee as of April 2019, October 2019, April 2020, October 2020, April 2021, October 2021 and April 2022. In the April 2018 update, only Alinta explicitly stated that an Account Administration Fee applies. Origin's offers in WA do not mention this fee.

4. Jurisdictional analysis

This section analyses and compares electricity and gas offers available to small business customers in each of the jurisdictions. It compares price-spreads (maximum price differences between retail offers), the impact guaranteed and conditional pay on time discounts have on energy bills, and the network cost as a proportion of total electricity bills. It also highlights price changes (increases and/or decreases) that have occurred over both a six month and twelve-month period to April 2022,⁵⁴ differences in annual bills (based on assumed consumption levels) between retailers, as well as between electricity networks and gas pricing zones within each jurisdiction.⁵⁵

Consistent with section 3 above, we assume an annual consumption level of 20,000 kWh⁵⁶ (single rate) for electricity and 100 GJ for gas. We stress that gas consumption varies significantly between jurisdictions and that the 100 GJ consumption level is a low consumption level in Victoria, medium in the ACT and South Australia, and high in Queensland. We note that the workbooks accompanying this report allow users to nominate their own consumption levels and we encourage all stakeholders to access the workbooks at:

<https://energyconsumersaustralia.com.au/publications/our-research>

4.1 New South Wales

Electricity retail prices in NSW have been deregulated since 2014 but on 1 July 2019 the Australian Energy Regulator's Default Market Offer (DMO) replaced the previously retailer determined electricity standing offers in NSW. Gas retail prices for customers using less than 1,000 GJ per annum became deregulated in July 2017.

NSW has three electricity networks and several gas pricing zones:

Electricity network and incumbent retailer	Area
Ausgrid (Energy Australia)	Inner Sydney, Northern Sydney, Swansea, Newcastle, Maitland, Cessnock, Singleton and Upper Hunter
Endeavour Energy (Origin)	Western Sydney, Wollongong, Blue Mountains, Lithgow, Kandos, Moss Vale, Nowra, Ulladulla
Essential Energy (Origin)	Rural and Regional NSW
NSW Gas zones and host retailer	Area
Jemena/Sydney (AGL)	Sydney, Newcastle, Wollongong, Blue Mountains
AGN (Origin)	Cooma and Bombala
	Temora, Holbrook, Henty, Culcairn and Walla Walla
	Tumut and Gundagai
	Wagga Wagga and Uranquity
	Albury, Moama and Jindera
	Murray Valley Towns
Central ranges (Origin)	Tamworth
Jemena/Capital Region (ActewAGL)	Boroowa, Goulburn, Yass and Young
Queanbeyan (ActewAGL)	Queanbeyan and Bundgondore
Shoalhaven (ActewAGL)	Shoalhaven

54 As the last data collection of retail offers occurred in April 2022, offers as of April 2022 have been compared to offers in October 2021 (the previous data collection), and the trend over the twelve months since April 2021.

55 Appendix A contains a list of the various retail offers used for this analysis.

56 This consumption level for electricity is based on the NEM average, see Jacobs Australia, *Retail electricity price history and project trends*, AEMO, 21 September 2017

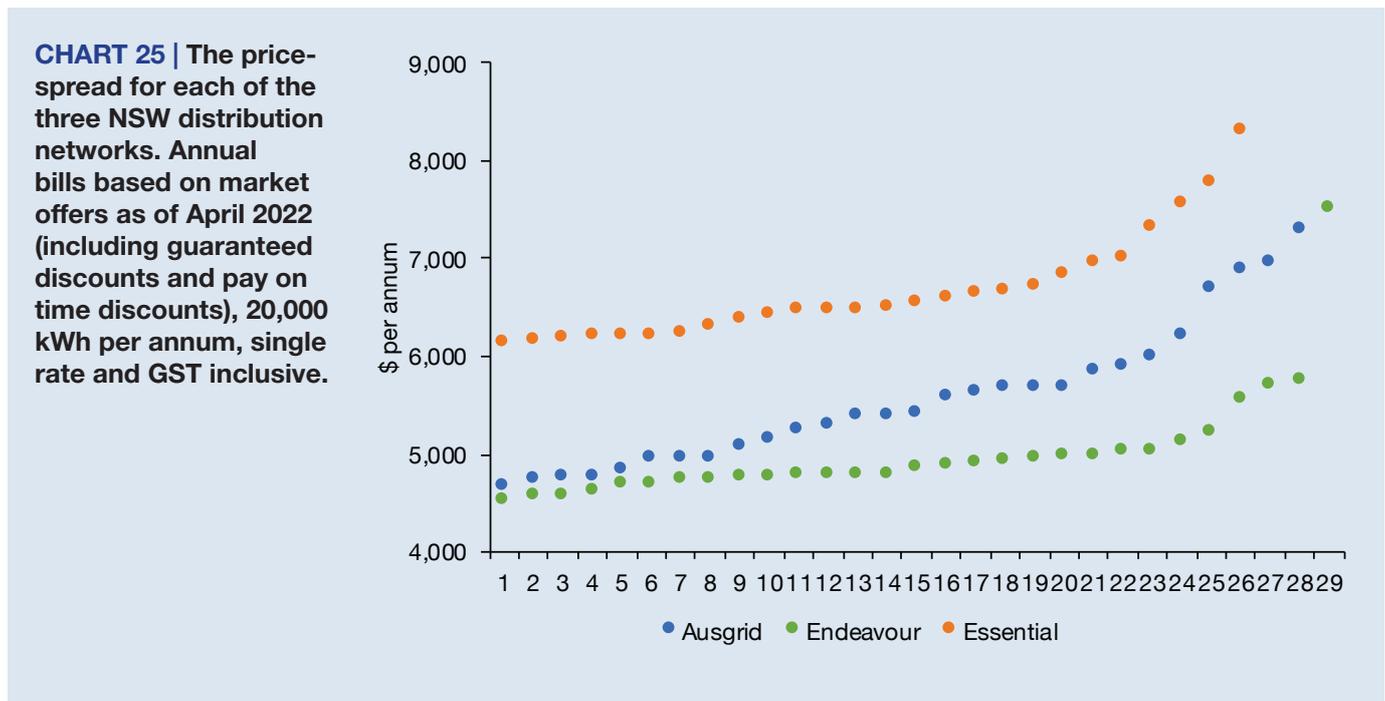
4.1.1 NSW electricity bills April 2022

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁵⁷ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in the Ausgrid network is 13,000 kWh per annum while the average consumption is 27,266 kWh in the Endeavour Energy network. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

Chart 25 shows annual bills for SMEs consuming 20,000 kWh per annum (single rate) for 29 retailers across the three NSW distribution networks.⁵⁸ It shows that the typical annual bill for SMEs with this consumption level is between \$4,940 and \$6,685 (depending on network area).

It also shows that prices are highest in the Essential Energy network and lowest in Endeavour Energy. However, the maximum price-spread is greatest in Endeavour Energy where the difference between the lowest and the highest annual bill is \$2,990 compared to \$2,170 in the Essential Energy network. The average maximum price-spread for all three networks is approximately \$2,600. Compared to six months ago (October 2021), the average maximum price-spread has increased by \$635.



Figures 1 - 3 below rank the retail offers from lowest to highest annual electricity bills in each of the three network areas.⁵⁹ The lowest annual retail bill in the Ausgrid network area has increased by \$10 since October 2022 while it has increased by \$1,390 in Essential Energy.⁶⁰ In the Endeavour Energy network the lowest annual retail bill has decreased slightly (\$20), however it is not the same retailer that produces the lowest annual bill in October 2021 compared to six months ago.

⁵⁷ Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

⁵⁸ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

⁵⁹ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Bill calculations based on SMEs using 20,000 kWh/annum (single rate). All bills are inclusive of guaranteed and pay on time discounts as well as GST. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

⁶⁰ This is largely because Radian Energy significantly reduced its rates in the Essential Energy network in October 2021 before increasing their rates again in February 2022.

FIGURE 1 | Lowest to highest annual electricity bills for market offers in NSW's **Ausgrid network** (April 2022)

	Powerclub	4,685
	Simply Energy	4,760
	Energy Locals	4,786
	Blue NRG	4,789
	Sumo Power	4,861
	ReAmped Energy	4,977
	Tango Energy	4,987
	Alinta Energy	4,987
	AGL	5,103
	Radian Energy	5,174
	1st Energy	5,269
	Powershop	5,307
	CovaU	5,409
	ARC Energy Group	5,419
	Discover Energy	5,438
	EnergyAustralia	5,604
	Electricity in a Box	5,645
	GlowPower	5,693
	Future X Power	5,696
	Red Energy	5,702
	Origin Energy	5,864
	EziPower	5,905
	Circular Energy	6,019
	Diamond Energy	6,223
	Enova Energy	6,702
	Amber Electric	6,898
	Momentum Energy	6,979
	Bright Spark Power	7,322

FIGURE 2 | Lowest to highest annual electricity bills for market offers in NSW's **Endeavour Energy network** (April 2021)

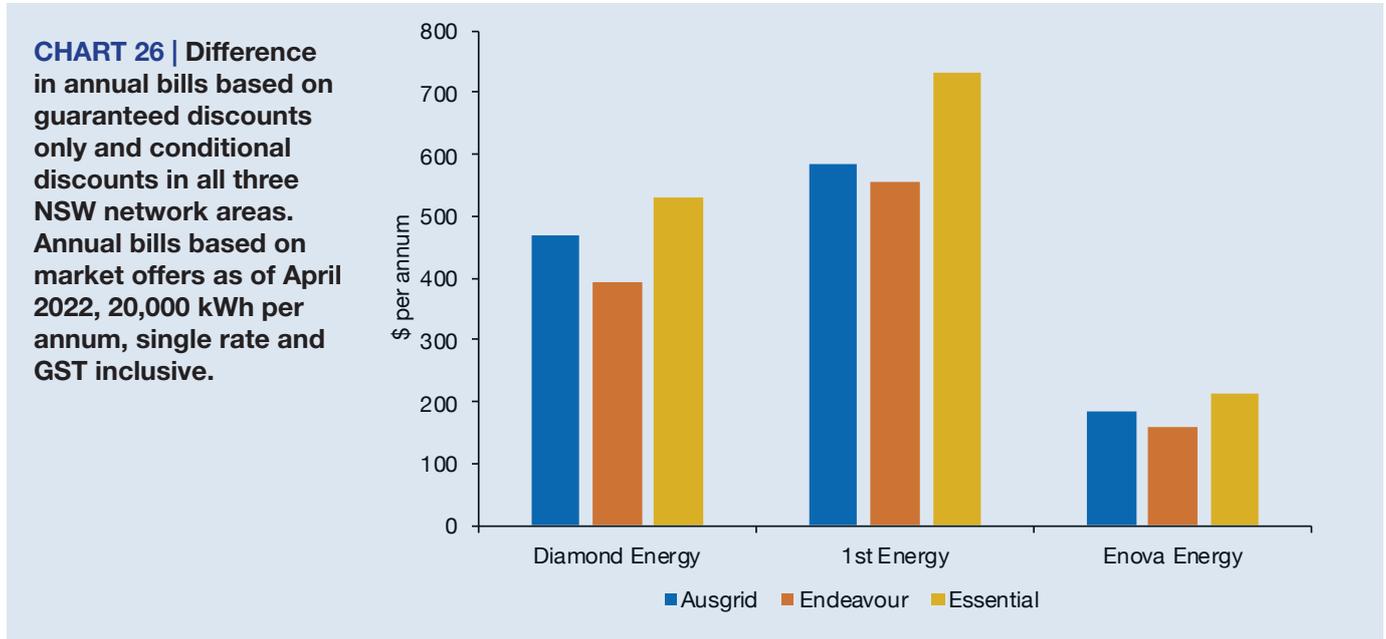
	Powerclub	4,533
	Energy Locals	4,600
	Sumo Power	4,602
	Simply Energy	4,646
	AGL	4,701
	Momentum Energy	4,703
	EziPower	4,758
	Discover Energy	4,763
	Blue NRG	4,792
	ReAmped Energy	4,796
	Next Business Energy	4,798
	Tango Energy	4,808
	Alinta Energy	4,808
	Electricity in a Box	4,815
	Origin Energy	4,874
	ARC Energy Group	4,913
	GlowPower	4,940
	Future X Power	4,962
	Radian Energy	4,970
	EnergyAustralia	4,989
	1st Energy	4,996
	CovaU	5,054
	Red Energy	5,060
	Powershop	5,141
	Diamond Energy	5,249
	Enova Energy	5,574
	Amber Electric	5,734
	Circular Energy	5,763
	Bright Spark Power	7,522

FIGURE 3 | Lowest to highest annual electricity bills for market offers in NSW's **Essential Energy network** (April 2021)

	Powerclub	6,153
	Energy Locals	6,188
	EziPower	6,199
	Alinta Energy	6,225
	Blue NRG	6,228
	AGL	6,230
	ReAmped Energy	6,256
	Next Business Energy	6,327
	EnergyAustralia	6,387
	Simply Energy	6,433
	GlowPower	6,487
	Discover Energy	6,492
	Red Energy	6,497
	Future X Power	6,506
	1st Energy	6,576
	Origin Energy	6,622
	Tango Energy	6,652
	Momentum Energy	6,692
	Radian Energy	6,729
	CovaU	6,856
	Powershop	6,981
	Diamond Energy	7,024
	Circular Energy	7,325
	Enova Energy	7,575
	Amber Electric	7,790
	Bright Spark Power	8,322

Additional discounts

Only three of the twenty-nine retailers operating in NSW now offer conditional pay on time discounts. For customers using 20,000kWh per annum the conditional discount can be worth up to \$530 (1st Energy’s offer in the Essential Energy network). Other retailers with conditional discounts are Diamond Energy and Enova Energy. Chart 26 below shows the difference between annual bills that include guaranteed discounts only compared to annual bills that include conditional pay on time discounts (only retailers that offer conditional discounts are included in this Chart).



Charts 27 - 29 show annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts for all three network areas. It shows that five retailers, CovaU, Energy Australia, Simply Energy, 1st Energy and Discover Energy, offer significant guaranteed discounts. These retailers, however, also have some of the highest base rates. The charts also compare the market offers to the DMO and they show that only one retailer (Bright Spark Power) has market offers (inclusive of discounts) that produce bills that are higher than the DMO.

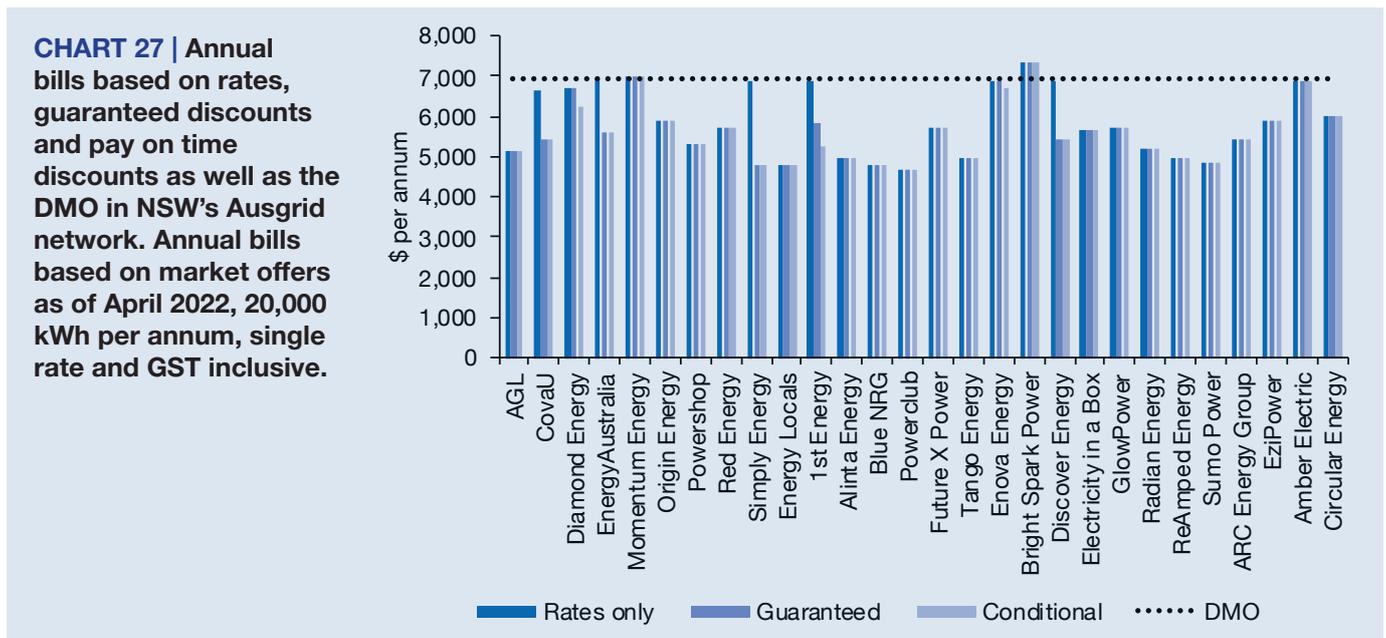


CHART 28 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the DMO in NSW's Endeavour Energy network. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.

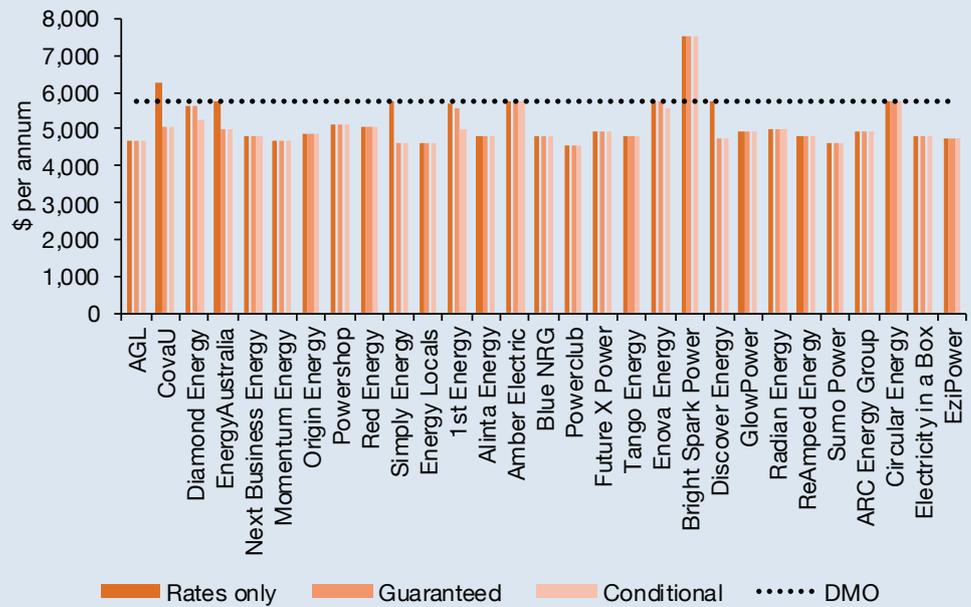
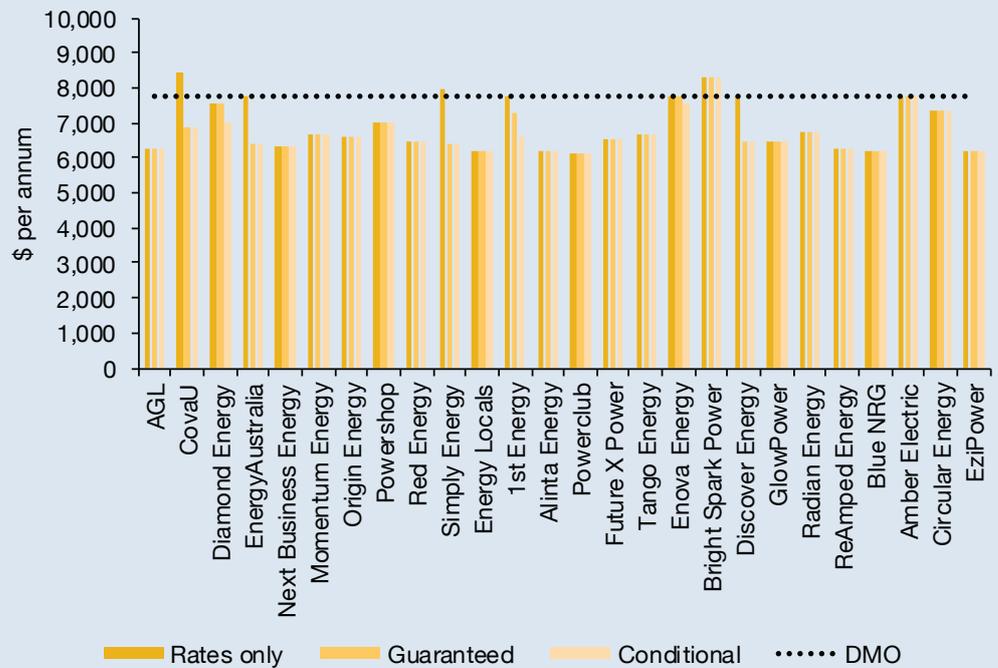


CHART 29 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the DMO in NSW's Essential Energy network. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.



Network charges

The NSW electricity networks, Ausgrid, Endeavour Energy and Essential Energy, introduce new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The charts presented in this section show that the NUOS proportion of bills varies significantly between retail offers. In the Endeavour Energy network, for example, the NUOS proportion of the bill for Powerclub's customers is 45% while the NUOS is only 27% of the total bill for Bright Spark Power's customers.

Charts 30 - 32 show annual retail bills (columns) and NUOS as proportion of annual bill (dotted line) for each of the three network areas.

CHART 30 | Ausgrid:
Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁶¹

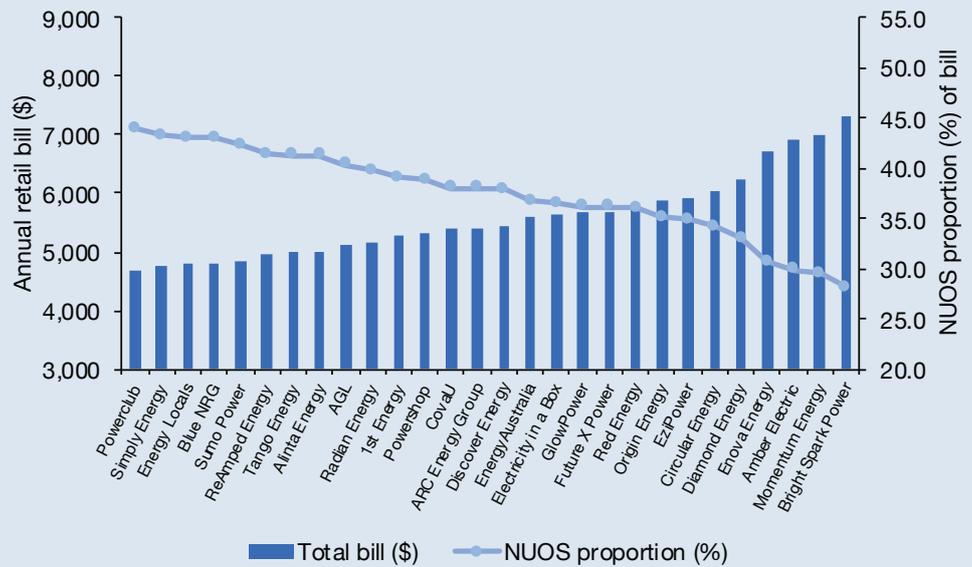
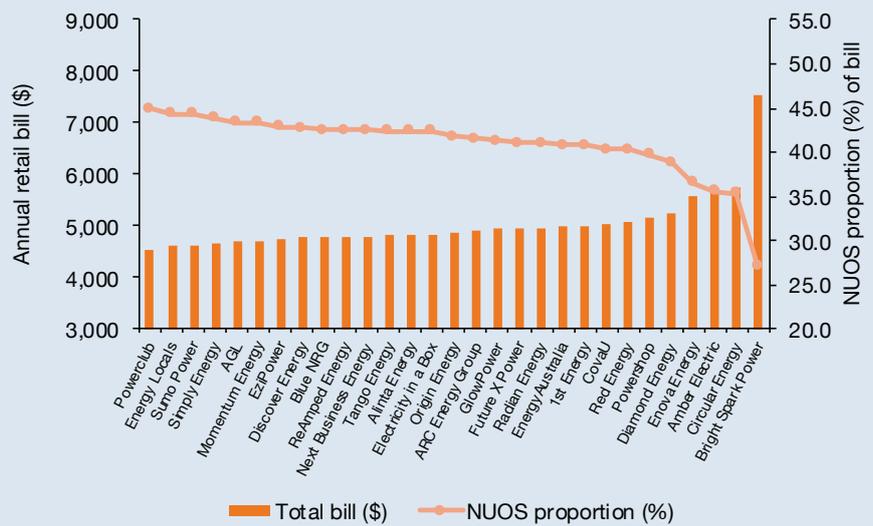


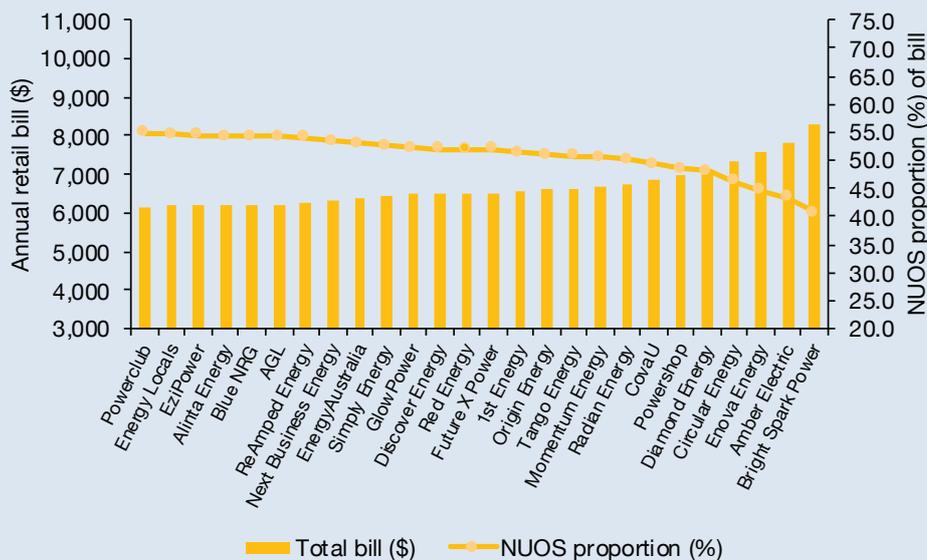
CHART 31 | Endeavour Energy:
Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁶²



61 Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Ausgrid’s charges (tariff EA 050) for the 2021/22 financial year. The NUOS also includes fixed charges.

62 Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Endeavour Energy’s charges (tariff N 90) for the 2021/22 financial year. The NUOS also includes fixed charges.

CHART 32 | Essential Energy: Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁶³



4.1.2 NSW gas bills April 2022

To calculate annual gas bills, we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill).⁶⁴ Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

The Jemena/AGL (Sydney) gas zone is, unsurprisingly, the area with the most gas market offers in NSW. AGL is the incumbent retailer in this area.

The typical annual market offer bill for SMEs consuming 100 GJ per annum is \$2,510 (including discounts) which is similar to that of six months ago. Chart 33 shows annual bills for eight retailers in the Jemena/AGL (Sydney) gas zone and that the maximum price-spread is approximately \$840 per annum. The maximum price-spread has decreased over the last six months (in October 2021 it was \$975).

⁶³ Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Essential Energy’s charges (tariff BLNN 1AU) for the 2021/22 financial year. The NUOS also includes fixed charges.

⁶⁴ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 33 | The price-spread in the Jemena/AGL (Sydney) gas zone. Annual bills based on market offers as of April 2022 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive.

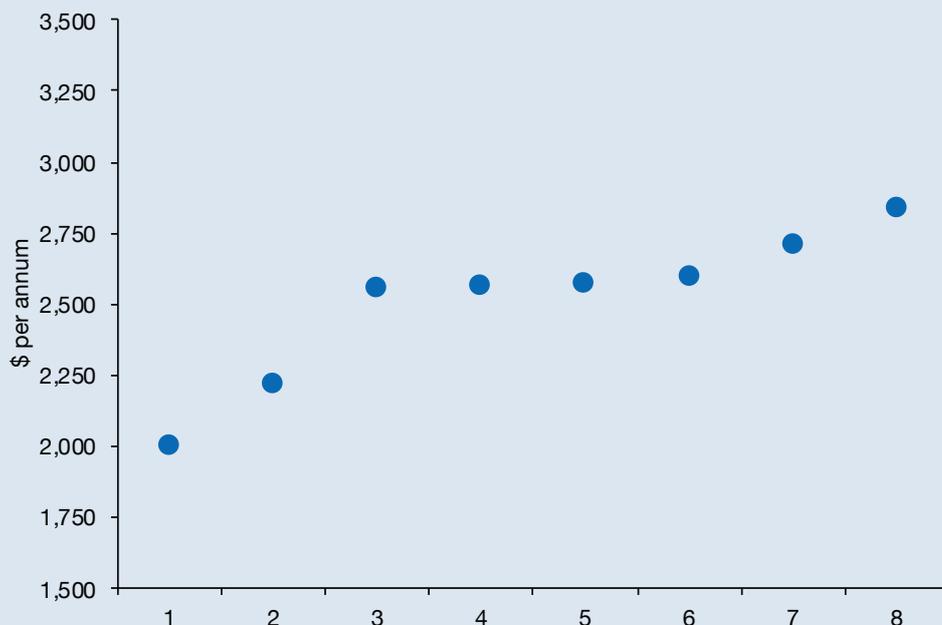


Figure 4 below ranks the retail offers from lowest to highest annual gas bills in the Jemena/Sydney gas zone.⁶⁵

FIGURE 4 | Lowest to highest annual gas bills (incl GST) for market offers in the **Jemena/AGL (Sydney) gas zone (April 2021)**. Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

	Simply Energy	2,003
	Alinta Energy	2,222
	EnergyAustralia	2,556
	Discover Energy	2,567
	Red Energy	2,575
	Covau	2,598
	AGL	2,712
	Origin Energy	2,840

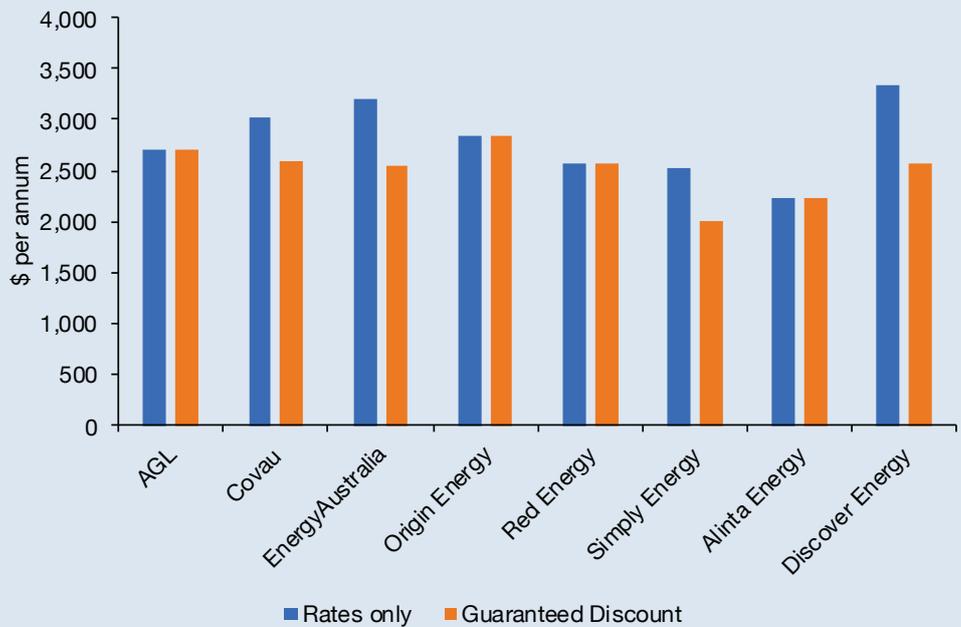
Additional discounts

Covau, Energy Australia, Simply Energy and Discover Energy offer guaranteed discounts while AGL, Origin Energy, Red Energy and Alinta Energy do not offer any additional discounts.

Chart 34 shows annual bills based on their rates only and inclusive of guaranteed discounts in the Jemena/AGL (Sydney) gas zone. It shows that Alinta Energy is the retailer that produces the lowest bill based on rates only. For bills inclusive of guaranteed discounts, however, Simply Energy's offer produces the lowest bill.

⁶⁵ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 34 | Annual bills based on rates only and inclusive of guaranteed discounts in the Jemena/AGL (Sydney) gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.

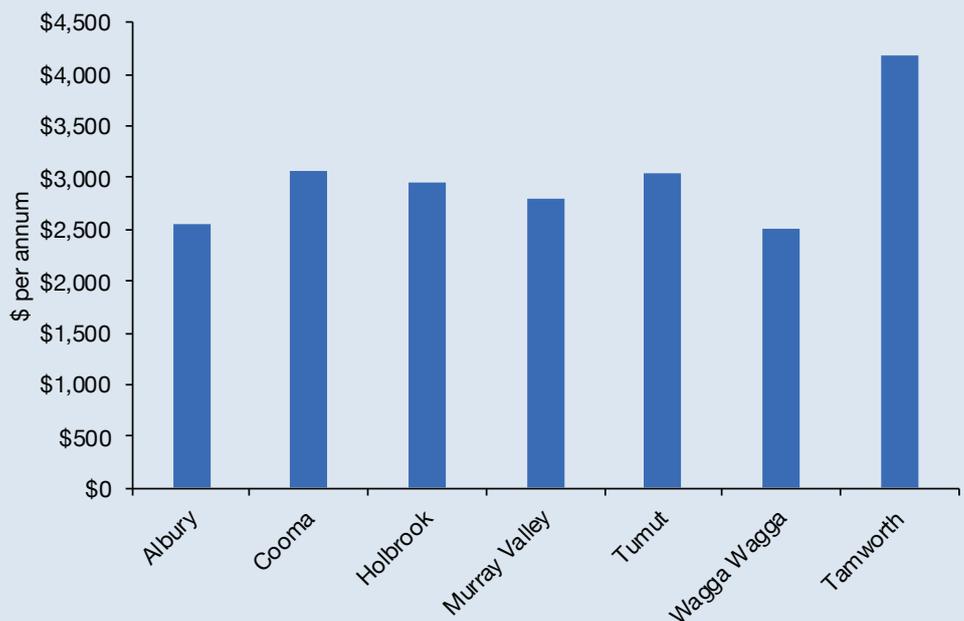


Regional NSW

The Australian Gas Network (AGN) covers six different pricing zones in regional NSW and Origin Energy is the incumbent retailer. Origin Energy is also the incumbent retailer in the Tamworth gas zone. In addition to Origin Energy's market offers, AGL, Energy Australia, Red Energy and Covau also have offers in some of these price zones.

Chart 35 shows annual bills for Origin's market offers in the AGN pricing zones. Origin's market offers produce annual bills from approximately \$2,500 (in Wagga Wagga) to \$4,190 (Tamworth) for customers consuming 100 GJ per annum. Origin Energy currently offers the best market offer in Cooma and Tumut pricing zones while AGL's offers produce the lowest bills in four pricing zones (Albury, Holbrook, Murray Valley and Wagga Wagga). In Tamworth, Covau is the retailer with the best market offer.⁶⁶

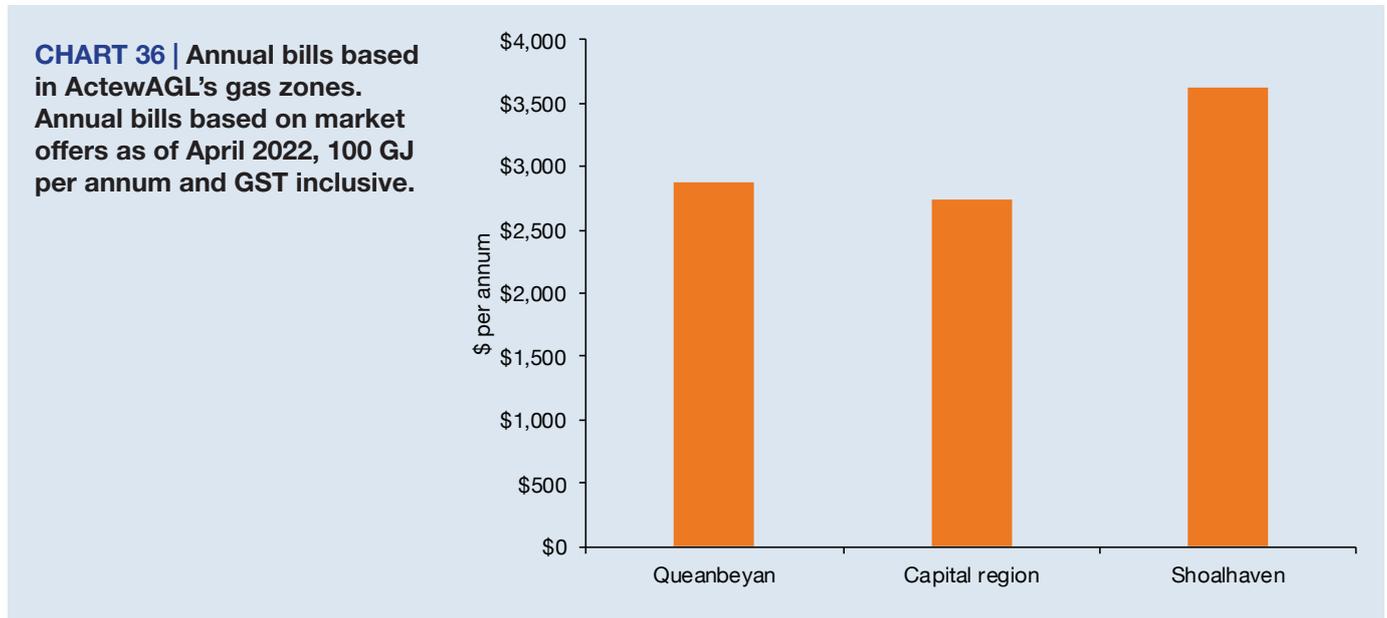
CHART 35 | Annual bills based in Origin's gas zones. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive.



⁶⁶ This is based on published offers by Origin, Energy Australia, Red Energy and AGL in Albury, Origin and Red Energy in Cooma, Origin, Red Energy and AGL in Holbrook, Origin, Energy Australia, Red Energy and AGL in Murray Valley, Origin and Red Energy in Tumut, Origin, Red Energy, AGL and Covau in Wagga Wagga and Origin, Red Energy and Covau in Tamworth.

ActewAGL is the host retailer in three pricing zones: The Capital region, Shoalhaven and Queanbeyan. Energy Australia also has market offers in one of these pricing zones.

Chart 36 shows annual bills for ActewAGL's offers in these three pricing zones. ActewAGL's offers produce annual bills from approximately \$2,740 (in Capital region) to \$3,620 (Shoalhaven) for customers consuming 100 GJ per annum. Energy Australia also offers gas market offers in the Queanbeyan gas zone. Energy Australia's offers produce annual bills that are \$320 less than ActewAGL's offer in Queanbeyan.

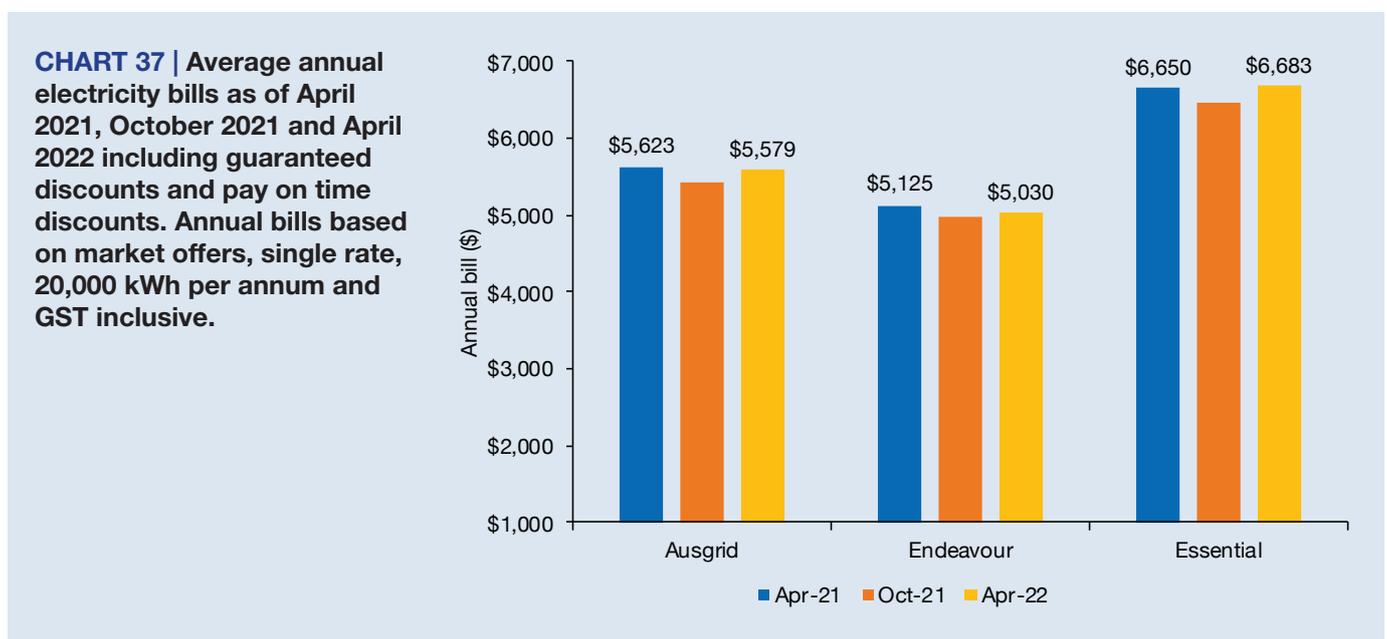


4.1.3 Changes in energy bills in NSW

The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months from April 2021 to April 2022.

In NSW, new network tariffs took effect in July 2021 meaning that the electricity retail prices have not been affected by an underlying network price reset in this six-month period. However, many of the retailers have still changed their offers (rates, discounts or both).

On average, bills have decreased between 0.5% and 2% (depending on network area) since April 2021. Chart 37 below shows average annual bills as of April 2021, October 2021 and April 2022.

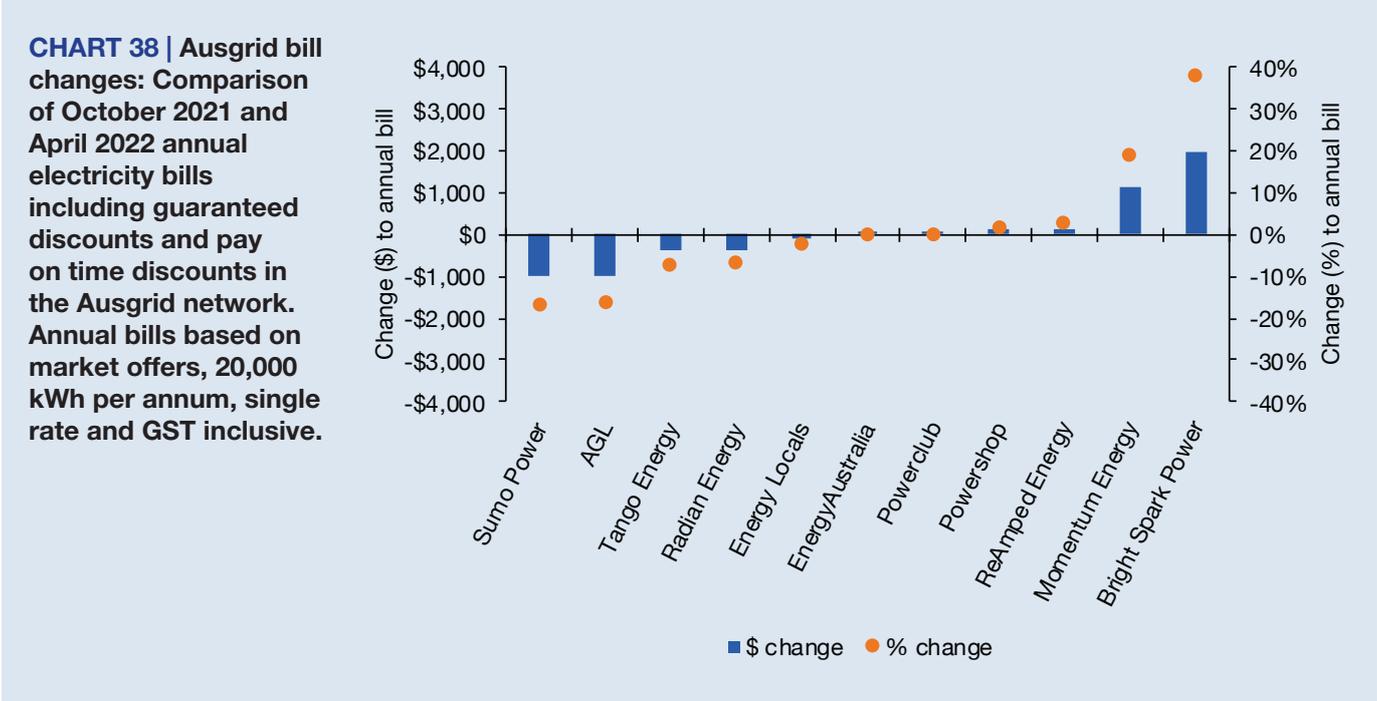


In the Ausgrid network, the annual bills for Sumo, AGL, Tango Energy, Radian Energy and Energy Locals have decreased by 17%, 16%, 7%, 7% and 2% respectively since October 2021. Powershop, ReAmped Energy, Momentum and Bright Spark Power, on the other hand, have increased their electricity bills by 2%, 3%, 19% and 38% respectively over the last six months (see Chart 38). The remaining retailers have not changed their prices since October 2021.

In the Endeavour network, the annual bills for Sumo, Radian Energy, AGL, Momentum, Energy Locals, Tango Energy and Next Business Energy have decreased by 16%, 8%, 7%, 4%, 4%, 2% and 1% respectively since October 2021. Powershop, ReAmped Energy and Bright Spark Power have increased their bills by 2%, 3% and 52% respectively (see Chart 39). The remaining retailers have not changed their prices since October 2021.

In the Essential network, AGL has decreased its bills by 9% and Energy Locals by 3%. While Powershop and 1st Energy had small price increases (1-2%), Simply Energy, Bright Spark Power and Radian Energy increased their bills by 20%, 24% and 41% (see Chart 40). The remaining retailers have not changed their prices since October 2021.

Charts 38 to 40 below show changes (\$) to the retailers' bills (columns) as well as percentage changes (marker) for each network area.⁶⁷



67 Note that only retailers that have changed their offers during the period are included in these charts.

CHART 39 | Endeavour Energy bill changes:
Comparison of October 2021 and April 2022 annual electricity bills including guaranteed discounts and pay on time discounts in the Endeavour Energy network. Annual bills based on market offers, 20,000 kWh per annum, single rate and GST inclusive.

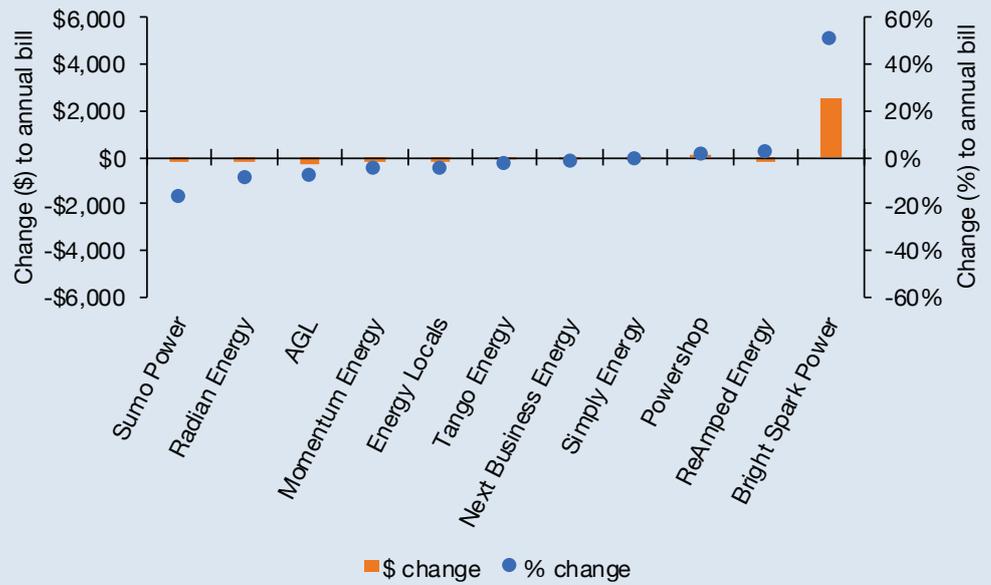
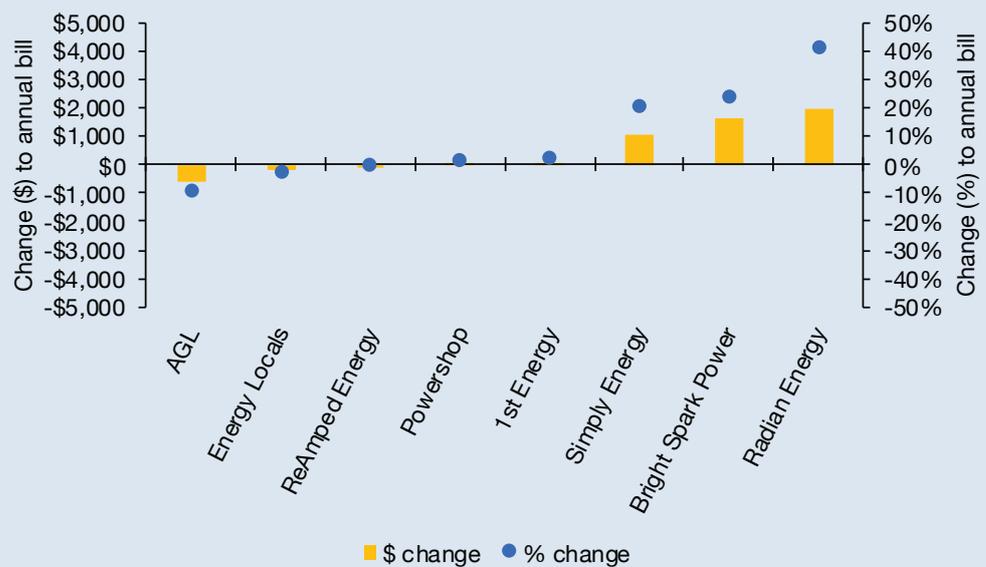
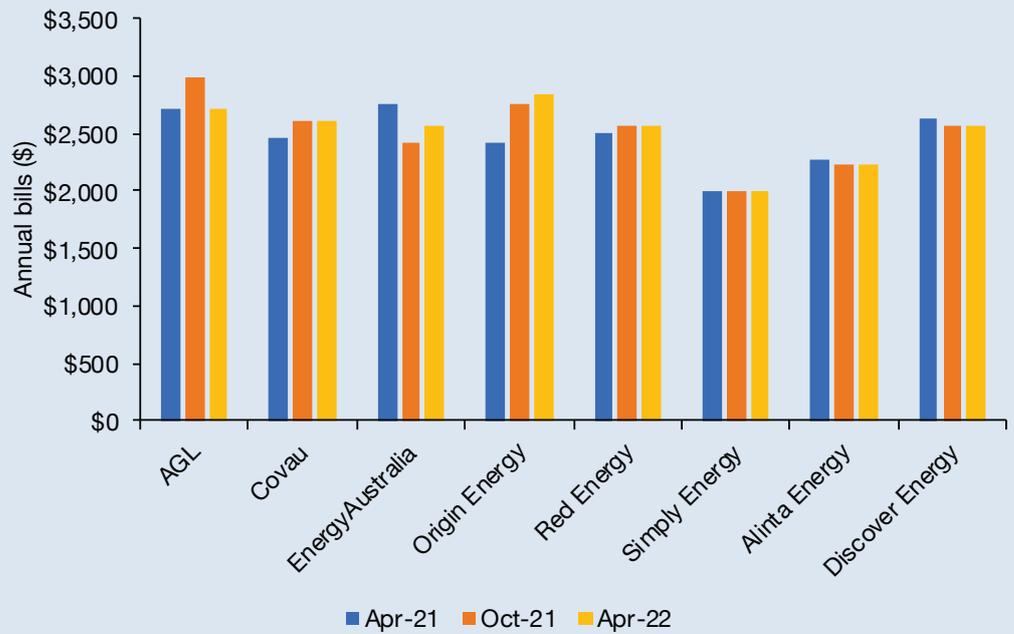


CHART 40 | Essential Energy bill changes:
Comparison of October 2021 and April 2022 annual electricity bills including guaranteed discounts and pay on time discounts in the Essential Energy network. Annual bills based on market offers, 20,000 kWh per annum, single rate and GST inclusive.



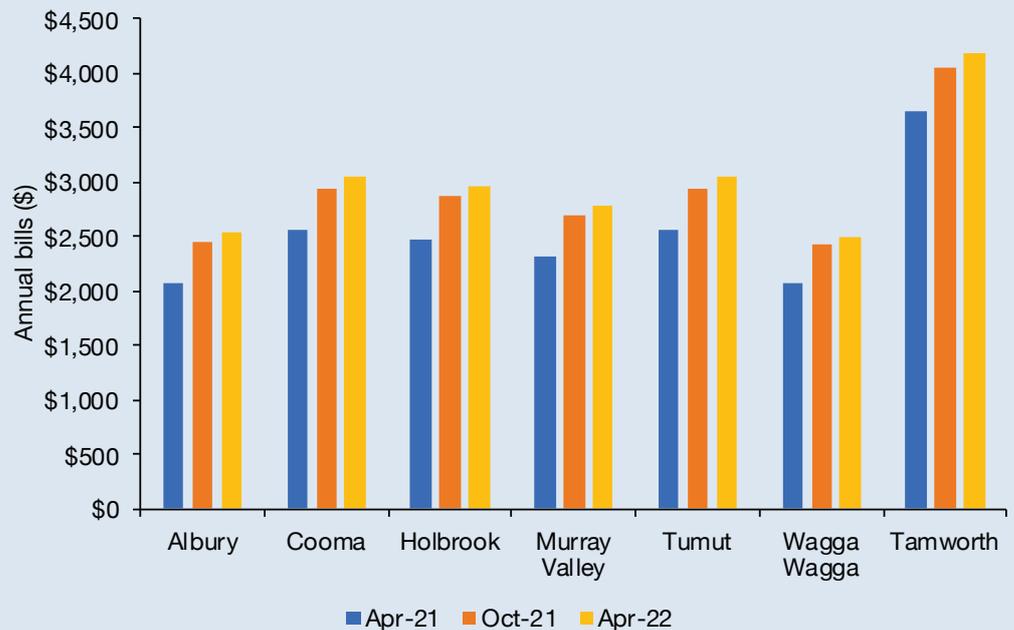
In relation to gas, AGL has decreased their gas offer since October 2021 while Energy Australia and Origin's offers have increased in the Jemena/Sydney gas zone. For all other retailers their prices have remained unchanged. See Chart 41 below.

CHART 41 | Annual gas bills as April 2021, October 2021 and April 2022 including guaranteed discounts and pay on time discounts, in the Jemena/Sydney gas zone. Annual bills based on market offers, 100 GJ per annum and GST inclusive.



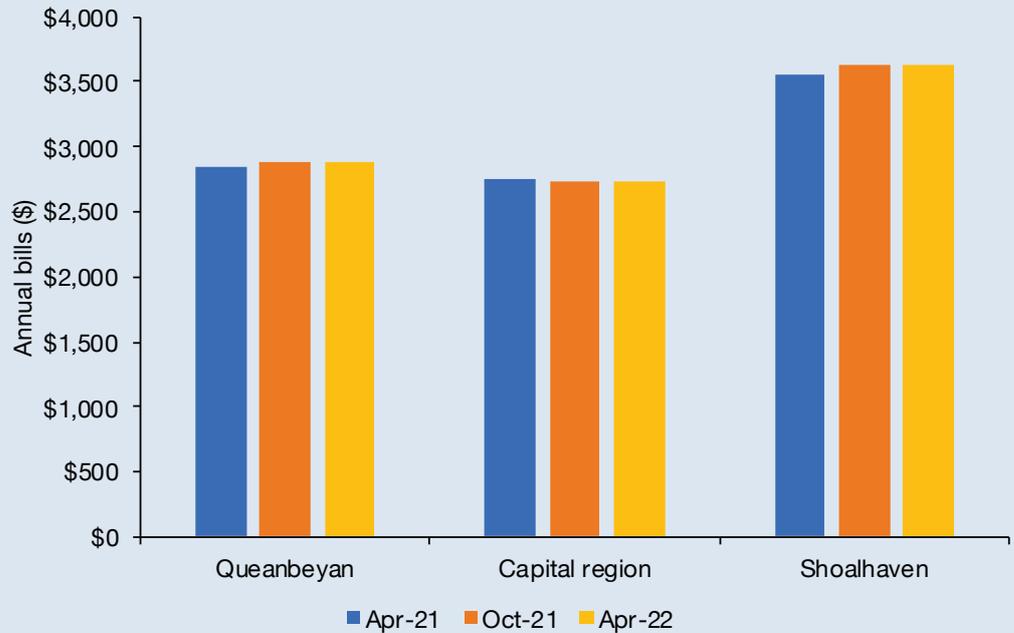
In terms of the many smaller NSW pricing zones, Origin and ActewAGL are the main retailers (although AGL, Energy Australia, Red Energy and Covau do have offers in some of these zones). Between October 2021 and April 2022, Origin’s market offers increased by 3-4% in all pricing zones. See Chart 42.

CHART 42 | Origin Energy’s annual gas bills as of April 2021, October 2021 and April 2022 including guaranteed discounts and pay on time discounts, in the AGN gas zones. Annual bills based on market offers, 100 GJ per annum and GST inclusive.



Between October 2021 and April 2022, ActewAGL’s prices remained unchanged in all three pricing zones. See Chart 43.

CHART 43 | ActewAGL's annual gas bills as of April 2021, October 2021 and April 2022 including guaranteed discounts and pay on time discounts. Annual bills based on market offers, 100 GJ per annum and GST inclusive.



4.1.4 Impact of the DMO

Businesses previously on a standing offer with one of the ‘big 3’ retailers (AGL, Energy Australia and Origin Energy) experienced significant bill reductions since the introduction of the DMO on 1 July 2019. Charts 44 – 46 below compare AGL, Energy Australia and Origin Energy’s standing offers prior to the DMO taking effect to the DMO as of 2019/20, 2020/21 and 2021/22. They show that the bills are currently between \$890 and \$1,725 less compared to April 2019 (depending on the network and retailer) for businesses using 20,000 kWh per annum. AGL’s bill in Ausgrid’s network has reduced the most while Origin Energy’s bill reduction in the Essential Energy network is more modest.

CHART 44 | The DMO compared to the ‘big 3’ retailers’ standing offers in the Ausgrid network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.

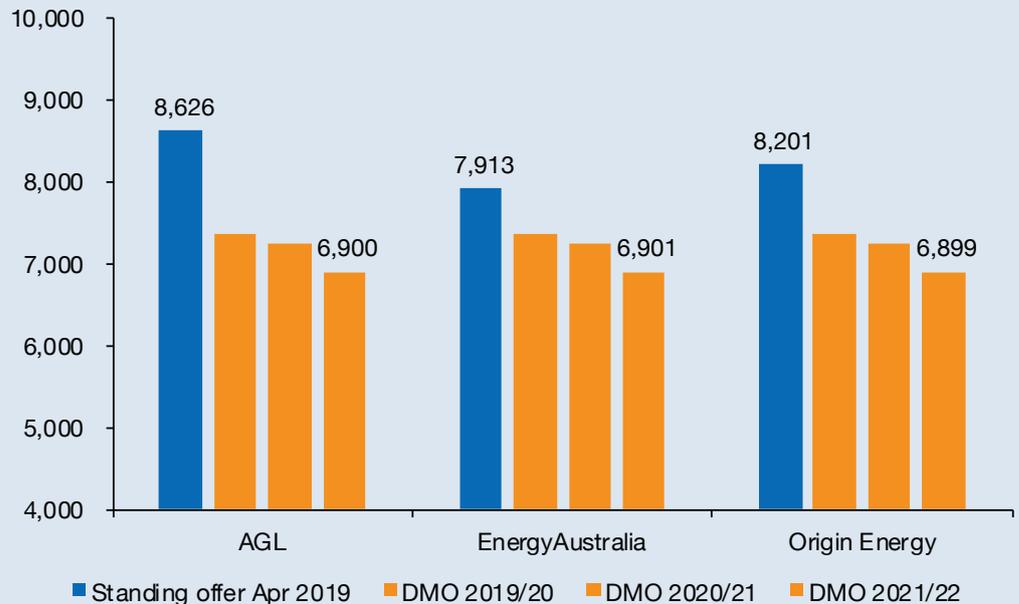


CHART 45 | The DMO compared to the 'big 3' retailers' standing offers in the Endeavour network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.

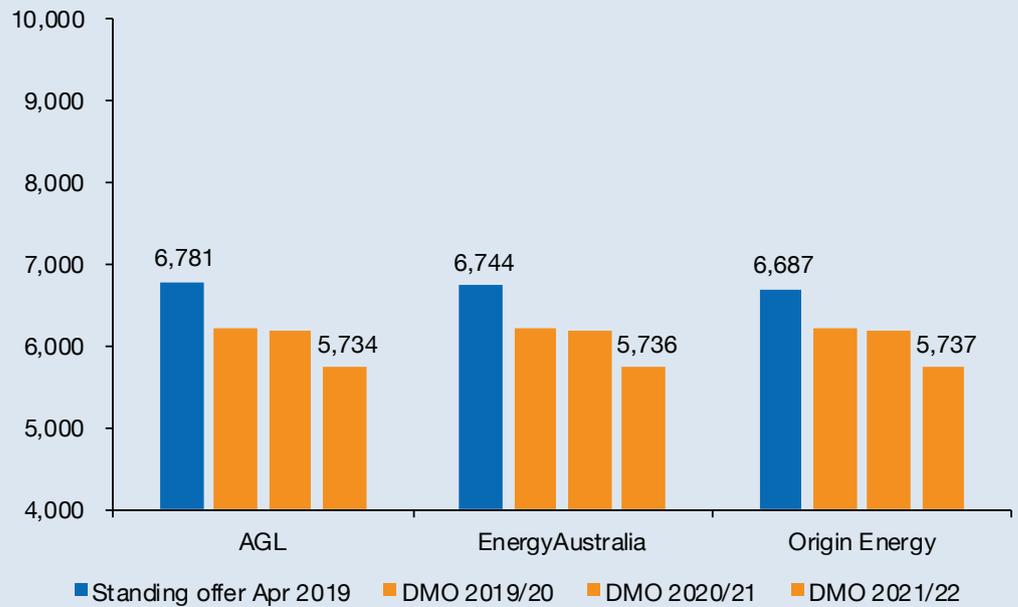
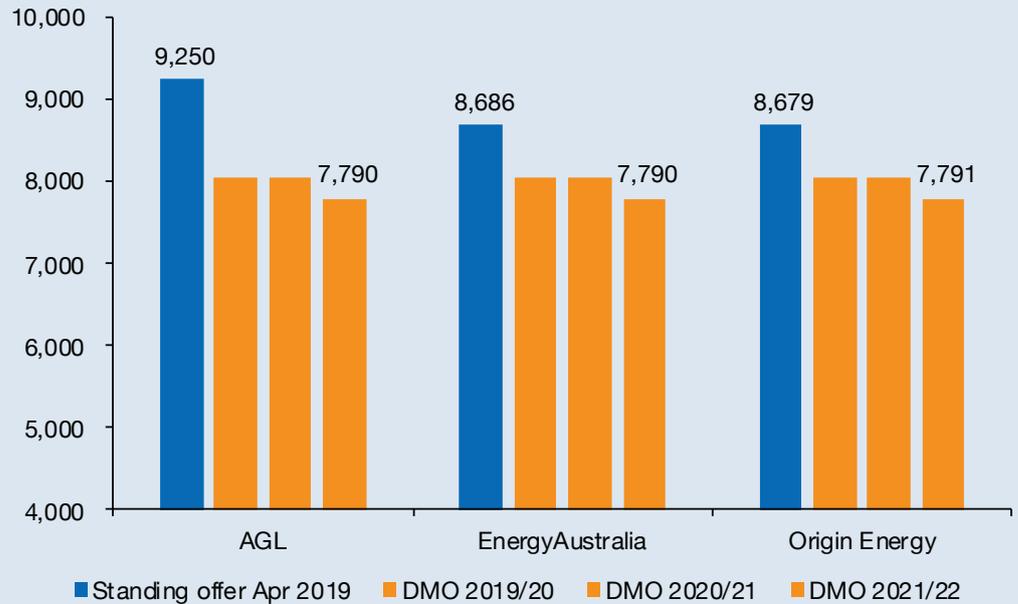


CHART 46 | The DMO compared to the 'big 3' retailers' standing offers in the Essential Energy network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.



4.2 Victoria

Victorian electricity and gas retail prices have been deregulated since 2009 but on 1 July 2019 the Essential Services Commission's Victorian Default Offer (VDO) replaced the previously retailer determined electricity standing offers in Victoria. Victoria has five electricity networks and three gas distributors. There are, however, numerous gas pricing zones in Victoria and only the eight largest zones have been included in this analysis.

Victoria's five electricity networks and eight main gas pricing zones:

Electricity network and incumbent retailer	Area
Citipower (Origin)	Inner city, inner North and Eastern suburbs
Powercor (Origin)	Outer Western suburbs and Western Victoria
Ausnet Services (Energy Australia)	Outer Northern and Eastern suburbs and Eastern Victoria
Jemena (AGL)	Inner West and North Western Suburbs
United Energy Energy (AGL)	South Eastern suburbs and Mornington Peninsula
Gas zones and incumbent retailer	Area
Multinet 1 (Origin)	Eastern and South Eastern suburbs
Multinet 2 (AGL)	Bayside and outer South Eastern suburbs
Ausnet Services Central 1 (Energy Australia)	Outer Western suburbs, Geelong and Bellarine Peninsula
Ausnet Services Central 2 (AGL)	Western and North Western suburbs
Ausnet Services West (Energy Australia)	Macedon Ranges, Bendigo, Ballarat and Western Victoria
AGN Central 1 (Origin)	Frankston, Mornington Peninsula and Gippsland
AGN Central 2 (Energy Australia)	CBD, inner city and North Eastern suburbs
AGN North (Origin)	Northern and North Eastern Victoria

4.2.1 Victorian electricity bills April 2022

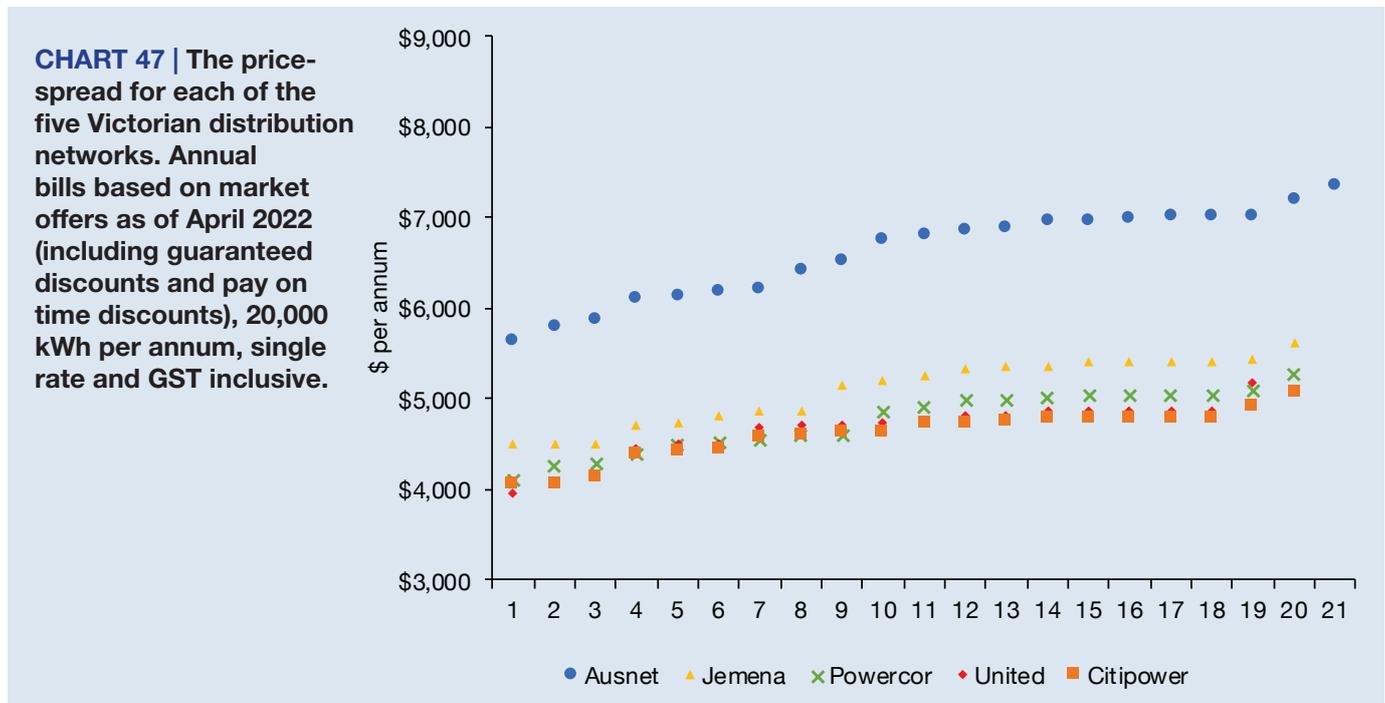
The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁶⁸ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, the network specific average consumption for small businesses is:

- 36,209 kWh/annum in Citipower
- 21,674 kWh/annum in Powercor
- 24,724 kWh/annum in Ausnet Services
- 21,858 kWh/annum in Jemena
- 23,629 kWh/annum in United Energy

We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is between \$4,610 and \$6,610 (depending on network area).⁶⁹ Chart 47 shows annual bills for SMEs consuming 20,000 kWh per annum (single rate) for 21 retailers across the five Victorian distribution networks.⁷⁰ It shows that bills are highest in the Ausnet Services network and lowest in Citipower and that the offers in Citipower, Powercor and United Energy network areas are quite similar. The maximum price-spread is currently greatest in the Ausnet Services network where the difference between the lowest and the highest annual bill is approximately \$1,725. Compared to six months ago (October 2021), the maximum price-spread has increased in all network areas except Citipower and Jemena. In United Energy the maximum price-spread is \$1,210, in Powercor it is \$1,165, in Jemena it is \$1,130 and in the Citipower network it is \$1,010.



Figures 5 - 9 below rank the retail offers from lowest to highest annual electricity bills in each of the five network areas.⁷¹ The lowest annual retail bill in each network area has changed since October 2021. In United Energy, the best offer, as of April 2022, produces an annual bill that is \$530 less than the best offer six months ago, while in Jemena it is approximately \$45 less than the best offer six months ago.

⁶⁹ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

⁷⁰ Note that there are more than 21 retailers operating in Victoria but as we were unable to access some of the retailers' fact sheets (offer details) on their websites, they have not been included in this analysis.

⁷¹ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

FIGURE 5 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Citipower network** (April 2022) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

	ReAmped Energy	\$4,062
	Discover Energy	\$4,067
	Alinta Energy	\$4,134
	Tango Energy	\$4,400
	Lumo Energy	\$4,438
	Sumo Power	\$4,440
	Blue NRG	\$4,572
	AGL	\$4,605
	Next Business Energy	\$4,625
	EnergyAustralia	\$4,643
	Diamond Energy	\$4,739
	Red Energy	\$4,740
	Energy Locals	\$4,753
	Powerclub	\$4,777
	Simply Energy	\$4,787
	GloBird Energy	\$4,787
	Momentum Energy	\$4,787
	Powershop	\$4,787
	Q Energy	\$4,930
	Origin Energy	\$5,072

FIGURE 6 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Powercor network** (April 2022) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

	Discover Energy	\$4,109
	Alinta Energy	\$4,252
	ReAmped Energy	\$4,278
	Powerclub	\$4,399
	Blue NRG	\$4,500
	Tango Energy	\$4,510
	Next Business Energy	\$4,537
	Lumo Energy	\$4,583
	Sumo Power	\$4,598
	AGL	\$4,859
	EnergyAustralia	\$4,895
	Red Energy	\$4,995
	Diamond Energy	\$4,995
	Q Energy	\$5,018
	Simply Energy	\$5,044
	GloBird Energy	\$5,046
	Momentum Energy	\$5,046
	Powershop	\$5,046
	Energy Locals	\$5,086
	Origin Energy	\$5,271

FIGURE 7 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Ausnet Services network** (April 2022), including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

	ReAmped Energy	\$5,638
	Discover Energy	\$5,791
	Next Business Energy	\$5,891
	Lumo Energy	\$6,110
	Tango Energy	\$6,146
	Blue NRG	\$6,200
	Alinta Energy	\$6,217
	Sumo Power	\$6,433
	Powershop	\$6,518
	AGL	\$6,770
	EnergyAustralia	\$6,815
	Powerclub	\$6,862
	Q Energy	\$6,895
	Diamond Energy	\$6,956
	Red Energy	\$6,956
	Energy Locals	\$6,990
	Simply Energy	\$7,024
	GloBird Energy	\$7,026
	Momentum Energy	\$7,026
	Origin Energy	\$7,210
	Circular Energy	\$7,362

FIGURE 8 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Jemena network** (April 2022) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

	Discover Energy	\$4,495
	Alinta Energy	\$4,498
	ReAmped Energy	\$4,498
	Tango Energy	\$4,720
	Lumo Energy	\$4,732
	Next Business Energy	\$4,817
	Sumo Power	\$4,856
	Blue NRG	\$4,858
	Q Energy	\$5,143
	AGL	\$5,214
	EnergyAustralia	\$5,256
	Powerclub	\$5,337
	Red Energy	\$5,363
	Diamond Energy	\$5,364
	Simply Energy	\$5,416
	GloBird Energy	\$5,418
	Momentum Energy	\$5,418
	Powershop	\$5,418
	Energy Locals	\$5,427
	Origin Energy	\$5,626

FIGURE 9 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **United Energy network** (April 2022) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

	ReAmped Energy	\$3,967
	Q Energy	\$4,062
	Discover Energy	\$4,132
	Blue NRG	\$4,464
	Sumo Power	\$4,496
	Alinta Energy	\$4,504
	AGL	\$4,681
	Tango Energy	\$4,720
	EnergyAustralia	\$4,723
	Lumo Energy	\$4,739
	Next Business Energy	\$4,775
	Diamond Energy	\$4,821
	Red Energy	\$4,821
	Simply Energy	\$4,867
	GloBird Energy	\$4,869
	Momentum Energy	\$4,869
	Powershop	\$4,869
	Energy Locals	\$4,876
	Origin Energy	\$5,175

Additional discounts

Only one of the 21 retailers operating in Victoria offer conditional pay on time discounts. Diamond Energy continues to offer pay on time discounts and for customers using 20,000kWh per annum the conditional discount can be worth up to \$70 (Diamond Energy's offer in Ausnet Services).

Two retailers (Energy Australia and Discover Energy) offer guaranteed discounts while the remaining retailers do not offer any additional discounts.⁷² Charts 48 – 52 show annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts for all five network areas. They also compare the market offers to the VDO and while most offers produce bills that are lower than the VDO, Origin Energy's offers are consistently higher.

⁷² Note that discounts based on direct debit payments have not been included in this analysis.

CHART 48 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's Citipower network. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.

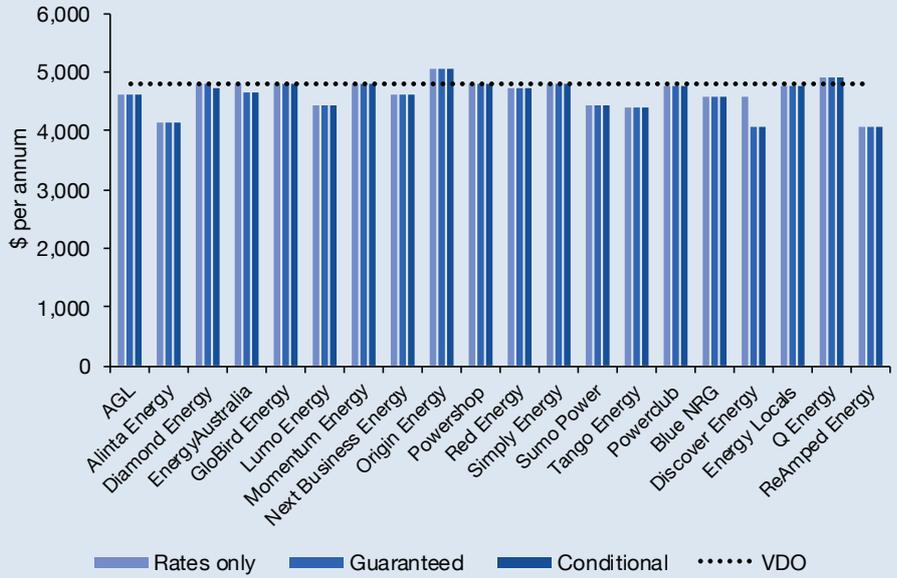


CHART 49 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's Powercor network. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.

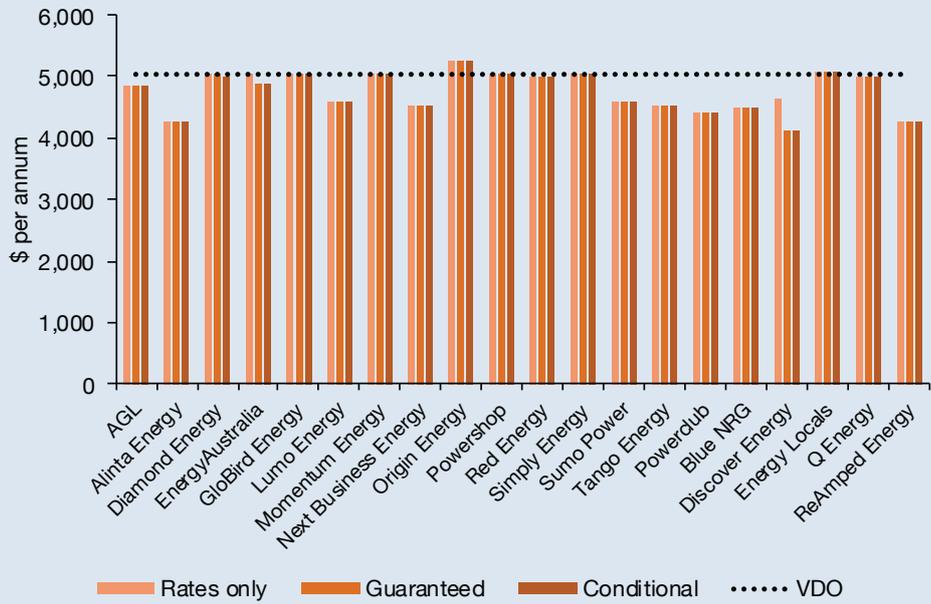


CHART 50 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's Ausnet Services network. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.

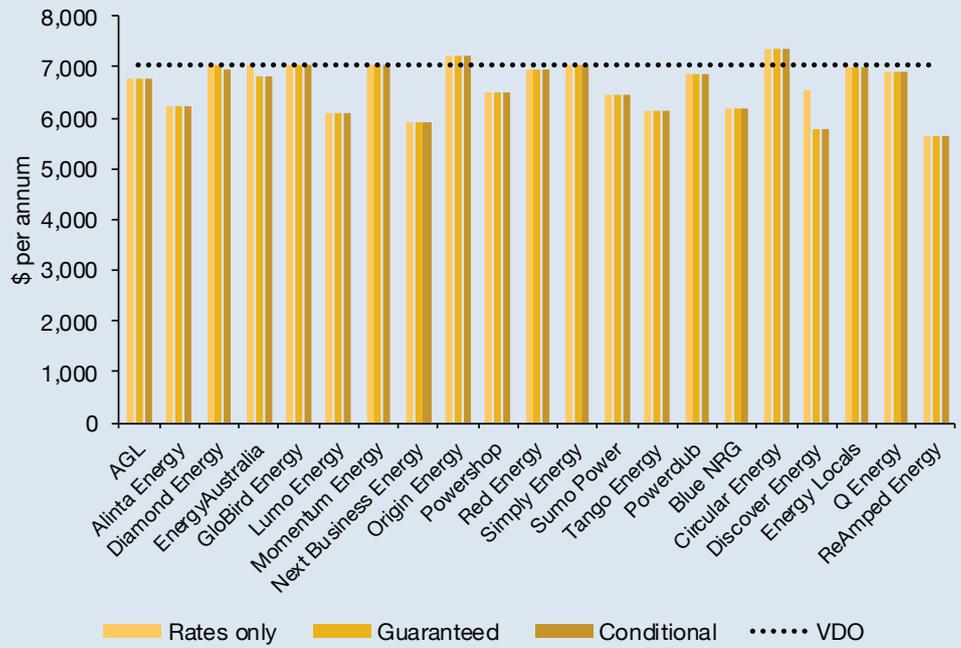


CHART 51 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's Jemena network. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.

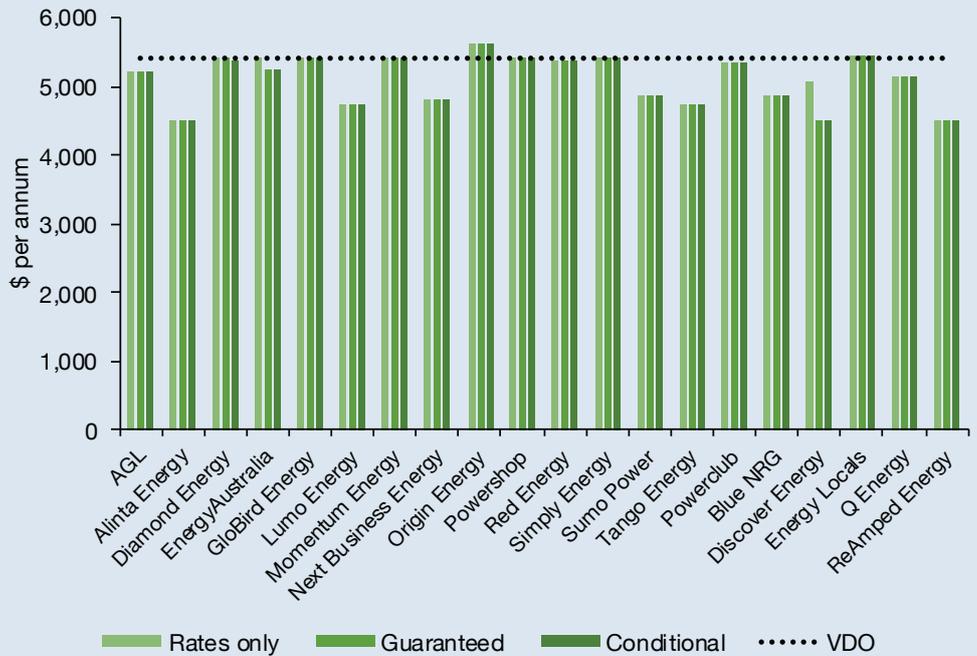
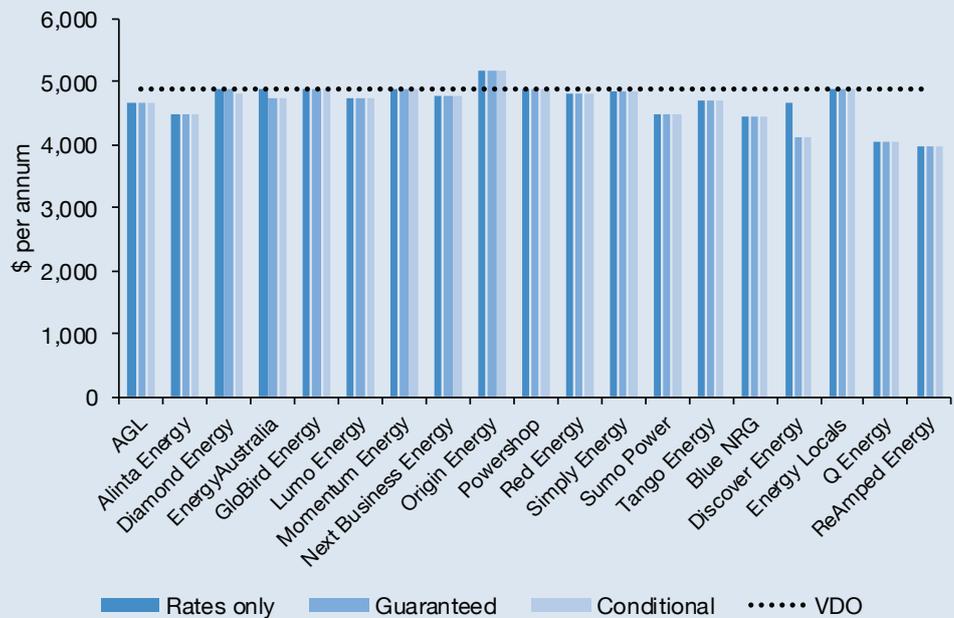


CHART 52 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's United Energy network. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.



Network charges

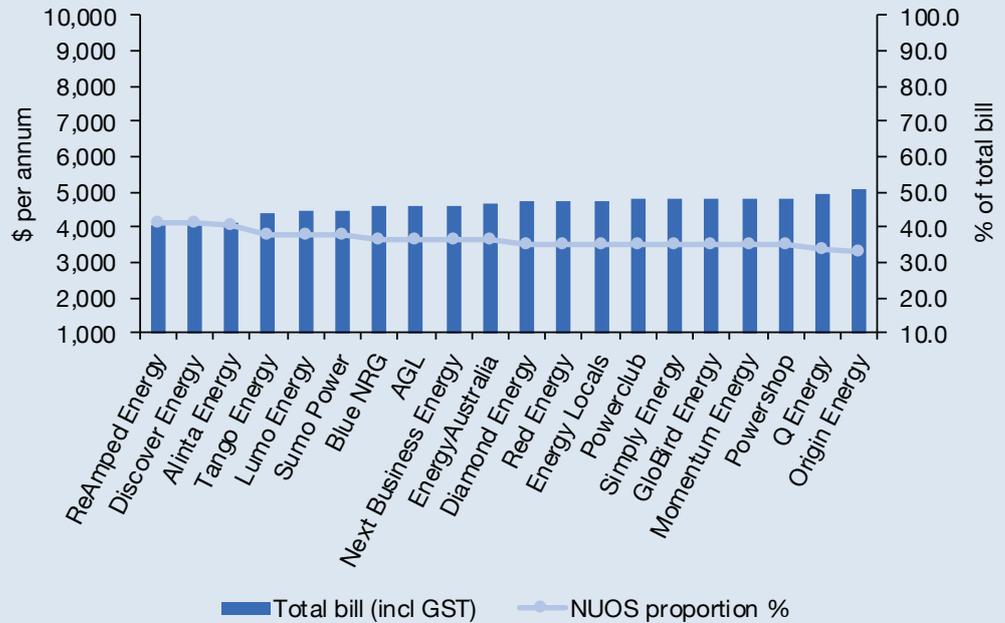
Previously, the five Victorian electricity networks (Citipower, Powercor, Ausnet Services, Jemena and United Energy), introduced new Network Use of System (NUOS) charges as of 1 January every year. From July 2022, however, these changes will occur on 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The charts presented in this section show that the NUOS proportion of bills varies significantly between retail offers as well as between network areas.

Charts 53 - 57 show annual retail bills (columns) and NUOS as proportion of annual bill (line) for each of the five network areas.

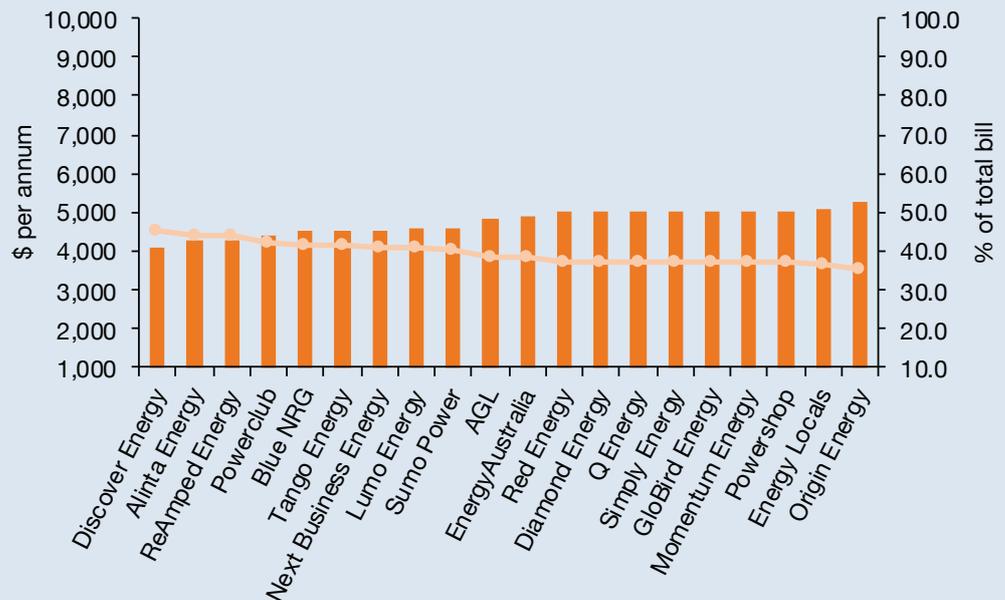
In the Citipower network the NUOS charges account for over 41% of ReAmped Energy’s annual bill while they make up 33% of Origin Energy’s offer.

CHART 53 | Citipower: Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁷³



In the Powercor network the NUOS charges account for 45.5% of Discover Energy’s annual bill while they only make up 35.5% of Origin Energy’s offer.

CHART 54 | Powercor: Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁷⁴

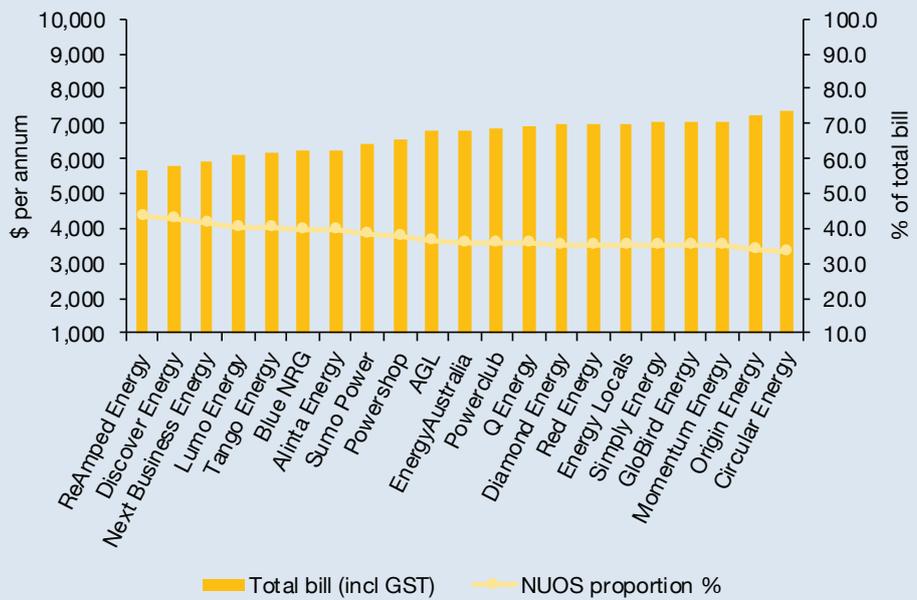


In the Ausnet Services network where the NUOS charges are higher, the NUOS charges account for almost 44% of ReAmped Energy’s annual bill while they only make up 33.5% of Circular Energy’s offer.

73 Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Citipower’s charges (tariff C1G) for 2021/22. The NUOS also includes fixed charges.

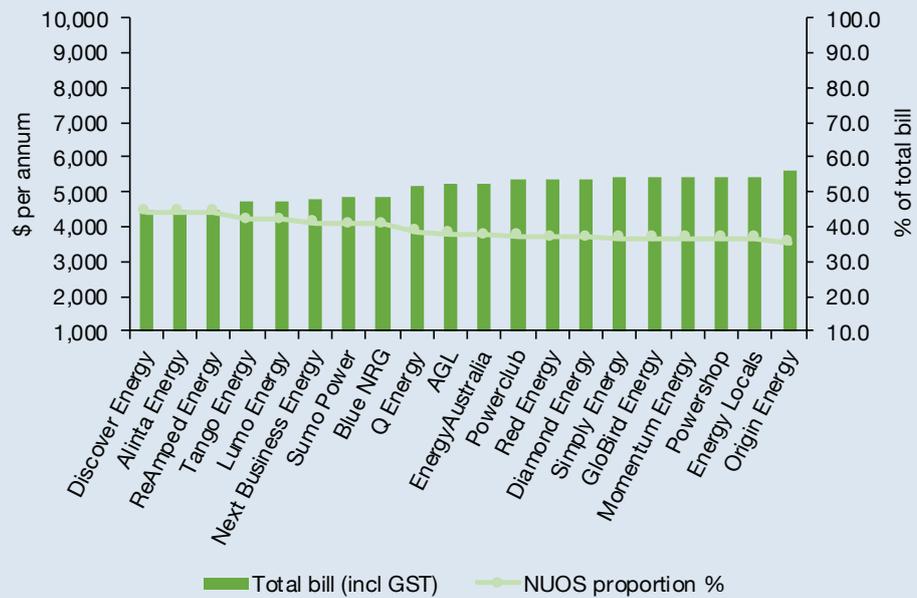
74 Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Powercor’s charges (tariff ND1) for 2021/22. The NUOS also includes fixed charges.

CHART 55 | Ausnet Services: Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁷⁵



In the Jemena network the NUOS charges account for 44% of Discover Energy’s annual bills while they only make up 35% of Origin Energy’s offer.

CHART 56 | Jemena: Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁷⁶

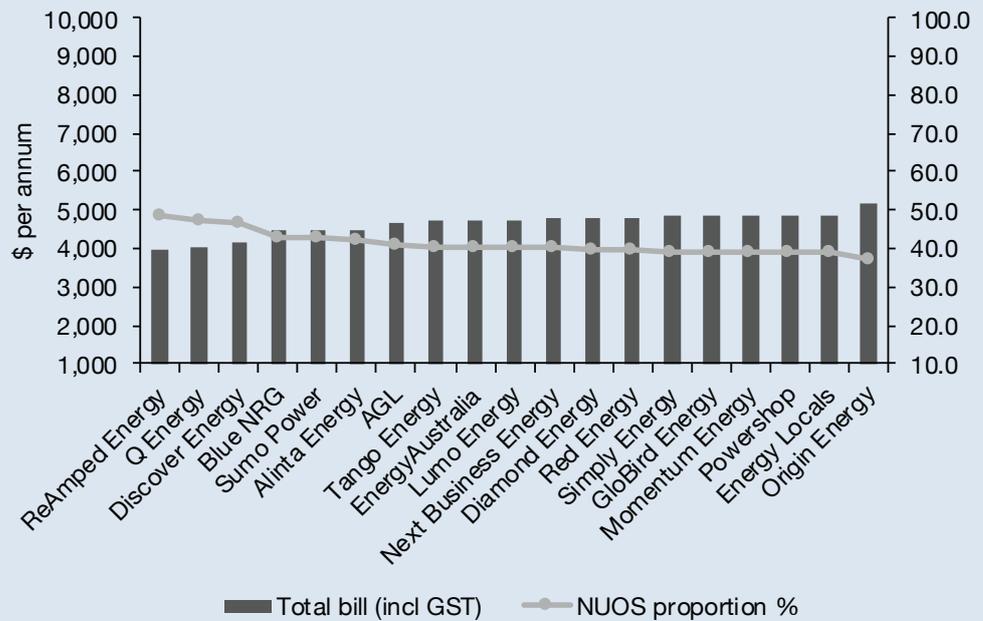


In the United Energy network, the NUOS charges account for more than 48% of ReAmped Energy’s offer while they only make up 37% of Origin Energy’s offer.

75 Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Ausnet Services’ charges (tariff NEE 12) for 2021/22. The NUOS also includes fixed charges.

76 Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Jemena’s charges (tariff A200) for 2021/22. The NUOS also includes fixed charges.

CHART 57 | United Energy: Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁷⁷



4.2.2 Victorian gas bills April 2022

There are eight main pricing zones in Victoria, two in the Multinet network, three in Ausnet Services and three in Australian Gas Networks (AGN).

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill).⁷⁸ Small businesses using gas for heating purposes are unlikely to have a flat consumption profile and may use more at peak rates (winter months) than what has been calculated here. Furthermore, as Victorian small businesses typically have a higher gas consumption compared to SMEs in other jurisdictions, a 100 GJ annual consumption is a relatively low gas consumption in Victoria.

The price-spread

The typical annual market offer bill for SMEs consuming 100 GJ per annum ranges from \$2,340 (including discounts) in the Ausnet Central pricing zones to \$2,610 in the AGN/Envestra Central pricing zones. The maximum price-spread is highest in the Ausnet West pricing zone where the difference between the highest and lowest annual bill is approximately \$1,925 per annum. The price-spread is lowest in the Multinet pricing zones (around \$1,555). Compared to six months ago (October 2021), the maximum price-spread has increased by more than \$1,000 in all pricing zones.

Chart 58 shows the average gas market offer bill for the eight main pricing zone as well as the maximum price-spread for each area.

⁷⁷ Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the United Energy’s charges (tariff LVM 1R) for 2021/22. The NUOS also includes fixed charges.

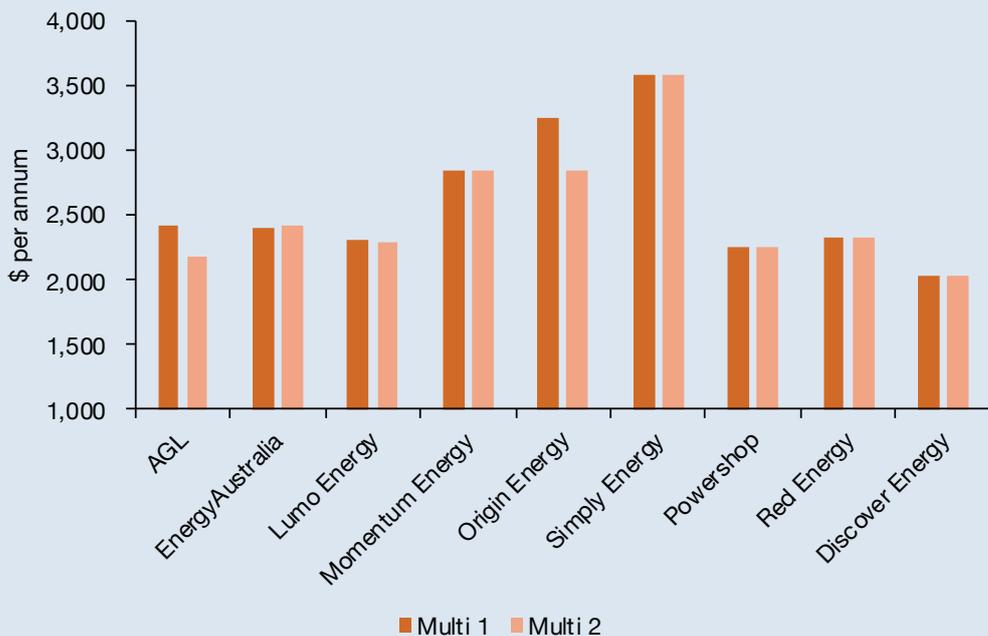
⁷⁸ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 58 | Average annual bills and price-spread in the Victorian gas pricing zones. Annual bills based on market offers as of April 2022 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive.



Chart 59 shows the retailers' gas market offer bills in the two Multinet pricing zones. The average annual bill is \$2,600 in Multinet 1 and \$2,530 in Multinet 2.

CHART 59 | Annual gas bills in Victoria's Multinet pricing zones. Annual bills based on market offers as of April 2022 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive.



Figures 10 - 11 below rank the retail offers from lowest to highest annual gas bills in the two Multinet pricing zones.⁷⁹

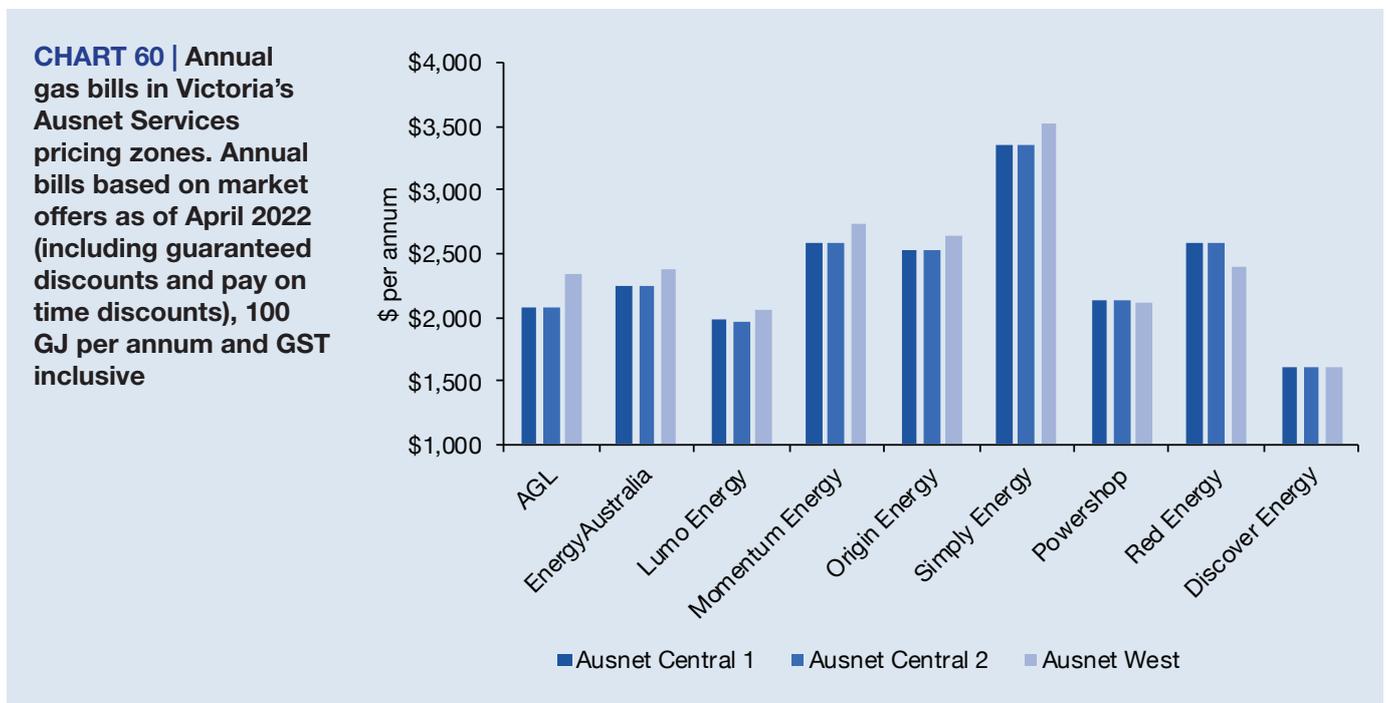
FIGURE 10 | Lowest to highest annual gas bills (incl GST) for market offers in the **Multinet 1 gas zone** (April 2022). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

	Discover Energy	\$2,031
	Powershop	\$2,260
	Lumo Energy	\$2,302
	Red Energy	\$2,334
	EnergyAustralia	\$2,400
	AGL	\$2,411
	Momentum Energy	\$2,843
	Origin Energy	\$3,250
	Simply Energy	\$3,584

FIGURE 11 | Lowest to highest annual gas bills (incl GST) for market offers in the **Multinet 2 gas zone** (April 2022). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

	Discover Energy	\$2,031
	AGL	\$2,171
	Powershop	\$2,260
	Lumo Energy	\$2,283
	Red Energy	\$2,334
	EnergyAustralia	\$2,421
	Momentum Energy	\$2,843
	Origin Energy	\$2,846
	Simply Energy	\$3,584

Chart 60 shows the retailers' gas market offer bills in the three Ausnet Services pricing zones. The average annual bill is around \$2,345 in Ausnet Central 1 and 2 and \$2,420 in Ausnet West.



⁷⁹ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

Figures 12 - 14 below rank the retail offers from lowest to highest annual gas bills in the three Ausnet Services pricing zones.⁸⁰

FIGURE 12 | Lowest to highest annual gas bills (incl GST) for market offers in the **Ausnet Services Central 1 gas zone** (April 2022).

Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

	Discover Energy	\$1,599
	Lumo Energy	\$1,983
	AGL	\$2,085
	Powershop	\$2,127
	EnergyAustralia	\$2,243
	Origin Energy	\$2,531
	Momentum Energy	\$2,581
	Red Energy	\$2,586
	Simply Energy	\$3,357

FIGURE 13 | Lowest to highest annual gas bills (incl GST) for market offers in the **Ausnet Services Central 2 gas zone** (April 2022).

Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

	Discover Energy	\$1,599
	Lumo Energy	\$1,960
	AGL	\$2,085
	Powershop	\$2,127
	EnergyAustralia	\$2,252
	Origin Energy	\$2,531
	Momentum Energy	\$2,581
	Red Energy	\$2,586
	Simply Energy	\$3,357

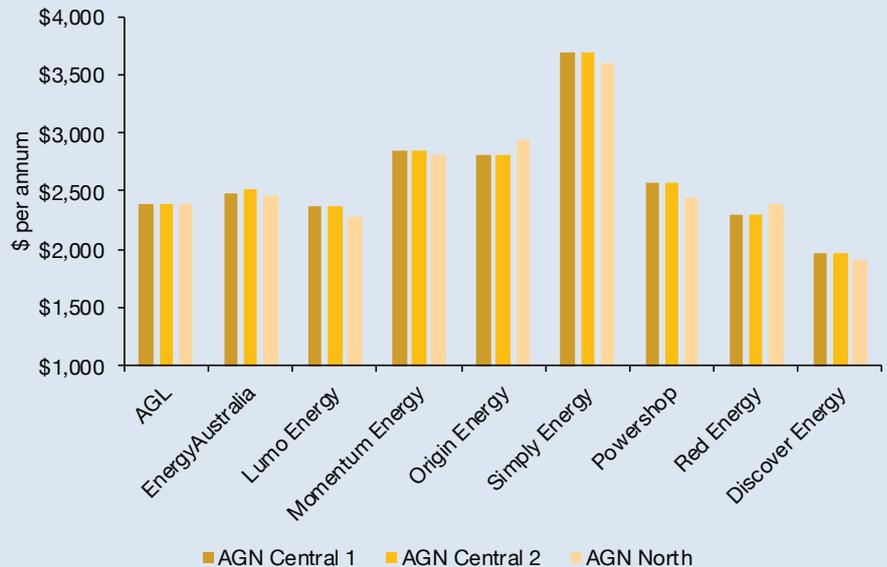
FIGURE 14 | Lowest to highest annual gas bills (incl GST) for market offers in the **Ausnet Services West gas zone** (April 2022).

Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

	Discover Energy	\$1,599
	Lumo Energy	\$2,057
	Powershop	\$2,124
	AGL	\$2,344
	EnergyAustralia	\$2,376
	Red Energy	\$2,392
	Origin Energy	\$2,641
	Momentum Energy	\$2,732
	Simply Energy	\$3,523

Chart 61 shows the retailers' gas market offer bills in the three AGN pricing zones. The average annual bill is approximately \$2,610 in AGN Central 1 and 2 and \$2,580 in AGN North.

CHART 61 | Annual gas bills in Victoria's AGN pricing zones. Annual bills based on market offers as of April 2022 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive.



⁸⁰ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

Figures 15 - 17 below rank the retail offers from lowest to highest annual gas bills in the three AGN pricing zones.⁸¹

FIGURE 15 | Lowest to highest annual gas bills (incl GST) for market offers in the **AGN Central 1 gas zone** (April 2022). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

	Discover Energy	\$1,969
	Red Energy	\$2,303
	Lumo Energy	\$2,362
	AGL	\$2,398
	EnergyAustralia	\$2,477
	Powershop	\$2,577
	Origin Energy	\$2,805
	Momentum Energy	\$2,855
	Simply Energy	\$3,692

FIGURE 16 | Lowest to highest annual gas bills (incl GST) for market offers in the **AGN Central 2 gas zone** (April 2022). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

	Discover Energy	\$1,969
	Red Energy	\$2,303
	Lumo Energy	\$2,362
	AGL	\$2,398
	EnergyAustralia	\$2,510
	Powershop	\$2,577
	Origin Energy	\$2,805
	Momentum Energy	\$2,855
	Simply Energy	\$3,692

FIGURE 17 | Lowest to highest annual gas bills (incl GST) for market offers in the **AGN North gas zone** (April 2022). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

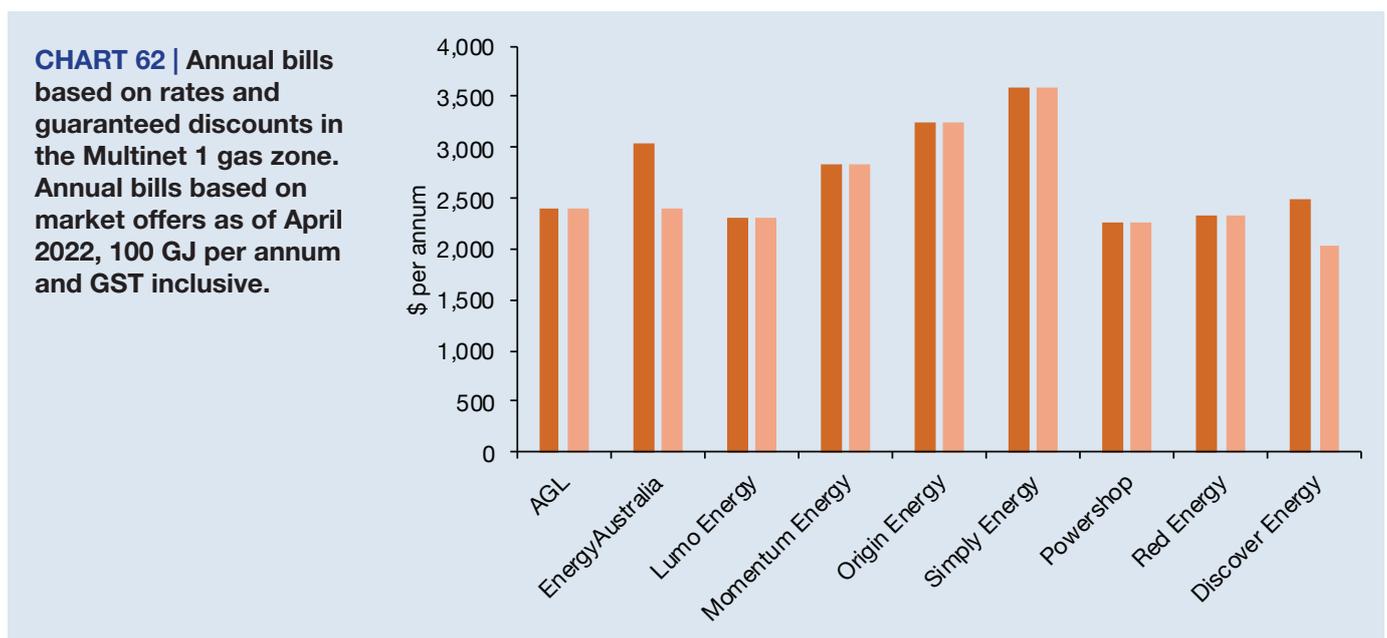
	Discover Energy	\$1,918
	Lumo Energy	\$2,276
	AGL	\$2,382
	Red Energy	\$2,392
	Powershop	\$2,452
	EnergyAustralia	\$2,467
	Momentum Energy	\$2,811
	Origin Energy	\$2,948
	Simply Energy	\$3,595

Additional discounts

Energy Australia and Discover Energy offer guaranteed discounts. The other retailers do not offer any additional discounts.

Charts 62 - 69 show annual bills based on their rates only and inclusive of guaranteed discounts in each of the eight gas pricing zones.

The charts show that Energy Australia's guaranteed discounts are between \$595 and \$665 per annum for customers with this consumption level across all pricing zones. Discover Energy also offers significant discounts. Simply Energy is the retailer with the highest base rates in all of the gas zones.



⁸¹ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 63 | Annual bills based on rates and guaranteed discounts in the Multinet 2 gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.

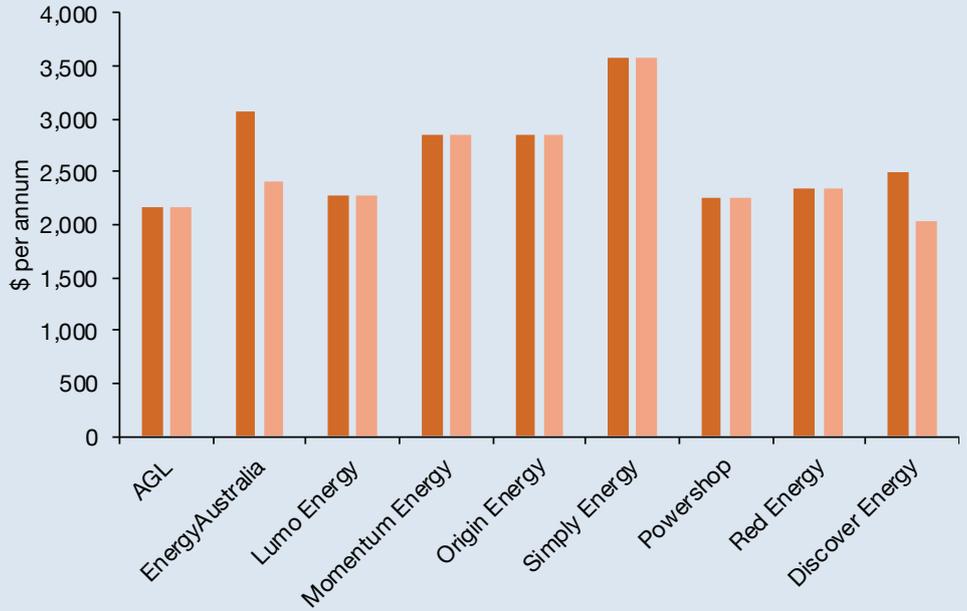


CHART 64 | Annual bills based on rates and guaranteed discounts in the Ausnet Services Central 1 gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.

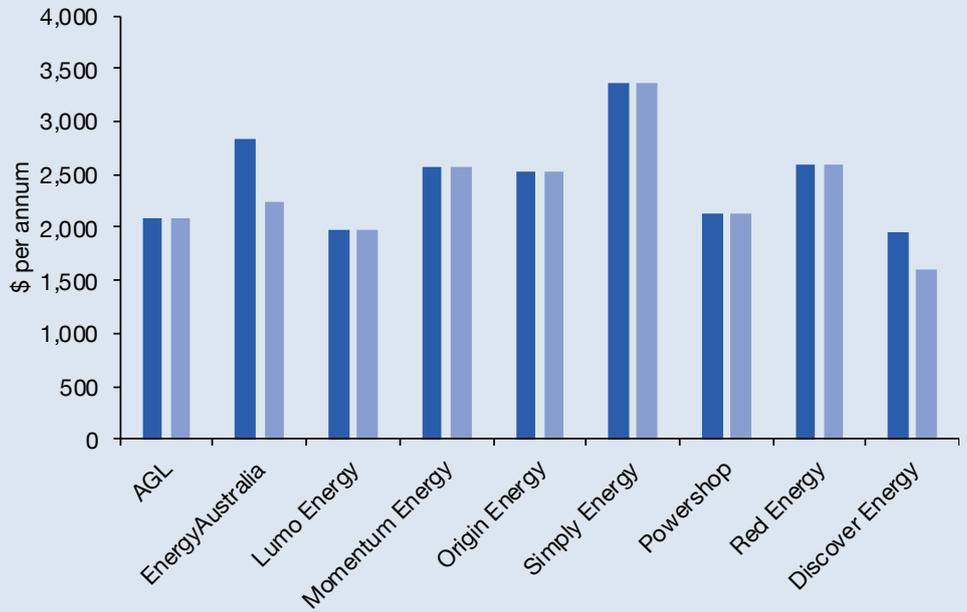


CHART 65 | Annual bills based on rates and guaranteed discounts in the Ausnet Services Central 2 gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.

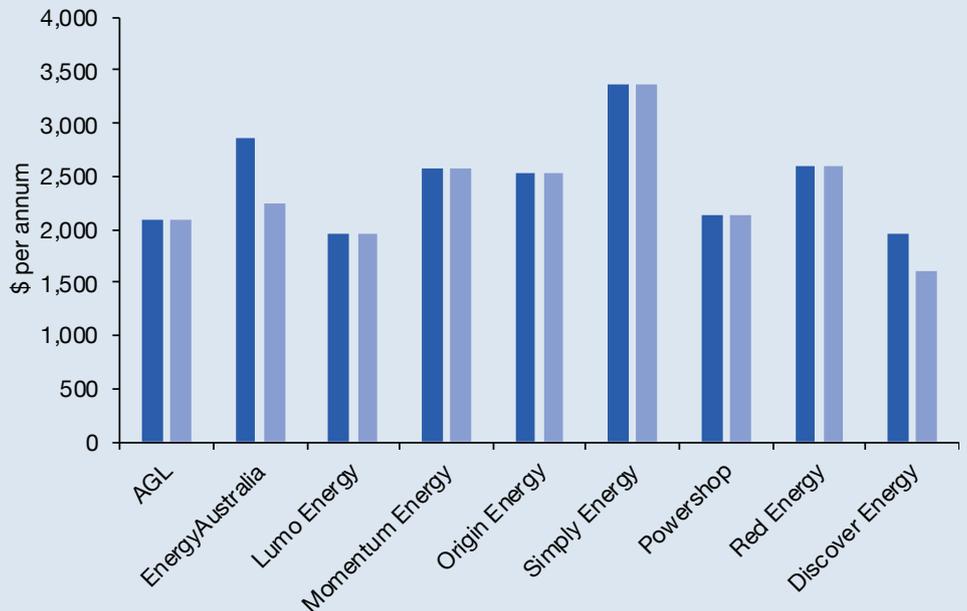


CHART 66 | Annual bills based on rates and guaranteed discounts in the Ausnet Services West gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.

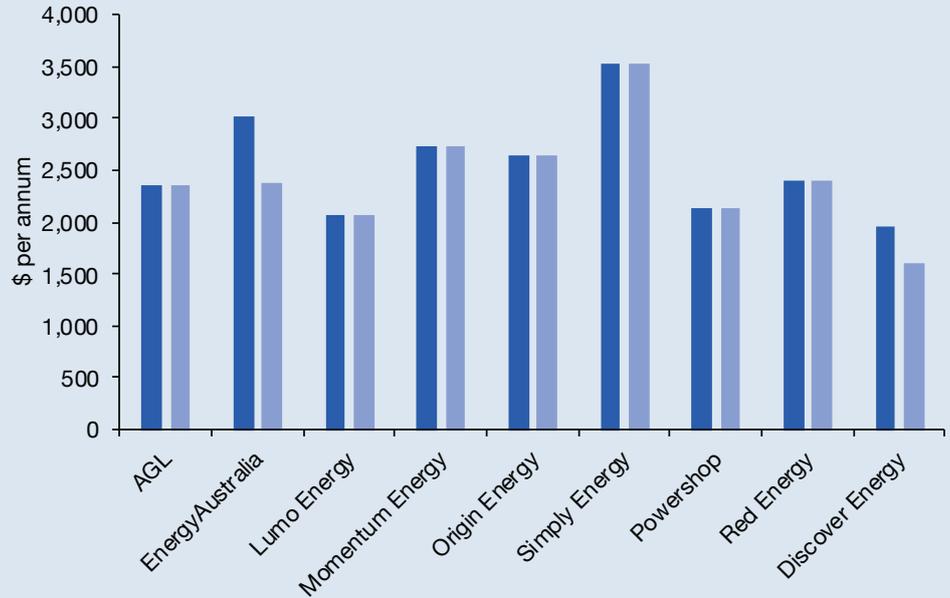


CHART 67 | Annual bills based on rates and guaranteed discounts in the AGN Central 1 gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.

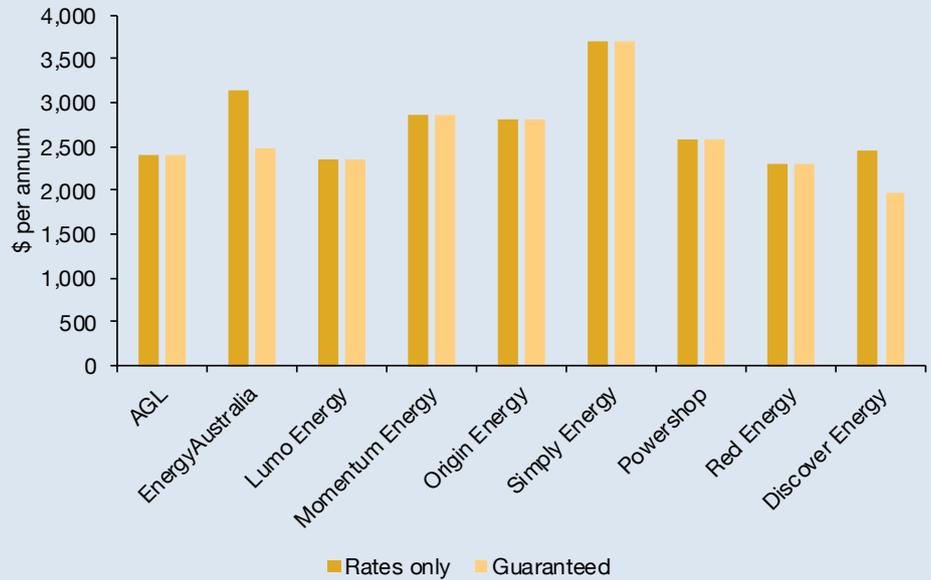


CHART 68 | Annual bills based on rates and guaranteed discounts in the AGN Central 2 gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.

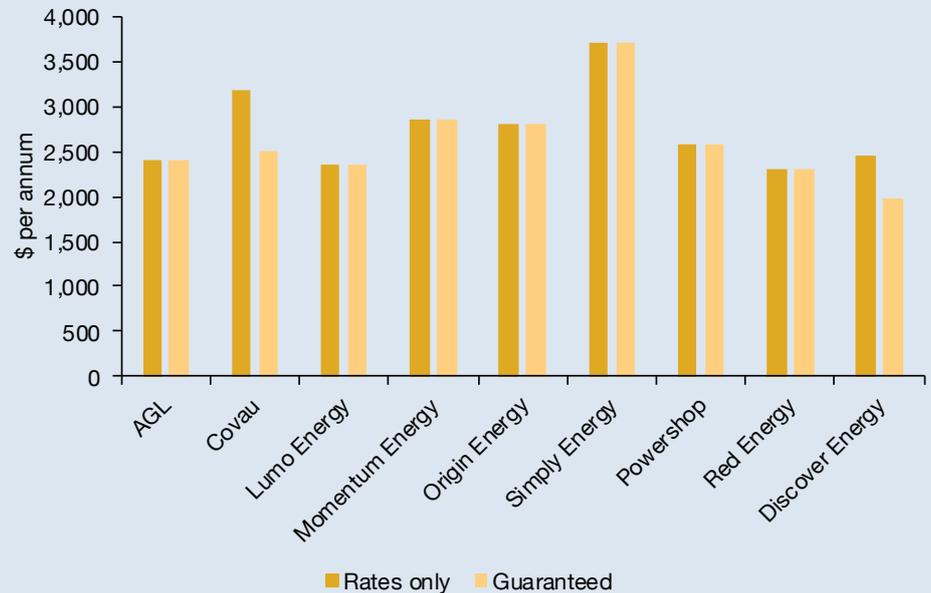
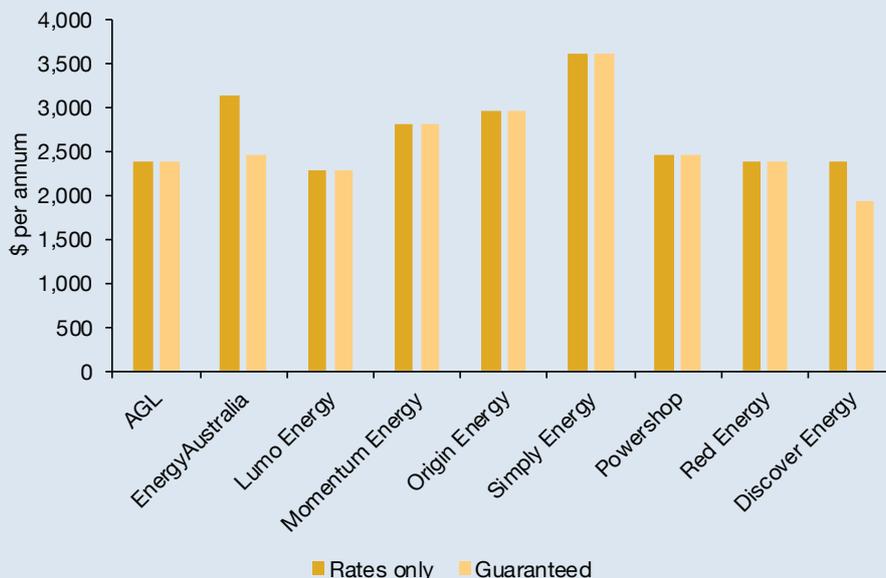


CHART 69 | Annual bills based on rates and guaranteed discounts in the AGN North gas zone. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.



4.2.3 Changes in energy bills in Victoria

The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to April 2022.

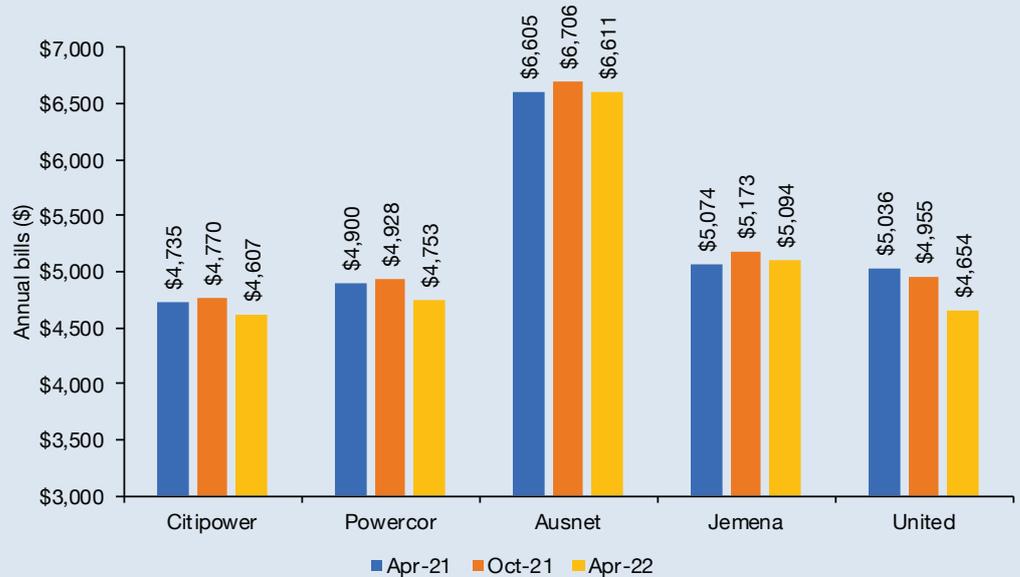
In Victoria, new network tariffs took effect in January 2021 meaning that the electricity retail prices have not been affected by an underlying network price reset in this six-month period.⁸² However, many of the retailers have still changed their offers (rates, discounts or both).

From October 2021 to April 2022, average retail electricity bills for SMEs consuming 20,000 kWh per annum (single rate) decreased slightly in the Ausnet and Jemena networks (by 1-2%). In the United Energy network, on the other hand, average bills decreased by 6%. In the Citipower and Powercor networks the average bill decreased by 3-4%. Compared to a year ago (April 2021), the average bill has decreased by 8% in United Energy, by 3% in Citipower and Powercor’s network areas while they have remained unchanged in the Jemena and Ausnet Services networks. Chart 70 below shows average annual bills as of April 2021, October 2021 and April 2022.⁸³

⁸² New NUOS charges will take effect 1 July 2022.

⁸³ The average annual bill is based on all retailers that had published offers at the time of each data collection (April 2021, October 2021 and April 2022).

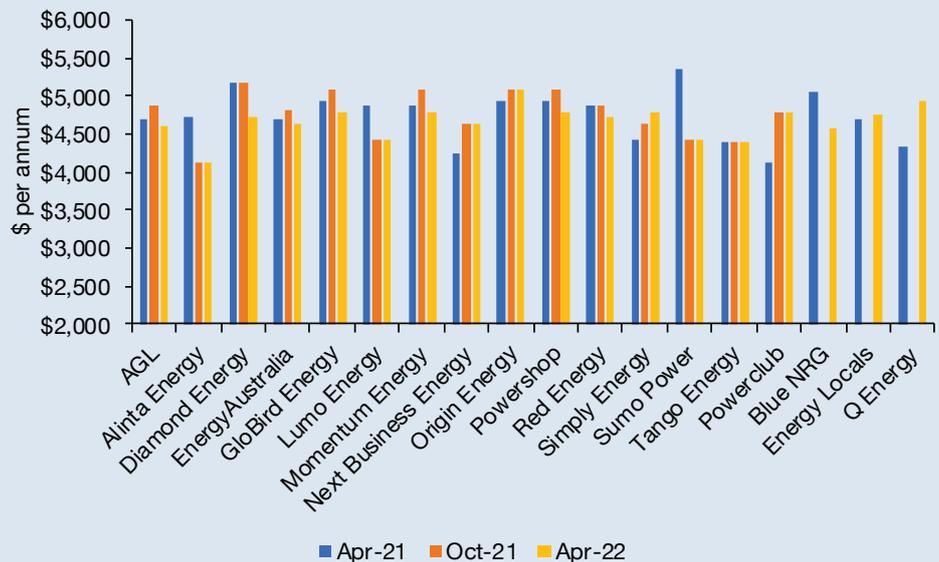
CHART 70 | Average annual electricity bills as of April 2021, October 2021 and April 2022 including guaranteed discounts and pay on time discounts. Annual bills based on market offers, single rate, 20,000 kWh per annum and GST inclusive.



In terms of individual retailers, five retailers (AGL, Diamond, Energy Australia, GloBird and Powershop) have offers that produce lower bills in April 2022 compared to six months ago (October 2021) in all network areas. Compared to one year ago (April 2021) six retailers (Next Business Energy, Origin Energy, Simply Energy, Powerclub, Energy Locals and QEnergy) have offers that produce higher bills (in most network areas).

Charts 71 to 75 show retail bills as of April 2021, October 2021 and April 2022 for each network area.⁸⁴

CHART 71 | Electricity bills including guaranteed discounts and pay on time discounts, from October 2020 to October 2021 in Citipower's network area. Annual bills based on market offers as of October 2020, April 2021 and October 2021, 20,000 kWh per annum, single rate and GST inclusive



⁸⁴ Only retailers that had published offers available as of April 2021 as well as April 2022 have been included in these charts. Note that there were several retailers that did not have accessible offers on their websites in October 2021 and that some had links to offers in some network areas only.

CHART 72 | Electricity bills including guaranteed discounts and pay on time discounts, from April 2021 to April 2022 in Powercor's network area. Annual bills based on market offers as of April 2021, October 2021 and April 2022, 20,000 kWh per annum, single rate and GST inclusive.

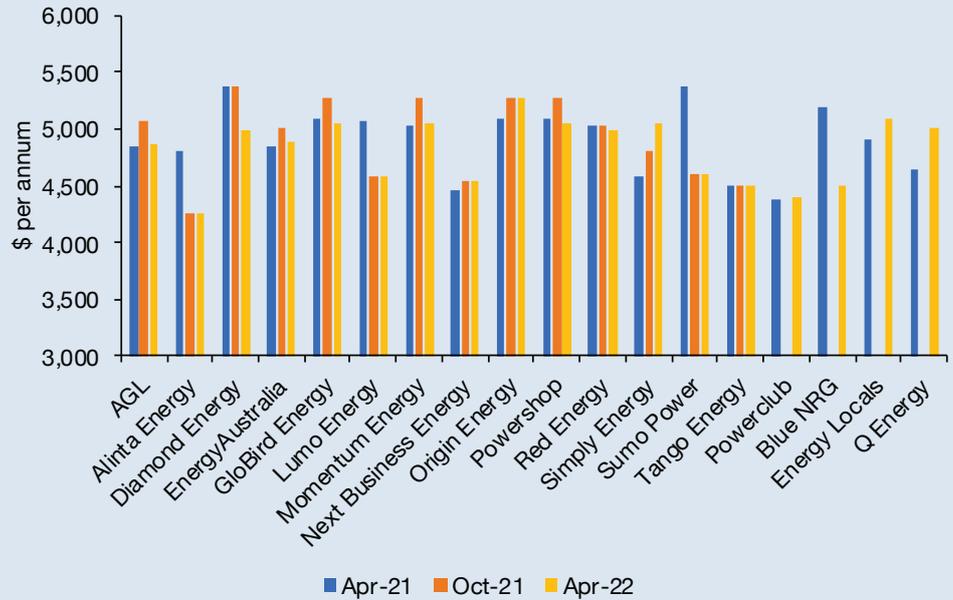


CHART 73 | Electricity bills including guaranteed discounts and pay on time discounts, from April 2021 to April 2022 in Ausnet Services' network area. Annual bills based on market offers as of April 2021, October 2021 and April 2022, 20,000 kWh per annum, single rate and GST inclusive.

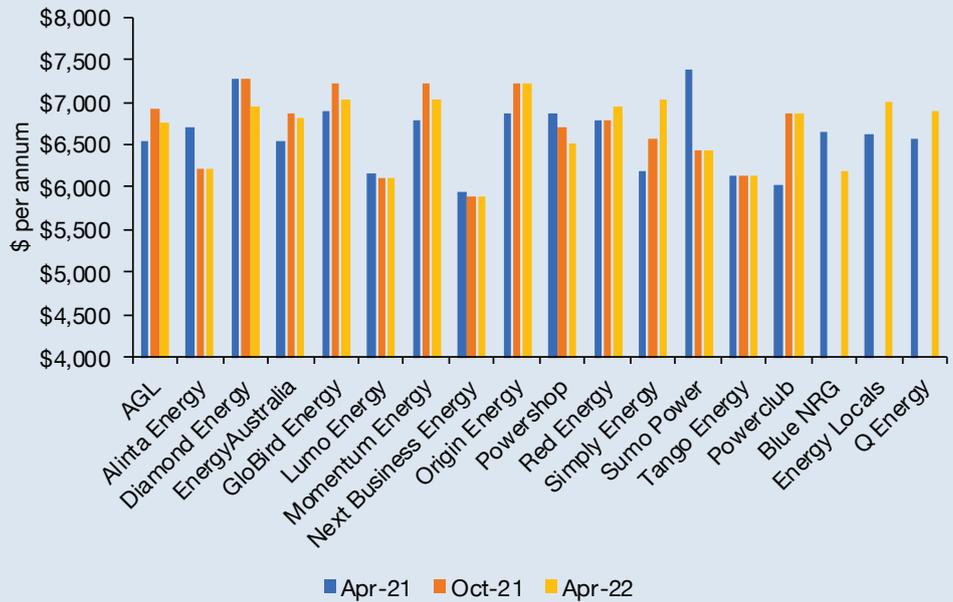


CHART 74 | Electricity bills including guaranteed discounts and pay on time discounts, from April 2021 to April 2022 in Jemena's network area. Annual bills based on market offers as of April 2021, October 2021 and April 2022, 20,000 kWh per annum, single rate and GST inclusive.

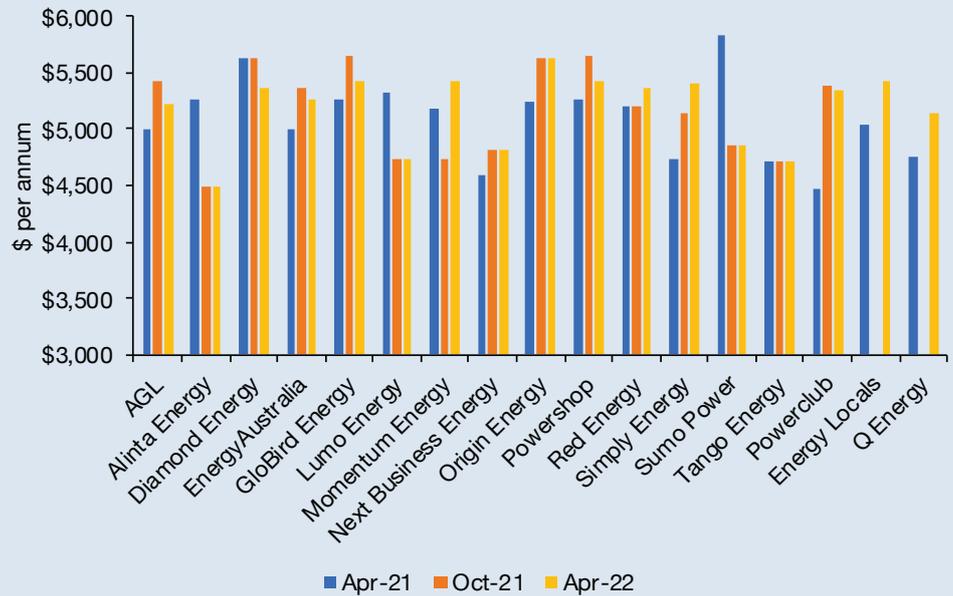
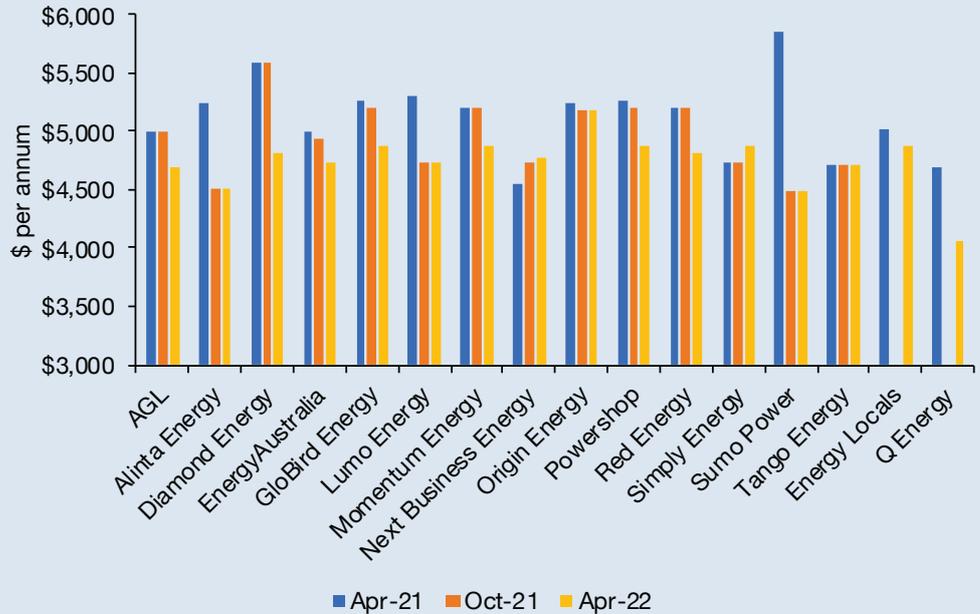
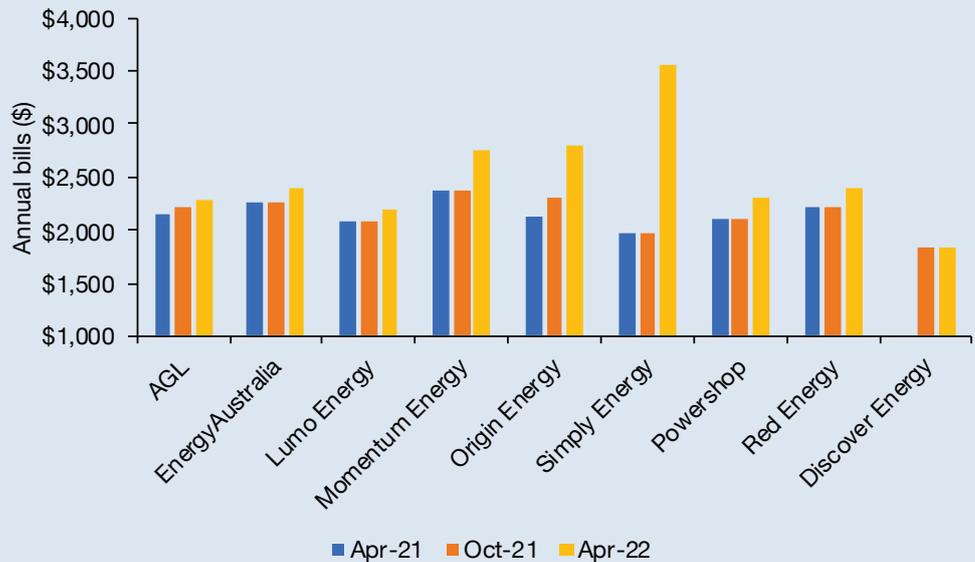


CHART 75 | Electricity bills including guaranteed discounts and pay on time discounts, from April 2021 to April 2022 in United Energy's network area. Annual bills based on market offers as of April 2021, October 2021 and April 2022, 20,000 kWh per annum, single rate and GST inclusive.



On average, across all gas pricing zones, annual gas bills for businesses using 100 GJ per annum have increased by 17% since October 2021.⁸⁵ Chart 76 shows retailers' average annual gas bills (across all gas zones) as of April 2021, October 2021 and April 2022. It shows that all retailers except Discover Energy increased their prices over the last 6 months and that Simply Energy is the retailer with the greatest increases.

CHART 76 | Average gas bills including guaranteed discounts and pay on time discounts, from April 2021 to April 2022 across nine gas zones. Annual bills based on market offers as of April 2021, October 2021 and April 2022, 100 GJ per annum and GST inclusive.

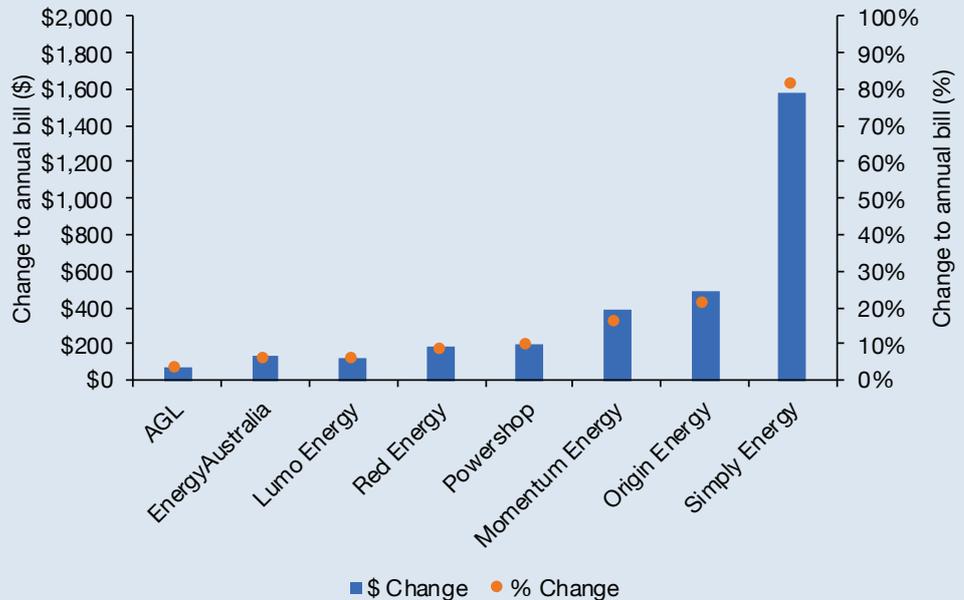


Momentum Energy, Origin Energy and Simply Energy have had the greatest gas price increases over the last six months with their average annual bills increasing by 16%, 21% and 81% respectively. Chart 77 below shows retailers' changes to their average annual gas bill (as \$ per annum and percentage change) during this period.⁸⁶

⁸⁵ The gas zones included in this analysis are: Multinet 1 and 2, AGN Central 1 and 2, AGN North, Ausnet Services Central 1 and 2, and Ausnet Services West.

⁸⁶ Only retailers that have changed their offers during this period are included in this chart.

CHART 77 | Bill change: Comparison of October 2021 and April 2022 average annual gas bills including guaranteed discounts and pay on time discounts in eight gas zones. Annual bills based on market offers as of October 2021 and April 2022, 100 GJ per annum and GST inclusive.



4.2.4 Impact of the VDO

Since the introduction of the VDO on 1 July 2019, fewer retailers offer conditional pay on time discounts compared to previously.

Businesses previously on a standing offer with one of the ‘big 3’ retailers (AGL, Energy Australia and Origin Energy) will have experienced significant bill reductions since the introduction of the VDO on 1 July 2019. Charts 78 – 82 below compare AGL, Energy Australia and Origin Energy’s standing offers prior to the VDO taking effect to the VDO as of October 2019, April 2020, October 2020, April 2021, October 2021 and April 2022. They show that the initial bill reduction (October 2019), for businesses using 20,000 kWh per annum, was between \$1,320 and \$2,995 (depending on the network and retailer) but increases to the VDO in January 2020 reduced the overall drop to \$900 and \$2,530. In January 2021 the VDO decreased by 14% (on average) and increased the drop to \$1,790 and \$3,290. In September 2021 the VDO increased in most network areas and before decreasing again in January 2022. Bills are currently between \$2,360 and \$3,255 less than they were prior to the VDO taking effect. Energy Australia’s bill in the United Energy network has reduced the most (by around \$3,690) while Origin Energy’s bill reduction in the Citipower network, where it is the incumbent retailer, is more moderate (approximately \$1,935).

CHART 78 | The VDO compared to the ‘big 3’ retailers’ standing offers in the Citipower network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.

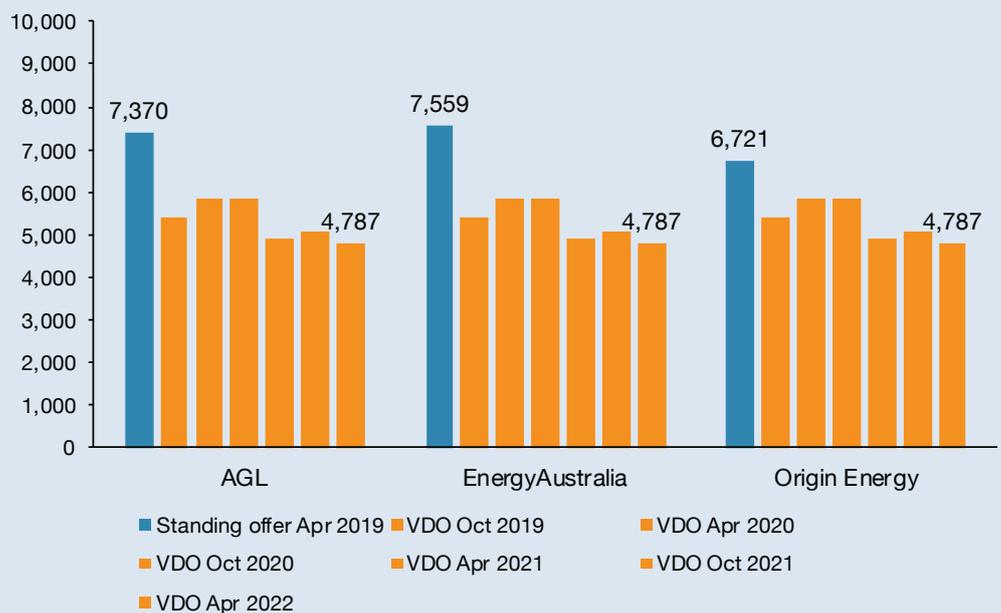


CHART 79 | The VDO compared to the 'big 3' retailers' standing offers in the Powercor network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.

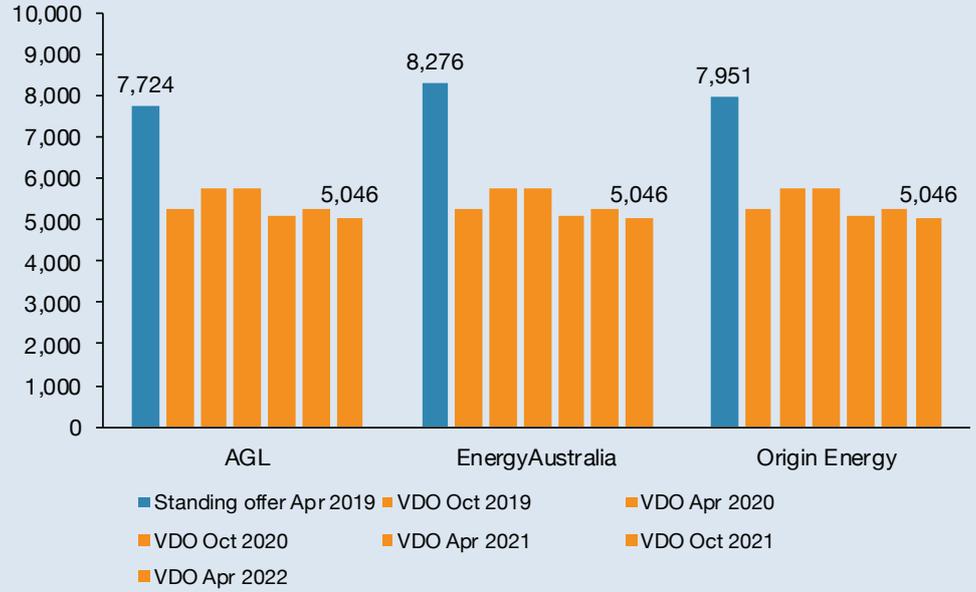


CHART 80 | The VDO compared to the 'big 3' retailers' standing offers in the Ausnet Services network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.

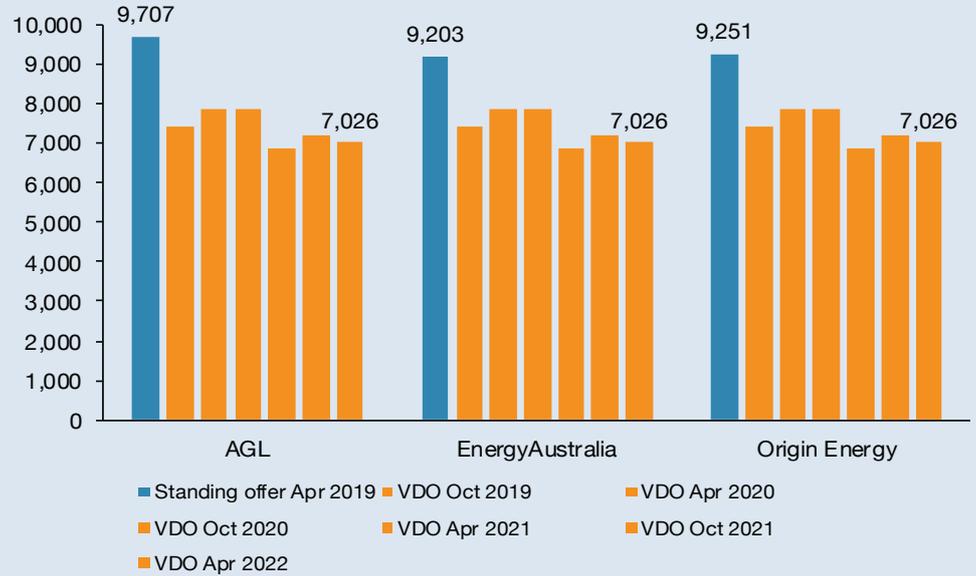


CHART 81 | The VDO compared to the 'big 3' retailers' standing offers in the Jemena network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.

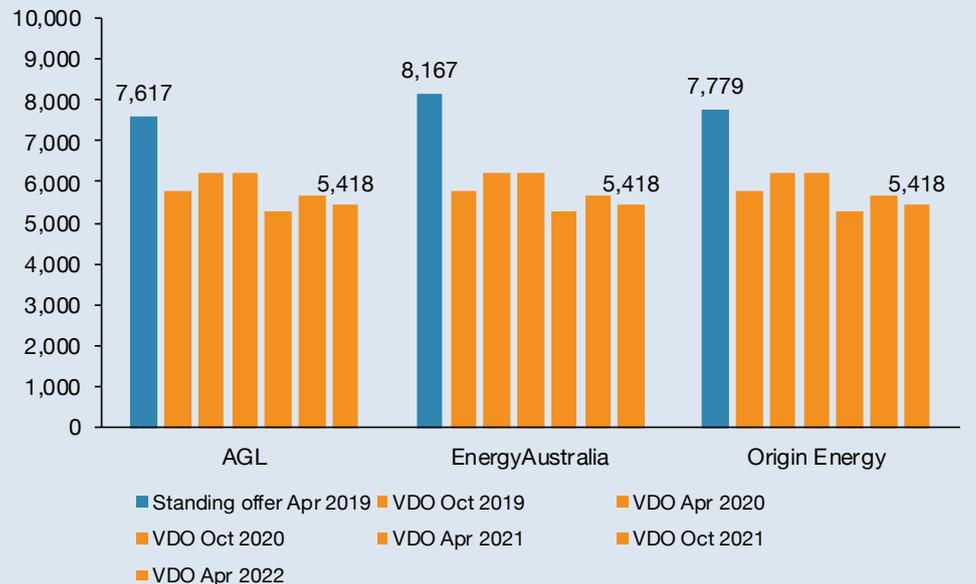
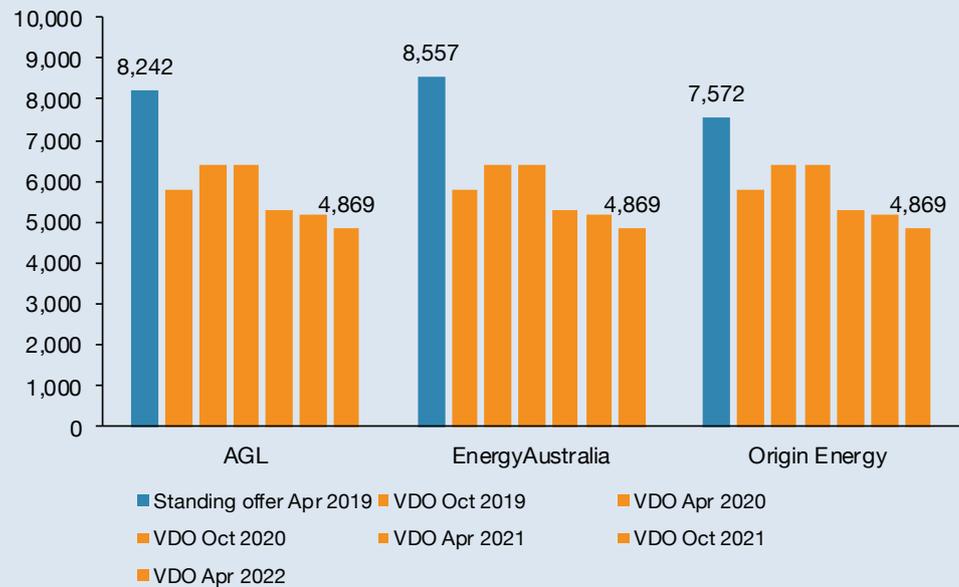


CHART 82 | The VDO compared to the 'big 3' retailers' standing offers in the United Energy network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.



4.3 Queensland

Electricity prices in South East Queensland have been deregulated since July 2016 but on 1 July 2019 the Australian Energy Regulator’s Default Market Offer (DMO) replaced the previously retailer determined electricity standing offers in South East Queensland. The Queensland Competition Authority (QCA) still regulates retail prices for customers of Ergon Energy (Retail). Gas retail prices have been deregulated since 2007.

Queensland has two electricity networks, Energex in South East Queensland and Ergon Energy in Northern and regional Queensland. There is currently no effective retail competition for SME customers in regions supplied by the Ergon Energy network business. Queensland also has four gas pricing zones.

Queensland’s two electricity networks and four gas pricing zones:

Electricity network	Area
Energex	South East Queensland
Ergon Energy	Regional and Northern Queensland
Gas zones	Area
Allgas – Brisbane South	South Brisbane, Gold Coast, Toowoomba and Oakey
AGN – Brisbane North	North Brisbane and Ipswich
AGN - Northern	Rockhampton and Gladstone
AGN – Wide Bay	Bundaberg, Maryborough and Hervey Bay

4.3.1 Queensland electricity bills April 2022

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁸⁷ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in the Energex network is 16,678 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

87 Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

The price-spread

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is approximately \$4,770.⁸⁸ Chart 83 shows annual bills for twenty-eight retailers in South East Queensland (Energex network) and that the maximum price-spread is approximately \$1,240 per annum. Compared to six months ago (October 2021), the maximum price-spread has increased by \$80.

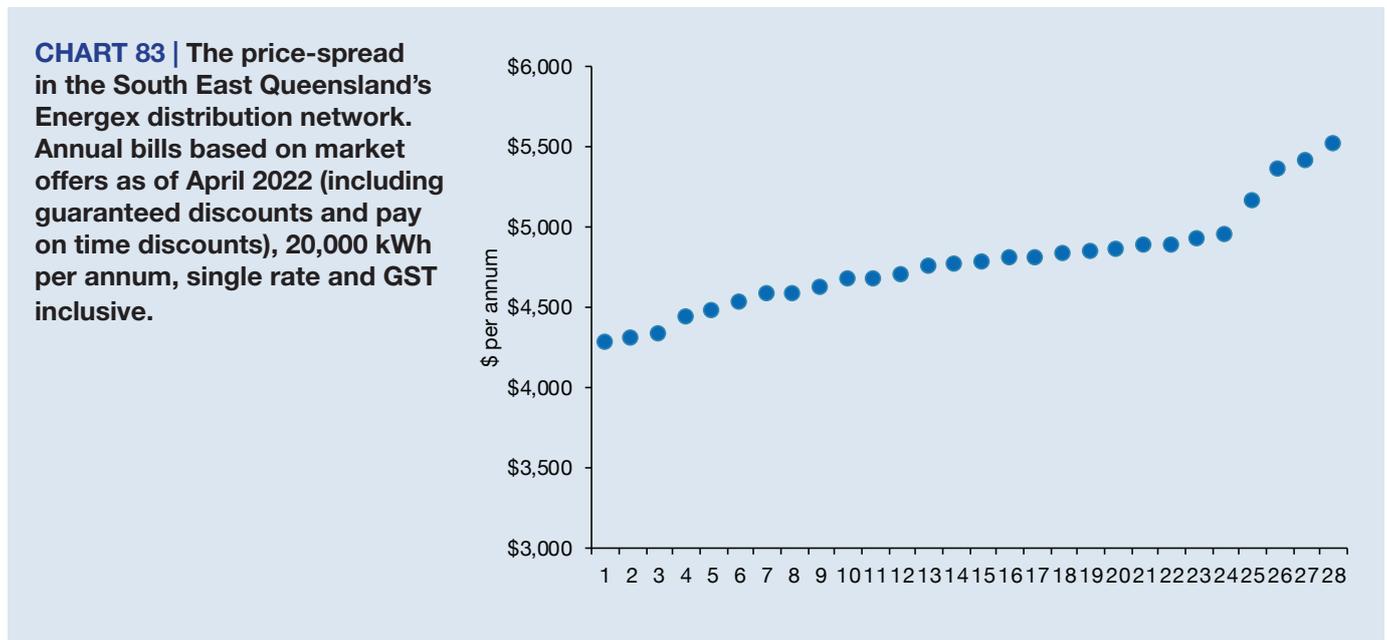


Figure 18 below ranks the retail offers from lowest to highest annual electricity bills.⁸⁹ The lowest annual retail bill in the Energex network area has decreased by \$25 since October 2021.

FIGURE 18 | Lowest to highest annual electricity bills (incl GST) for market offers in Queensland's Energex network (April 2022)

Including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

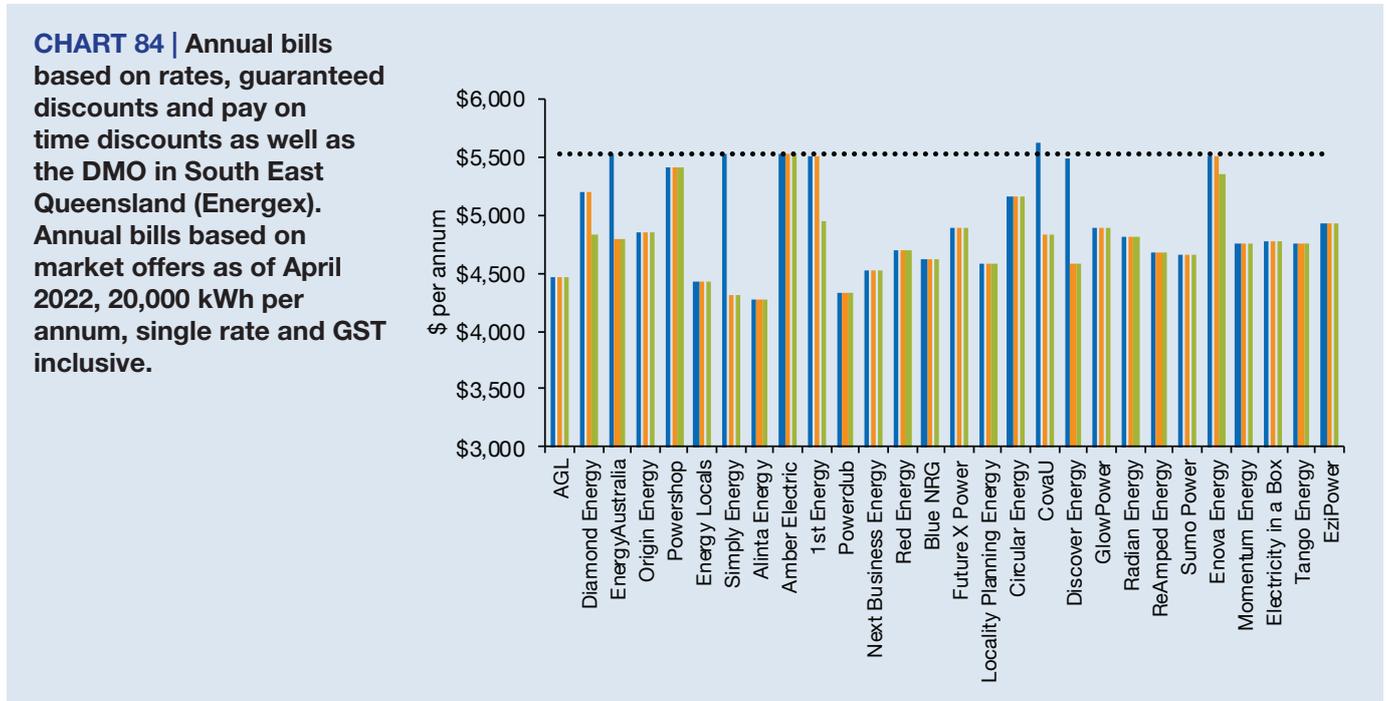
 Alinta Energy	4,276	 ReAmped Energy	4,668	 GlowPower	4,881
 Simply Energy	4,303	 Red Energy	4,694	 Future X Power	4,884
 Powerclub	4,330	 Momentum Energy	4,743	 EziPower	4,921
 Energy Locals	4,429	 Tango Energy	4,760	 1st Energy	4,952
 AGL	4,466	 Electricity in a Box	4,777	 Circular Energy	5,155
 Next Business Energy	4,530	 EnergyAustralia	4,798	 Enova Energy	5,354
 Discover Energy	4,574	 Radian Energy	4,804	 Powershop	5,405
 Locality Planning Energy	4,582	 Diamond Energy	4,831	 Amber Electric	5,515
 Blue NRG	4,620	 CovaU	4,837		
 Sumo Power	4,664	 Origin Energy	4,854		

⁸⁸ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

⁸⁹ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

Additional discounts

Seven out of the twenty-eight retailers operating in South East Queensland offer additional discounts. Energy Australia, Simply Energy, CovaU and Discover Energy offer guaranteed discounts while the remaining three retailers (Diamond Energy, 1st Energy and Enova) offer discounts conditional on bills being paid on time. The conditional pay on time discount can be worth up to \$550 per annum for customers using 20,000 kWh/annum. Chart 84 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts. The chart also compares the market offers to the DMO and it shows that all of the market offers produce bills that are lower than the DMO once discounts have been applied.



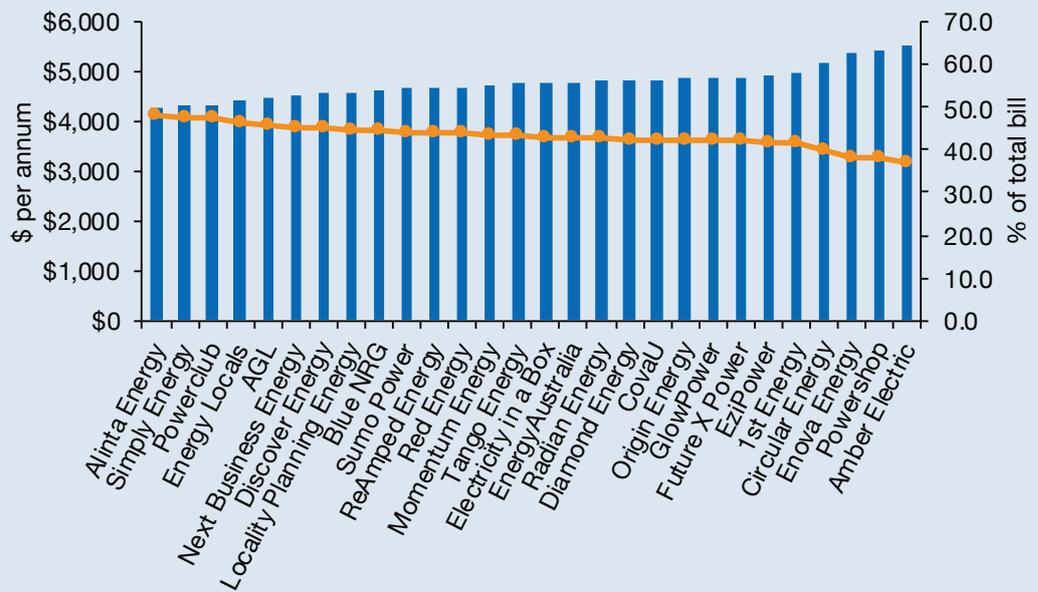
Network charges

The South East Queensland electricity network, Energex, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The chart presented in this section shows that the NUOS proportion of bills varies significantly between retail offers. The NUOS proportion of the bill for Alinta Energy is just over 48% while the NUOS comprises 37.3% of the total bill for Amber Electric's customers.

Charts 85 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).

CHART 85 | South East Queensland (Energex): Annual retail bills (incl. GST) and NUOS as proportion of total bill, April 2022. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum.⁹⁰



Regional Queensland

There is no effective retail competition in regional and northern Queensland (customers supplied by the Ergon Energy network) and small businesses in this area are therefore charged based on the regulated prices determined by the Queensland Competition Authority. As customers in the Ergon Energy network are generally unable to access discounted market offers by competitive retailers, they may pay more for electricity compared to businesses in South East Queensland. Compared to the DMO, however, customers using 20,000 kWh per annum in the Ergon Energy network will have an annual bill that is \$70 lower.

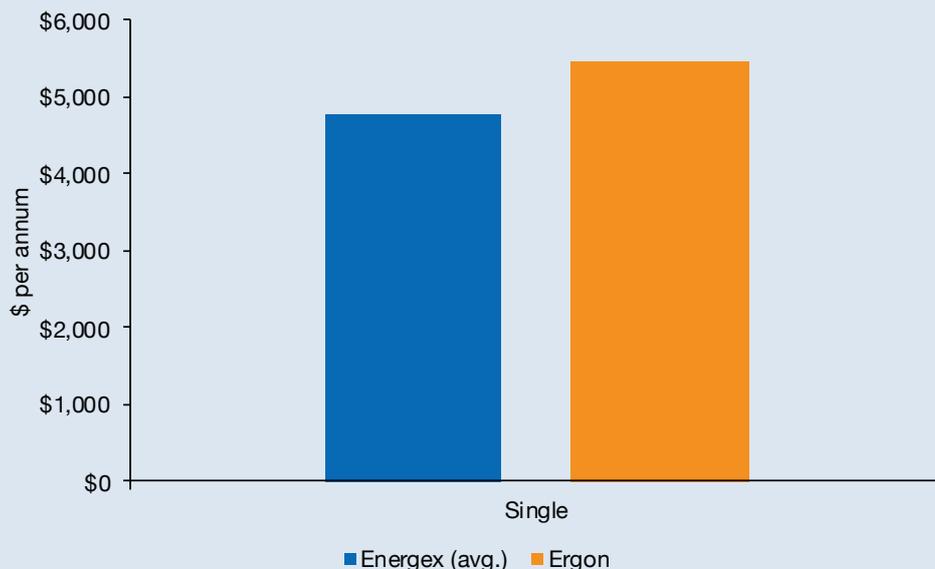
Chart 86 shows that the average market offer in the Energex network (including discounts) is approximately \$675 less than the regulated offer in the Ergon Energy network for businesses using 20,000 kWh per annum.

It is important to note that in determining the regulated retail rates for small customers in regional Queensland, the Queensland Competition Authority are required to use the equivalent Energex network rate, so that customers in regional Queensland pay a similar amount to customers in South East Queensland. The difference in the cost of supply is paid to the Ergon Energy retailer as a community service obligation by the Queensland Government.⁹¹

⁹⁰ Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Energex’s charges (tariff NTC 8500) for the 2021/22 financial year. The NUOS also includes fixed charges.

⁹¹ QCA, *SEQ retail electricity market monitoring: 2016–17*, November 2017

CHART 86 | Annual bills for the single rate tariff in the Energex and Ergon Energy networks. Annual bills based on the regulated offer (Ergon Energy) and market offers including discounts (Energex) as of April 2022, 20,000 kWh per annum and GST inclusive.



4.3.2 Queensland gas bills April 2022

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

There are two main gas zones in Queensland: the Allgas zone covering South Brisbane, Gold Coast, Toowoomba and Oakey, and the Australian Gas Networks (AGN) zone covering North Brisbane and Ipswich. AGL, Origin Energy, Red Energy, CovaU, Alinta Energy and Discover Energy have market offers in both areas. AGN also has two other pricing zones: Northern covering Rockhampton and Gladstone, and Wide Bay covering Bundaberg, Maryborough and Hervey Bay. Origin Energy and CovaU are the retailers that offer contracts in the Northern and Wide Bay pricing zones.

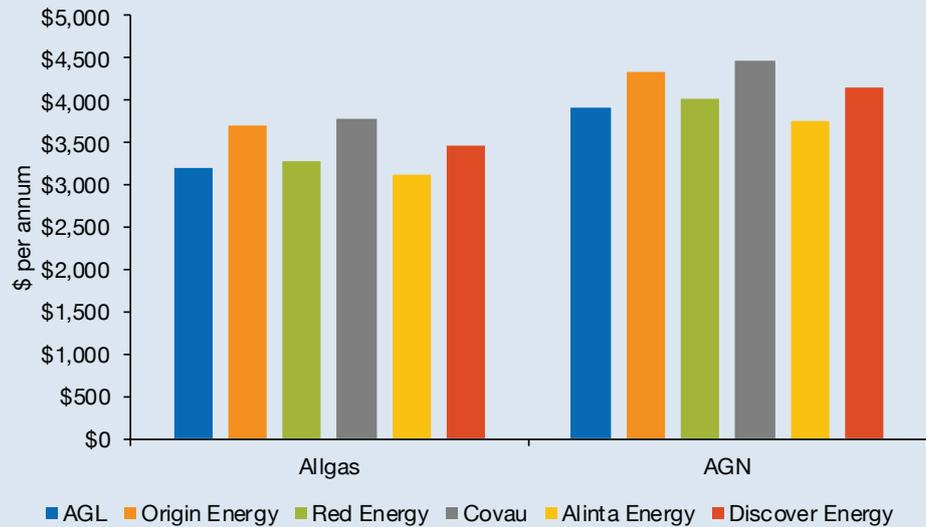
CovaU and Discover Energy are currently the only gas retailers that offer additional discounts (a guaranteed 15% off usage charges for CovaU in all four zones and a guaranteed 5% for Discover Energy in the Brisbane North and South zones).

The maximum price-spread is approximately \$680 in the Allgas zone and \$700 in the AGN zone. Compared to six months ago (October 2021), the maximum price-spread has remained unchanged.

The typical annual market offer bill for SMEs consuming 100 GJ per annum is approximately \$3,420 (including discounts) in the Allgas zone and \$4,115 in the AGN zone.⁹² This is a significant difference for two gas zones that cover neighbouring areas. Chart 87 shows AGL, Origin Energy, Red Energy, CovaU, Alinta Energy and Discover Energy's annual bills for the two pricing zones.

⁹² See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 87 | Gas bills in Queensland's Allgas and AGN pricing zones. Annual bills based on market offers as of April 2022 (including guaranteed discounts), 100 GJ per annum and GST inclusive.



Figures 19 - 20 below rank the retail offers from lowest to highest annual gas bills in the two main pricing zones.⁹³

FIGURE 19 | Lowest to highest annual gas bills (incl GST) for market offers in the **Allgas pricing zone** (April 2022). Bills including guaranteed discounts - SMEs consuming 100 GJ per annum

	Alinta Energy	3,114
	AGL	3,203
	Red Energy	3,272
	Discover Energy	3,455
	Origin Energy	3,694
	Covau	3,791

FIGURE 20 | Lowest to highest annual gas bills (incl GST) for market offers in the **AGN pricing zone** (April 2022). Bills including guaranteed discounts - SMEs consuming 100 GJ per annum

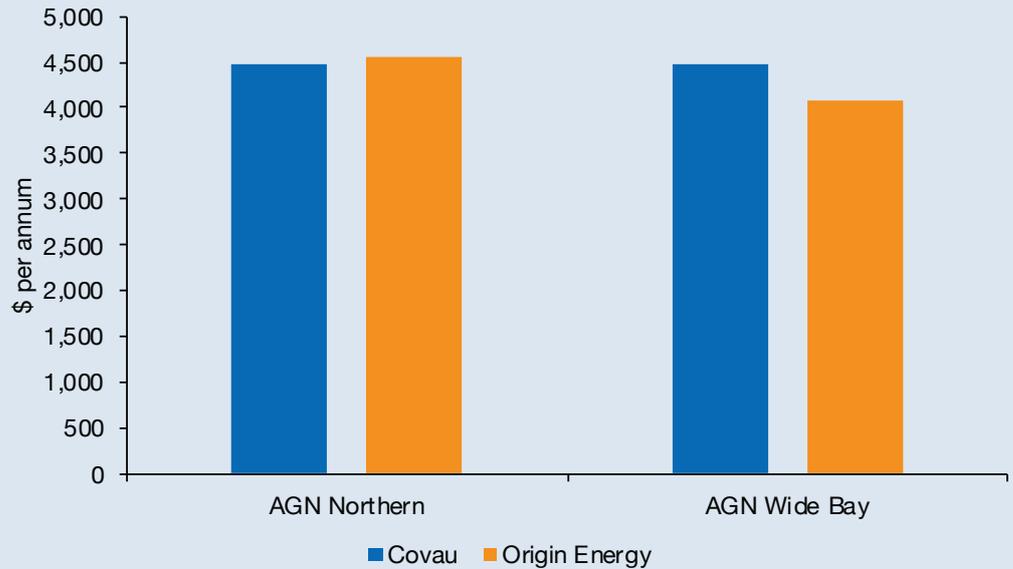
	Alinta Energy	3,770
	AGL	3,916
	Red Energy	4,025
	Discover Energy	4,146
	Origin Energy	4,348
	Covau	4,471

In the smaller AGN Northern pricing zones the maximum price-spread is around \$70 and in the AGN Wide Bay zone it is \$390. The typical annual market offer bill for SMEs consuming 100 GJ per annum is approximately \$4,510 (including discounts) in the Northern zone and \$4,275 in the Wide Bay zone.⁹⁴ Chart 87 shows Origin Energy and Covau's annual bills for the two pricing zones.

⁹³ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

⁹⁴ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 88 | Gas bills in Queensland's AGN Northern and Wide Bay pricing zones. Annual bills based on market offers as of April 2022 (including guaranteed discounts), 100 GJ per annum and GST inclusive.



Figures 21 - 22 below rank the retail offers from lowest to highest annual gas bills in the two main pricing zones.⁹⁵

FIGURE 21 | Lowest to highest annual gas bills (incl GST) for market offers in the **Allgas pricing zone** (April 2022). *Bills including guaranteed discounts - SMEs consuming 100 GJ per annum*

	Covau	4,471
	Origin Energy	4,543

FIGURE 22 | Lowest to highest annual gas bills (incl GST) for market offers in the **AGN pricing zone** (April 2022). *Bills including guaranteed discounts - SMEs consuming 100 GJ per annum*

	Origin Energy	4,083
	Covau	4,471

4.3.3 Changes in energy bills in Queensland

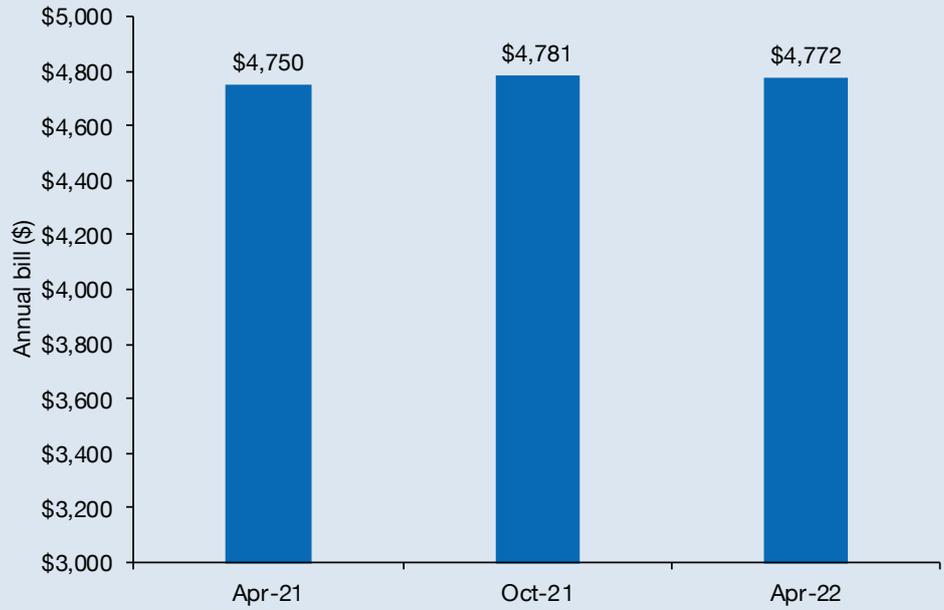
The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to April 2022.

In Queensland, new network tariffs took effect in July 2021 meaning that the electricity retail prices have not been affected by an underlying network price reset in this six-month period. However, many of the retailers have still changed their offers (rates, discounts or both).

The average annual market offer bill has largely remained unchanged in the Energex network since October 2021. Chart 89 below shows average annual bills as of April 2021, October 2021 and April 2022.

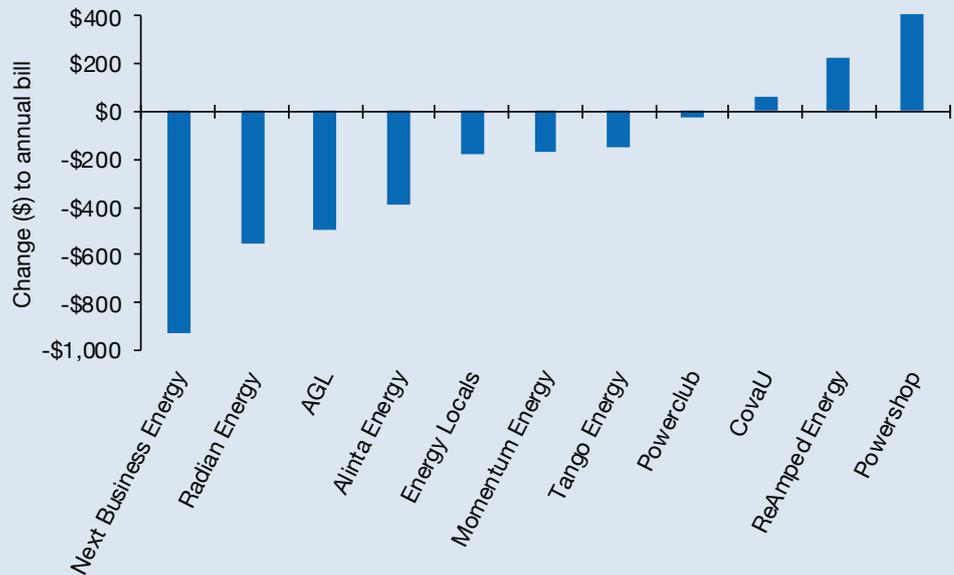
⁹⁵ These market offers were in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 89 | Average annual electricity bills as of April 2021, October 2021 and April 2022 including guaranteed discounts and pay on time discounts in the Energex network. Annual bills based on market offers, single rate, 20,000 kWh per annum and GST inclusive.



Eight retailers have decreased their prices since October 2021, three have increased their prices, and 13 retailers have not changed their offers (a further three retailers are new entrants). Chart 90 below shows changes to annual bills for each retailer from October 2021 to April 2022.⁹⁶

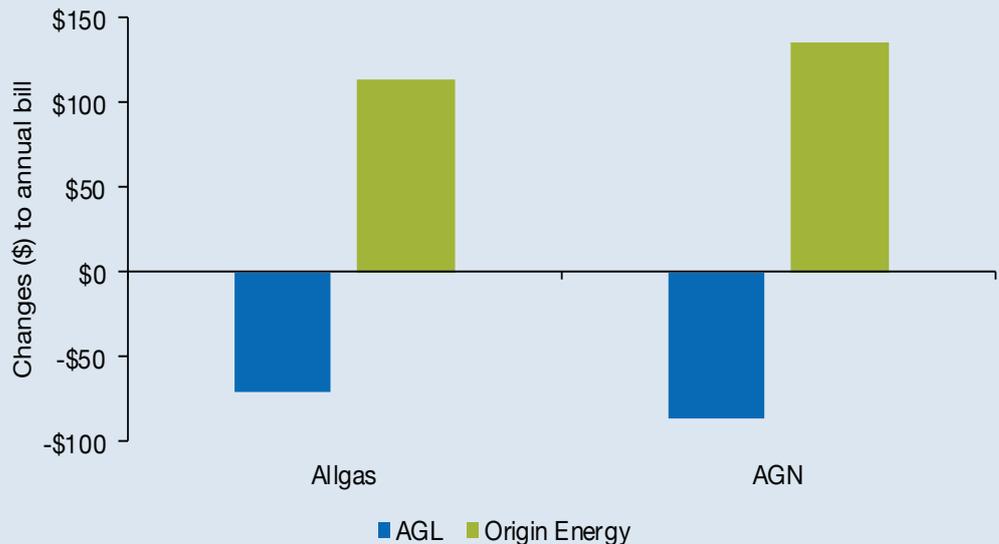
CHART 90 | Bill change: Comparison of October 2021 to April 2022 annual electricity bills including guaranteed discounts and pay on time discounts in the Energex network. Annual bills based on market offers as of October 2021 and April 2022, 20,000 kWh per annum, single rate and GST inclusive.



In relation to gas, AGL's gas bills have decreased by 2% while Origin's have increased by 3% since October 2021. The other retailers' prices remain unchanged.

⁹⁶ Based on market offers inclusive of guaranteed and conditional pay on time discounts. Note that only retailers that have changed their offers during this period are included in this chart.

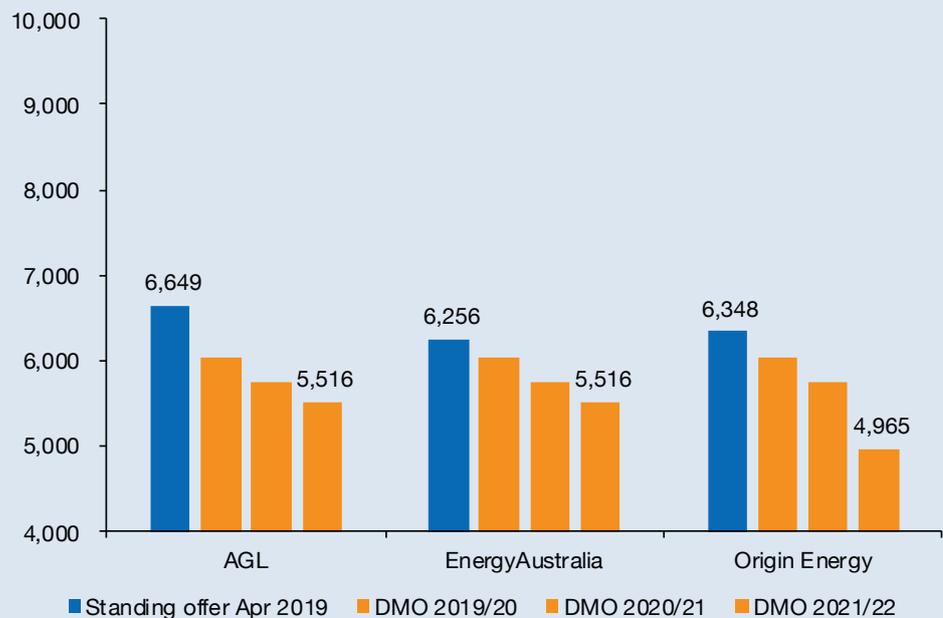
CHART 91 | Bill change: Comparison of October 2021 to April 2022 annual gas bills including guaranteed discounts and pay on time discounts in the Allgas and AGN pricing zones. Annual bills based on market offers as of October 2021 and April 2022, 100 GJ per annum and GST inclusive.



4.3.4 Impact of the DMO

Businesses previously on a standing offer with one of the ‘big 3’ retailers (AGL, Energy Australia and Origin Energy) will have experienced bill reductions since the introduction of the DMO. Chart 92 below compares AGL, Energy Australia and Origin Energy’s standing offers prior to the DMO taking effect to the DMO as of 2019/20, 2020/21 and 2021/22. It shows that the bills are currently between \$740 and \$1,385 less compared to April 2019 (depending on the retailer) for businesses using 20,000 kWh per annum. Origin Energy’s bill has reduced the most (by approximately \$1,385) while AGL and Energy Australia’s bill reductions are \$1,135 and \$740 respectively.

CHART 92 | The DMO compared to the ‘big 3’ retailers’ standing offers in the Energex network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive.



4.4 South Australia

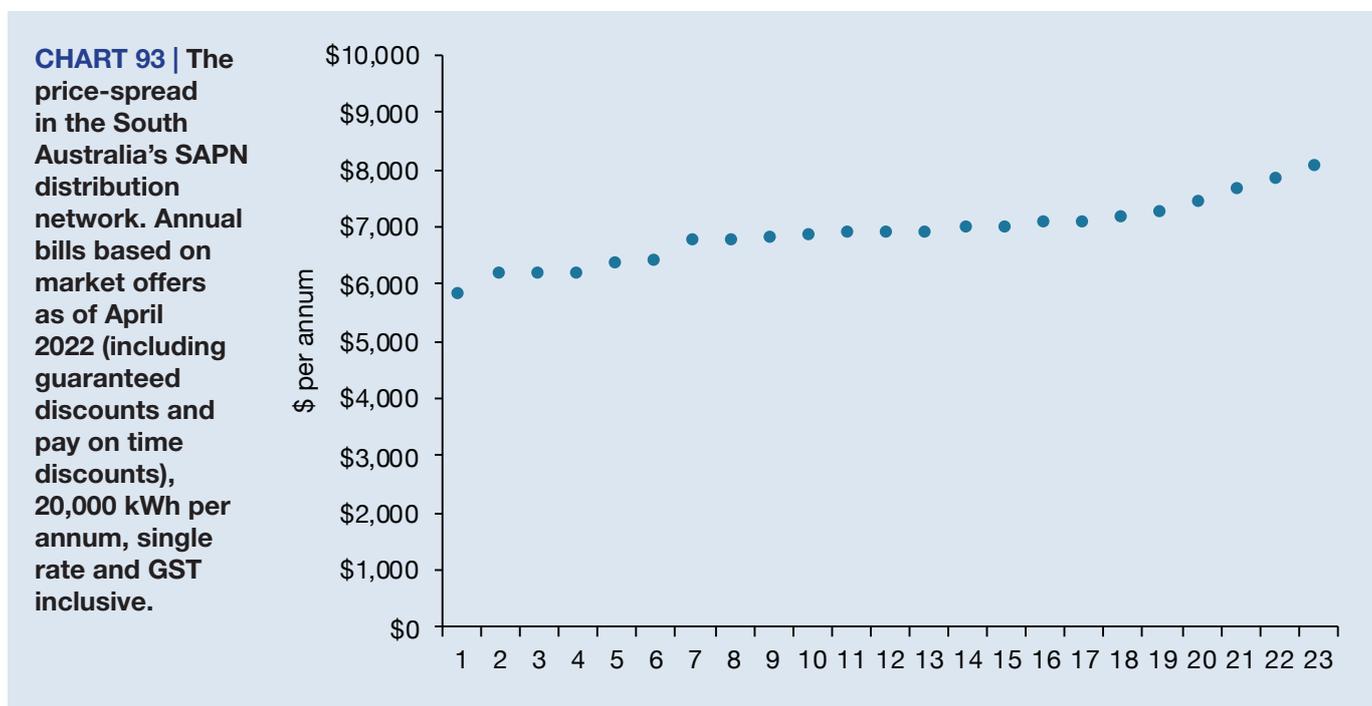
South Australia deregulated electricity and gas retail prices in 2013 but on 1 July 2019 the Australian Energy Regulator's Default Market Offer (DMO) replaced the previously retailer determined electricity standing offers in South Australia. SA Power Networks cover the entire state and AGL is the incumbent retailer. In relation to gas, there are several gas pricing zones, but as the incumbent retailer (Origin) does not currently differentiate its offers between these zones, this analysis compares gas offers in the AGN South Australia zone. That said, customers in regional areas such as Mt Gambier, Riverland and Whyalla may only be able to access Origin's market offer.

4.4.1 South Australian electricity bills April 2022

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁹⁷ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in South Australia Power Networks is 14,262 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is approximately \$6,855.⁹⁸ Chart 93 shows annual bills for 23 retailers in the SA Power Networks (SAPN) and that the maximum price-spread is approximately \$2,255 per annum. If we exclude the single lowest and single highest bills, however, the maximum price-spread is reduced to \$1,650. Compared to six months ago (October 2021), the maximum price-spread has increased by \$240.



⁹⁷ Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017.

⁹⁸ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

Figure 23 below ranks the retail offers from lowest to highest annual electricity bills.⁹⁹

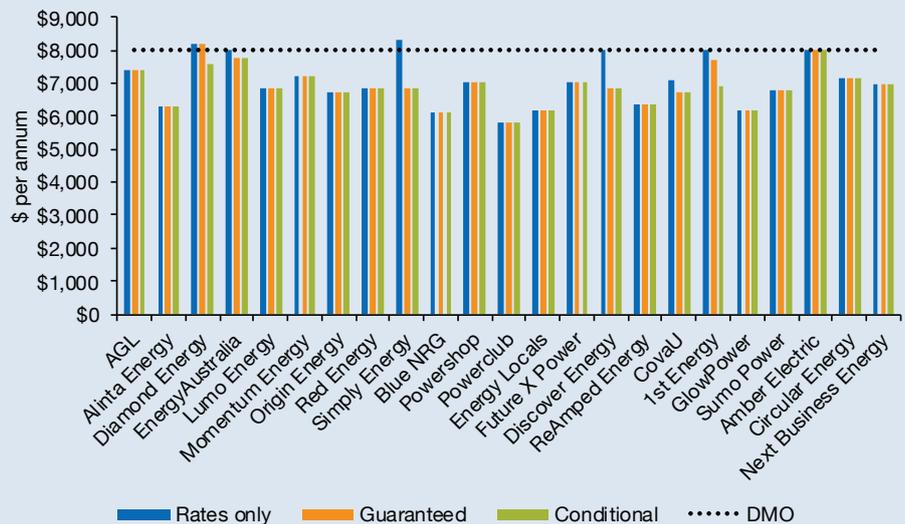
FIGURE 23 | Lowest to highest annual electricity bills for market offers in South Australia (April 2022)

	Powerclub	5,779		Sumo Power	6,766		PowerShop	7,038
	Blue NRG	6,142		Simply Energy	6,837		Circular Energy	7,129
	Energy Locals	6,160		Red Energy	6,846		Momentum Energy	7,228
	GlowPower	6,160		Lumo Energy	6,851		AGL	7,388
	Alinta Energy	6,314		Discover Energy	6,867		Diamond Energy	7,606
	ReAmped Energy	6,355		1st Energy	6,935		EnergyAustralia	7,791
	Origin Energy	6,748		Next Business Energy	6,944		Amber Electric	8,032
	CovaU	6,755		Future X Power	7,036			

Additional discounts

Currently, only two of the twenty-one retailers operating in South Australia offer conditional pay on time discounts (Diamond Energy and 1st Energy). For customers using 20,000kWh per annum, this conditional discount can be worth as much as \$770 per annum (1st Energy's offer). Five other retailers (Energy Australia, Simply Energy, Discover Energy, CovaU and 1st Energy) offer guaranteed discounts while the remaining seventeen retailers do not offer any additional discounts. Chart 94 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts.¹⁰⁰ The chart also compares the market offers to the DMO and it shows that all retailers have market offers that produce bills (inclusive of discounts) that are similar to or lower than the DMO.

CHART 94 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the DMO in SA Power Networks. Annual bills based on market offers as of April 2022, 20,000 kWh per annum, single rate and GST inclusive.



⁹⁹ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

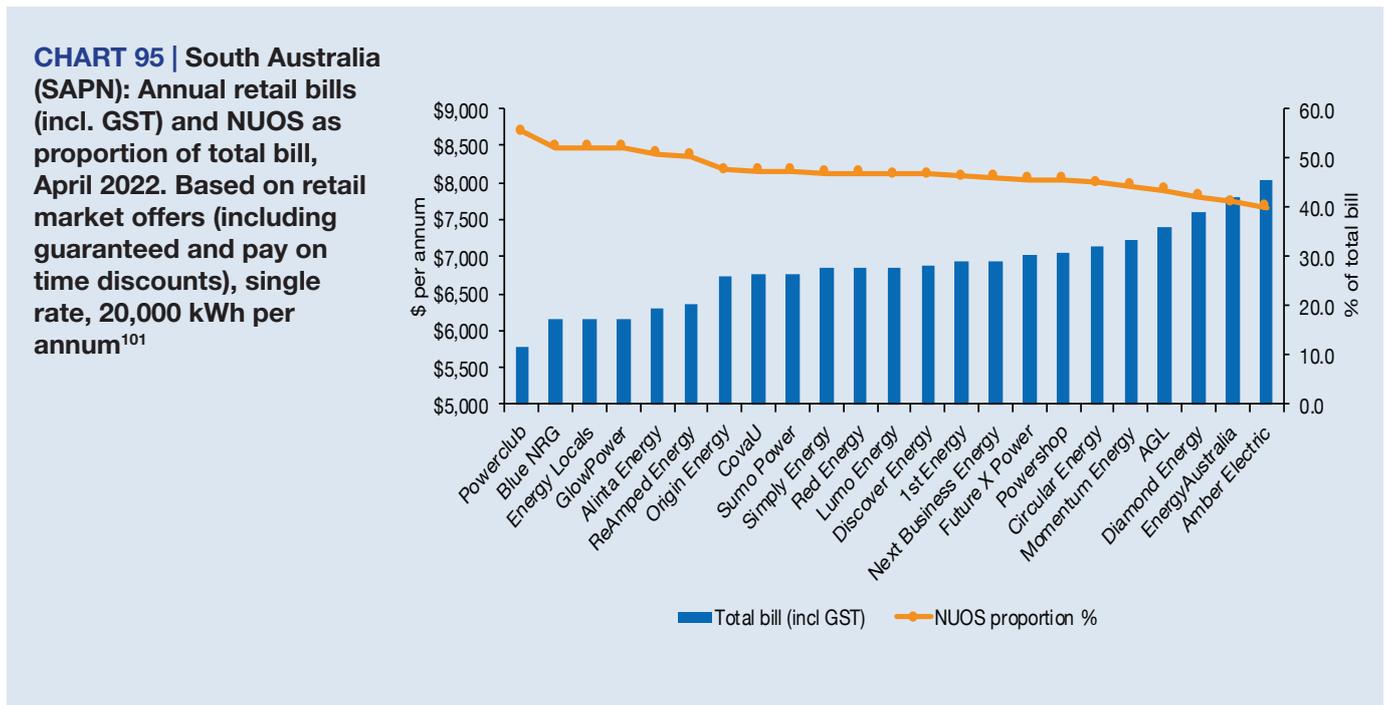
¹⁰⁰ 1st Energy's offer includes both guaranteed and pay on time discounts.

Network charges

The South Australian electricity network, SA Power Networks, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The chart presented in this section shows that the NUOS proportion of bills varies significantly between retail offers. The NUOS proportion of the bill for Powerclub is 55.5% while the NUOS comprises around 40% of the total bill for Amber Electric customers.

Chart 95 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).



4.4.2 South Australian gas bills April 2022

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

The typical annual market offer bill for SMEs consuming 100 GJ per annum is \$3,530 (including discounts). Chart 96 shows annual bills for eight retailers in South Australia and that the maximum price-spread is approximately \$905 per annum.¹⁰² Compared to six months ago (October 2022), the maximum price-spread has increased by \$135.

¹⁰¹ Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the SAPN's charges for the 2021/22 financial year. The NUOS also includes fixed charges.

¹⁰² See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 96 | The price-spread in the South Australia. Annual bills based on market offers as of April 2022 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive.

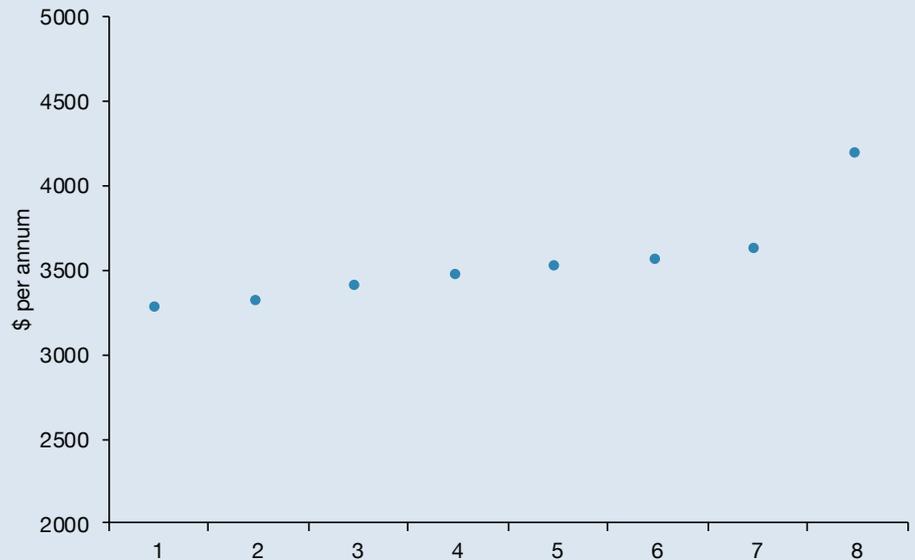


Figure 24 below ranks the retail offers from lowest to highest annual gas bills.¹⁰³ Compared to six months ago, the lowest annual retail bill has remained unchanged (since October 2021).

FIGURE 24 | Lowest to highest annual gas bills for market offers in South Australia (April 2022)

	Lumo Energy	3,268
	Discover Energy	3,299
	Red Energy	3,394
	EnergyAustralia	3,456
	Simply Energy	3,503
	Alinta Energy	3,552
	AGL	3,610
	Origin Energy	4,171

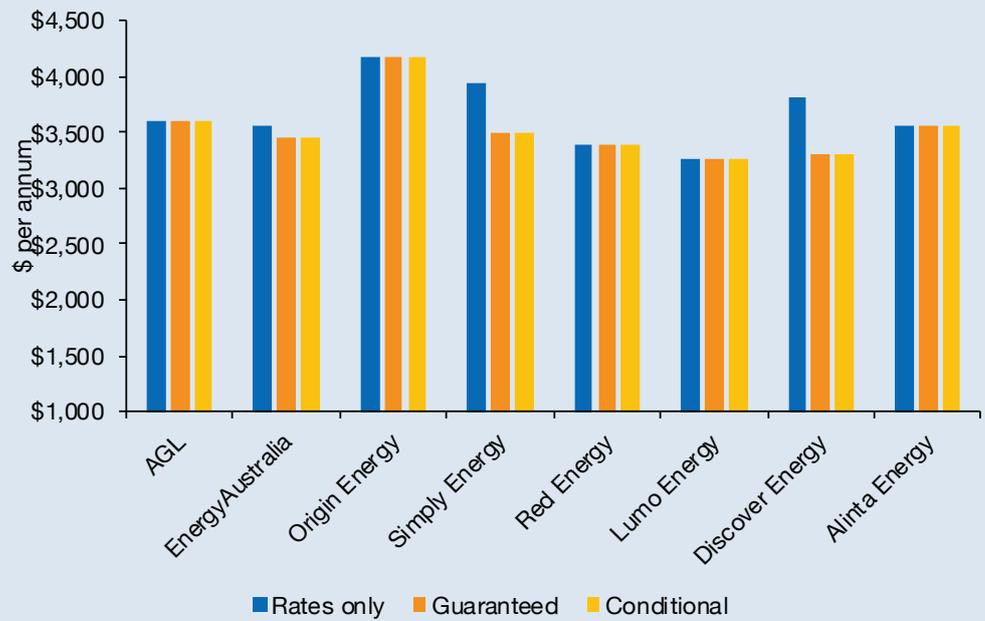
Additional discounts

Three of the retailers, Energy Australia, Simply Energy and Discover Energy offer additional discounts and they are all guaranteed discounts (3% off bill, 11% off bill and 15% off usage, respectively).

Chart 97 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts.

¹⁰³ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 97 | Annual bills based on rates, guaranteed and conditional discounts in South Australia (Australian Gas Networks). Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.



4.4.3 Changes in energy bills in South Australia

The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to April 2022.

In South Australia, new network tariffs took effect in July 2021 meaning that the electricity retail prices have not been affected by an underlying network price reset in this six-month period. However, some of the retailers have still changed their offers (rates, discounts or both).

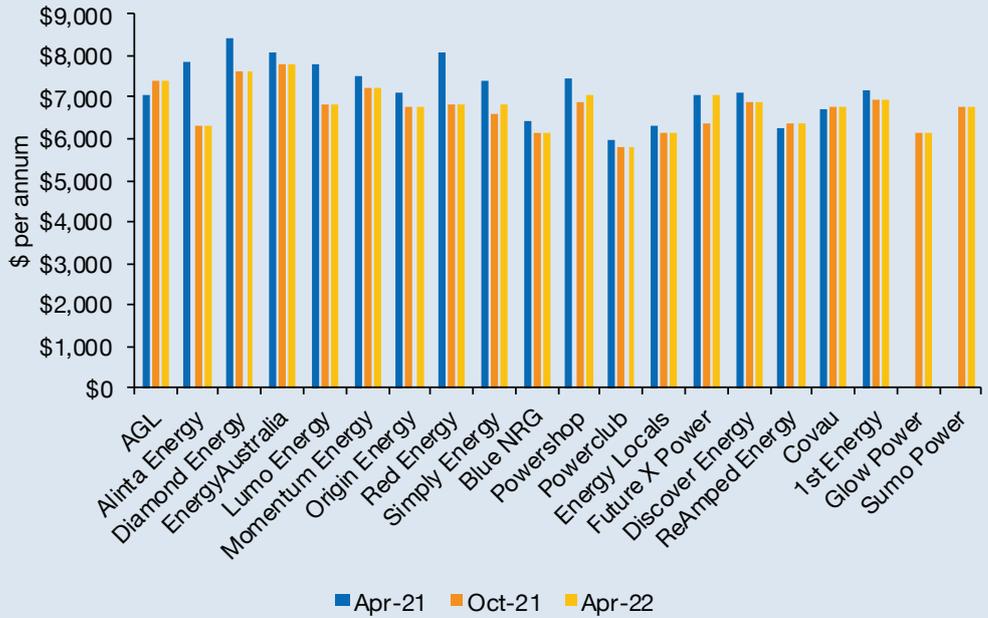
On average, annual bills have increased by approximately \$115, or just under 2%, for businesses consuming 20,000 kWh (single rate) since October 2021.¹⁰⁴ Only three retailers have changed their offers between October 2021 and April 2022, Future X Power’s bills increased by 10%, Simply Energy’s by 4% and Powerclub’s bills are up by 2%.

Chart 98 below shows retailers’ annual bills as of April 2021, October 2021 and April 2022.¹⁰⁵

¹⁰⁴ Based on market offers inclusive of guaranteed and conditional pay on time discounts.

¹⁰⁵ Note that some retailers such as Amber Electric, Circular Energy and Next Business Energy did not have offers prior to April 2022. Only retailers with market offers available over the two last data collection points (October 2021 and April 2022) have been included in this comparison.

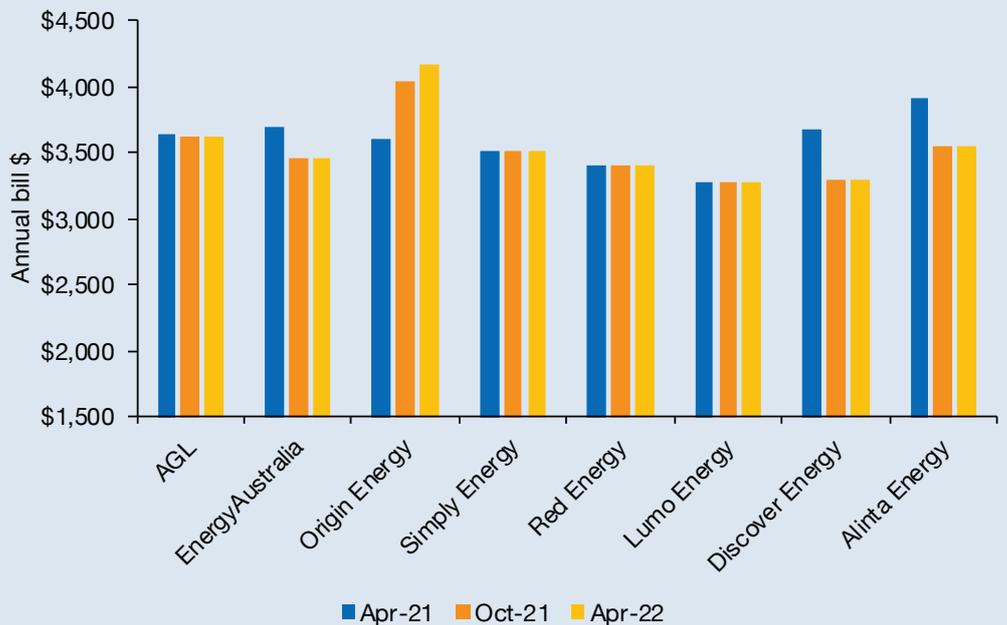
CHART 98 | Electricity bills: Comparison of April 2021, October 2021 and April 2022 annual electricity bills including guaranteed discounts and pay on time discounts in the SA Power Networks. Annual bills based on market offers as of April 2021, October 2021, April 2022, 20,000 kWh per annum, single rate and GST inclusive.



In relation to gas, only Origin Energy changed its offer between October 2021 and April 2022. Origin Energy’s offer now produces an annual bill that is \$135 (or 3%) higher than 6 months ago.

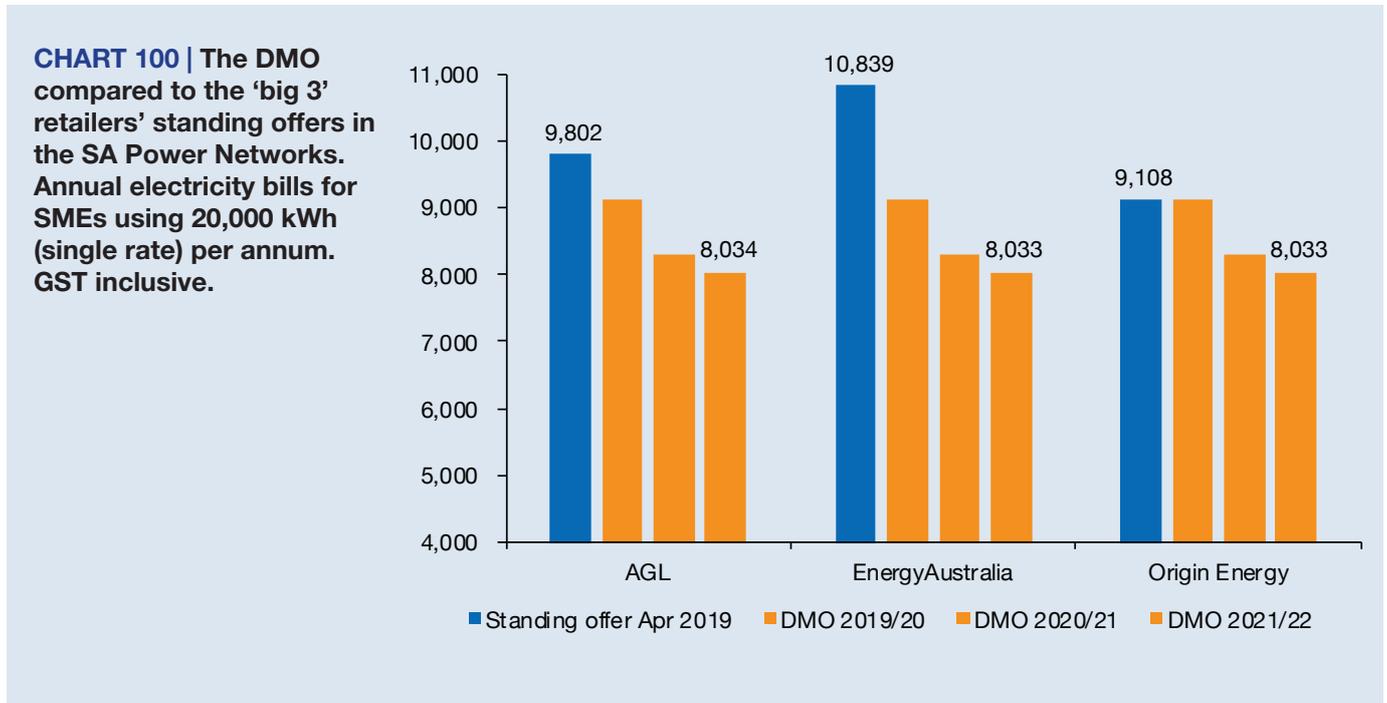
Chart 99 below shows annual gas bills in the Envestra/AGN gas zone as of April 2021, October 2021 and April 2022.

CHART 99 | Annual gas bills including guaranteed discounts and pay on time discounts in South Australia. Annual bills based on market offers as of April 2021, October 2021, April 2022, 100 GJ per annum and GST inclusive.



4.4.4 Impact of the DMO

Businesses previously on a standing offer with AGL, Energy Australia or Origin Energy, will have experienced significant bill reductions since the introduction of the DMO. Chart 100 below compares AGL, Energy Australia and Origin Energy's standing offers prior to the DMO taking effect to the DMO as of 2019/20, 2020/21 and 2021/22. It shows that the bills are currently between \$1,075 and \$2,805 less compared to April 2019 (depending on the retailer) for businesses using 20,000 kWh per annum. Energy Australia's bill has reduced the most (by approximately \$2,805) while AGL and Origin Energy's bill reductions are somewhat lower at \$1,765 and \$1,075 respectively.



4.5 Tasmania

The Office of the Tasmanian Economic Regulator (OTTER) continues to regulate electricity retail prices for small customers while gas retail prices have been deregulated since reticulated gas first became available in 2007.

Tasmania is comprised of a single electricity network and a single gas pricing zone. Aurora Energy is the incumbent electricity retailer while Aurora Energy and Tas Gas Retail are the gas retailers.

4.5.1 Tasmanian electricity bills April 2022

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO¹⁰⁶ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in TasNetworks is 25,315 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) in Tasmania is currently around \$4,910. SMEs switching from Aurora Energy's regulated offer to 1st Energy's market offer may save around \$460 per annum. The maximum price-spread is currently around \$975 per annum. This is a significant increase compared to 6 months ago (October 2021) when the maximum price-spread was \$265. 1st Energy's offer produces the lowest bill while Future X Power's offer produces the highest bill for this consumption level.

Figure 25 below ranks the retail offers from lowest to highest annual electricity bills.¹⁰⁷

FIGURE 25 | Lowest to highest annual electricity bills for market offers in Tasmania (April 2022)

	1st Energy	4,518
	CovaU	4,744
	Energy Locals	4,795
	GlowPower	4,932
	Aurora Energy	4,976
	Future X Power	5,493

Network charges

The Tasmanian electricity network, TasNetworks, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs

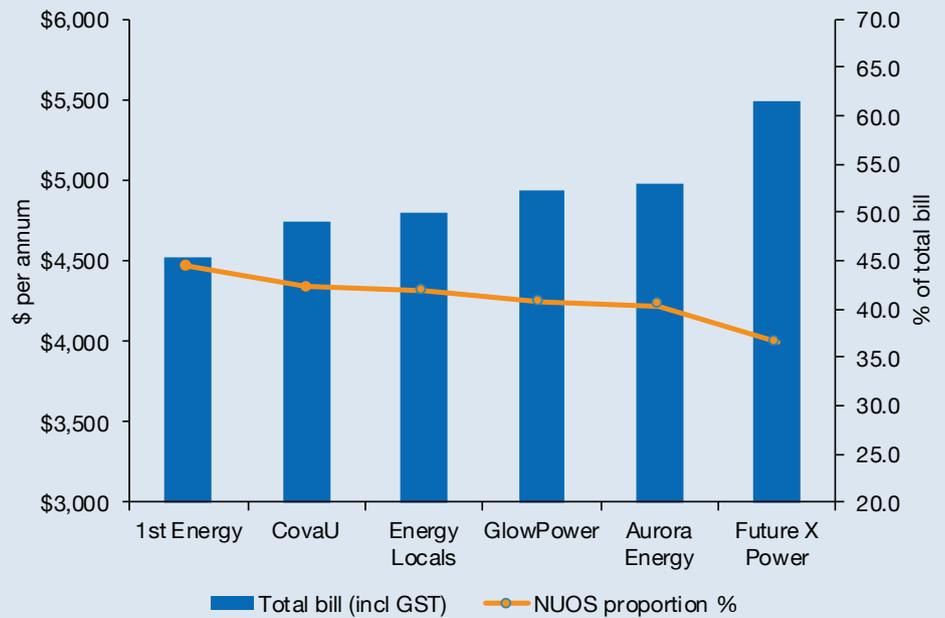
The chart presented in this section shows that the NUOS proportion of bills is increasingly varying between retailers. The NUOS proportion of the bill for 1st Energy is 44.4% while the NUOS comprises 36.5% of the total bill for Future X Power customers.

Chart 101 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).

106 Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

107 These offers were collected in April 2022 and it should be noted that retailers may change their rates at any time.

CHART 101 | Tasmania (TasNetworks): Annual retail bills (incl. GST) and NUOS as proportion of total bill, for April 2022, 20,000 kWh per annum.¹⁰⁸

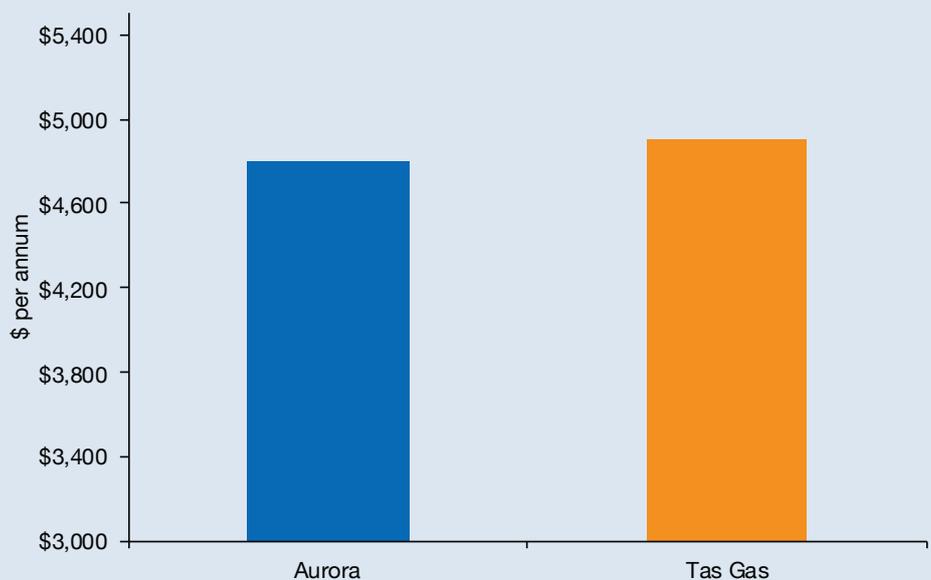


4.5.2 Tasmanian gas bills April 2022

To calculate annual gas bills, we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

There are two retailers, Aurora Energy and Tas Gas Retail, offering market contracts to gas customers in Tasmania and the typical annual bill for a SME customer using 100 GJ per annum is \$4,850. The difference between the two offers is approximately \$110 per annum. Neither Aurora Energy nor Tas Gas Retail offer any additional discounts.

CHART 102 | Annual gas market offer bills in Tasmania. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.



¹⁰⁸ Based on retail offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the TasNetworks’s charges (tariff Tas 22) for the 2021/22 financial year. The NUOS also includes fixed charges.

Figure 26 below ranks the retail offers from lowest to highest annual gas bills.¹⁰⁹

FIGURE 26 | Lowest to highest annual gas bills for market offers in Tasmania (April 2022)

	Aurora	4,796
	Tas Gas	4,906

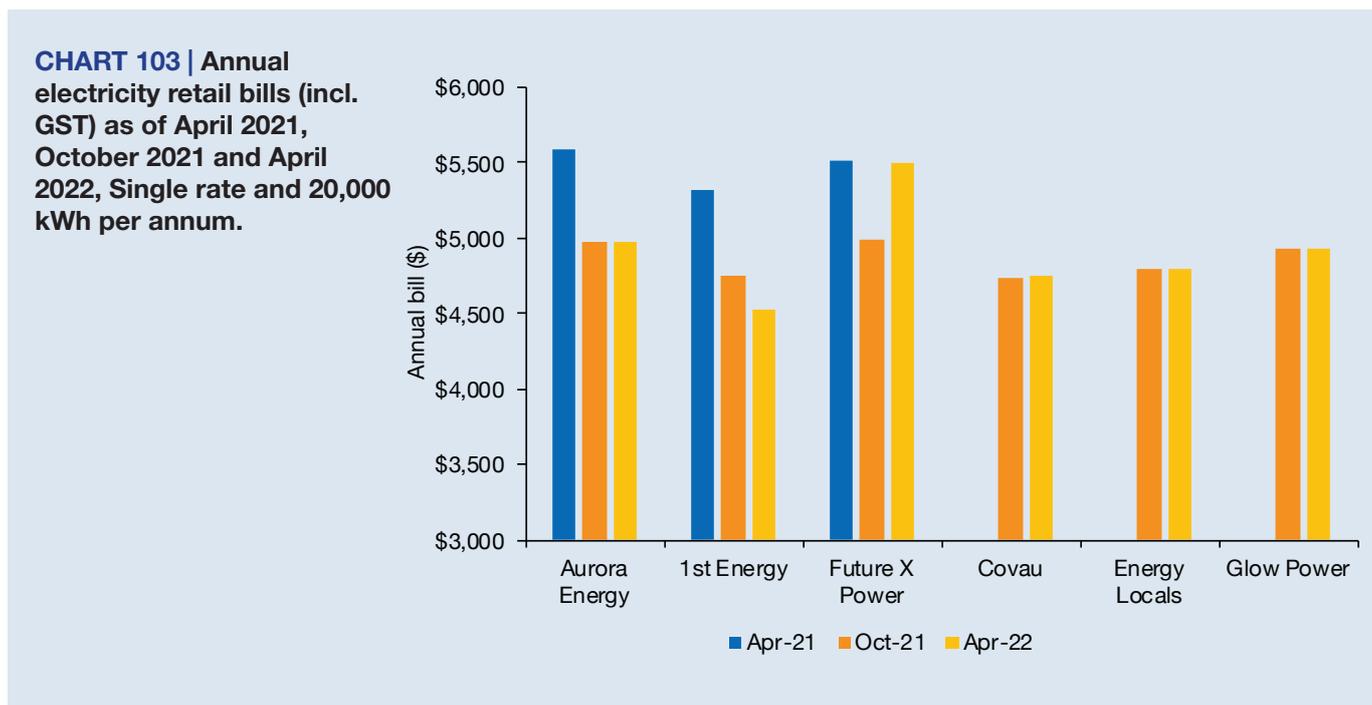
4.5.3 Changes in energy bills in Tasmania

The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to April 2022.

In Tasmania, new network tariffs took effect in July 2021 meaning that the electricity retail prices have not been affected by an underlying network price reset in this six-month period. However, some of the retailers have still changed their offers (rates, discounts or both).

1st Energy reduced their prices between October 2021 and April 2022 while Future X Power increased theirs.

Chart 103 below shows annual electricity bills as of April 2021, October 2021 and April 2022.¹¹⁰



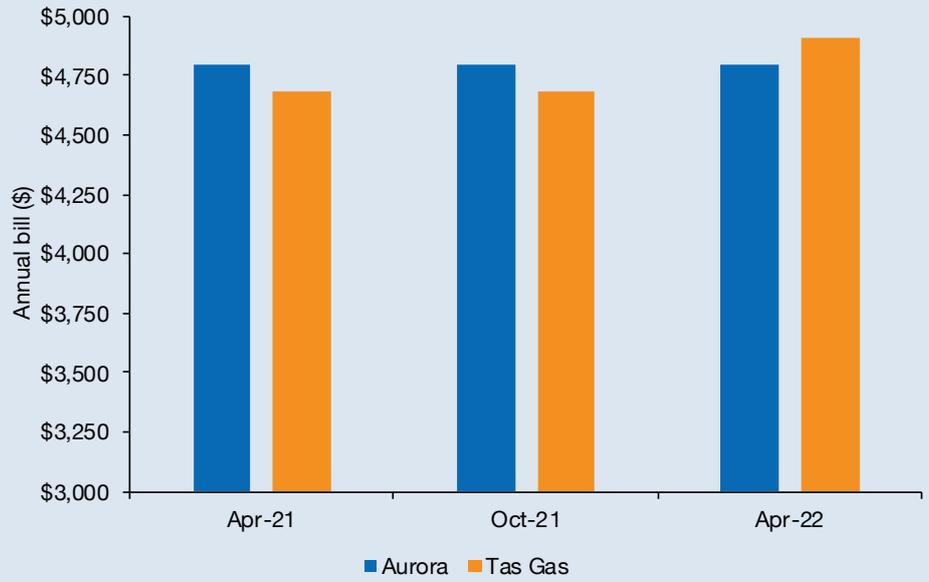
In relation to gas, only Tas Gas Retail has changed its rates (up by 5%) since October 2021.

Chart 104 below shows annual gas bills for Aurora and Tas Gas Retail as of April 2021, October 2021 and April 2022.

¹⁰⁹ These offers were collected in April 2022 and it should be noted that retailers may change their rates at any time.

¹¹⁰ Note that only retailers with market offers available over the two last data collection points (October 2021 and April 2022) have been included in this comparison.

CHART 104 | Annual gas bills from April 2021, October 2021, April 2022 in Tasmania. Annual bills based on 100 GJ per annum and GST inclusive.



4.6 Australian Capital Territory (ACT)

Electricity retail prices in the ACT continue to be regulated by the Independent Competition and Regulatory Commission (ICRC) while gas retail prices have been deregulated since 2002. The regulated electricity rates are currently the same as ActewAGL's electricity standing offer.

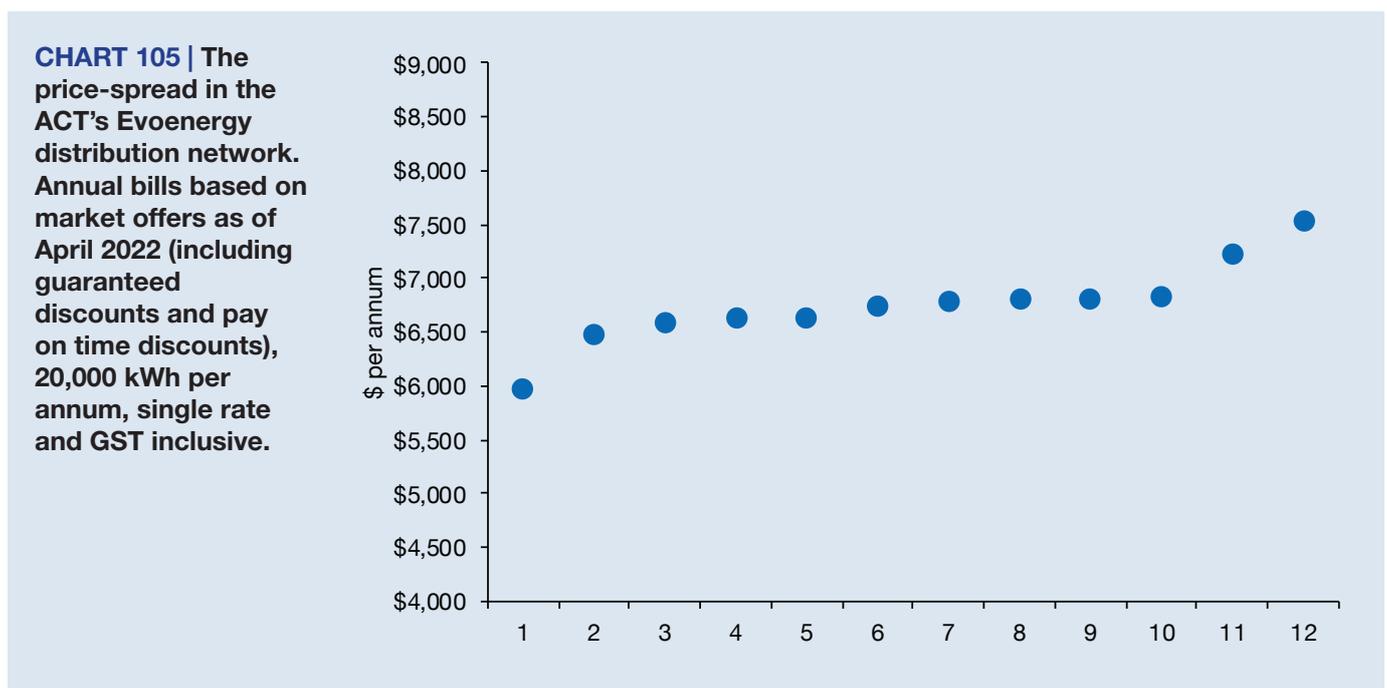
The ACT is comprised of a single electricity network and a single gas pricing zone.¹¹¹ ActewAGL is the incumbent retailer.

4.6.1 ACT electricity bills April 2022

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO¹¹² shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in the Evoenergy network is 32,257 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is approximately \$6,740.¹¹³ Chart 105 shows annual bills for twelve retailers in the Evoenergy distribution network and that the maximum price-spread is \$1,565 per annum. This is a significant decrease on six months ago (October 2021) when the maximum price-spread was \$2,150.



¹¹¹ Evoenergy, formerly known as ActewAGL, is the electricity network and gas distributor while the retail arm continues to operate as ActewAGL.

¹¹² Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

¹¹³ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

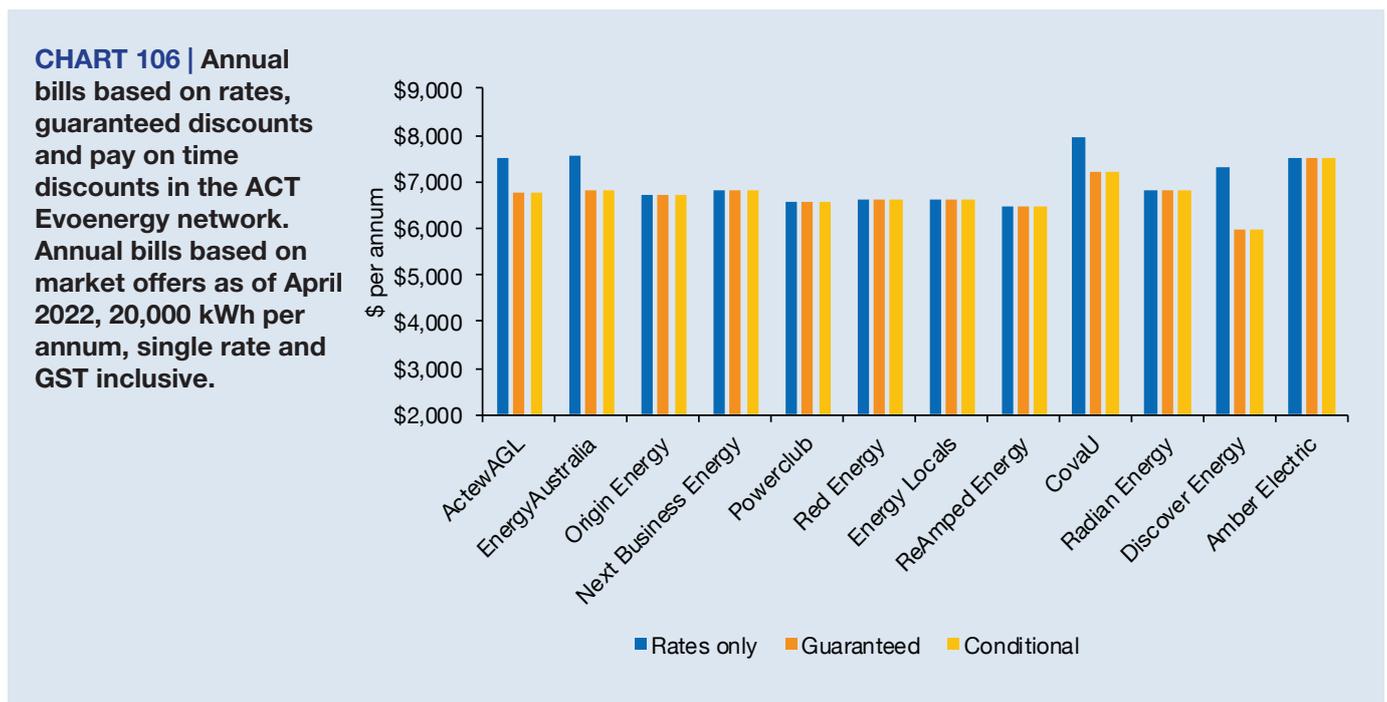
Figure 27 below ranks the retail offers from lowest to highest annual bills.¹¹⁴ The lowest annual retail bill has decreased by \$240 since October 2021

FIGURE 27 | Lowest to highest annual electricity bills for market offers in the ACT (April 2022)

	Discover Energy	5,957
	ReAmped Energy	6,470
	Powerclub	6,573
	Energy Locals	6,611
	Red Energy	6,616
	Origin Energy	6,738
	ActewAGL	6,767
	Radian Energy	6,798
	EnergyAustralia	6,804
	Next Business Energy	6,813
	CovaU	7,206
	Amber Electric	7,519

Additional discounts

Four retailers, ActewAGL, Energy Australia, CovaU and Discover Energy, offer guaranteed discounts and none of the retailers currently offer conditional pay on time discounts. Chart 106 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts.



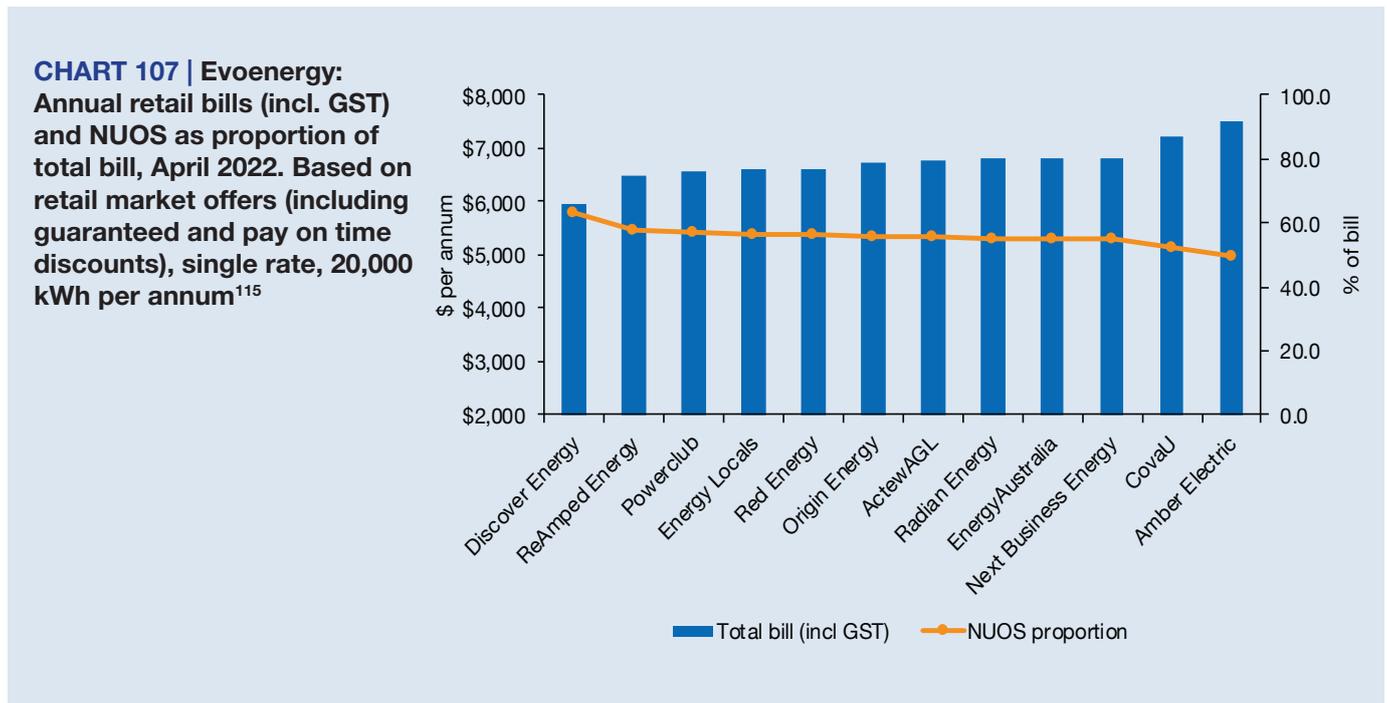
¹¹⁴ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

Network charges

The ACT electricity network, Evoenergy, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The chart presented in this section shows that the NUOS proportion of bills varies significantly between retail offers. The NUOS proportion of the bill for Discover Energy is almost 63% while the NUOS comprises just under 50% of the total bill for Amber Electric customers.

Chart 107 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).



4.6.2 ACT gas bills April 2022

To calculate annual gas bills, we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

The typical annual market offer bill for SMEs consuming 100 GJ per annum is \$3,130 (including discounts). Chart 108 shows annual bills for five retailers in the ACT and that the maximum price-spread is approximately \$580 per annum.¹¹⁶ Compared to six months ago (October 2021), the maximum price-spread has decreased by \$25.

¹¹⁵ Based on market offer rates as of April 2022, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Evoenergy's charges for the 2021/22 financial year. The NUOS also includes fixed charges.

¹¹⁶ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 108 | The price-spread in the ACT. Annual bills based on market offers as of April 2022 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive.

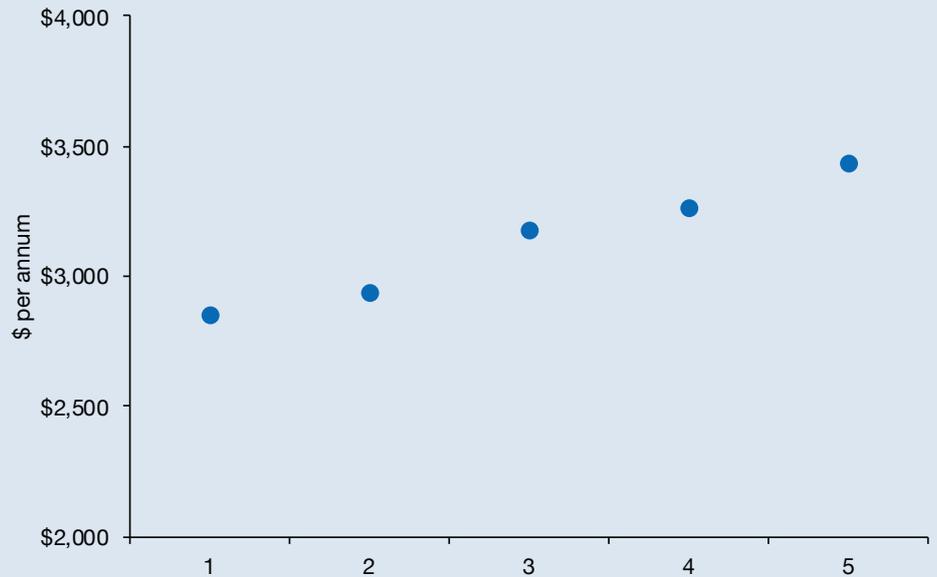


Figure 28 below ranks the retail offers from lowest to highest annual gas bills.¹¹⁷ The lowest annual retail bill has increased by \$145 since October 2022.

FIGURE 28 | Lowest to highest annual gas bills for market offers in the ACT (April 2022)

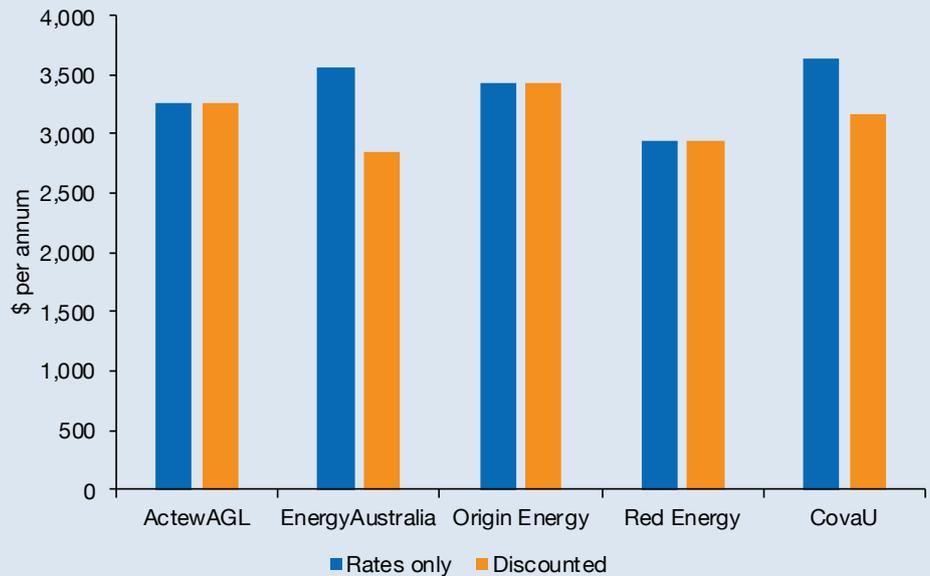
	EnergyAustralia	2,851
	Red Energy	2,936
	CovaU	3,177
	ActewAGL	3,265
	Origin Energy	3,431

Additional discounts

Energy Australia and CovaU offer guaranteed discounts off bills and no retailers offer conditional discounts. Chart 109 below shows annual bills based on their rates only and inclusive of guaranteed discounts.

¹¹⁷ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 109 | Annual bills based on rates and guaranteed discounts in the ACT. Annual bills based on market offers as of April 2022, 100 GJ per annum and GST inclusive.



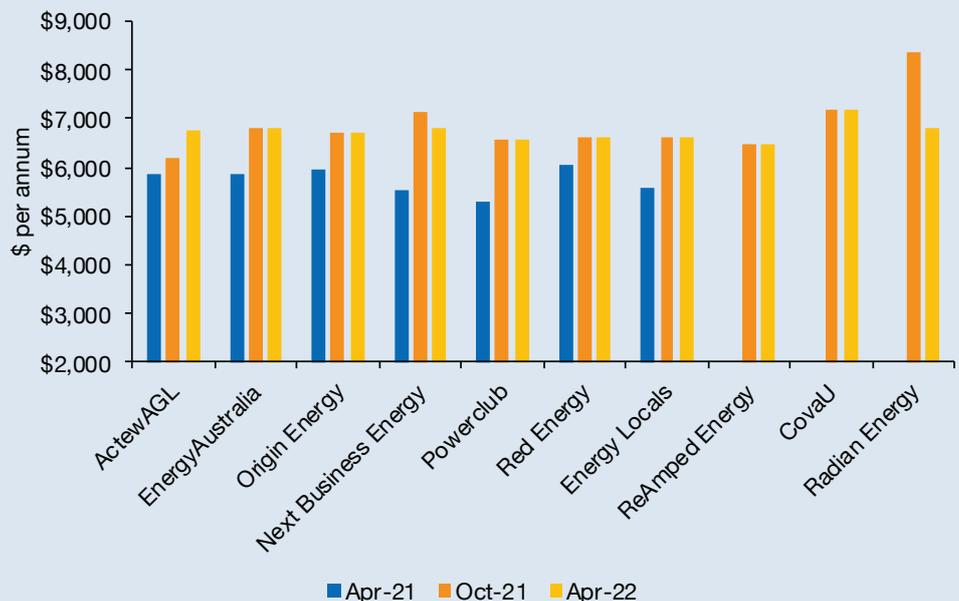
4.6.3 Changes in energy bills in the ACT

The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to April 2022.

In the ACT, new network tariffs took effect in July 2021 meaning that the electricity retail prices have not been affected by an underlying network price reset in this six-month period. However, some of the retailers have still changed their offers (rates, discounts or both).

Only three retailers (ActewAGL, Next Business Energy and Radian Energy) have changed their electricity offers over the last six months and this has produced a decrease of almost 2% to the average annual bill since October 2021. Chart 110 below shows annual electricity bills for retailers operating in the ACT as of April 2021, October 2021 and April 2022.¹¹⁸

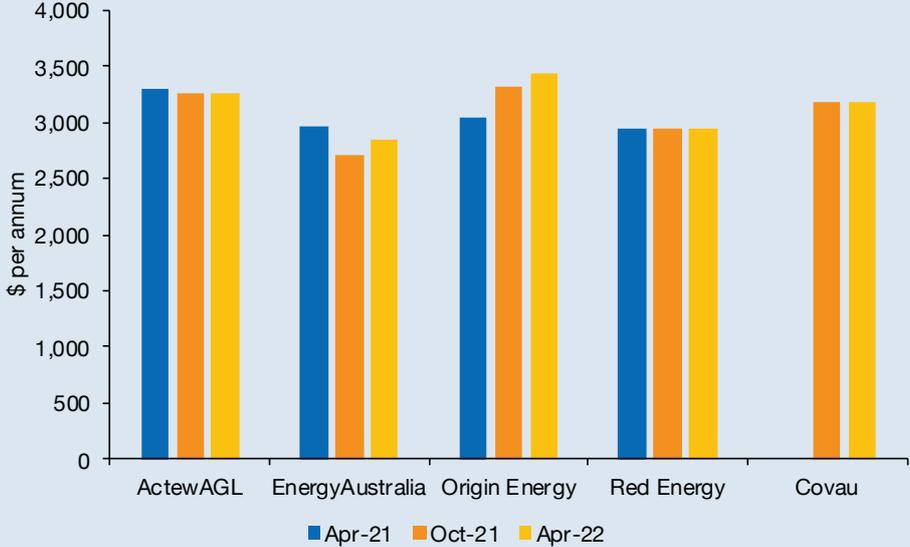
CHART 110 | Comparison of April 2021, October 2021 and April 2022 annual electricity bills including guaranteed discounts and pay on time discounts in the ACT Evoenergy network. Annual bills based on market offers as of April 2021, October 2021 and April 2022, 20,000 kWh per annum, single rate and GST inclusive.



118 This chart only includes retailers that had offers as of both October 2021 and April 2022.

In relation to gas, three retailers (Energy Australia, Origin Energy and Red Energy) have changed their prices since October 2021. Red Energy had a slight price decrease while Origin Energy and Energy Australia increased their prices by 4-5%. Chart 111 below shows annual gas bills for customers using 100 GJ per annum as of April 2021, October 2021 and April 2022.¹¹⁹

CHART 111 | Comparison of April 2021, October 2021 and April 2022 annual gas bills including guaranteed discounts and pay on time discounts in the ACT Evoenergy network. Annual bills based on market offers as of April 2021, October 2021 and April 2022, 100 GJ per annum and GST inclusive.



119 This chart only includes retailers that had offers as of both October 2021 and April 2022.

4.7 Western Australia and Northern Territory

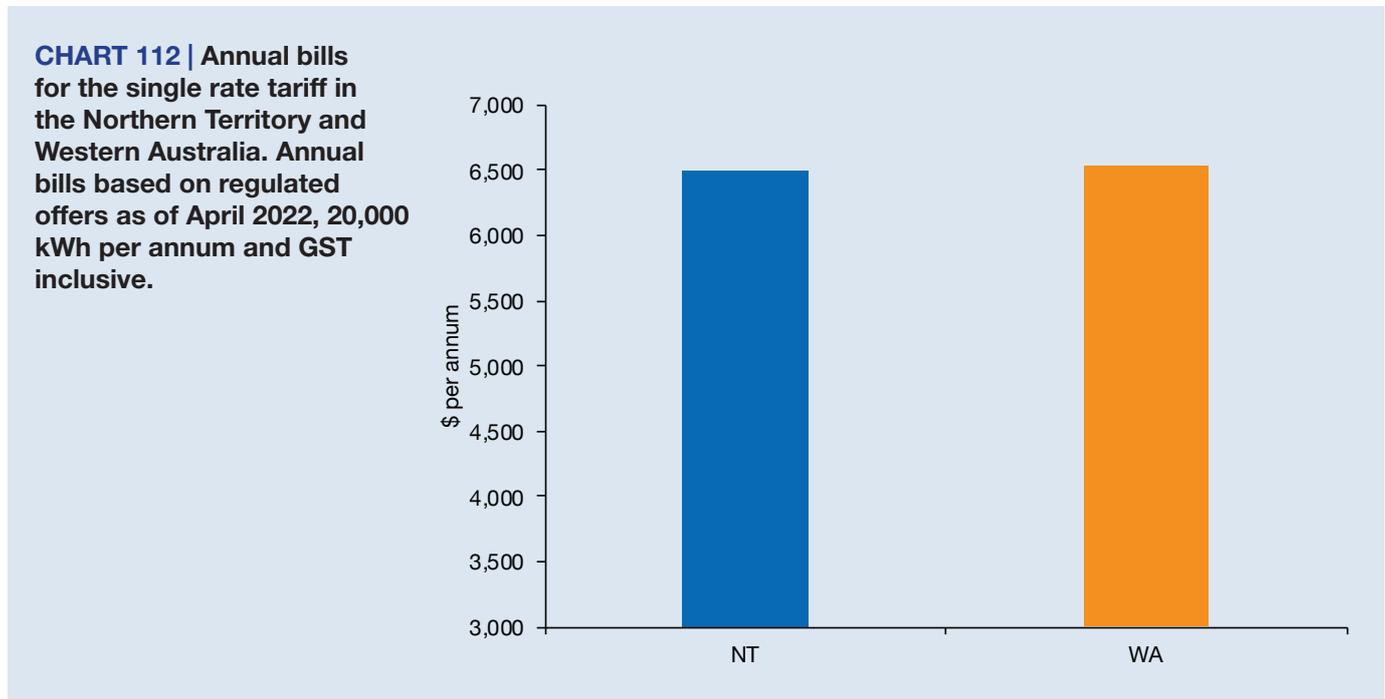
Electricity prices remain regulated in Western Australia and the Northern Territory. In Western Australia the Minister for Energy also determines a maximum price cap for gas prices.¹²⁰

The Northern Territory has a single electricity network (the Power and Water Corporation) and Jacana Energy is the retailer. In Western Australia there are two electricity networks: Horizon Power and Western Power. Western Power supplies the South West Interconnected System (SWIS) while Horizon Power supplies northern areas and remote communities. In the SWIS area, Synergy is the main retailer but the regulated retail price is the same for customers across Western Australia. In relation to gas, Western Australia has three pricing zones. The main pricing zone covers the South West and two smaller pricing zones cover Albany and Kalgoorlie.

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO¹²¹ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. The AEMO report does not cover WA and NT, but average consumption levels in the most comparable networks of Energex and South Australia Power Networks are 16,678 kWh/annum and 14,262 kWh/annum respectively. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

4.7.1 Western Australia and Northern Territory electricity bills April 2022

SMEs using 20,000 kWh per annum (single rate) in the Northern Territory will have an annual bill of \$6,500 while Western Australian businesses will have a bill of around \$6,525.



¹²⁰ Note that Western Australian businesses that consume more than 50 MWh per annum have access to competitive market offers but as the analysis presented in this report is based on an annual consumption of 20 MWh we use the Western Australian regulated rates. There are no reticulated gas offers for small business customers in the Northern Territory.

¹²¹ Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

4.7.2 Western Australian gas bills April 2022

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

Chart 113 below shows annual bills for gas customers in the South West (Perth region).¹²² Alinta and Origin Energy do not offer an additional discount while AGL offers 45% off usage charges during the benefit period. We do note, however, that Origin's base rates are lower than Alinta and AGL's. A small business on Alinta's offer can save approximately \$1,745 per annum by switching to AGL's offer.

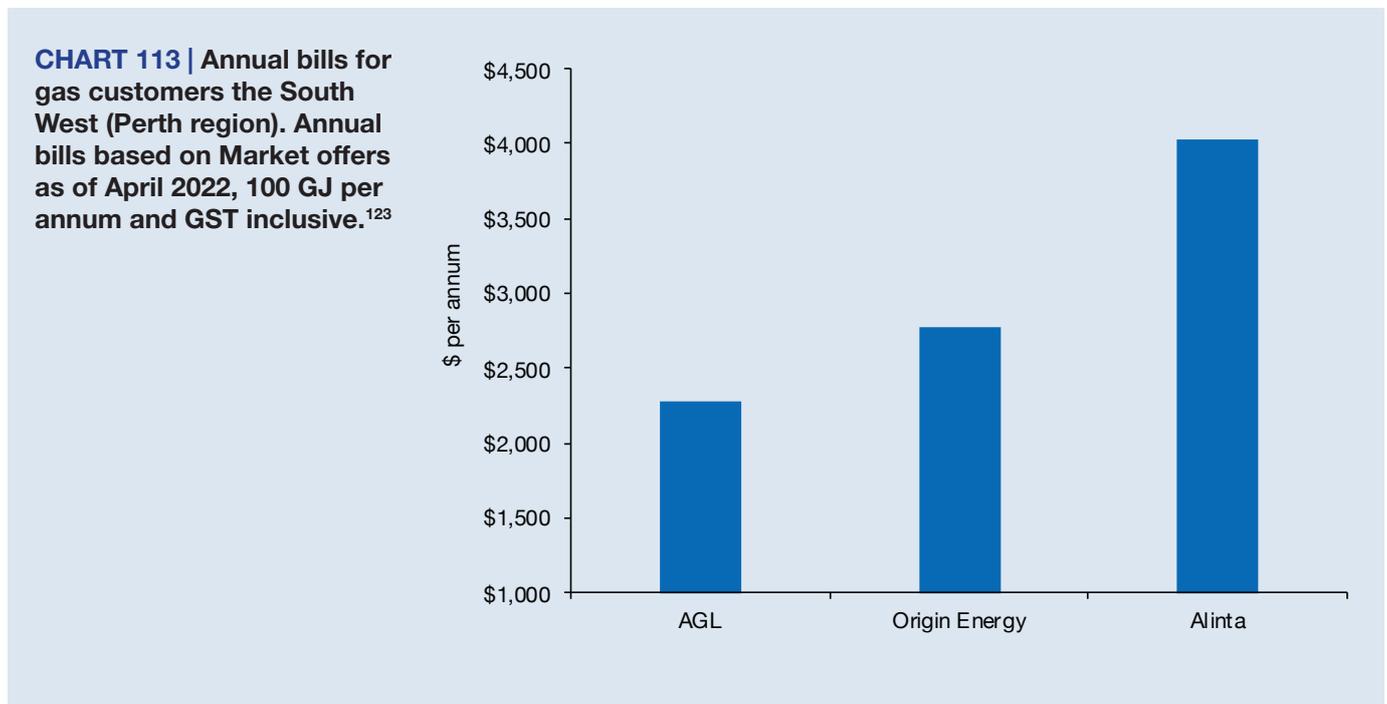


Figure 29 below ranks the retail offers from lowest to highest annual gas bills.¹²⁴

FIGURE 29 | Lowest to highest annual gas bills for market offers in Western Australia' South West region (April 2022)

	AGL	2,283
	Origin Energy	2,778
	Alinta	4,029

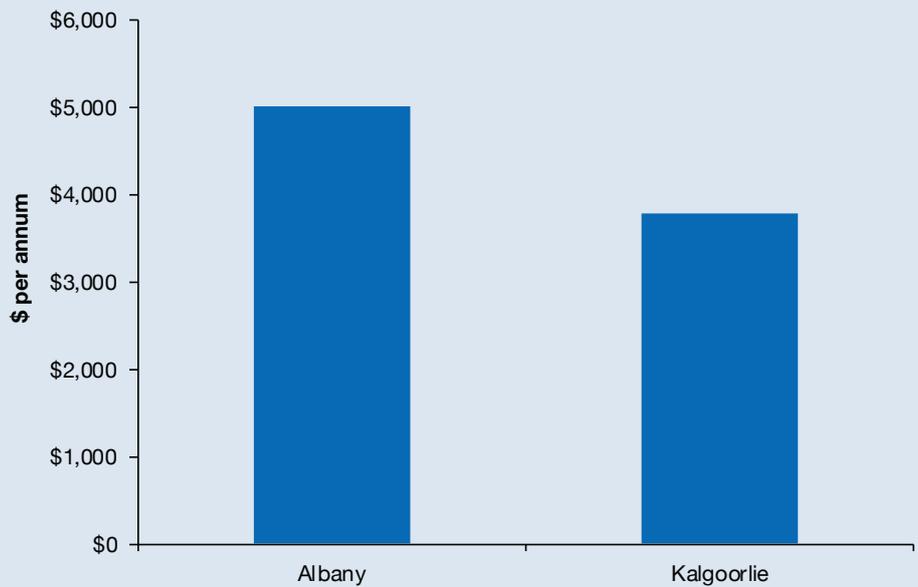
Alinta also offers gas retail contracts to SMEs in the Albany and Kalgoorlie pricing zones. Chart 114 below shows that the annual bill for a small business using 100 GJ per annum in Albany will be approximately \$5,015 per annum and customers in Kalgoorlie will pay around \$3,780.

¹²² Western Australia uses a unit price for gas and 1 unit equals 3.6 MJ. All bill analysis for WA in this report has converted the unit price to the price per MJ. Kleenheat also offers gas contracts to small businesses in WA but as they do not post their business rates on their website (requesting a quote is necessary), we have not included Kleenheat in this analysis.

¹²³ Alinta Energy and AGL's supply charges are inclusive of a daily Account Administration Fee as of October 2018, April 2019, October 2019, April 2020, October 2020, April, October 2021 and April 2022. In an earlier update (April 2018), only Alinta explicitly stated that an Account Administration Fee applies. Origin's offers in WA do not mention this fee.

¹²⁴ These market offers were collected in April 2022 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 114 | Annual bills for gas customers in Alinta and Kalgoorlie. Annual bills based on Alinta's standard tariff as of April 2022, 100 GJ per annum and GST inclusive.



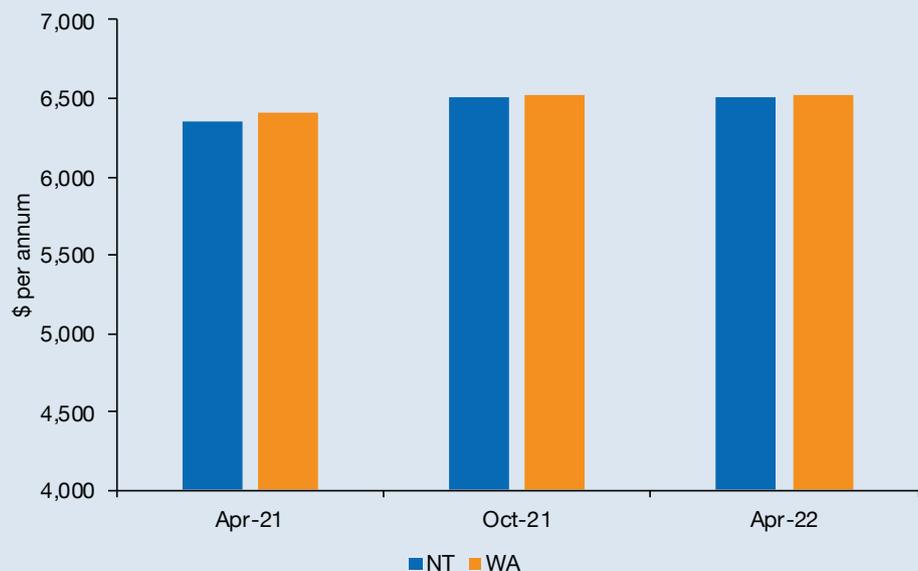
4.7.3 Changes in energy bills in WA and NT

The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to April 2022.

In Western Australia and the Northern Territory, new network tariffs took effect in July 2021 meaning that the electricity retail prices have not been affected by an underlying network price reset in this six-month period and there have been no changes to electricity prices.

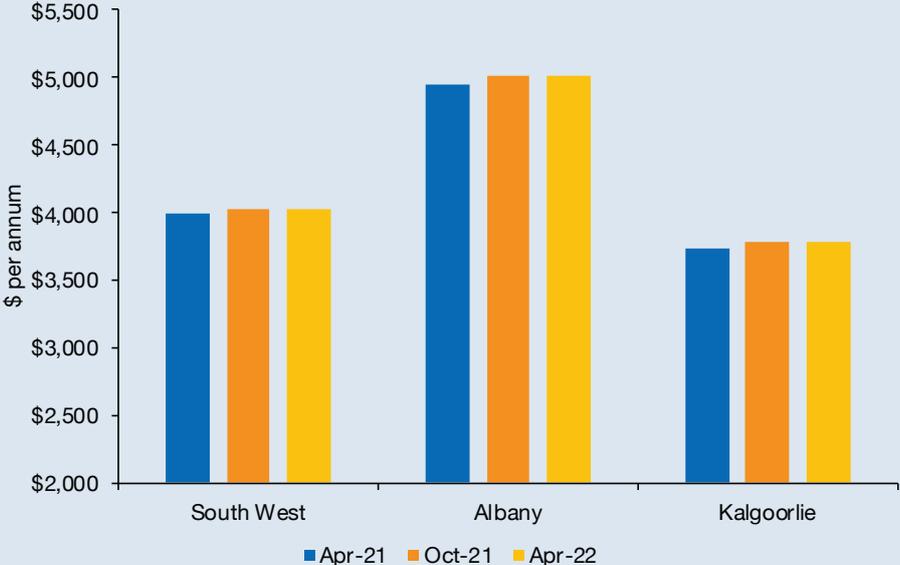
Chart 115 below shows annual electricity bills for the regulated offer in the Northern Territory and Western Australia as of April 2021, October 2021 and April 2022.

CHART 115 | Annual electricity bills in the Northern Territory and Western Australia in October 2020, April 2021 and October 2021. Annual bills based on regulated offers as of October 2020, April 2021, October 2021, 20,000 kWh per annum, single rate and GST inclusive



Alinta Energy’s gas prices have also remained unchanged since October 2021. Chart 116 below shows Alinta Energy’s annual gas bills in Western Australia as of April 2021, October 2021 and April 2022.¹²⁵

CHART 116 | Comparison of April 2021, October 2021 and April 2022 annual gas bills in Western Australia. Annual bills based on Alinta’s offers as of April 2021, October 2021, April 2022, 100 GJ per annum and GST inclusive.



125 This is based on Alinta Energy’s offers only.

Appendix A - List of energy offers used in the analysis

Electricity offers for April 2022 bill analysis:

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Ausgrid	Single	AGL	Business Value Saver	0	0	0	0
NSW	Ausgrid	Single	CovaU	Freedom	0	20	0	0
NSW	Ausgrid	Single	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Ausgrid	Single	EnergyAustralia	Total Plan	19	0	0	0
NSW	Ausgrid	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Ausgrid	Single	Origin Energy	Go Variable	0	0	0	0
NSW	Ausgrid	Single	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Ausgrid	Single	Red Energy	Red Business Saver	0	0	0	0
NSW	Ausgrid	Single	Simply Energy	Business Saver - 31% off	31	0	0	0
NSW	Ausgrid	Single	Energy Locals	Business Member	0	0	0	0
NSW	Ausgrid	Single	1st Energy	1st Saver Plus	15	0	10	0
NSW	Ausgrid	Single	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Ausgrid	Single	Blue NRG	Blue Business Champion	0	0	0	0
NSW	Ausgrid	Single	Powerclub	Powerbank Bis	0	0	0	0
NSW	Ausgrid	Single	Future X Power	Market Offer	0	0	0	0
NSW	Ausgrid	Single	Tango Energy	Business Select	0	0	0	0
NSW	Ausgrid	Single	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Ausgrid	Single	Bright Spark Power	Aussie Business	0	0	0	0
NSW	Ausgrid	Single	Discover Energy	Smart Saver	0	23	0	0
NSW	Ausgrid	Single	Electricity in a Box	Biz	0	0	0	0
NSW	Ausgrid	Single	GlowPower	Saver	0	0	0	0
NSW	Ausgrid	Single	Radian Energy	The Simple Switch	0	0	0	0
NSW	Ausgrid	Single	ReAmped Energy	Business	0	0	0	0
NSW	Ausgrid	Single	Sumo Power	Freedom Business	0	0	0	0
NSW	Ausgrid	Single	ARC Energy Group	Business	0	0	0	0
NSW	Ausgrid	Single	EziPower	Flexi Saver	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Ausgrid	Single	Amber Electric	Small Business	0	0	0	0
NSW	Ausgrid	Single	Circular Energy	Community Energy Business	0	0	0	0
NSW	Ausgrid	Controlled	AGL	Business Value Saver	0	0	0	0
NSW	Ausgrid	Controlled	CovaU	Freedom	0	20	0	0
NSW	Ausgrid	Controlled	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Ausgrid	Controlled	EnergyAustralia	Total Plan	19	0	0	0
NSW	Ausgrid	Controlled	Next Business Energy	Assured	0	0	0	0
NSW	Ausgrid	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Ausgrid	Controlled	Origin Energy	Go Variable	0	0	0	0
NSW	Ausgrid	Controlled	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Ausgrid	Controlled	Red Energy	Red Business Saver	0	0	0	0
NSW	Ausgrid	Controlled	Simply Energy	Business Saver - 31% off	31	0	0	0
NSW	Ausgrid	Controlled	Energy Locals	Business Member	0	0	0	0
NSW	Ausgrid	Controlled	1st Energy	1st Saver Plus	15	0	10	0
NSW	Ausgrid	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Ausgrid	Controlled	Blue NRG	Blue Business Champion	0	0	0	0
NSW	Ausgrid	Controlled	Powerclub	Powerbank Bis	0	0	0	0
NSW	Ausgrid	Controlled	Future X Power	Market Offer	0	0	0	0
NSW	Ausgrid	Controlled	Tango Energy	Business Select	0	0	0	0
NSW	Ausgrid	Controlled	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Ausgrid	Controlled	Bright Spark Power	Aussie Business	0	0	0	0
NSW	Ausgrid	Controlled	Discover Energy	Smart Saver	0	23	0	0
NSW	Ausgrid	Controlled	GlowPower	Saver	0	0	0	0
NSW	Ausgrid	Controlled	ReAmped Energy	Business	0	0	0	0
NSW	Ausgrid	Controlled	Sumo Power	Freedom Business	0	0	0	0
NSW	Ausgrid	Controlled	EziPower	Flexi Saver	0	0	0	0
NSW	Ausgrid	TOU	AGL	Business Value Saver	0	0	0	0
NSW	Ausgrid	TOU	CovaU	Freedom	0	20	0	0
NSW	Ausgrid	TOU	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Ausgrid	TOU	EnergyAustralia	Total Plan	19	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Ausgrid	TOU	Next Business Energy	Assured	0	0	0	0
NSW	Ausgrid	TOU	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Ausgrid	TOU	Origin Energy	Go Variable	0	0	0	0
NSW	Ausgrid	TOU	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Ausgrid	TOU	Red Energy	Red Business Saver	0	0	0	0
NSW	Ausgrid	TOU	Energy Locals	Business Member	0	0	0	0
NSW	Ausgrid	TOU	1st Energy	1st Saver Plus	15	0	10	0
NSW	Ausgrid	TOU	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Ausgrid	TOU	Powerclub	Powerbank Bis	0	0	0	0
NSW	Ausgrid	TOU	Tango Energy	Business Select	0	0	0	0
NSW	Ausgrid	TOU	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Ausgrid	TOU	Bright Spark Power	Aussie Business	0	0	0	0
NSW	Ausgrid	TOU	Discover Energy	Smart Saver	0	23	0	0
NSW	Ausgrid	TOU	Electricity in a Box	Biz	0	0	0	0
NSW	Ausgrid	TOU	GlowPower	Saver	0	0	0	0
NSW	Ausgrid	TOU	Radian Energy	The Simple Switch	0	0	0	0
NSW	Ausgrid	TOU	Sumo Power	Freedom Business	0	0	0	0
NSW	Ausgrid	TOU	ARC Energy Group	Business	0	0	0	0
NSW	Ausgrid	TOU	EziPower	Flexi Saver	0	0	0	0
NSW	Ausgrid	TOU+Demand	AGL	Business Value Saver	0	0	0	0
NSW	Ausgrid	TOU+Demand	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Ausgrid	TOU+Demand	Origin Energy	Go Variable	0	0	0	0
NSW	Ausgrid	TOU+Demand	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Ausgrid	TOU+Demand	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Endeavour	Single	AGL	Business Value Saver	0	0	0	0
NSW	Endeavour	Single	CovaU	Freedom	0	20	0	0
NSW	Endeavour	Single	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Endeavour	Single	EnergyAustralia	Total Plan	13	0	0	0
NSW	Endeavour	Single	Next Business Energy	Assured	0	0	0	0
NSW	Endeavour	Single	Momentum Energy	SmilePower Flexi	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Endeavour	Single	Origin Energy	Go Variable	0	0	0	0
NSW	Endeavour	Single	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Endeavour	Single	Red Energy	Red Business Saver	0	0	0	0
NSW	Endeavour	Single	Simply Energy	Business Saver - 19% off	19	0	0	0
NSW	Endeavour	Single	Energy Locals	Business Member	0	0	0	0
NSW	Endeavour	Single	1st Energy	1st Saver Plus	3	0	10	0
NSW	Endeavour	Single	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Endeavour	Single	Amber Electric	Small Business	0	0	0	0
NSW	Endeavour	Single	Blue NRG	Blue Business Champion	0	0	0	0
NSW	Endeavour	Single	Powerclub	Powerbank Bis	0	0	0	0
NSW	Endeavour	Single	Future X Power	Market Offer	0	0	0	0
NSW	Endeavour	Single	Tango Energy	Business Select	0	0	0	0
NSW	Endeavour	Single	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Endeavour	Single	Bright Spark Power	Aussie Business	0	0	0	0
NSW	Endeavour	Single	Discover Energy	Smart Saver	0	18	0	0
NSW	Endeavour	Single	GlowPower	Saver	0	0	0	0
NSW	Endeavour	Single	Radian Energy	The Simple Switch	0	0	0	0
NSW	Endeavour	Single	ReAmped Energy	Business	0	0	0	0
NSW	Endeavour	Single	Sumo Power	Freedom Business	0	0	0	0
NSW	Endeavour	Single	ARC Energy Group	Business	0	0	0	0
NSW	Endeavour	Single	Circular Energy	Community Energy Business	0	0	0	0
NSW	Endeavour	Single	Electricity in a Box	Biz	0	0	0	0
NSW	Endeavour	Single	EziPower	Flexi Saver	0	0	0	0
NSW	Endeavour	Controlled	AGL	Business Value Saver	0	0	0	0
NSW	Endeavour	Controlled	CovaU	Freedom	0	20	0	0
NSW	Endeavour	Controlled	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Endeavour	Controlled	EnergyAustralia	Total Plan	13	0	0	0
NSW	Endeavour	Controlled	Next Business Energy	Assured	0	0	0	0
NSW	Endeavour	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Endeavour	Controlled	Origin Energy	Go Variable	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Endeavour	Controlled	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Endeavour	Controlled	Red Energy	Red Business Saver	0	0	0	0
NSW	Endeavour	Controlled	Simply Energy	Business Saver - 19% off	19	0	0	0
NSW	Endeavour	Controlled	Energy Locals	Business Member	0	0	0	0
NSW	Endeavour	Controlled	1st Energy	1st Saver Plus	3	0	10	0
NSW	Endeavour	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Endeavour	Controlled	Blue NRG	Blue Business Champion	0	0	0	0
NSW	Endeavour	Controlled	Powerclub	Powerbank Bis	0	0	0	0
NSW	Endeavour	Controlled	Future X Power	Market Offer	0	0	0	0
NSW	Endeavour	Controlled	Tango Energy	Business Select	0	0	0	0
NSW	Endeavour	Controlled	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Endeavour	Controlled	Bright Spark Power	Aussie Business	0	0	0	0
NSW	Endeavour	Controlled	Discover Energy	Smart Saver	0	18	0	0
NSW	Endeavour	Controlled	GlowPower	Saver	0	0	0	0
NSW	Endeavour	Controlled	ReAmped Energy	Business	0	0	0	0
NSW	Endeavour	Controlled	Sumo Power	Freedom Business	0	0	0	0
NSW	Endeavour	Controlled	Circular Energy	Community Energy Business	0	0	0	0
NSW	Endeavour	Controlled	EziPower	Flexi Saver	0	0	0	0
NSW	Endeavour	TOU	AGL	Business Value Saver	0	0	0	0
NSW	Endeavour	TOU	CovaU	Freedom	0	20	0	0
NSW	Endeavour	TOU	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Endeavour	TOU	EnergyAustralia	Total Plan	13	0	0	0
NSW	Endeavour	TOU	Next Business Energy	Assured	0	0	0	0
NSW	Endeavour	TOU	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Endeavour	TOU	Origin Energy	Go Variable	0	0	0	0
NSW	Endeavour	TOU	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Endeavour	TOU	Red Energy	Red Business Saver	0	0	0	0
NSW	Endeavour	TOU	Simply Energy	Business Saver - 19% off	19	0	0	0
NSW	Endeavour	TOU	Energy Locals	Business Member	0	0	0	0
NSW	Endeavour	TOU	1st Energy	1st Saver Plus	3	0	10	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Endeavour	TOU	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Endeavour	TOU	Blue NRG	Blue Business Lightning	0	0	0	0
NSW	Endeavour	TOU	Future X Power	Market Offer	0	0	0	0
NSW	Endeavour	TOU	Tango Energy	Business Select	0	0	0	0
NSW	Endeavour	TOU	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Endeavour	TOU	GlowPower	Saver	0	0	0	0
NSW	Endeavour	TOU	ReAmped Energy	Business	0	0	0	0
NSW	Endeavour	TOU	Sumo Power	Freedom Business	0	0	0	0
NSW	Endeavour	TOU	ARC Energy Group	Business	0	0	0	0
NSW	Endeavour	TOU	Circular Energy	Community Energy Business	0	0	0	0
NSW	Endeavour	TOU	EziPower	Flexi Saver	0	0	0	0
NSW	Essential Energy	Single	AGL	Business Value Saver	0	0	0	0
NSW	Essential Energy	Single	CovaU	Freedom	0	20	0	0
NSW	Essential Energy	Single	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Essential Energy	Single	EnergyAustralia	Total Plan	18	0	0	0
NSW	Essential Energy	Single	Next Business Energy	Assured	0	0	0	0
NSW	Essential Energy	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Essential Energy	Single	Origin Energy	Go Variable	0	0	0	0
NSW	Essential Energy	Single	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Essential Energy	Single	Red Energy	Red Business Saver	0	0	0	0
NSW	Essential Energy	Single	Simply Energy	Business Saver - 19% off	19	0	0	0
NSW	Essential Energy	Single	Energy Locals	Business Member	0	0	0	0
NSW	Essential Energy	Single	1st Energy	1st Saver Plus	6	0	10	0
NSW	Essential Energy	Single	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Essential Energy	Single	Powerclub	Powerbank Bis	0	0	0	0
NSW	Essential Energy	Single	Future X Power	Market Offer	0	0	0	0
NSW	Essential Energy	Single	Tango Energy	Business Select	0	0	0	0
NSW	Essential Energy	Single	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Essential Energy	Single	Bright Spark Power	Aussie Business	0	0	0	0
NSW	Essential Energy	Single	Discover Energy	Smart Saver	0	18	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Essential Energy	Single	GlowPower	Saver	0	0	0	0
NSW	Essential Energy	Single	Radian Energy	The Simple Switch	0	0	0	0
NSW	Essential Energy	Single	ReAmped Energy	Business	0	0	0	0
NSW	Essential Energy	Single	Blue NRG	Blue Business Lightning	0	0	0	0
NSW	Essential Energy	Single	Amber Electric	Small Business	0	0	0	0
NSW	Essential Energy	Single	Circular Energy	Community Energy Business	0	0	0	0
NSW	Essential Energy	Single	EziPower	Flexi Saver	0	0	0	0
NSW	Essential Energy	Controlled	AGL	Business Value Saver	0	0	0	0
NSW	Essential Energy	Controlled	CovaU	Freedom	0	20	0	0
NSW	Essential Energy	Controlled	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Essential Energy	Controlled	EnergyAustralia	Total Plan	18	0	0	0
NSW	Essential Energy	Controlled	Next Business Energy	Assured	0	0	0	0
NSW	Essential Energy	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Essential Energy	Controlled	Origin Energy	Go Variable	0	0	0	0
NSW	Essential Energy	Controlled	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Essential Energy	Controlled	Red Energy	Red Business Saver	0	0	0	0
NSW	Essential Energy	Controlled	Simply Energy	Business Saver - 19% off	19	0	0	0
NSW	Essential Energy	Controlled	Energy Locals	Business Member	0	0	0	0
NSW	Essential Energy	Controlled	1st Energy	1st Saver Plus	6	0	10	0
NSW	Essential Energy	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Essential Energy	Controlled	Blue NRG	Blue Business Lightning	0	0	0	0
NSW	Essential Energy	Controlled	Powerclub	Powerbank Bis	0	0	0	0
NSW	Essential Energy	Controlled	Future X Power	Market Offer	0	0	0	0
NSW	Essential Energy	Controlled	Tango Energy	Business Select	0	0	0	0
NSW	Essential Energy	Controlled	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Essential Energy	Controlled	Bright Spark Power	Aussie Business	0	0	0	0
NSW	Essential Energy	Controlled	Discover Energy	Smart Saver	0	18	0	0
NSW	Essential Energy	Controlled	GlowPower	Saver	0	0	0	0
NSW	Essential Energy	Controlled	ReAmped Energy	Business	0	0	0	0
NSW	Essential Energy	Controlled	EziPower	Flexi Saver	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Essential Energy	TOU	AGL	Business Value Saver	0	0	0	0
NSW	Essential Energy	TOU	CovaU	Freedom	0	20	0	0
NSW	Essential Energy	TOU	Diamond Energy	Renewable Saver POT	0	0	7	0
NSW	Essential Energy	TOU	EnergyAustralia	Total Plan	18	0	0	0
NSW	Essential Energy	TOU	Next Business Energy	Assured	0	0	0	0
NSW	Essential Energy	TOU	Momentum Energy	SmilePower Flexi	0	0	0	0
NSW	Essential Energy	TOU	Origin Energy	Go Variable	0	0	0	0
NSW	Essential Energy	TOU	Powershop	100% Carbon Neutral	0	0	0	0
NSW	Essential Energy	TOU	Red Energy	Red Business Saver	0	0	0	0
NSW	Essential Energy	TOU	Simply Energy	Business Saver - 19% off	19	0	0	0
NSW	Essential Energy	TOU	Energy Locals	Business Member	0	0	0	0
NSW	Essential Energy	TOU	1st Energy	1st Saver Plus	6	0	10	0
NSW	Essential Energy	TOU	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Essential Energy	TOU	Blue NRG	Blue Business Lightning	0	0	0	0
NSW	Essential Energy	TOU	Future X Power	Market Offer	0	0	0	0
NSW	Essential Energy	TOU	Tango Energy	Business Select	0	0	0	0
NSW	Essential Energy	TOU	Enova Energy	Business Economy Plus	0	0	0	3
NSW	Essential Energy	TOU	Discover Energy	Smart Saver	0	18	0	0
NSW	Essential Energy	TOU	GlowPower	Saver	0	0	0	0
NSW	Essential Energy	TOU	Radian Energy	The Simple Switch	0	0	0	0
NSW	Essential Energy	TOU	ReAmped Energy	Business	0	0	0	0
NSW	Essential Energy	TOU	Circular Energy	Community Energy Business	0	0	0	0
NSW	Essential Energy	TOU	EziPower	Flexi Saver	0	0	0	0
VIC	CitiPower	Single	AGL	Value Saver	0	0	0	0
VIC	CitiPower	Single	Alinta Energy	BusinessDeal	0	0	0	0
VIC	CitiPower	Single	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	CitiPower	Single	EnergyAustralia	Total Plan	3	0	0	0
VIC	CitiPower	Single	GloBird Energy	Bizsave	0	0	0	0
VIC	CitiPower	Single	Lumo Energy	Value	0	0	0	0
VIC	CitiPower	Single	Momentum Energy	SmilePower Flexi	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	CitiPower	Single	Next Business Energy	Assured	0	0	0	0
VIC	CitiPower	Single	Origin Energy	Basic	0	0	0	0
VIC	CitiPower	Single	Powershop	Carbon Neutral	0	0	0	0
VIC	CitiPower	Single	Red Energy	Red Business Saver	0	0	0	0
VIC	CitiPower	Single	Simply Energy	Business Basic	0	0	0	0
VIC	CitiPower	Single	Sumo Power	Freedom	0	0	0	0
VIC	CitiPower	Single	Tango Energy	Business Select	0	0	0	0
VIC	CitiPower	Single	Powerclub	Powerbank Business	0	0	0	0
VIC	CitiPower	Single	Blue NRG	Business Champion	0	0	0	0
VIC	CitiPower	Single	Discover Energy	Market Offer	0	12	0	0
VIC	CitiPower	Single	Energy Locals	Business Member	0	0	0	0
VIC	CitiPower	Single	Q Energy	Biz Saver	0	0	0	0
VIC	CitiPower	Single	ReAmped Energy	Business	0	0	0	0
VIC	CitiPower	Single	Available from all retailers	VDO	0	0	0	0
VIC	CitiPower	Controlled	AGL	Value Saver	0	0	0	0
VIC	CitiPower	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
VIC	CitiPower	Controlled	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	CitiPower	Controlled	EnergyAustralia	Total Plan	3	0	0	0
VIC	CitiPower	Controlled	GloBird Energy	Bizsave	0	0	0	0
VIC	CitiPower	Controlled	Lumo Energy	Value	0	0	0	0
VIC	CitiPower	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	CitiPower	Controlled	Next Business Energy	Assured	0	0	0	0
VIC	CitiPower	Controlled	Origin Energy	Basic	0	0	0	0
VIC	CitiPower	Controlled	Powershop	Carbon Neutral	0	0	0	0
VIC	CitiPower	Controlled	Red Energy	Red Business Saver	0	0	0	0
VIC	CitiPower	Controlled	Simply Energy	Business Basic	0	0	0	0
VIC	CitiPower	Controlled	Sumo Power	Freedom	0	0	0	0
VIC	CitiPower	Controlled	Blue NRG	Business Champion	0	0	0	0
VIC	CitiPower	Controlled	Q Energy	Biz Saver	0	0	0	0
VIC	CitiPower	Controlled	ReAmped Energy	Business	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	CitiPower	Two Rate	AGL	Value Saver	0	0	0	0
VIC	CitiPower	Two Rate	Alinta Energy	BusinessDeal	0	0	0	0
VIC	CitiPower	Two Rate	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	CitiPower	Two Rate	EnergyAustralia	Total Plan	3	0	0	0
VIC	CitiPower	Two Rate	GloBird Energy	Bizsave	0	0	0	0
VIC	CitiPower	Two Rate	Lumo Energy	Value	0	0	0	0
VIC	CitiPower	Two Rate	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	CitiPower	Two Rate	Next Business Energy	Assured	0	0	0	0
VIC	CitiPower	Two Rate	Origin Energy	Basic	0	0	0	0
VIC	CitiPower	Two Rate	Powershop	Carbon Neutral	0	0	0	0
VIC	CitiPower	Two Rate	Red Energy	Red Business Saver	0	0	0	0
VIC	CitiPower	Two Rate	Simply Energy	Business Basic	0	0	0	0
VIC	CitiPower	Two Rate	Sumo Power	Freedom	0	0	0	0
VIC	CitiPower	Two Rate	Powerclub	Powerbank Business	0	0	0	0
VIC	CitiPower	Two Rate	Discover Energy	Market Offer	0	12	0	0
VIC	CitiPower	Two Rate	Energy Locals	Business Member	0	0	0	0
VIC	CitiPower	Two Rate	Q Energy	Biz Saver	0	0	0	0
VIC	CitiPower	Two Rate	ReAmped Energy	Business	0	0	0	0
VIC	CitiPower	Two Rate	Available from all retailers	VDO	0	0	0	0
VIC	CitiPower	Single+Demand	AGL	Value Saver	0	0	0	0
VIC	CitiPower	Single+Demand	Alinta Energy	BusinessDeal	0	0	0	0
VIC	CitiPower	Single+Demand	Lumo Energy	Value	0	0	0	0
VIC	CitiPower	Single+Demand	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	CitiPower	Single+Demand	Powershop	Carbon Neutral	0	0	0	0
VIC	CitiPower	Single+Demand	Red Energy	Red Business Saver	0	0	0	0
VIC	CitiPower	Single+Demand	Discover Energy	Market Offer	0	12	0	0
VIC	Powercor	Single	AGL	Value Saver	0	0	0	0
VIC	Powercor	Single	Alinta Energy	BusinessDeal	0	0	0	0
VIC	Powercor	Single	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	Powercor	Single	EnergyAustralia	Total Plan	3	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	Powercor	Single	GloBird Energy	Bizsave	0	0	0	0
VIC	Powercor	Single	Lumo Energy	Value	0	0	0	0
VIC	Powercor	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Powercor	Single	Next Business Energy	Assured	0	0	0	0
VIC	Powercor	Single	Origin Energy	Basic	0	0	0	0
VIC	Powercor	Single	Powershop	Carbon Neutral	0	0	0	0
VIC	Powercor	Single	Red Energy	Red Business Saver	0	0	0	0
VIC	Powercor	Single	Simply Energy	Business Basic	0	0	0	0
VIC	Powercor	Single	Sumo Power	Freedom	0	0	0	0
VIC	Powercor	Single	Tango Energy	Business Select	0	0	0	0
VIC	Powercor	Single	Powerclub	Powerbank Business	0	0	0	0
VIC	Powercor	Single	Blue NRG	Business Champion	0	0	0	0
VIC	Powercor	Single	Discover Energy	Market Offer	0	12	0	0
VIC	Powercor	Single	Energy Locals	Business Member	0	0	0	0
VIC	Powercor	Single	Q Energy	Biz Saver	0	0	0	0
VIC	Powercor	Single	ReAmped Energy	Business	0	0	0	0
VIC	Powercor	Single	Available from all retailers	VDO	0	0	0	0
VIC	Powercor	Controlled	AGL	Value Saver	0	0	0	0
VIC	Powercor	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
VIC	Powercor	Controlled	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	Powercor	Controlled	EnergyAustralia	Total Plan	3	0	0	0
VIC	Powercor	Controlled	GloBird Energy	Bizsave	0	0	0	0
VIC	Powercor	Controlled	Lumo Energy	Value	0	0	0	0
VIC	Powercor	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Powercor	Controlled	Next Business Energy	Assured	0	0	0	0
VIC	Powercor	Controlled	Origin Energy	Basic	0	0	0	0
VIC	Powercor	Controlled	Powershop	Carbon Neutral	0	0	0	0
VIC	Powercor	Controlled	Red Energy	Red Business Saver	0	0	0	0
VIC	Powercor	Controlled	Simply Energy	Business Basic	0	0	0	0
VIC	Powercor	Controlled	Sumo Power	Freedom	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	Powercor	Controlled	Blue NRG	Business Champion	0	0	0	0
VIC	Powercor	Controlled	Energy Locals	Business Member	0	0	0	0
VIC	Powercor	Controlled	Q Energy	Biz Saver	0	0	0	0
VIC	Powercor	Controlled	ReAmped Energy	Business	0	0	0	0
VIC	Powercor	Two Rate	AGL	Value Saver	0	0	0	0
VIC	Powercor	Two Rate	Alinta Energy	BusinessDeal	0	0	0	0
VIC	Powercor	Two Rate	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	Powercor	Two Rate	EnergyAustralia	Total Plan	3	0	0	0
VIC	Powercor	Two Rate	GloBird Energy	Bizsave	0	0	0	0
VIC	Powercor	Two Rate	Lumo Energy	Value	0	0	0	0
VIC	Powercor	Two Rate	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Powercor	Two Rate	Next Business Energy	Assured	0	0	0	0
VIC	Powercor	Two Rate	Origin Energy	Basic	0	0	0	0
VIC	Powercor	Two Rate	Powershop	Carbon Neutral	0	0	0	0
VIC	Powercor	Two Rate	Red Energy	Red Business Saver	0	0	0	0
VIC	Powercor	Two Rate	Simply Energy	Business Basic	0	0	0	0
VIC	Powercor	Two Rate	Sumo Power	Freedom	0	0	0	0
VIC	Powercor	Two Rate	Powerclub	Powerbank Business	0	0	0	0
VIC	Powercor	Two Rate	Discover Energy	Market Offer	0	12	0	0
VIC	Powercor	Two Rate	Energy Locals	Business Member	0	0	0	0
VIC	Powercor	Two Rate	Q Energy	Biz Saver	0	0	0	0
VIC	Powercor	Two Rate	ReAmped Energy	Business	0	0	0	0
VIC	Powercor	Two Rate	Available from all retailers	VDO	0	0	0	0
VIC	Powercor	Single+Demand	AGL	Value Saver	0	0	0	0
VIC	Powercor	Single+Demand	Alinta Energy	BusinessDeal	0	0	0	0
VIC	Powercor	Single+Demand	Lumo Energy	Value	0	0	0	0
VIC	Powercor	Single+Demand	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Powercor	Single+Demand	Powershop	Carbon Neutral	0	0	0	0
VIC	Powercor	Single+Demand	Red Energy	Red Business Saver	0	0	0	0
VIC	Powercor	Single+Demand	Discover Energy	Market Offer	0	12	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	AusNet Services	Single	AGL	Value Saver	0	0	0	0
VIC	AusNet Services	Single	Alinta Energy	BusinessDeal	0	0	0	0
VIC	AusNet Services	Single	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	AusNet Services	Single	EnergyAustralia	Total Plan	3	0	0	0
VIC	AusNet Services	Single	GloBird Energy	Bizsave	0	0	0	0
VIC	AusNet Services	Single	Lumo Energy	Value	0	0	0	0
VIC	AusNet Services	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	AusNet Services	Single	Next Business Energy	Assured	0	0	0	0
VIC	AusNet Services	Single	Origin Energy	Basic	0	0	0	0
VIC	AusNet Services	Single	Powershop	Carbon Neutral	0	0	0	0
VIC	AusNet Services	Single	Red Energy	Red Business Saver	0	0	0	0
VIC	AusNet Services	Single	Simply Energy	Business Basic	0	0	0	0
VIC	AusNet Services	Single	Sumo Power	Freedom	0	0	0	0
VIC	AusNet Services	Single	Tango Energy	Business Select	0	0	0	0
VIC	AusNet Services	Single	Powerclub	Powerbank Business	0	0	0	0
VIC	AusNet Services	Single	Blue NRG	Business Champion	0	0	0	0
VIC	AusNet Services	Single	Circular Energy	Community Energy	0	0	0	0
VIC	AusNet Services	Single	Discover Energy	Market Offer	0	12	0	0
VIC	AusNet Services	Single	Energy Locals	Business Member	0	0	0	0
VIC	AusNet Services	Single	Q Energy	Biz Saver	0	0	0	0
VIC	AusNet Services	Single	ReAmped Energy	Business	0	0	0	0
VIC	AusNet Services	Single	Available from all retailers	VDO	0	0	0	0
VIC	AusNet Services	Controlled	AGL	Value Saver	0	0	0	0
VIC	AusNet Services	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
VIC	AusNet Services	Controlled	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	AusNet Services	Controlled	EnergyAustralia	Total Plan	3	0	0	0
VIC	AusNet Services	Controlled	GloBird Energy	Bizsave	0	0	0	0
VIC	AusNet Services	Controlled	Lumo Energy	Value	0	0	0	0
VIC	AusNet Services	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	AusNet Services	Controlled	Next Business Energy	Assured	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	AusNet Services	Controlled	Origin Energy	Basic	0	0	0	0
VIC	AusNet Services	Controlled	Powershop	Carbon Neutral	0	0	0	0
VIC	AusNet Services	Controlled	Red Energy	Red Business Saver	0	0	0	0
VIC	AusNet Services	Controlled	Simply Energy	Business Basic	0	0	0	0
VIC	AusNet Services	Controlled	Sumo Power	Freedom	0	0	0	0
VIC	AusNet Services	Controlled	Blue NRG	Business Champion	0	0	0	0
VIC	AusNet Services	Controlled	Circular Energy	Community Energy	0	0	0	0
VIC	AusNet Services	Controlled	Energy Locals	Business Member	0	0	0	0
VIC	AusNet Services	Controlled	Q Energy	Biz Saver	0	0	0	0
VIC	AusNet Services	Controlled	ReAmped Energy	Business	0	0	0	0
VIC	AusNet Services	Two Rate	AGL	Value Saver	0	0	0	0
VIC	AusNet Services	Two Rate	Alinta Energy	BusinessDeal	0	0	0	0
VIC	AusNet Services	Two Rate	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	AusNet Services	Two Rate	EnergyAustralia	Total Plan	3	0	0	0
VIC	AusNet Services	Two Rate	GloBird Energy	Bizsave	0	0	0	0
VIC	AusNet Services	Two Rate	Lumo Energy	Value	0	0	0	0
VIC	AusNet Services	Two Rate	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	AusNet Services	Two Rate	Next Business Energy	Assured	0	0	0	0
VIC	AusNet Services	Two Rate	Origin Energy	Basic	0	0	0	0
VIC	AusNet Services	Two Rate	Powershop	Carbon Neutral	0	0	0	0
VIC	AusNet Services	Two Rate	Red Energy	Red Business Saver	0	0	0	0
VIC	AusNet Services	Two Rate	Simply Energy	Business Basic	0	0	0	0
VIC	AusNet Services	Two Rate	Sumo Power	Freedom	0	0	0	0
VIC	AusNet Services	Two Rate	Powerclub	Powerbank Business	0	0	0	0
VIC	AusNet Services	Two Rate	Circular Energy	Community Energy	0	0	0	0
VIC	AusNet Services	Two Rate	Discover Energy	Market Offer	0	12	0	0
VIC	AusNet Services	Two Rate	Energy Locals	Business Member	0	0	0	0
VIC	AusNet Services	Two Rate	Q Energy	Biz Saver	0	0	0	0
VIC	AusNet Services	Two Rate	ReAmped Energy	Business	0	0	0	0
VIC	AusNet Services	Two Rate	Available from all retailers	VDO	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	AusNet Services	Single+Demand	AGL	Value Saver	0	0	0	0
VIC	AusNet Services	Single+Demand	Alinta Energy	BusinessDeal	0	0	0	0
VIC	AusNet Services	Single+Demand	Lumo Energy	Value	0	0	0	0
VIC	AusNet Services	Single+Demand	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	AusNet Services	Single+Demand	Powershop	Carbon Neutral	0	0	0	0
VIC	AusNet Services	Single+Demand	Red Energy	Red Business Saver	0	0	0	0
VIC	AusNet Services	Single+Demand	Discover Energy	Market Offer	0	12	0	0
VIC	Jemena Network	Single	AGL	Value Saver	0	0	0	0
VIC	Jemena Network	Single	Alinta Energy	BusinessDeal	0	0	0	0
VIC	Jemena Network	Single	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	Jemena Network	Single	EnergyAustralia	Total Plan	3	0	0	0
VIC	Jemena Network	Single	GloBird Energy	Bizsave	0	0	0	0
VIC	Jemena Network	Single	Lumo Energy	Value	0	0	0	0
VIC	Jemena Network	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Jemena Network	Single	Next Business Energy	Assured	0	0	0	0
VIC	Jemena Network	Single	Origin Energy	Basic	0	0	0	0
VIC	Jemena Network	Single	Powershop	Carbon Neutral	0	0	0	0
VIC	Jemena Network	Single	Red Energy	Red Business Saver	0	0	0	0
VIC	Jemena Network	Single	Simply Energy	Business Basic	0	0	0	0
VIC	Jemena Network	Single	Sumo Power	Freedom	0	0	0	0
VIC	Jemena Network	Single	Tango Energy	Business Select	0	0	0	0
VIC	Jemena Network	Single	Powerclub	Powerbank Business	0	0	0	0
VIC	Jemena Network	Single	Blue NRG	Business Champion	0	0	0	0
VIC	Jemena Network	Single	Discover Energy	Market Offer	0	12	0	0
VIC	Jemena Network	Single	Energy Locals	Business Member	0	0	0	0
VIC	Jemena Network	Single	Q Energy	Biz Saver	0	0	0	0
VIC	Jemena Network	Single	ReAmped Energy	Business	0	0	0	0
VIC	Jemena Network	Single	Available from all retailers	VDO	0	0	0	0
VIC	Jemena Network	Controlled	AGL	Value Saver	0	0	0	0
VIC	Jemena Network	Controlled	Alinta Energy	BusinessDeal	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	Jemena Network	Controlled	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	Jemena Network	Controlled	EnergyAustralia	Total Plan	3	0	0	0
VIC	Jemena Network	Controlled	GloBird Energy	Bizsave	0	0	0	0
VIC	Jemena Network	Controlled	Lumo Energy	Value	0	0	0	0
VIC	Jemena Network	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Jemena Network	Controlled	Next Business Energy	Assured	0	0	0	0
VIC	Jemena Network	Controlled	Origin Energy	Basic	0	0	0	0
VIC	Jemena Network	Controlled	Powershop	Carbon Neutral	0	0	0	0
VIC	Jemena Network	Controlled	Red Energy	Red Business Saver	0	0	0	0
VIC	Jemena Network	Controlled	Simply Energy	Business Basic	0	0	0	0
VIC	Jemena Network	Controlled	Sumo Power	Freedom	0	0	0	0
VIC	Jemena Network	Controlled	Blue NRG	Business Champion	0	0	0	0
VIC	Jemena Network	Controlled	Discover Energy	Market Offer	0	12	0	0
VIC	Jemena Network	Controlled	Q Energy	Biz Saver	0	0	0	0
VIC	Jemena Network	Two Rate	AGL	Value Saver	0	0	0	0
VIC	Jemena Network	Two Rate	Alinta Energy	BusinessDeal	0	0	0	0
VIC	Jemena Network	Two Rate	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	Jemena Network	Two Rate	EnergyAustralia	Total Plan	3	0	0	0
VIC	Jemena Network	Two Rate	GloBird Energy	Bizsave	0	0	0	0
VIC	Jemena Network	Two Rate	Lumo Energy	Value	0	0	0	0
VIC	Jemena Network	Two Rate	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Jemena Network	Two Rate	Next Business Energy	Assured	0	0	0	0
VIC	Jemena Network	Two Rate	Origin Energy	Basic	0	0	0	0
VIC	Jemena Network	Two Rate	Powershop	Carbon Neutral	0	0	0	0
VIC	Jemena Network	Two Rate	Red Energy	Red Business Saver	0	0	0	0
VIC	Jemena Network	Two Rate	Simply Energy	Business Basic	0	0	0	0
VIC	Jemena Network	Two Rate	Sumo Power	Freedom	0	0	0	0
VIC	Jemena Network	Two Rate	Powerclub	Powerbank Business	0	0	0	0
VIC	Jemena Network	Two Rate	Discover Energy	Market Offer	0	12	0	0
VIC	Jemena Network	Two Rate	Energy Locals	Business Member	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	Jemena Network	Two Rate	Q Energy	Biz Saver	0	0	0	0
VIC	Jemena Network	Two Rate	ReAmped Energy	Business	0	0	0	0
VIC	Jemena Network	Two Rate	Available from all retailers	VDO	0	0	0	0
VIC	Jemena Network	Single+Demand	AGL	Value Saver	0	0	0	0
VIC	Jemena Network	Single+Demand	Alinta Energy	BusinessDeal	0	0	0	0
VIC	Jemena Network	Single+Demand	Lumo Energy	Value	0	0	0	0
VIC	Jemena Network	Single+Demand	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	Jemena Network	Single+Demand	Powershop	Carbon Neutral	0	0	0	0
VIC	Jemena Network	Single+Demand	Red Energy	Red Business Saver	0	0	0	0
VIC	Jemena Network	Single+Demand	Discover Energy	Market Offer	0	12	0	0
VIC	United Energy	Single	AGL	Value Saver	0	0	0	0
VIC	United Energy	Single	Alinta Energy	BusinessDeal	0	0	0	0
VIC	United Energy	Single	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	United Energy	Single	EnergyAustralia	Total Plan	3	0	0	0
VIC	United Energy	Single	GloBird Energy	Bizsave	0	0	0	0
VIC	United Energy	Single	Lumo Energy	Value	0	0	0	0
VIC	United Energy	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	United Energy	Single	Next Business Energy	Assured	0	0	0	0
VIC	United Energy	Single	Origin Energy	Basic	0	0	0	0
VIC	United Energy	Single	Powershop	Carbon Neutral	0	0	0	0
VIC	United Energy	Single	Red Energy	Red Business Saver	0	0	0	0
VIC	United Energy	Single	Simply Energy	Business Basic	0	0	0	0
VIC	United Energy	Single	Sumo Power	Freedom	0	0	0	0
VIC	United Energy	Single	Tango Energy	Business Select	0	0	0	0
VIC	United Energy	Single	Blue NRG	Business Champion	0	0	0	0
VIC	United Energy	Single	Discover Energy	Market Offer	0	12	0	0
VIC	United Energy	Single	Energy Locals	Business Member	0	0	0	0
VIC	United Energy	Single	Q Energy	Biz Saver	0	0	0	0
VIC	United Energy	Single	ReAmped Energy	Business	0	0	0	0
VIC	United Energy	Single	Available from all retailers	VDO	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	United Energy	Controlled	AGL	Value Saver	0	0	0	0
VIC	United Energy	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
VIC	United Energy	Controlled	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	United Energy	Controlled	EnergyAustralia	Total Plan	3	0	0	0
VIC	United Energy	Controlled	GloBird Energy	Bizsave	0	0	0	0
VIC	United Energy	Controlled	Lumo Energy	Value	0	0	0	0
VIC	United Energy	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	United Energy	Controlled	Next Business Energy	Assured	0	0	0	0
VIC	United Energy	Controlled	Origin Energy	Basic	0	0	0	0
VIC	United Energy	Controlled	Powershop	Carbon Neutral	0	0	0	0
VIC	United Energy	Controlled	Red Energy	Red Business Saver	0	0	0	0
VIC	United Energy	Controlled	Simply Energy	Business Basic	0	0	0	0
VIC	United Energy	Controlled	Sumo Power	Freedom	0	0	0	0
VIC	United Energy	Controlled	Blue NRG	Business Champion	0	0	0	0
VIC	United Energy	Controlled	Q Energy	Biz Saver	0	0	0	0
VIC	United Energy	Controlled	ReAmped Energy	Business	0	0	0	0
VIC	United Energy	Two Rate	AGL	Value Saver	0	0	0	0
VIC	United Energy	Two Rate	Alinta Energy	BusinessDeal	0	0	0	0
VIC	United Energy	Two Rate	Diamond Energy	Renewable Saver POT	0	0	1	0
VIC	United Energy	Two Rate	EnergyAustralia	Total Plan	3	0	0	0
VIC	United Energy	Two Rate	GloBird Energy	Bizsave	0	0	0	0
VIC	United Energy	Two Rate	Lumo Energy	Value	0	0	0	0
VIC	United Energy	Two Rate	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	United Energy	Two Rate	Next Business Energy	Assured	0	0	0	0
VIC	United Energy	Two Rate	Origin Energy	Basic	0	0	0	0
VIC	United Energy	Two Rate	Powershop	Carbon Neutral	0	0	0	0
VIC	United Energy	Two Rate	Red Energy	Red Business Saver	0	0	0	0
VIC	United Energy	Two Rate	Simply Energy	Business Basic	0	0	0	0
VIC	United Energy	Two Rate	Sumo Power	Freedom	0	0	0	0
VIC	United Energy	Two Rate	Powerclub	Powerbank Business	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	United Energy	Two Rate	Discover Energy	Market Offer	0	12	0	0
VIC	United Energy	Two Rate	Energy Locals	Business Member	0	0	0	0
VIC	United Energy	Two Rate	Q Energy	Biz Saver	0	0	0	0
VIC	United Energy	Two Rate	ReAmped Energy	Business	0	0	0	0
VIC	United Energy	Two Rate	Available from all retailers	VDO	0	0	0	0
VIC	United Energy	Single+Demand	AGL	Value Saver	0	0	0	0
VIC	United Energy	Single+Demand	Alinta Energy	BusinessDeal	0	0	0	0
VIC	United Energy	Single+Demand	Lumo Energy	Value	0	0	0	0
VIC	United Energy	Single+Demand	Momentum Energy	SmilePower Flexi	0	0	0	0
VIC	United Energy	Single+Demand	Powershop	Carbon Neutral	0	0	0	0
VIC	United Energy	Single+Demand	Red Energy	Red Business Saver	0	0	0	0
QLD	Energex	Single	AGL	Business Value Saver	0	0	0	0
QLD	Energex	Single	Diamond Energy	Renewable Saver POT	0	0	7	0
QLD	Energex	Single	EnergyAustralia	Total Plan	13	0	0	0
QLD	Energex	Single	Origin Energy	Go Variable	0	0	0	0
QLD	Energex	Single	Powershop	100% Carbon Neutral	0	0	0	0
QLD	Energex	Single	Energy Locals	Business Member	0	0	0	0
QLD	Energex	Single	Simply Energy	Business Saver - 22% off	22	0	0	0
QLD	Energex	Single	Alinta Energy	BusinessDeal	0	0	0	0
QLD	Energex	Single	Amber Electric	Small Business	0	0	0	0
QLD	Energex	Single	1st Energy	1st Saver	0	0	10	0
QLD	Energex	Single	Powerclub	Powerbank Bis	0	0	0	0
QLD	Energex	Single	Next Business Energy	Assured	0	0	0	0
QLD	Energex	Single	Red Energy	Red Business Saver	0	0	0	0
QLD	Energex	Single	Blue NRG	Blue Business Champion	0	0	0	0
QLD	Energex	Single	Future X Power	Market Offer	0	0	0	0
QLD	Energex	Single	Locality Planning Energy	Business Advantage	0	0	0	0
QLD	Energex	Single	Circular Energy	Community Energy Business	0	0	0	0
QLD	Energex	Single	CovaU	Freedom	0	15	0	0
QLD	Energex	Single	Discover Energy	Smart Saver	0	18	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
QLD	Energex	Single	GlowPower	Saver	0	0	0	0
QLD	Energex	Single	Radian Energy	The Simple Switch	0	0	0	0
QLD	Energex	Single	ReAmped Energy	Business	0	0	0	0
QLD	Energex	Single	Sumo Power	Freedom Business	0	0	0	0
QLD	Energex	Single	Enova Energy	Business Economy Plus	0	0	0	3
QLD	Energex	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
QLD	Energex	Single	Electricity in a Box	Biz	0	0	0	0
QLD	Energex	Single	Tango Energy	Business Select	0	0	0	0
QLD	Energex	Single	EziPower	Flexi Saver	0	0	0	0
QLD	Energex	Controlled	AGL	Business Value Saver	0	0	0	0
QLD	Energex	Controlled	Diamond Energy	Renewable Saver POT	0	0	7	0
QLD	Energex	Controlled	EnergyAustralia	Total Plan	13	0	0	0
QLD	Energex	Controlled	Origin Energy	Go Variable	0	0	0	0
QLD	Energex	Controlled	Powershop	100% Carbon Neutral	0	0	0	0
QLD	Energex	Controlled	Energy Locals	Business Member	0	0	0	0
QLD	Energex	Controlled	Simply Energy	Business Saver - 22% off	22	0	0	0
QLD	Energex	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
QLD	Energex	Controlled	1st Energy	1st Saver	0	0	10	0
QLD	Energex	Controlled	Powerclub	Powerbank Bis	0	0	0	0
QLD	Energex	Controlled	Next Business Energy	Assured	0	0	0	0
QLD	Energex	Controlled	Red Energy	Red Business Saver	0	0	0	0
QLD	Energex	Controlled	Blue NRG	Blue Business Champion	0	0	0	0
QLD	Energex	Controlled	Future X Power	Market Offer	0	0	0	0
QLD	Energex	Controlled	Locality Planning Energy	Business Advantage	0	0	0	0
QLD	Energex	Controlled	CovaU	Freedom	0	15	0	0
QLD	Energex	Controlled	Discover Energy	Smart Saver	0	18	0	0
QLD	Energex	Controlled	GlowPower	Saver	0	0	0	0
QLD	Energex	Controlled	ReAmped Energy	Business	0	0	0	0
QLD	Energex	Controlled	Sumo Power	Freedom Business	0	0	0	0
QLD	Energex	Controlled	Enova Energy	Business Economy Plus	0	0	0	3

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
QLD	Energex	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
QLD	Energex	Controlled	Tango Energy	Business Select	0	0	0	0
QLD	Energex	Controlled	EziPower	Flexi Saver	0	0	0	0
QLD	Energex	Two Rate	AGL	Business Value Saver	0	0	0	0
QLD	Energex	Two Rate	Diamond Energy	Renewable Saver POT	0	0	7	0
QLD	Energex	Two Rate	EnergyAustralia	Total Plan	13	0	0	0
QLD	Energex	Two Rate	Origin Energy	Go Variable	0	0	0	0
QLD	Energex	Two rate	Powershop	100% Carbon Neutral	0	0	0	0
QLD	Energex	Two Rate	Energy Locals	Business Member	0	0	0	0
QLD	Energex	Two Rate	Simply Energy	Business Saver - 22% off	22	0	0	0
QLD	Energex	Two Rate	Alinta Energy	BusinessDeal	0	0	0	0
QLD	Energex	Two Rate	1st Energy	1st Saver	0	0	10	0
QLD	Energex	Two Rate	Next Business Energy	Assured	0	0	0	0
QLD	Energex	Two Rate	Red Energy	Red Business Saver	0	0	0	0
QLD	Energex	Two Rate	Blue NRG	Blue Business Lightning	0	0	0	0
QLD	Energex	Two Rate	Future X Power	Market Offer	0	0	0	0
QLD	Energex	Two Rate	Locality Planning Energy	Business Advantage	0	0	0	0
QLD	Energex	Two Rate	CovaU	Freedom	0	15	0	0
QLD	Energex	Two Rate	Discover Energy	Smart Saver	0	15	0	0
QLD	Energex	Two Rate	GlowPower	Saver	0	0	0	0
QLD	Energex	Two Rate	Radian Energy	The Simple Switch	0	0	0	0
QLD	Energex	Two Rate	ReAmped Energy	Business	0	0	0	0
QLD	Energex	Two Rate	Sumo Power	Freedom Business	0	0	0	0
QLD	Energex	Two Rate	Momentum Energy	SmilePower Flexi	0	0	0	0
QLD	Energex	Two Rate	Electricity in a Box	Biz	0	0	0	0
QLD	Energex	Two Rate	Tango Energy	Business Select	0	0	0	0
QLD	Energex	Two Rate	EziPower	Flexi Saver	0	0	0	0
QLD	Ergon	Single	Ergon Energy	Regulated	0	0	0	0
QLD	Ergon	Controlled	Ergon Energy	Regulated	0	0	0	0
QLD	Ergon	TOU	Ergon Energy	Regulated	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
SA	SA Power Networks	Single	AGL	Business Value Saver	0	0	0	0
SA	SA Power Networks	Single	Alinta Energy	BusinessDeal	0	0	0	0
SA	SA Power Networks	Single	Diamond Energy	Renewable Saver POT	0	0	7	0
SA	SA Power Networks	Single	EnergyAustralia	Total Plan	3	0	0	0
SA	SA Power Networks	Single	Lumo Energy	Basic	0	0	0	0
SA	SA Power Networks	Single	Momentum Energy	SmilePower Flexi	0	0	0	0
SA	SA Power Networks	Single	Origin Energy	Go Variable	0	0	0	0
SA	SA Power Networks	Single	Red Energy	Red Business Saver	0	0	0	0
SA	SA Power Networks	Single	Simply Energy	Business Saver - 18% off	18	0	0	0
SA	SA Power Networks	Single	Blue NRG	Blue Business Lightning	0	0	0	0
SA	SA Power Networks	Single	Powershop	100% Carbon Neutral	0	0	0	0
SA	SA Power Networks	Single	Powerclub	Powerbank Bis	0	0	0	0
SA	SA Power Networks	Single	Energy Locals	Business Member	0	0	0	0
SA	SA Power Networks	Single	Future X Power	Market Offer	0	0	0	0
SA	SA Power Networks	Single	Discover Energy	Smart Saver	0	15	0	0
SA	SA Power Networks	Single	ReAmped Energy	Business	0	0	0	0
SA	SA Power Networks	Single	CovaU	Freedom	0	5	0	0
SA	SA Power Networks	Single	1st Energy	1st Saver Plus	4	0	10	0
SA	SA Power Networks	Single	GlowPower	Everyday Saver	0	0	0	0
SA	SA Power Networks	Single	Sumo Power	Freedom Business	0	0	0	0
SA	SA Power Networks	Single	Amber Electric	Small Business	0	0	0	0
SA	SA Power Networks	Single	Circular Energy	Community Energy Business	0	0	0	0
SA	SA Power Networks	Single	Next Business Energy	Assured	0	0	0	0
SA	SA Power Networks	Controlled	AGL	Business Value Saver	0	0	0	0
SA	SA Power Networks	Controlled	Alinta Energy	BusinessDeal	0	0	0	0
SA	SA Power Networks	Controlled	Diamond Energy	Renewable Saver POT	0	0	7	0
SA	SA Power Networks	Controlled	EnergyAustralia	Total Plan	3	0	0	0
SA	SA Power Networks	Controlled	Lumo Energy	Basic	0	0	0	0
SA	SA Power Networks	Controlled	Momentum Energy	SmilePower Flexi	0	0	0	0
SA	SA Power Networks	Controlled	Origin Energy	Go Variable	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
SA	SA Power Networks	Controlled	Red Energy	Red Business Saver	0	0	0	0
SA	SA Power Networks	Controlled	Simply Energy	Business Saver - 18% off	18	0	0	0
SA	SA Power Networks	Controlled	Blue NRG	Blue Business Lightning	0	0	0	0
SA	SA Power Networks	Controlled	Powershop	100% Carbon Neutral	0	0	0	0
SA	SA Power Networks	Controlled	Powerclub	Powerbank Bis	0	0	0	0
SA	SA Power Networks	Controlled	Powerclub	Powerbank Bis + Smart	0	0	0	0
SA	SA Power Networks	Controlled	Energy Locals	Business Member	0	0	0	0
SA	SA Power Networks	Controlled	Future X Power	Market Offer	0	0	0	0
SA	SA Power Networks	Controlled	Discover Energy	Smart Saver	0	15	0	0
SA	SA Power Networks	Controlled	ReAmped Energy	Business	0	0	0	0
SA	SA Power Networks	Controlled	CovaU	Freedom	0	5	0	0
SA	SA Power Networks	Controlled	1st Energy	1st Saver Plus	4	0	10	0
SA	SA Power Networks	Controlled	GlowPower	Everyday Saver	0	0	0	0
SA	SA Power Networks	Controlled	Sumo Power	Freedom Business	0	0	0	0
SA	SA Power Networks	Controlled	Circular Energy	Community Energy Business	0	0	0	0
SA	SA Power Networks	Controlled	Next Business Energy	Assured	0	0	0	0
SA	SA Power Networks	TOU	AGL	Business Value Saver	0	0	0	0
SA	SA Power Networks	TOU	GlowPower	Everyday Saver	0	0	0	0
SA	SA Power Networks	TOU	Circular Energy	Community Energy Business	0	0	0	0
SA	SA Power Networks	Two Rate	Alinta Energy	BusinessDeal	0	0	0	0
SA	SA Power Networks	Two Rate	Diamond Energy	Renewable Saver POT	0	0	7	0
SA	SA Power Networks	Two Rate	EnergyAustralia	Total Plan	3	0	0	0
SA	SA Power Networks	Two Rate	Lumo Energy	Basic	0	0	0	0
SA	SA Power Networks	Two Rate	Momentum Energy	SmilePower Flexi	0	0	0	0
SA	SA Power Networks	Two Rate	Origin Energy	Go Variable	0	0	0	0
SA	SA Power Networks	Two Rate	Red Energy	Red Business Saver	0	0	0	0
SA	SA Power Networks	Two Rate	Simply Energy	Business Saver - 18% off	18	0	0	0
SA	SA Power Networks	Two Rate	Powershop	100% Carbon Neutral	0	0	0	0
SA	SA Power Networks	Two Rate	Energy Locals	Business Member	0	0	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
SA	SA Power Networks	Two Rate	Discover Energy	Smart Saver	0	15	0	0
SA	SA Power Networks	Two Rate	ReAmped Energy	Business	0	0	0	0
SA	SA Power Networks	Two Rate	CovaU	Freedom	0	5	0	0
SA	SA Power Networks	Two Rate	1st Energy	1st Saver Plus	4	0	10	0
SA	SA Power Networks	Two Rate	Sumo Power	Freedom Business	0	0	0	0
SA	SA Power Networks	Two Rate	Next Business Energy	Assured	0	0	0	0
TAS	TasNetworks	Single	Aurora Energy	Regulated	0	0	0	0
TAS	TasNetworks	Single	1st Energy	1st Saver	0	0	0	5
TAS	TasNetworks	Single	Future X Power	Flexi Saver	0	0	3	0
TAS	TasNetworks	Single	CovaU	Freedom Online	0	5	0	0
TAS	TasNetworks	Single	Energy Locals	Business Member	0	0	0	0
TAS	TasNetworks	Single	GlowPower	Business	0	0	0	0
TAS	TasNetworks	Controlled	Aurora Energy	Regulated	0	0	0	0
TAS	TasNetworks	Controlled	1st Energy	1st Saver	0	0	0	5
TAS	TasNetworks	Controlled	CovaU	Freedom Online	0	5	0	0
TAS	TasNetworks	Controlled	Energy Locals	Business Member	0	0	0	0
TAS	TasNetworks	TOU	Aurora Energy	Regulated	0	0	0	0
TAS	TasNetworks	TOU	1st Energy	1st Saver	0	0	0	5
TAS	TasNetworks	TOU	CovaU	Freedom Online	0	5	0	0
TAS	TasNetworks	TOU	Energy Locals	Business Member	0	0	0	0
TAS	TasNetworks	TOU	GlowPower	Business	0	0	0	0
ACT	Evoenergy	Single	ActewAGL	Business - 10% off supply & usage	10	0	0	0
ACT	Evoenergy	Single	EnergyAustralia	Total Plan	10	0	0	0
ACT	Evoenergy	Single	Origin Energy	Go Variable	0	0	0	0
ACT	Evoenergy	Single	Next Business Energy	Assured	0	0	0	0
ACT	Evoenergy	Single	Powerclub	Bis	0	0	0	0
ACT	Evoenergy	Single	Red Energy	Red Business Saver	0	0	0	0
ACT	Evoenergy	Single	Energy Locals	Business Member	0	0	0	0
ACT	Evoenergy	Single	ReAmped Energy	Business	0	0	0	0
ACT	Evoenergy	Single	CovaU	Freedom	0	10	0	0

State	DB	Meter type	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
ACT	Evoenergy	Single	Radian Energy	The Simple Switch	0	0	0	0
ACT	Evoenergy	Single	Discover Energy	Smart Saver	0	20	0	0
ACT	Evoenergy	Single	Amber Electric	Small Business	0	0	0	0
ACT	Evoenergy	Controlled	ActewAGL	Business - 10% off supply & usage	10	0	0	0
ACT	Evoenergy	Controlled	EnergyAustralia	Total Plan	10	0	0	0
ACT	Evoenergy	Controlled	Origin Energy	Go Variable	0	0	0	0
ACT	Evoenergy	Controlled	Next Business Energy	Assured	0	0	0	0
ACT	Evoenergy	Controlled	Powerclub	Bis	0	0	0	0
ACT	Evoenergy	Controlled	Red Energy	Red Business Saver	0	0	0	0
ACT	Evoenergy	Controlled	Energy Locals	Business Member	0	0	0	0
ACT	Evoenergy	Controlled	ReAmped Energy	Business	0	0	0	0
ACT	Evoenergy	Controlled	CovaU	Freedom	0	10	0	0
ACT	Evoenergy	TOU	ActewAGL	Business - 10% off supply & usage	10	0	0	0
ACT	Evoenergy	TOU	EnergyAustralia	Total Plan	10	0	0	0
ACT	Evoenergy	TOU	Origin Energy	Go Variable	0	0	0	0
ACT	Evoenergy	TOU	Next Business Energy	Assured	0	0	0	0
ACT	Evoenergy	TOU	Red Energy	Red Business Saver	0	0	0	0
ACT	Evoenergy	TOU	Energy Locals	Business Member	0	0	0	0
ACT	Evoenergy	TOU	ReAmped Energy	Business	0	0	0	0
ACT	Evoenergy	TOU	CovaU	Freedom	0	10	0	0
ACT	Evoenergy	TOU	Radian Energy	The Simple Switch	0	0	0	0
ACT	Evoenergy	TOU	Discover Energy	Smart Saver	0	20	0	0
WA	Horizon Power	Single	Horizon Power	Regulated	0	0	0	0
WA	Western Power	Single	Synergy	Regulated	0	0	0	0
WA	Western Power	Two Rate	Synergy	Regulated	0	0	0	0
NT	PWC	Single	Jacana Energy	Regulated	0	0	0	0
NT	PWC	Two Rate	Jacana Energy	Regulated	0	0	0	0

Gas offers for April 2022 bill analysis:

State	Pricing zone	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	Jemena Sydney	AGL	Business Value Saver	0	0	0	0
NSW	Jemena Sydney	Covau	Business Freedom	0	15	0	0
NSW	Jemena Sydney	EnergyAustralia	Total Plan	20	0	0	0
NSW	Jemena Sydney	Origin Energy	Business Go	0	0	0	0
NSW	Jemena Sydney	Red Energy	Business Saver	0	0	0	0
NSW	Jemena Sydney	Simply Energy	Business Saver	21	0	0	0
NSW	Jemena Sydney	Alinta Energy	BusinessDeal	0	0	0	0
NSW	Jemena Sydney	Discover Energy	Budget	0	25	0	0
NSW	ActewAGL Queanbeyan	ActewAGL	Business plan	10	0	0	0
NSW	ActewAGL Queanbeyan	EnergyAustralia	Total Plan	20	0	0	0
NSW	ActewAGL Shoalhaven	ActewAGL	Standard plan	0	0	0	0
NSW	Capital Region	ActewAGL	Business plan	10	0	0	0
NSW	Tamworth	Origin Energy	Business Go	0	0	0	0
NSW	Tamworth	Red Energy	Business Saver	0	0	0	0
NSW	Tamworth	Covau	Freedom	0	10	0	0
NSW	AGN Albury	EnergyAustralia	Total Plan	20	0	0	0
NSW	AGN Albury	Origin Energy	Business Go	0	0	0	0
NSW	AGN Albury	AGL	Business Value Saver	0	0	0	0
NSW	AGN Albury	Red Energy	Business Saver	0	0	0	0
NSW	AGN Cooma	Origin Energy	Business Go	0	0	0	0
NSW	AGN Cooma	Red Energy	Business Saver	0	0	0	0
NSW	AGN Holbrook	Origin Energy	Business Go	0	0	0	0
NSW	AGN Holbrook	AGL	Business Value Saver	0	0	0	0
NSW	AGN Holbrook	Red Energy	Business Saver	0	0	0	0
NSW	AGN Murray Valley	EnergyAustralia	Total Plan	20	0	0	0
NSW	AGN Murray Valley	Origin Energy	Business Go	0	0	0	0
NSW	AGN Murray Valley	AGL	Business Value Saver	0	0	0	0
NSW	AGN Murray Valley	Red Energy	Business Saver	0	0	0	0

State	Pricing zone	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
NSW	AGN Tumut	Origin Energy	Business Go	0	0	0	0
NSW	AGN Tumut	Red Energy	Business Saver	0	0	0	0
NSW	AGN Wagga Wagga	Origin Energy	Business Go	0	0	0	0
NSW	AGN Wagga Wagga	Covau	Freedom	0	15	0	0
NSW	AGN Wagga Wagga	Red Energy	Business Saver	0	0	0	0
NSW	AGN Wagga Wagga	AGL	Business Value Saver	0	0	0	0
VIC	Multinet 1	AGL	Business Value Saver	0	0	0	0
VIC	Multinet 1	EnergyAustralia	Total Business	21	0	0	0
VIC	Multinet 1	Lumo Energy	Value	0	0	0	0
VIC	Multinet 1	Momentum Energy	Market offer	0	0	0	0
VIC	Multinet 1	Origin Energy	Business Go	0	0	0	0
VIC	Multinet 1	Simply Energy	Business Basic	0	0	0	0
VIC	Multinet 1	Powershop	Carbon Neutral	0	0	0	0
VIC	Multinet 1	Red Energy	Business Saver	0	0	0	0
VIC	Multinet 1	Discover Energy	Budget	0	22	0	0
VIC	Multinet 2	AGL	Business Value Saver	0	0	0	0
VIC	Multinet 2	EnergyAustralia	Total Business	21	0	0	0
VIC	Multinet 2	Lumo Energy	Value	0	0	0	0
VIC	Multinet 2	Momentum Energy	Market offer	0	0	0	0
VIC	Multinet 2	Origin Energy	Business Go	0	0	0	0
VIC	Multinet 2	Simply Energy	Business Basic	0	0	0	0
VIC	Multinet 2	Powershop	Carbon Neutral	0	0	0	0
VIC	Multinet 2	Red Energy	Business Saver	0	0	0	0
VIC	Multinet 2	Discover Energy	Budget	0	22	0	0
VIC	Ausnet Central 1	AGL	Business Value Saver	0	0	0	0
VIC	Ausnet Central 1	EnergyAustralia	Total Business	21	0	0	0
VIC	Ausnet Central 1	Lumo Energy	Value	0	0	0	0
VIC	Ausnet Central 1	Momentum Energy	Market offer	0	0	0	0
VIC	Ausnet Central 1	Origin Energy	Business Go	0	0	0	0
VIC	Ausnet Central 1	Simply Energy	Business Basic	0	0	0	0
VIC	Ausnet Central 1	Powershop	Carbon Neutral	0	0	0	0

State	Pricing zone	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	Ausnet Central 1	Red Energy	Business Saver	0	0	0	0
VIC	Ausnet Central 1	Discover Energy	Budget	0	22	0	0
VIC	Ausnet Central 2	AGL	Business Value Saver	0	0	0	0
VIC	Ausnet Central 2	EnergyAustralia	Total Business	21	0	0	0
VIC	Ausnet Central 2	Lumo Energy	Value	0	0	0	0
VIC	Ausnet Central 2	Momentum Energy	Market offer	0	0	0	0
VIC	Ausnet Central 2	Origin Energy	Business Go	0	0	0	0
VIC	Ausnet Central 2	Simply Energy	Business Basic	0	0	0	0
VIC	Ausnet Central 2	Powershop	Carbon Neutral	0	0	0	0
VIC	Ausnet Central 2	Red Energy	Business Saver	0	0	0	0
VIC	Ausnet Central 2	Discover Energy	Budget	0	22	0	0
VIC	Ausnet West	AGL	Business Value Saver	0	0	0	0
VIC	Ausnet West	EnergyAustralia	Total Business	21	0	0	0
VIC	Ausnet West	Lumo Energy	Value	0	0	0	0
VIC	Ausnet West	Momentum Energy	Market offer	0	0	0	0
VIC	Ausnet West	Origin Energy	Business Go	0	0	0	0
VIC	Ausnet West	Simply Energy	Business Basic	0	0	0	0
VIC	Ausnet West	Powershop	Carbon Neutral	0	0	0	0
VIC	Ausnet West	Red Energy	Business Saver	0	0	0	0
VIC	Ausnet West	Discover Energy	Budget	0	22	0	0
VIC	AGN Central 1	AGL	Business Value Saver	0	0	0	0
VIC	AGN Central 1	EnergyAustralia	Total Business	21	0	0	0
VIC	AGN Central 1	Lumo Energy	Value	0	0	0	0
VIC	AGN Central 1	Momentum Energy	Market offer	0	0	0	0
VIC	AGN Central 1	Origin Energy	Business Go	0	0	0	0
VIC	AGN Central 1	Simply Energy	Business Basic	0	0	0	0
VIC	AGN Central 1	Powershop	Carbon Neutral	0	0	0	0
VIC	AGN Central 1	Red Energy	Business Saver	0	0	0	0
VIC	AGN Central 1	Discover Energy	Budget	0	22	0	0
VIC	AGN Central 2	AGL	Business Value Saver	0	0	0	0
VIC	AGN Central 2	EnergyAustralia	Total Business	21	0	0	0

State	Pricing zone	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
VIC	AGN Central 2	Lumo Energy	Value	0	0	0	0
VIC	AGN Central 2	Momentum Energy	Market offer	0	0	0	0
VIC	AGN Central 2	Origin Energy	Business Go	0	0	0	0
VIC	AGN Central 2	Simply Energy	Business Basic	0	0	0	0
VIC	AGN Central 2	Powershop	Carbon Neutral	0	0	0	0
VIC	AGN Central 2	Red Energy	Business Saver	0	0	0	0
VIC	AGN Central 2	Discover Energy	Budget	0	22	0	0
VIC	AGN North	AGL	Business Value Saver	0	0	0	0
VIC	AGN North	EnergyAustralia	Total Business	21	0	0	0
VIC	AGN North	Lumo Energy	Value	0	0	0	0
VIC	AGN North	Momentum Energy	Market offer	0	0	0	0
VIC	AGN North	Origin Energy	Business Go	0	0	0	0
VIC	AGN North	Simply Energy	Business Basic	0	0	0	0
VIC	AGN North	Powershop	Carbon Neutral	0	0	0	0
VIC	AGN North	Red Energy	Business Saver	0	0	0	0
VIC	AGN North	Discover Energy	Budget	0	22	0	0
QLD	APT Brisbane South	AGL	Business Value Saver	0	0	0	0
QLD	APT Brisbane South	Origin Energy	Business Go	0	0	0	0
QLD	APT Brisbane South	Red Energy	Business Saver	0	0	0	0
QLD	APT Brisbane South	Covau	Freedom	0	15	0	0
QLD	APT Brisbane South	Alinta Energy	Business Deal	0	0	0	0
QLD	APT Brisbane South	Discover Energy	Business Gas Budget	0	5	0	0
QLD	Envestra Brisbane North	AGL	Business Value Saver	0	0	0	0
QLD	Envestra Brisbane North	Origin Energy	Business Go	0	0	0	0
QLD	Envestra Brisbane North	Red Energy	Business Saver	0	0	0	0
QLD	Envestra Brisbane North	Covau	Freedom	0	15	0	0
QLD	Envestra Brisbane North	Alinta Energy	Business Deal	0	0	0	0
QLD	Envestra Brisbane North	Discover Energy	Business Gas Budget	0	5	0	0
QLD	Envestra Northern	Origin Energy	Business Go	0	0	0	0
QLD	Envestra Northern	Covau	Freedom	0	15	0	0
QLD	Envestra Wide Bay	Origin Energy	Business Go	0	0	0	0

State	Pricing zone	Retailer	Name	Guaranteed discount off bill (%)	Guaranteed discount off usage (%)	POT discount off bill (%)	POT discount off usage (%)
QLD	Envestra Wide Bay	Covau	Freedom	0	15	0	0
SA	Envestra SA	AGL	Value Saver	0	0	0	0
SA	Envestra SA	EnergyAustralia	Total Plan Business	3	0	0	0
SA	Envestra SA	Origin Energy	Business Go	0	0	0	0
SA	Envestra SA	Simply Energy	Business Saver	11	0	0	0
SA	Envestra SA	Red Energy	Business Saver	0	0	0	0
SA	Envestra SA	Lumo Energy	Basic	0	0	0	0
SA	Envestra SA	Discover Energy	Budget	0	15	0	0
SA	Envestra SA	Alinta Energy	Business Deal	0	0	0	0
SA	Envestra SA	Covau	Freedom	0	5	0	0
TAS	TGN	Aurora	Small business	0	0	0	0
TAS	TGN	Tas Gas	Small business	0	0	0	0
ACT	EvoEnergy	ActewAGL	Business Saver	0	0	0	0
ACT	EvoEnergy	EnergyAustralia	Total Plan	20	0	0	0
ACT	EvoEnergy	Origin Energy	Business Go	0	0	0	0
ACT	EvoEnergy	Red Energy	Red Business Saver	0	0	0	0
ACT	EvoEnergy	Covau	Freedom	0	15	0	0
WA	South West	Alinta Energy	Business	0	0	0	0
WA	South West	AGL	Business Savers	0	45	0	0
WA	South West	Origin	Go	0	0	0	0
WA	Albany	Alinta Energy	Business	0	0	0	0
WA	Kalgoorlie	Alinta Energy	Business	0	0	0	0