

Analysis of small business retail energy bills in Australia

Final Report, December 2021

Small and Medium Enterprise (SME) Retail Tariff Tracker Project

Prepared by Alviss Consulting, with Energy Consumers Australia



Disclaimer

The energy offers, different energy plans (tariffs) and bill calculations presented in this report and associated workbooks should be used as a general guide only and should not be relied upon. The workbooks are not an appropriate substitute for obtaining an offer from an energy retailer. The information presented in this report and the workbooks is not provided as financial advice.

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If you would like to obtain information about energy offers available to you as a customer, go to the relevant regulator's website or contact the energy retailers directly.

Contents

| | |
|--|-----------|
| The Small Business Tariff-Tracking Project: Purpose and outputs | 1 |
| 1. Key Findings | 2 |
| 2.1 Energy bill analysis and factors influencing price | 5 |
| 2.2 Types of businesses and consumption levels | 5 |
| 2.3 Consumption levels used for this analysis | 5 |
| 2.4 Bill calculations | 6 |
| 3. National comparison of energy bills | 7 |
| 3.1 Electricity bills | 7 |
| 3.1.1 Maximum price spread – electricity | 9 |
| 3.1.2 Additional discounts – electricity | 10 |
| 3.1.3 Fixed supply charge – electricity | 10 |
| 3.1.4 Electricity network charges | 11 |
| 3.1.5 Electricity ‘bill-stacks’ | 13 |
| 3.1.6 Impact of the Default Market Offer (DMO) and Victorian Default Offer (VDO) | 15 |
| 3.2 Gas bills | 18 |
| 3.2.1 Maximum price spread – gas | 20 |
| 3.2.2 Additional discounts – gas | 20 |
| 3.2.3 Fixed supply charge – gas | 21 |
| 4. Jurisdictional analysis | 23 |
| 4.1 New South Wales | 23 |
| 4.1.1 NSW electricity bills October 2021 | 24 |
| 4.1.2 NSW gas bills October 2021 | 29 |
| 4.1.3 Changes in energy bills in NSW | 32 |
| 4.1.4 Impact of the DMO | 35 |
| 4.2 Victoria | 37 |
| 4.2.1 Victorian electricity bills October 2021 | 37 |
| 4.2.2 Victorian gas bills October 2021 | 46 |
| 4.2.3 Changes in energy bills in Victoria | 53 |
| 4.2.4 Impact of the VDO | 56 |
| 4.3 Queensland | 59 |
| 4.3.1 Queensland electricity bills October 2021 | 59 |
| 4.3.2 Queensland gas bills October 2021 | 63 |
| 4.3.3 Changes in energy bills in Queensland | 65 |
| 4.3.4 Impact of the DMO | 67 |
| 4.4 South Australia | 68 |
| 4.4.1 South Australian electricity bills October 2021 | 68 |
| 4.4.2 South Australian gas bills October 2021 | 70 |
| 4.4.3 Changes in energy bills in South Australia | 72 |
| 4.4.4 Impact of the DMO | 74 |
| 4.5 Tasmania | 75 |
| 4.5.1 Tasmanian electricity bills October 2021 | 75 |
| 4.5.2 Tasmanian gas bills October 2021 | 76 |
| 4.5.3 Changes in energy bills in Tasmania | 77 |
| 4.6 Australian Capital Territory (ACT) | 79 |
| 4.6.1 ACT electricity bills October 2021 | 79 |
| 4.6.2 ACT gas bills October 2021 | 81 |
| 4.6.3 Changes in energy bills in the ACT | 83 |
| 4.7 Western Australia and Northern Territory | 85 |
| 4.7.1 Western Australia and Northern Territory electricity bills October 2021 | 85 |
| 4.7.2 Western Australian gas bills October 2021 | 86 |
| 4.7.3 Changes in energy bills in WA and NT | 87 |
| Appendix A - List of energy offers used in the analysis | 89 |

The Small Business Tariff-Tracking Project: Purpose and outputs

The Small and Medium Enterprise (SME) Retail Tariff Tracker is an ongoing project that will evolve based on feedback received and new retail tariff data being collected.

To date this project has collected and compared small business electricity and gas retail tariffs across Australia and developed a spreadsheet-based tool that allows consumer advocates, and other interested parties, to compare prices and produce their own analysis. Workbooks, which allow the user to enter consumption levels and analyse bills for electricity and gas market offers available to small business customers as of April 2016, April 2017, October 2017, April 2018, October 2018, April 2019, October 2019, April 2020, October 2020, April 2021 and October 2021, have been developed for each jurisdiction.¹ While every update of the workbooks will be accompanied by a report, we stress that the workbooks themselves are integral to this project and can be accessed at:

<https://energyconsumersaustralia.com.au/publications/our-research>

The analysis presented in this SME Retail Tariff Tracker project update report is based on retail offers available in October 2021 as well as those collected in April 2021, October 2020, April 2020, October 2019, April 2019, October 2018, April 2018, October 2017, April 2017 and April 2016. The consumption levels of 20,000 kilowatt hours for annual electricity consumption and 100 gigajoules for annual gas consumption used for comparing changes in annual bills in this update report reflect feedback received on the SME Retail Tariff-Tracker: Preliminary Report (October 2017) and are consistent with those used for the previous update-report (December 2017, June 2018, December 2018, June 2019, December 2019, June 2020, December 2020 and May 2021).² Readers interested in more background information about SME energy customers, contract and tariff types may also want to refer to the Preliminary Report.

As we collect more data over time the analysis and reporting will evolve. The project aims to highlight issues and trends in relation to price changes, bill-stacks, supply charges, discounting etc. However, the intention is not to ensure that every report covers all potentially interesting aspects in relation to SME energy prices. Timeliness of the update reports is crucial in order to ensure that SME customers, as well as other stakeholders, have access to up to date information. The timeliness aspect of the SME Tariff-Tracking project also means that the aim is not to explore or explain why changes are occurring. Rather the analysis and the findings should be regarded as a tool to track changes and identify potential issues in the SME energy retail markets. As such the aim of the reports is more to serve as conversation starters rather than proposing solutions to issues identified.

The tariff collection points will continue to be April and October each year. This means that the update report based on April data will be particularly relevant for capturing recent price changes in Victoria (where the major price re-set occurs in January every year) while the update report based on October data will be particularly relevant for analysis of recent price changes in all other jurisdictions.

This report presents some of the key findings produced by the SME Tariff-Tracking tool to date.

¹ All market offers are published offers and do not include special offers that retailers market through special campaigns or brokers. All offers have been sourced from the retailers' websites directly. The offers included in the analysis for this report are listed in Appendix A.

² Available at <https://energyconsumersaustralia.com.au/publications/sme-retail-tariff-tracker-preliminary-report-october-2017>

1. Key Findings

SME ENERGY BILLS AND ANNUAL PRICE CHANGES

- A jurisdictional comparison of SMEs consuming 20,000 kWh per annum shows that **businesses in the ACT have the highest annual electricity bills (\$6,870)** while Tasmanian businesses have the lowest (\$4,860). [See section 3.1.](#)
- On average, nationally, annual electricity bills for SMEs with this consumption level **decreased by approximately \$110 or 2% between October 2020 and October 2021.** The greatest decreases in annual electricity bills are in Victoria (\$710) while businesses in the ACT have experienced significant increases (\$1,130).³ [See section 3.1.](#)
- A jurisdictional comparison of SMEs consuming 100 GJ of gas per annum shows that **Tasmanian businesses continue have the greatest annual gas bills (\$4,740) and Victorian businesses have the lowest \$2,140).** [See section 3.2.](#)
- On average, nationally, **annual gas bills decreased by 1% between October 2020 and October 2021.** On a jurisdictional level however, annual gas bills for SMEs with this consumption level (100 GJ) have increased by \$75 (2%) in Queensland. In Victoria and the ACT, on the other hand, they have decreased by \$95 (4.3%) and \$150 (4.7%). [See section 3.2.](#)

IMPACT OF REGULATED OFFERS

- The initial regulated Default Market Offers (DMOs) in NSW, South Australia and South East Queensland took effect on 1 July 2019 and were adjusted on 1 July 2020 and 1 July 2021. In Victoria, the initial Victorian Default Offer (VDO) took effect on 1 July 2019 and was adjusted on 1 January 2020, 1 January 2021 and 1 September 2021. All SMEs that were on a retailer's standing offer prior to the introduction of the DMO and VDO were moved to the DMO or VDO. [See section 3.1.6.](#)
- In Victoria, **the current VDO is on average 30% lower than the standing offers prior to the initial VDO taking effect in Victoria. In NSW the DMO is 14% lower than the standing offers prior to the initial DMO while in South East Queensland it is 17% lower and in South Australia it is down by 19%.**⁴ [See section 3.1.6.](#)

PRICE-SPREADS

- The difference between the lowest and highest market offer, the maximum price-spread, for electricity has decreased in all jurisdictions except the ACT and Victoria over the last year. **In October 2021 the maximum price-spread was approximately \$1,155 in South Australia, \$1,160 in South East Queensland, \$1,955 in Victoria, \$2,015 in NSW and \$2,150 in the ACT.**⁵ [See section 3.1.1.](#)
- The price-spread for gas increased in all jurisdictions except for the ACT and Tasmania compared with the same period a year ago. For Queensland and South Australia, in particular, the increase has been significant. **As of October 2021, the maximum price-spread was \$560 in Victoria, \$605 in the ACT, \$677 in Queensland, \$770 in South Australia and \$975 in NSW. In Tasmania, the maximum price-spread remained static at \$110.**⁶ [See section 3.2.1.](#)

³ Average market offer (including guaranteed discounts and pay on time discounts) for each network area. For areas without market offers (the Ergon Energy, PWC, Horizon Energy and Western Power networks) the bills are based on the regulated/standing offer.

⁴ Based on the 'big 3' retailers' standing offers prior to DMO/VDO taking effect on 1 July 2019 and the current DMO/VDO prices for small businesses consuming 20,000 kWh per annum.

⁵ Based on annual consumption of 20,000 kWh and as of October 2021 the analysis is based on 10 retail offers in the ACT, 16 in Victoria, 28 in South East Queensland, 28 in NSW and 21 in South Australia. Tasmania has not been included because they only recently gained more retailers.

⁶ Based on annual consumption of 100 GJ and analysis based on 10 retail offers in Victoria, 8 retailers in NSW and South Australia, 6 in Queensland, 6 in the ACT and 2 retailers in Tasmania. Analysis does not include WA as AGL and Origin are relatively new entrants in the WA gas retail market. As of October 2021, however, the maximum price-spread in WA was \$1,745.

ADDITIONAL DISCOUNTS

- Compared to six months ago (April 2021), **the level of discounting has reduced in all jurisdictions.** Additional discounts applied to electricity offers have the greatest impact in NSW (reduces a typical annual bill by approximately \$255) while they have the least impact in Victoria (approximately \$60).⁷ **See section 3.1.2.**
- **In relation to gas offers, some retailers offer guaranteed discounts while none of the gas offers currently contain conditional pay on time discounts. Discounts have greatest impact in Western Australia (reduces an average annual bill by approximately \$580) while they have the least impact in South Australia (approximately \$135).**⁸ It should be noted, however, that Western Australia only has three retailers that publish SME market offers and that this discount reflects the 45% discount offered by AGL. **See section 3.2.2.**

FIXED SUPPLY CHARGES

- **Over the last year, fixed supply charges have decreased in the ACT, NSW, Queensland, South Australia and Tasmania, and have increased in the Northern Territory, Victoria and Western Australia.** Western Australia has the highest supply charge in the country (\$685 per annum). Annual fixed supply charges are \$360 in Tasmania (decrease of 4%), \$365 in South Australia (decrease of 3%), \$460 in Queensland (decrease of 11%), \$465 in Victoria and the ACT (increase of 5% and 4% respectively) and \$550 in NSW (decrease of 4%). The supply charge is lowest in the Northern Territory at \$300 (increase of 2%).
- Compared with the same period a year ago, **fixed gas supply charges have decreased in Victoria (down 1%), South Australia (down 3%), Western Australia (down 3.5%), NSW (down 5%) and in the ACT (down 9.5%). In Tasmania and Queensland, the supply charges have remained unchanged.** Fixed supply charges as a proportion of the annual bill are currently highest in Victoria (17%) and lowest in Western Australia (4%).

ELECTRICITY NETWORK CHARGES

- **Compared with the same period a year ago, the Network Use of System Charges (NUOS) decreased in Victoria (18%). In Queensland, NSW and South Australia, on the other hand, they increased by 1%, while in Tasmania they increased by 3% and in the ACT they increased by 42%.** As of October 2021, the ACT is the jurisdiction with the highest NUOS charges (approximately \$3,755 for SMEs consuming 20,000 kWh per annum) while Victoria has the lowest (approximately \$1,980 for the same consumption level).⁹ The significant increase to NUOS charges in the ACT is largely driven by the ACT Government's legislation to supply 100% renewable energy. EvoEnergy administers this operation on behalf of the ACT Government and associated costs are passed on to consumers through jurisdictional charges (JS) that are incorporated into the NUOS.¹⁰ **See section 3.1.4.**
- Since April 2016 (when the SME Retail Tariff Tracker project commenced) there was first a trend decline in NUOS as proportion of the total retail bill in all jurisdictions. This trend began turning in April 2020, however, and since October 2020 the NUOS proportion has increased in all NEM jurisdictions except Victoria. **In October 2021 the NUOS proportion of bills was highest in the ACT and South Australia (54.5% and 47.6%, respectively).** **See section 3.1.4.**

⁷ Jurisdictions without market offers have not been included in this analysis. For Queensland, it is based on market offers in South East Queensland (Energex network) only.

⁸ Jurisdictions without or only a few market offers have not been included in this analysis.

⁹ Based on annual consumption of 20,000 kWh

¹⁰ See <https://www.evoenergy.com.au/residents/pricing-and-tariffs/electricity-network-and-jurisdictional-charges>

ELECTRICITY BILL-STACKS

- In order to examine what businesses actually pay for the various goods, services and policies that are costed by the supply chain and passed on to consumers in a retail bill, we deduct estimated cost components from the average annual retail bill for businesses using 20,000 kWh per annum as of October 2021.¹¹ **The residual retail component of the average market offer bill is negative in the ACT and as high as 13% in Victoria.**¹² The ‘green scheme’ component is highest in the ACT (14%) and lowest in NSW (9%). **The cost of wholesale energy ranges from 27% in the ACT to 36% in Victoria. See section 3.1.5.**

JURISDICTIONAL ANALYSIS

- Section 4 of this report analyses and compares electricity and gas offers available to small business customers in each of the jurisdictions. It compares price-spreads (maximum price differences between retail offers) and assesses the impact guaranteed and conditional pay on time discounts have on energy bills. It also examines changes to network cost and estimates the network cost proportion of total electricity bills. Furthermore, it highlights price changes (increases and/or decreases) that have occurred over the previous six months,¹³ differences to annual bills (based on assumed consumption levels) between retailers, as well as electricity networks and gas pricing zones within each jurisdiction.
- There are significant differences between the various retailers’ bills, use of additional discounts and network charge proportion of bills across jurisdictions.
- It is becoming increasingly difficult to locate some of the retailers’ current offers on their websites.¹⁴ For non-Victorian offers we are usually able to locate these offers via the Australian Energy Regulator’s (AER) ‘Energy Made Easy’ comparison website instead but as the Victorian equivalent (‘Victorian Energy Compare’) requires users to upload usage data or provide a National Metering Identifier (NMI), this option is not available in Victoria.¹⁵

11 To estimate wholesale and environmental (‘green-scheme’) costs we used the AEMC, Residential Electricity Price Trends 2020, Data available at <https://www.aemc.gov.au/news-centre/data-portal/price-trends-2020>.

12 A zero-residual amount in the ACT does not mean that the retailers do not have costs or a margin in this jurisdiction. It can, however, indicate that the retail costs/margins are lower in the ACT compared to other jurisdictions.

13 As the last data collection of retail offers occurred in October 2021, offers as of October 2021 have been compared to offers as of April 2021 (the previous data collection).

14 There are several reasons for why we may not be able to locate retailers’ offers on their websites. These include retailers requesting full address in order to show their offers, retailers requesting National Metering Identifier (NMI) prior to showing offer, retailers that ask you to call them in order to get the offer, broken links, and website design issues.

15 We note that this requirement by the “Victorian Energy Compare” website effectively means that SMEs that are new or are moving premises do not have access to an independent comparison site in Victoria.

2. Methodology and caveats

2.1 Energy bill analysis and factors influencing price

When analysing the impact tariff changes have on customers' energy bills it is important to be mindful of the various cost components bills are made up of (the bill stack), as well as demand side characteristics such as consumption levels and patterns, and how all these factors may influence the cost of energy.

Firstly, energy bills are made up of three key components: competitive market costs, network costs and 'green scheme' costs. According to the Australian Energy Regulator (AER), the wholesale costs account for 34% of residential customers' electricity bills, the regulated network cost is 46%, retail (costs and margins) is 11%, and 9% are 'green scheme' costs.¹⁶ For gas, the wholesale component accounts for 34% of the total bill, network cost is 40%, and retail (costs and margins) is 25%.¹⁷

The regulated electricity network costs include transmission use of system charge and distribution use of system charges, as well as the cost of meters, meter reads and other ancillary services.¹⁸ The role of retailers is to manage the risk of the wholesale market and thus offer energy products suitable to end-users. All these components influence changes to energy costs and customers' bills. For example: generation costs vary according to fuel sources used, and supply and demand; transmission and distribution costs can go up due to approved network upgrades; retail costs or pricing strategies will be influenced by how well the retailer has managed risk (i.e. their hedging contracts) and effectiveness of competition and other cost inputs the retailers have to manage.

Secondly, as the tariff-tracking tool allows the user to nominate consumption level as well as peak/off-peak proportions where relevant, it is important to be mindful of the significant difference between small businesses' consumption level and usage pattern. Gas bills are particularly difficult to estimate as consumption can be highly seasonal. However, the tool allows the user to analyse bill impacts based on their own assumptions or the type of small business they have in mind.

2.2 Types of businesses and consumption levels

Small business customers are a very heterogeneous customer group in terms of consumption levels, consumption patterns and fuel mix. While households certainly vary in terms of consumption levels and patterns as well, the type of business being conducted can arguably have a much greater impact on consumption, and thus costs. A small office based business largely operating during business hours will have very different consumption levels and usage patterns to a restaurant that is open seven days a week with peak operating hours during the evening.

As part of the small business SME Retail Tariff Tracker project, we aim to establish some potential business profiles that can increase understanding of the various energy needs and usage patterns of different, but relatively common, types of small businesses. We therefore hope these reports will trigger interest in the issues pertaining to small business energy customers and start a dialogue amongst stakeholders that will inform this project as well as Energy Consumer Australia's work more broadly.

2.3 Consumption levels used for this analysis

In order to make a national comparison of electricity and gas bills we have chosen a standard annual consumption level of 20,000 kWh per annum, with the same rate charged for usage all day (which is termed the single rate). For gas we have used a standard annual consumption level of 100 GJ per annum.¹⁹ The 20,000 kWh electricity consumption is based on a (rounded) average of average consumption for small businesses in various NEM networks by Jacobs Australia for the Australian Energy Market Operator

¹⁶ Note that these are NEM averages and that the 'bill-stack' does vary between jurisdictions. Also, while the AER analysis is based on residential customers, the breakdown is similar for SMEs. AER, *State of the Energy market 2021*, 262.

¹⁷ Ibid, Figure, 263. Note that the AER states that percentages may not add to 100% due to rounding.

¹⁸ Note that the competition in metering rule introduced in December 2017 made extensive amendments to metering-related arrangements in the NEM, including transferring metering related roles and responsibilities from the distributors to metering coordinators.

¹⁹ Feedback received on our preliminary report (October 2017) included that previous assumptions used for consumption levels were too high for most networks and that using different consumption levels for the jurisdictions made the analysis unnecessarily confusing.

(AEMO) presented in Table 1 below. We arrived at the 100 GJ gas consumption after receiving feedback that the previous assumption of 250 GJ was too high for all jurisdictions except Victoria.

Average consumption levels vary significantly between jurisdictions due to factors such as climate and fuel mix. In Victoria, for example, gas penetration is high, and this means that many businesses use gas for purposes that Tasmanian businesses, for example, are more likely to use electricity for. Overall, an assumed standard annual electricity consumption of 20,000 kWh is high in NSW's Ausgrid network, South Australia and South-East Queensland (Energex), while it is very low for the ACT. An assumed standard annual gas consumption of 100 GJ is low for Victoria and the ACT while more representative for other parts of Australia.

TABLE 1 | Estimated average consumption and typical tariff types for selected NEM network areas²⁰

| Jurisdiction | Network | kWh/annum | Common tariff/meter type |
|--------------|-------------------------|-----------|--------------------------------------|
| NSW | Ausgrid | 13,000 | EA050 (single rate) |
| NSW | Endeavour Energy | 27,299 | N90 (single rate) |
| VIC | Citipower | 36,209 | C1G (single rate) |
| VIC | Powercor | 21,674 | ND5 (interval tariff) |
| VIC | Ausnet Services | 24,724 | NEE12 (single rate) |
| VIC | Jemena | 21,858 | A200 (single rate) |
| VIC | United Energy | 23,629 | LVM1R (single rate) |
| QLD | Energex | 16,628 | 8300 (demand tariff) |
| SA | SAPN | 14,262 | 2 rate (peak/off-peak rate) |
| TAS | TasNetworks | 25,315 | TAS22 (single rate) |
| ACT | Evoenergy | 32,257 | General network (single rate) |

In terms of tariff types, the single rate, the tariff type used for this analysis, is the most common for small businesses in all network areas except Energex, Powercor and South Australian Power Network (see table 1). Finally, we would encourage anyone with interest in energy bill analysis of different tariff types and/or consumption levels to use the small business SME Retail Tariff Tracker project workbooks available at:

<https://energyconsumersaustralia.com.au/publications/our-research/page/3>

2.4 Bill calculations

Energy offers are made up of numerous rates and charges (i.e. peak rates, off peak rates and supply charges) and in order to compare offers, or prices, we have based the analysis on estimated annual bills for certain consumption levels. Annual bills, inclusive of guaranteed discounts, pay on time discounts and GST, have been calculated for all retail offers.²¹ When the report refers to the average bill for a jurisdiction or a network, it refers to the average (arithmetic mean) bill based on all relevant retailers. The average bill is not weighted to reflect individual retailers' customer numbers.

²⁰ Table based on Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017. Note that Powercor has advised that their most common small business tariff is the ND1 (single rate) and not ND5 as per Table 1.

²¹ Appendix A contains a list of all offers used for this report.

3. National comparison of energy bills

This section analyses and compares electricity and gas offers available to small business customers in Australia, based on available retail offers as of April 2016, April 2017, October 2017, April 2018, October 2018, April 2019, October 2019, April 2020, October 2020, April 2021 and October 2021. The analysis highlights changes to energy bills, jurisdictional differences to annual bills (based on assumed consumption levels) as well as electricity networks, differences in the fixed supply charges and the impact guaranteed and conditional pay on time discounts have on energy bills in various areas. It also estimates the size of the network, wholesale, 'green schemes' and retail components of electricity bills. As the electricity Network Use of System (NUOS) charges change on 1 January in Victoria and on 1 July in all other jurisdictions, the April data, and associated report, will typically reveal recent price changes in Victoria while the October data (and report) will highlight major price changes in the other jurisdictions. That said, there are minor changes to most of the competitive energy retail markets throughout the year, and the six-monthly update approach ensures that both major and minor price resets in each jurisdiction are covered.

3.1 Electricity bills

Chart 1 shows estimated annual electricity bills for SMEs that consume 20,000 kWh per annum across all states and territories. ACT businesses with this consumption level will typically have an annual electricity bill of approximately \$6,870, while Tasmanian businesses will pay \$4,860.

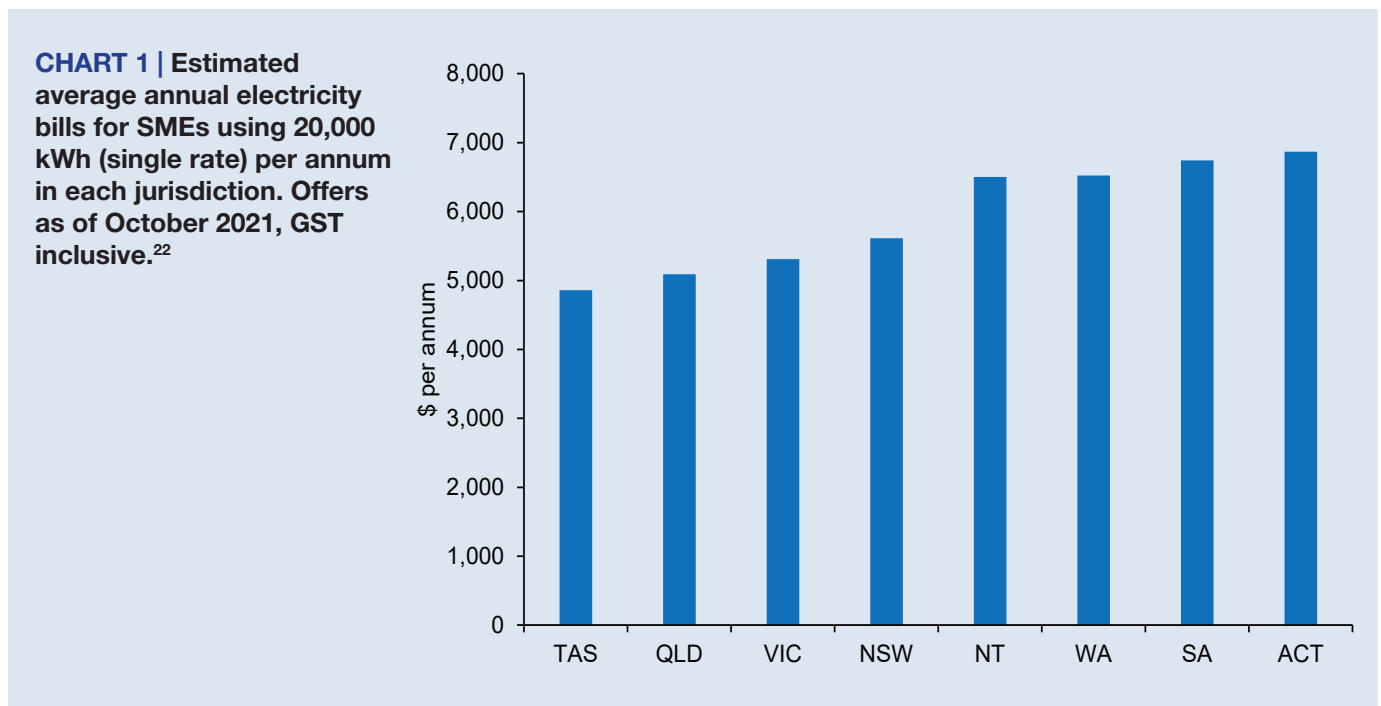


Chart 2 shows changes to electricity bills from April 2016 to October 2021. It shows that bills increased in all jurisdictions except for Tasmania and Queensland during the period but that the increases vary significantly between jurisdictions.²³ Furthermore, it shows that two jurisdictions have had significant decreases over the last six months (Tasmania and South Australia) while the ACT has increased significantly (up 20%).

²² Based on offers available in October 2021. Average market offer (including guaranteed discounts and pay on time discounts) for each network area. For areas without market offers (the Ergon Energy, PWC, Horizon Energy and Western Power networks) the bills are based on the regulated/standing offer.

²³ Note that new retailers have entered the Tasmanian market during this period and that the average bill calculation for October 2019 and April 2020 is based on Aurora Energy and 1st Energy's offers while October 2020 and April 2021 are based on Aurora Energy, 1st Energy and Future X Power. In October 2021 three further retailers had offers in Tasmania (Local Energy, Glow Power and CovaU) and these are included in the calculations.

CHART 2 | Trend estimated average annual electricity bills for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction since April 2016. GST inclusive.²⁴

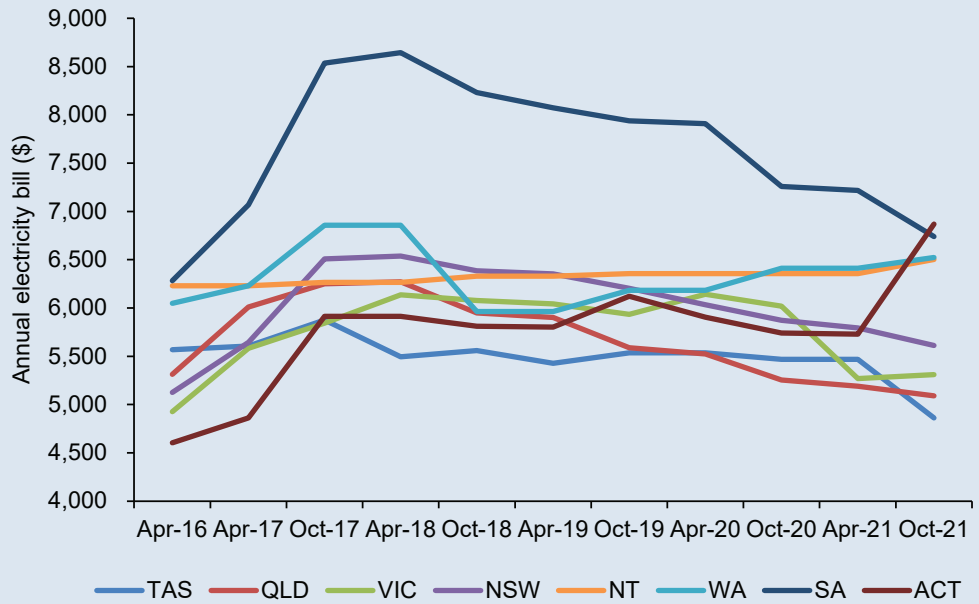
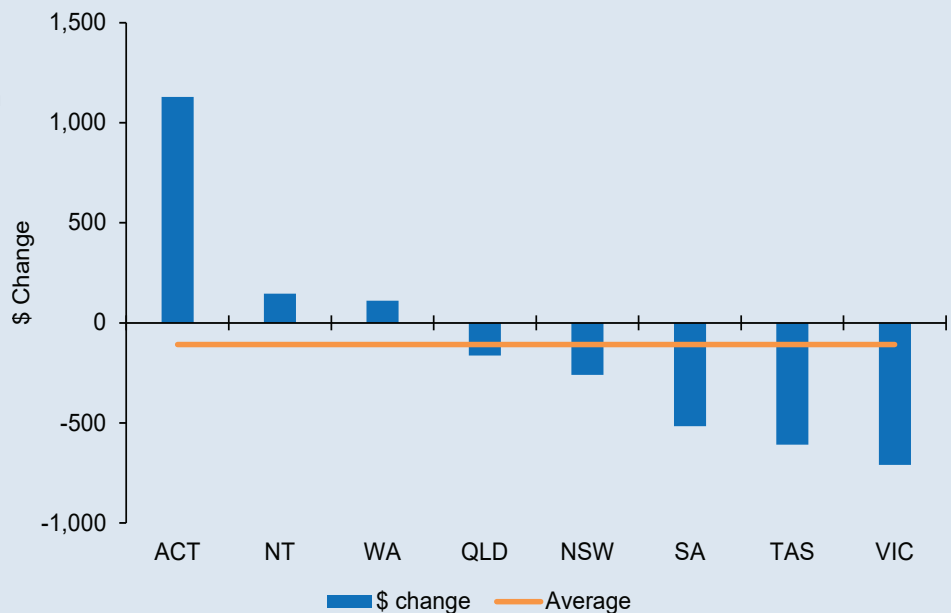


Chart 3 shows \$ changes to annual bills between October 2020 and October 2021. On average, nationally, annual electricity bills for SMEs with this consumption level decreased by approximately \$110 between October 2020 and October 2021. The greatest decreases in annual electricity bills are in Victoria (\$710) while businesses in the ACT had the greatest increase (\$1,130).²⁵

CHART 3 | Changes (\$) to average annual electricity bills for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction from October 2020 and October 2021. GST inclusive.

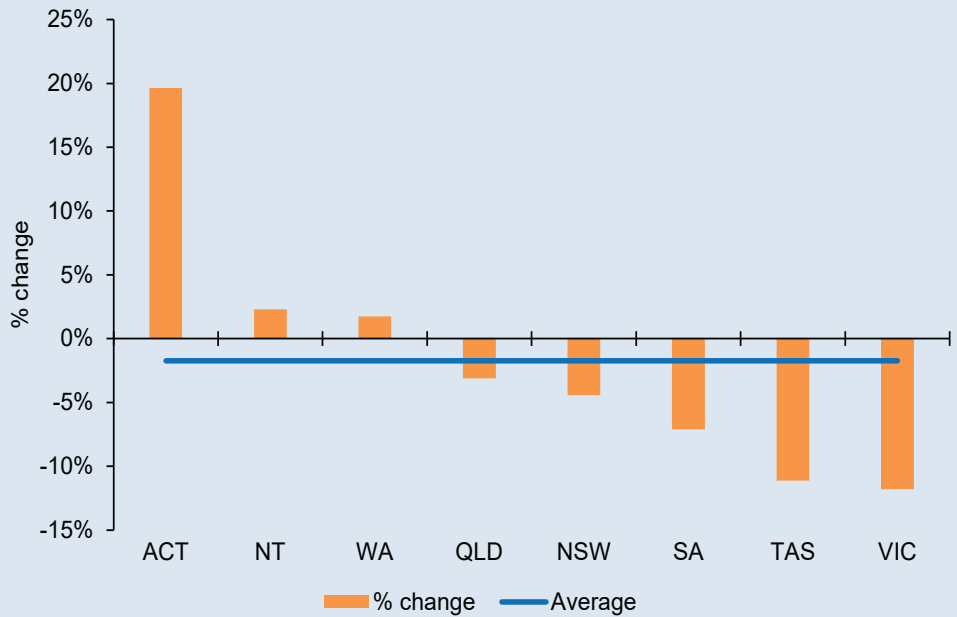


In terms of percentage changes, Chart 4 shows that bills in the ACT increased by 20% while bills in Victoria decreased by 12% during this period.

²⁴ Average market offer (including guaranteed discounts and pay on time discounts) for each network area. For areas without market offers (the Ergon Energy, PWC, Horizon Energy and Western Power networks) the bills are based on the regulated/standing offer.

²⁵ Note that these price changes may differ from the overall averages in the jurisdictional analyses (section 4 below). This is because the average bill in this section is based on all retailers offering retail contracts as of October 2020 and October 2021 while the jurisdictional analyses compare retailers that had offers in both October 2020 and October 2021 only. Also, in relation to Tasmania, the October 2018 bill calculation is based on Aurora Energy only while the October 2019 and April 2020 bill calculations are based on Aurora and 1st Energy. The October 2020 and April 2021 calculations are based on Aurora, 1st Energy as well as Future X Power while the October 2021 calculations are based on six retailers (Aurora, 1st Energy, Future X Power, CovaU, Glow Power and Energy Locals).

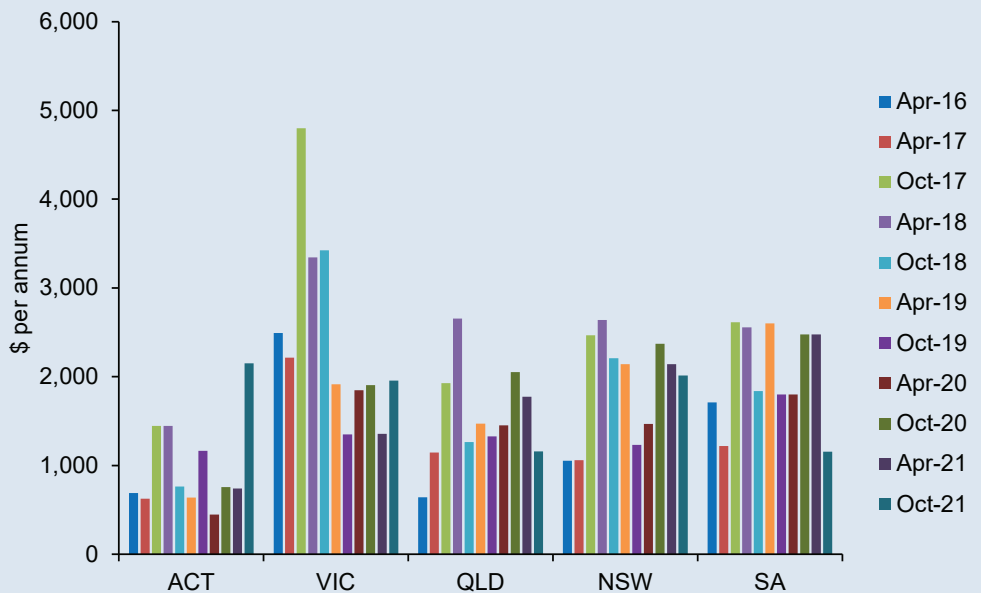
CHART 4 | Changes (%) in average electricity bills for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction from October 2020 and October 2021. GST inclusive



3.1.1 Maximum price spread – electricity

The difference between the market offers, the maximum price-spread, has decreased in all jurisdictions except the ACT and Victoria over the last year (since October 2020). In October 2021 the maximum price-spread was approximately \$2,150 in the ACT, \$1,955 in Victoria, \$1,160 in South East Queensland, \$2,015 in NSW, and \$1,155 in South Australia.²⁶ Chart 5 shows the trend in the maximum price-spread since April 2016 for all jurisdictions where a number of retailers offer electricity market contracts.

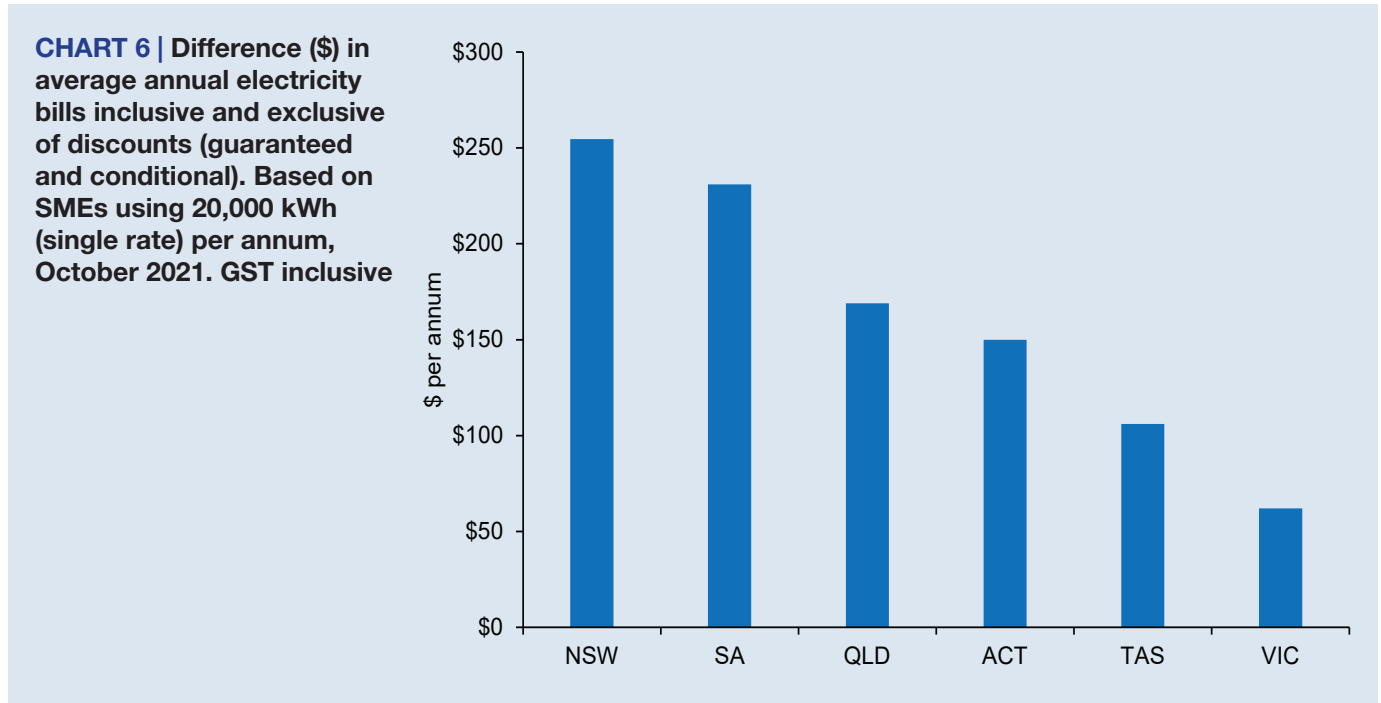
CHART 5 | Maximum price-spread for electricity market offers (including guaranteed and pay on time discounts) in each jurisdiction since April 2016. Based on SMEs using 20,000 kWh (single rate) per annum, GST inclusive



²⁶ Based on annual consumption of 20,000 kWh and as of October 2021 the analysis is based on 10 retail offers in the ACT, 16 in Victoria, 28 in South East Queensland, 28 in NSW and 21 in South Australia. Tasmania has not been included in this chart because they only recently gained more retailers. The low number of retailers in Victoria is because it is increasingly difficult to locate some of the retailers' current offers on their websites. For non-Victorian offers we are usually able to locate these offers via the Australian Energy Regulator's (AER) 'Energy Made Easy' comparison website instead but as the Victorian equivalent ('Victorian Energy Compare') does not allow SME customers to compare energy offers without uploading usage data or providing a National Metering Identifier (NMI), this option is not available in Victoria.

3.1.2 Additional discounts – electricity

While some retailers offer guaranteed discounts, others have discounts that are conditional upon bills being paid on time. Chart 6 shows the difference between the average market offer bill excluding guaranteed and conditional discounts, and the average market offer bill inclusive of discounts. It shows that discounts have the greatest impact in NSW (reduces a typical annual bill by approximately \$255) while they have the least impact in Victoria (approximately \$60).²⁷ Compared to six months ago (April 2021), the level of discounting has reduced in all jurisdictions.

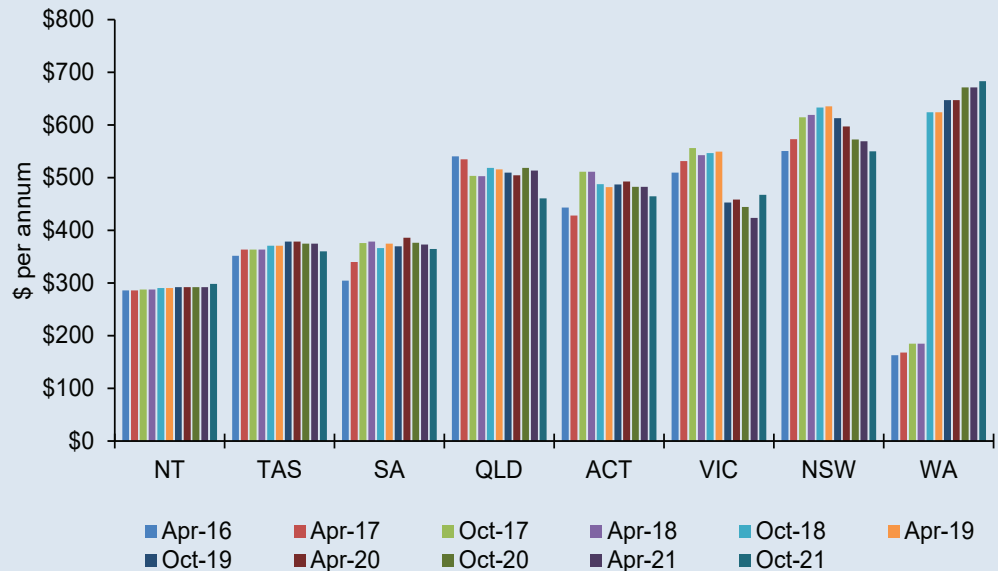


3.1.3 Fixed supply charge – electricity

Over the last year, fixed supply charges have decreased in the ACT, NSW, Queensland, South Australia and Tasmania, and have increased in the Northern Territory, Victoria and Western Australia. Western Australia used to have relatively low supply charges but in July 2018 it increased considerably (by \$440 per annum) and it is now the highest supply charge in the country (\$685 per annum). Annual fixed supply charges are \$550 in NSW (decrease of 4%), \$465 in Victoria (increase of 5%), \$465 in the ACT (decrease of 4%), \$460 in Queensland (decrease of 11%), \$365 in South Australia (decrease of 3%), and \$360 in Tasmania (decrease of 4%). The supply charge is lowest in the Northern Territory (\$300).

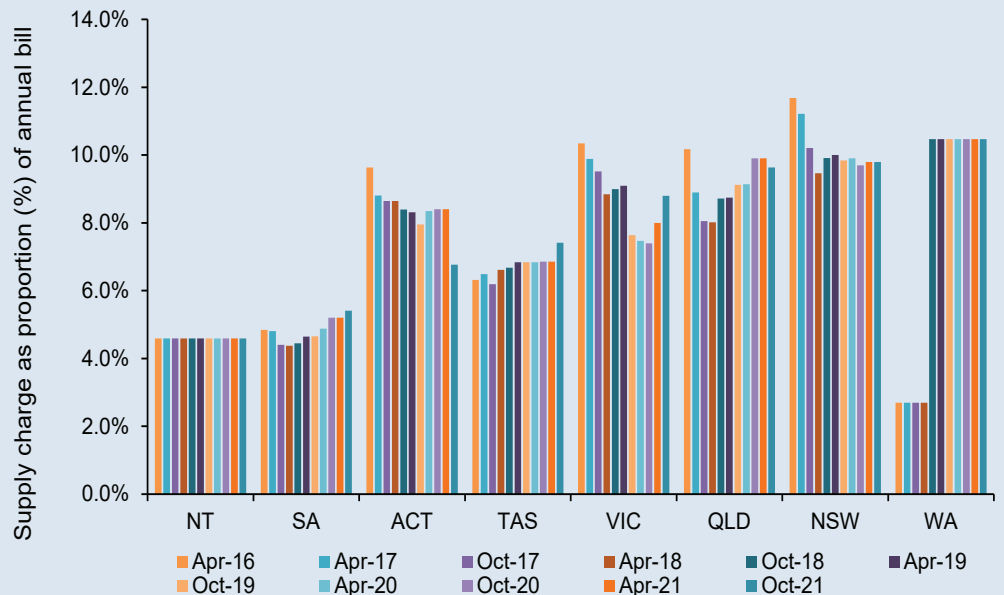
²⁷ Jurisdictions without market offers have not been included in this analysis. For Queensland, it is based on market offers in South East Queensland (Energex network) only.

CHART 7 | Trend in average annual electricity supply charge (\$) for SMEs on the single rate in each jurisdiction from April 2016 to October 2021. GST inclusive²⁸



Fixed supply charges as a proportion of the annual bill are currently highest in Western Australia (10.5%) and lowest in the Northern Territory (4.6%). Over the last six months (since April 2021), the supply charge as proportion of bills has increased in South Australia, Tasmania and Victoria. Chart 8 shows the trend in the average electricity supply charge as proportion of bill in each jurisdiction.

CHART 8 | Trend in average annual electricity supply charge as proportion (%) of bill for SMEs using 20,000 kWh per annum (single rate) in each jurisdiction from April 2016 to October 2021. GST inclusive.



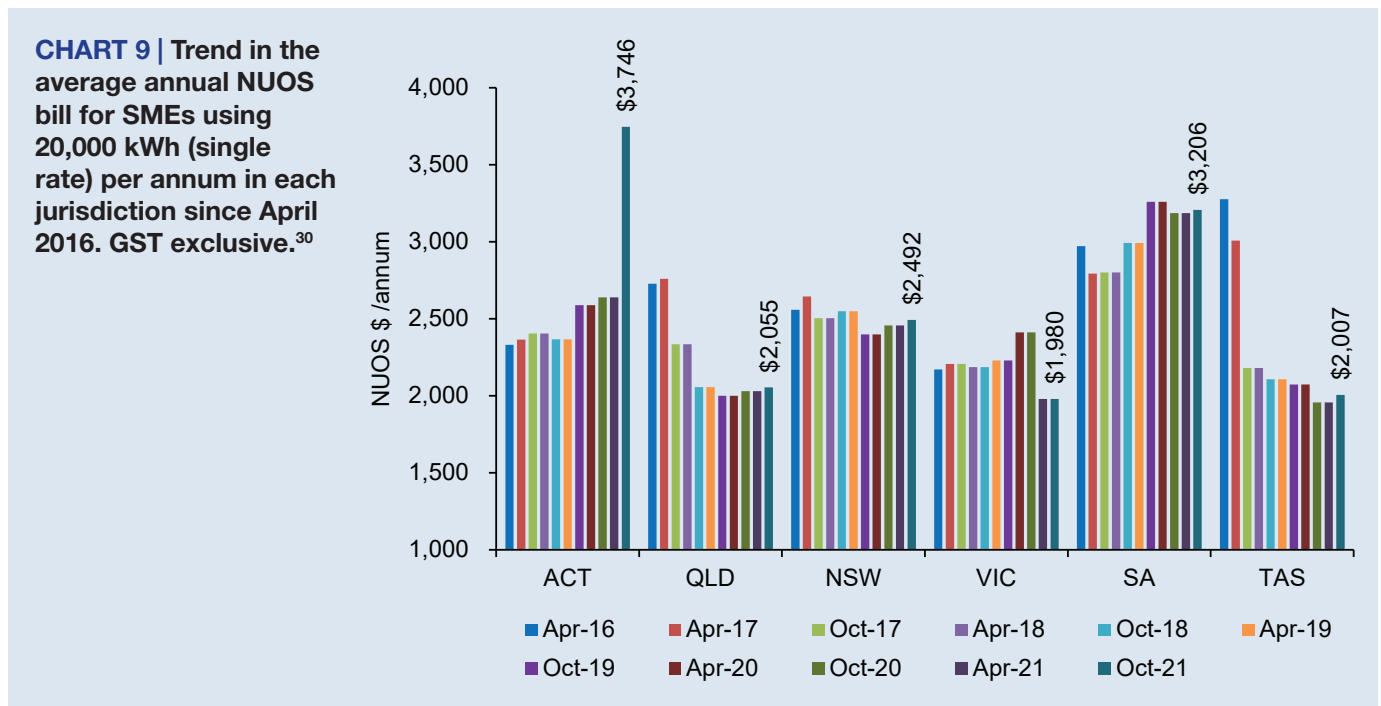
3.1.4 Electricity network charges

Compared with the same period a year ago, the Network Use of System Charges (NUOS) decreased in Victoria (18%). In Queensland, NSW and South Australia, on the other hand, they increased by 1%, while in Tasmania they increased by 3% and in the ACT they increased by 42%. The significant increase to NUOS charges in the ACT is largely driven by the ACT Government’s legislation to supply 100% renewable energy. EvoEnergy administers this operation on behalf of the ACT Government and associated costs are passed on to consumers through jurisdictional charges (JS) that are incorporated into the NUOS.²⁹

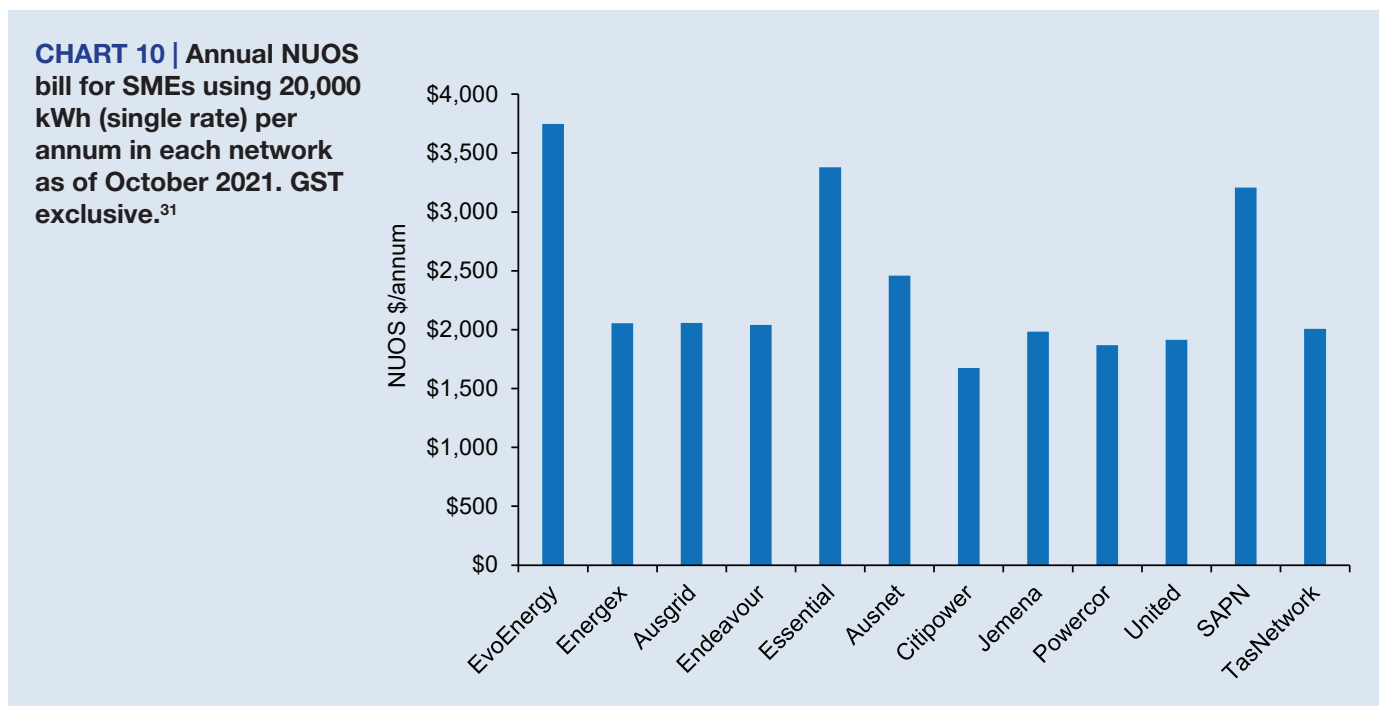
28 Based on the average annual supply charge for electricity market offers except for in WA, NT, Tasmania and Northern Queensland (Ergon Energy network) where it is based on the regulated rate.

29 See <https://www.evoenergy.com.au/residents/pricing-and-tariffs/electricity-network-and-jurisdictional-charges>

As of October 2021, the ACT is the jurisdiction with the highest NUOS charges (approximately \$3,755 for SMEs consuming 20,000 kWh per annum) while Victoria has the lowest (approximately \$1,980 for the same consumption level).



In NSW and Victoria, where there is more than one network area, the state variations in NUOS charges are significant. Large, and predominantly country networks, such as Essential Energy in NSW have network charges that are similar to that of the South Australia Power Network (SAPN). Victoria’s urban Citipower network, on the other hand, is the network with the lowest NUOS charges in the National Electricity Market (NEM). See Chart 10.

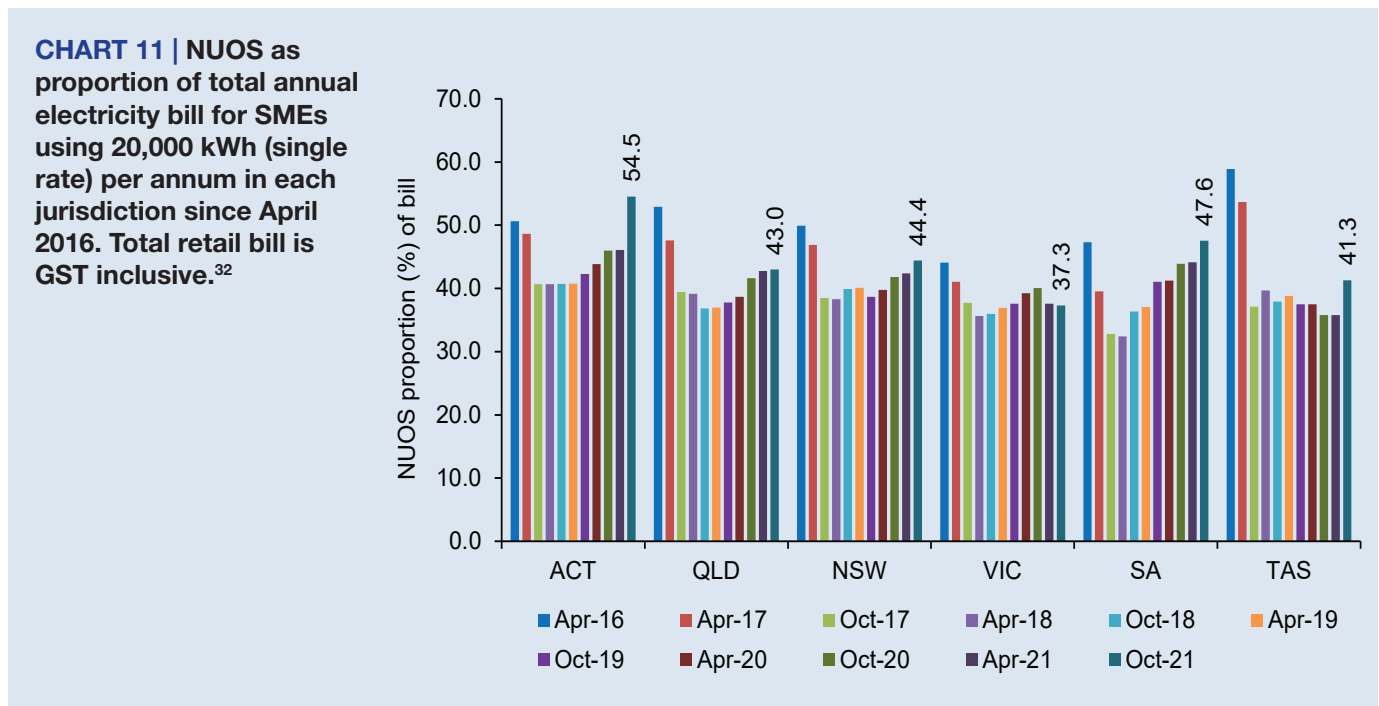


Since April 2016 (when the SME Retail Tariff Tracker project commenced) there was initially a trend of declining NUOS as proportion of the total retail bill in all jurisdictions. This trend began turning in April 2020, however, and since October 2020 the NUOS proportion has increased in all NEM jurisdictions except

30 Queensland is based on Energex network only.

31 NUOS bills are based on the fixed supply charge and usage charges only and do not include separately listed metering charges.

Victoria. In October 2021 the NUOS proportion of bills was highest in the ACT and South Australia (54.5% and 47.6%, respectively). See Chart 11.



3.1.5 Electricity ‘bill-stacks’

In the preceding section we estimated the proportion that network charges make up in the retail bill. The Australian Energy Market Commission (AEMC) annually publishes estimates of the components of the residential retail bill. We have undertaken a similar breakdown for the SME retail bill, but this needs to be qualified by the availability of public data to accurately estimate wholesale costs.

In order to estimate what retailers currently pay for wholesale energy we have used the average of the AEMC’s 2020/21 and 2021/22 figures.³³ We note that wholesale prices have significantly decreased in recent months and while retailers may be contracted to higher prices, we would expect to start seeing the impact of lower wholesale prices by now.

TABLE 2 | AEMC electricity wholesale costs (c/kWh) 2020/21 and 2021/22

| | c/kWh 2020/21 | c/kWh 2021/22 | Average c/kWh |
|-----------------|---------------|---------------|---------------|
| ACT | 9.07 | 7.61 | 8.3 |
| NSW | 9.27 | 8.00 | 8.6 |
| Queensland | 7.48 | 6.10 | 6.8 |
| South Australia | 11.44 | 8.89 | 10.2 |
| Tasmania | 8.47 | 7.08 | 7.8 |
| Victoria | 10.12 | 7.29 | 8.7 |

The AEMC’s Electricity Price Trends data is also the source used to estimate ‘green scheme’ costs.³⁴ Table 3 below shows AEMC’s estimated environmental costs for 2020/21 and 2021/22 as well as the average used for this analysis.

³² Total retail bill based on average market offer including guaranteed and pay on time discounts. Note that Queensland is based on the Energex network only.

³³ AEMC, Residential Electricity Price Trends 2020, Data available at <https://www.aemc.gov.au/news-centre/data-portal/price-trends-2020>.

³⁴ AEMC, Residential Electricity Price Trends 2020, Data available at <https://www.aemc.gov.au/news-centre/data-portal/price-trends-2020>.

TABLE 3 | AEMC ‘Green scheme’ costs (c/kWh) 2020/21 and 2021/22

| | c/kWh 2020/21 | c/kWh 2021/22 | Average c/kWh |
|-----------------|---------------|---------------|---------------|
| ACT | 4.23 | 4.81 | 4.5 |
| NSW | 2.28 | 2.14 | 2.2 |
| Queensland | 2.66 | 2.48 | 2.6 |
| South Australia | 3.46 | 3.32 | 3.4 |
| Tasmania | 2.25 | 2.08 | 2.2 |
| Victoria | 2.37 | 2.27 | 2.3 |

By deducting estimated GST, NUOS costs, wholesale costs and the cost of environmental policies (‘green schemes’), the residual retail component of the average market offer bill is shown in Chart 12. This component is currently negative in the ACT and as high as \$640 in Victoria.³⁵

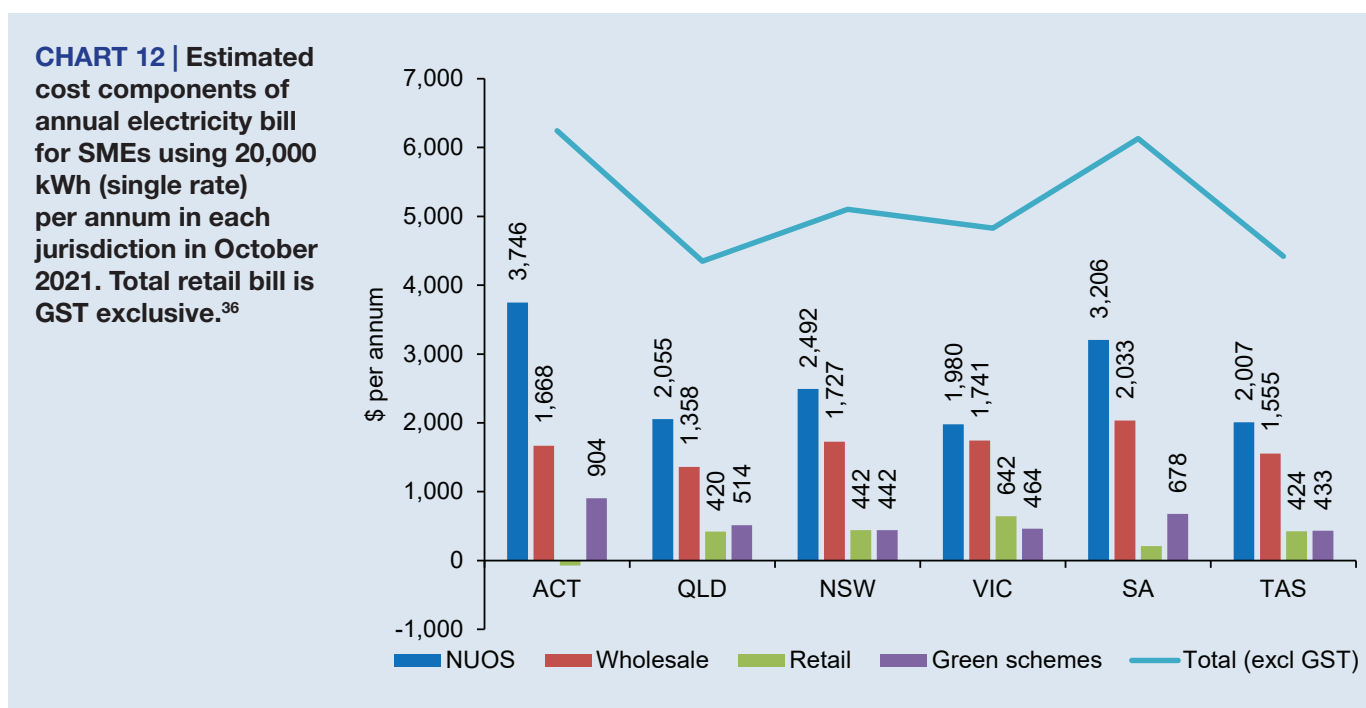


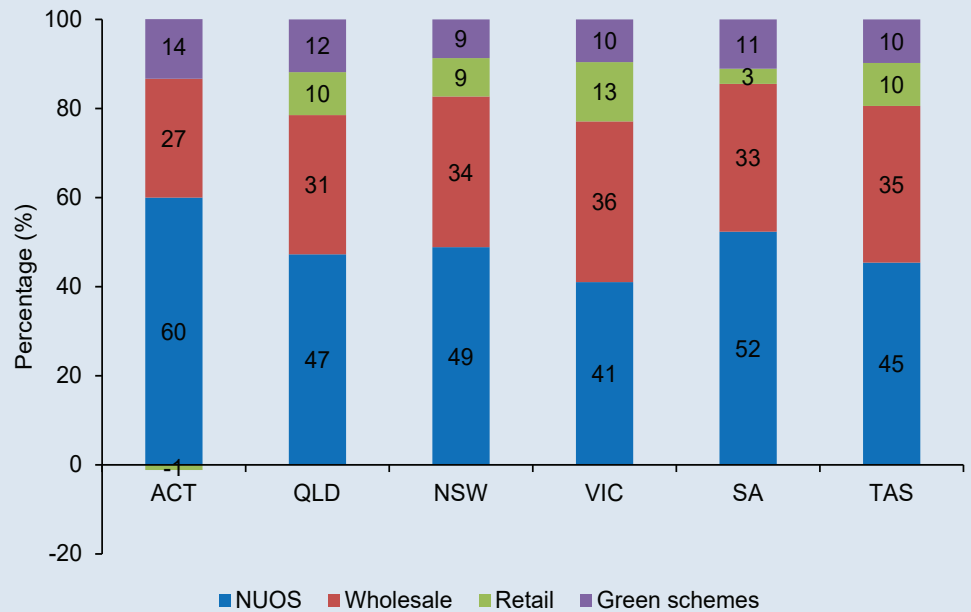
Chart 13 shows the bill components as a percentage of the total bill. It shows that the NUOS component of a retail bill (exclusive of GST) is 41-60%. The cost of wholesale energy ranges from 27% in the ACT to 36% in Victoria. The residual retail component also varies significantly, from negative in the ACT to 13% in Victoria.³⁷ The ‘green scheme’ component is highest in the ACT (14%) and lowest in NSW (9%).

³⁵ Note that the retail component is the residual amount after deducting other costs from the bills. All market offers are inclusive of any guaranteed or pay on time discount offered by the retailers. A negative residual amount in the ACT does not mean that the retailers do not have costs or a margin in this jurisdiction and we emphasise that this is based on average retail bill across all retailers (not weighted for market share). It can, however, indicate that the retail costs/margins are lower in the ACT compared to other jurisdictions. We have also been advised that the NUOS includes some ‘green scheme’ costs in the ACT.

³⁶ The NUOS does not include separately listed standard metering charges. The Queensland figures are based on the Energex network only.

³⁷ A negative residual amount in the ACT does not mean that the retailers do not have costs or a margin in this jurisdiction. It can, however, indicate that the retail costs/margins are lower in the ACT compared to other jurisdictions.

CHART 13 | Estimated bill-stack proportions of annual electricity bill for SMEs using 20,000 kWh (single rate) per annum in each jurisdiction in October 2021. Total retail bill is GST exclusive.³⁸



3.1.6 Impact of the Default Market Offer (DMO) and Victorian Default Offer (VDO)

In October 2018 the Australian Treasurer and the Minister for Energy requested the Australian Energy Regulator (AER) develop a Default Market Offer (DMO) for each electricity network area in NSW, South Australia and South East Queensland.³⁹ This request was in response to recommendations outlined in the Australian Competition and Consumer Commission’s (ACCC) Retail Electricity Pricing Inquiry. The initial regulated DMOs took effect on 1 July 2019 but these rates were replaced by new DMO rates on 1 July 2020 and 2021. The DMO has replaced the retailer determined standing offers previously available in these networks.

The Victorian Default Offer (VDO) is a Victorian Government initiative that requires the Essential Services Commission (ESC) to set a VDO for basic metering types (single rate and two-rate) in each network area. All retailers are required to offer the VDO but they can, and still do, offer other market contracts. The initial VDO took effect on 1 July 2019 but these rates were replaced by new VDO rates on 1 January 2020, 1 January 2021 and 1 September 2021. All SMEs that were on a retailer’s standing offer prior to the introduction of the DMO and VDO were moved to the DMO or VDO.

On average, the current DMO/VDO have lowered standing offer bills by approximately 30% in Victoria, 14% in NSW, 17% in South East Queensland and 19% in South Australia compared to the standing offers that were in place prior to the DMO/VDO taking effect in July 2019.⁴⁰ The below outlines the decreases to standing offers post the DMO and VDO taking effect and further analysis on impacts and market changes are discussed under the jurisdictional analysis (Section 4).

The Default Market Offer (DMO)

The AER’s DMO is expressed as an annual bill for a set consumption level and retailers are still able to “translate the annual amount into different tariff structures”.⁴¹ The Regulations stipulate that retailers must structure their prices to not exceed the annual DMO price for that consumption level.⁴²

³⁸ Total retail bill based on average market offer including guaranteed and pay on time discounts. Note that as these proportions are based on total retail bills exclusive of GST, the network proportion will be greater than in chart 11 which is based on bills inclusive of GST.

³⁹ See <https://www.aer.gov.au/system/files/Letter%20to%20the%20AER%20Chair%20-%20default%20pricing.pdf>

⁴⁰ Based on the ‘big 3’ retailers’ standing offers prior to DMO/VDO taking effect and the current DMO/VDO offers for small businesses consuming 20,000 kWh per annum.

⁴¹ AER, Default Market Offer Prices 2019-20, Final Determination, April 2019, 9

⁴² Ibid., 9

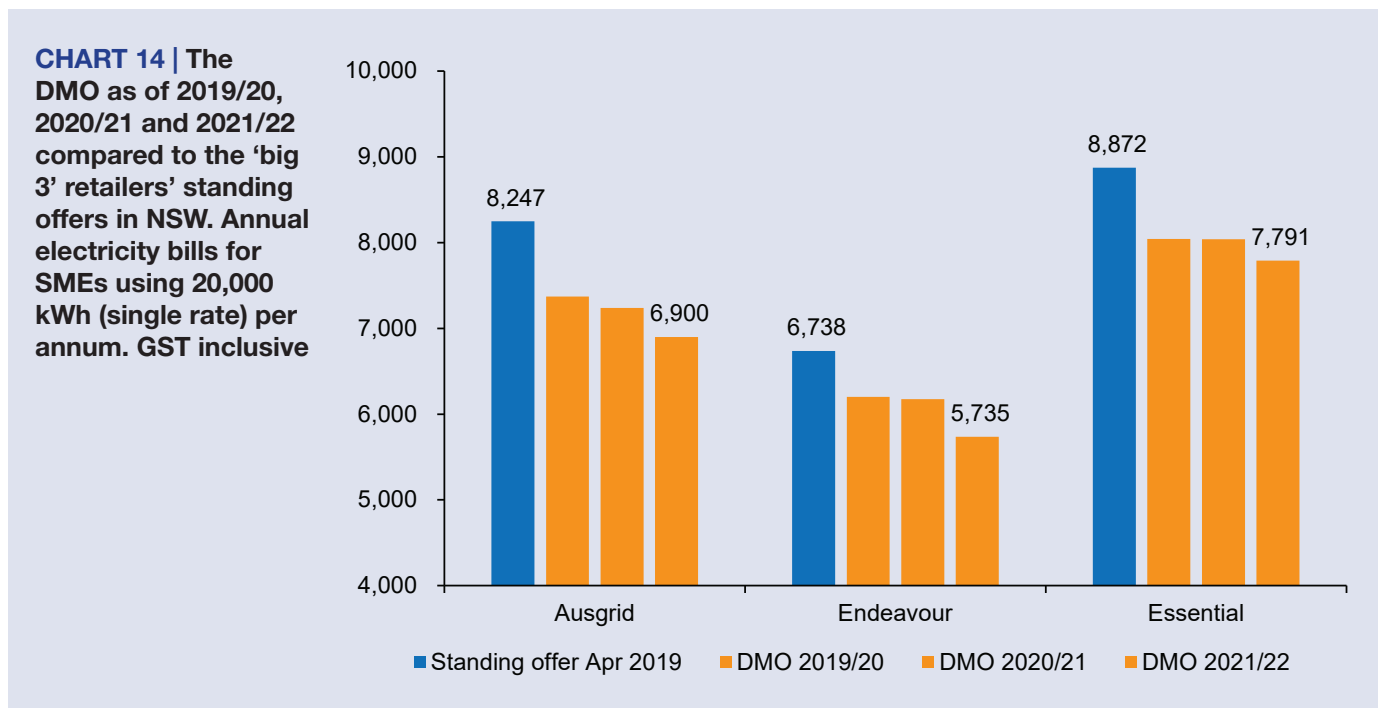
The DMO prices, effective from July 2021, for single rate in NSW, South East Queensland and South Australia, as well as AER’s estimated median saving for customers on set consumption levels are listed in table 4 below.⁴³

TABLE 4 | Small business DMO prices in NSW, South East Queensland and South Australia for 2021-22 (including GST)

| | Ausgrid | Endeavour Energy | Essential Energy | Energex | SAPN |
|---------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| SINGLE / FLAT RATE | | | | | |
| Annual bill | \$6,900 | \$5,736 | \$7,791 | \$5,517 | \$8,033 |
| Change* | -\$340 | -\$441 | -\$250 | -\$243 | -\$272 |
| Consumption level | 20,000 kWh/ annum | 20,000 kWh/ annum | 20,000 kWh/ annum | 20,000 kWh/ annum | 20,000 kWh/ annum |

* The change is the difference to annual bills between the DMO price that took effect in July 2019 and the DMO price that took effect in July 2020 based on the model annual usage.

In NSW, the current DMO produces significantly lower bills compared to AGL, Energy Australia and Origin Energy’s standing offers prior to 1 July 2019. Chart 14 compares the DMOs as of July 2021, July 2020 and July 2019 to the ‘big 3’ retailers’ average standing offers in each network area.⁴⁴ In the Ausgrid network the current DMO is 16% less than the average standing offer as of April 2019, in Endeavour Energy it is 15% less and bills are down by 12% in Essential Energy.

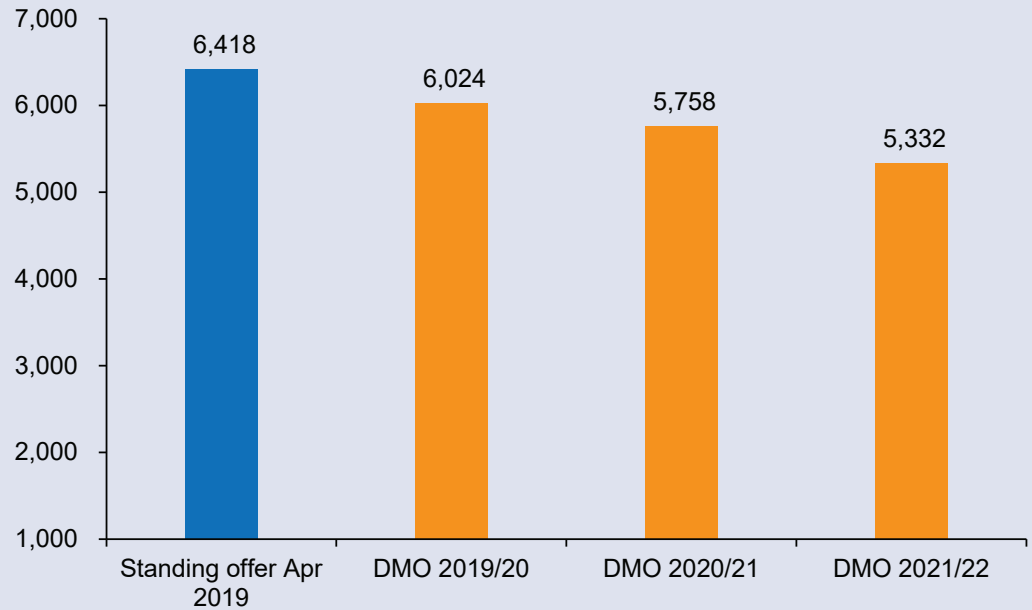


In South East Queensland, the current DMO produces an annual bill that is 17% less than the ‘big 3’ retailers’ average standing offer as of April 2019.

43 AER, Default Market Offer Prices 2021-22, Final Determination, April 2021, 21

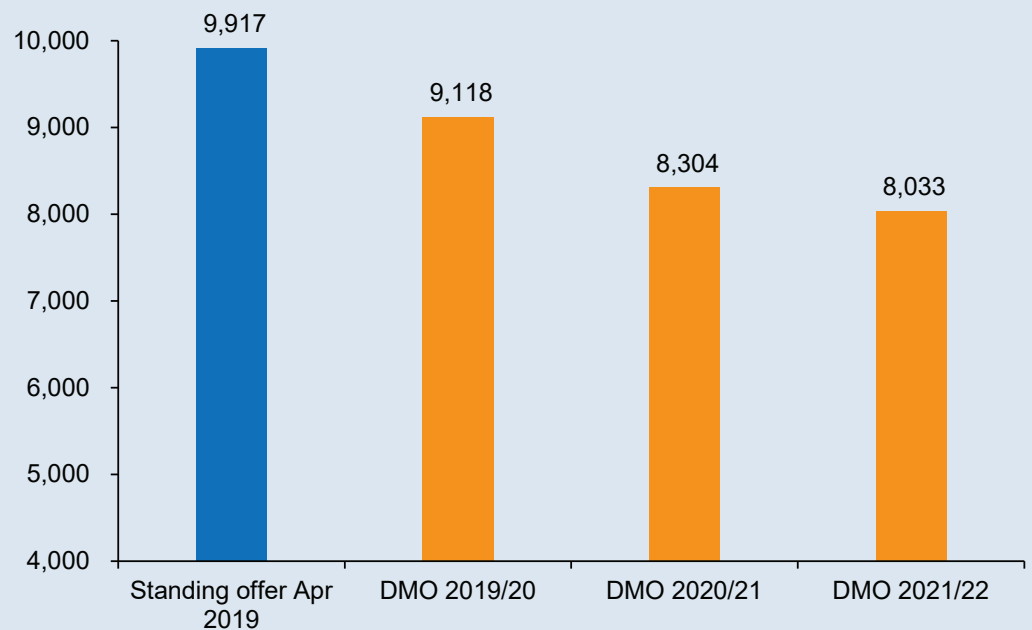
44 The ‘big 3’ retailers are AGL, Energy Australia and Origin Energy.

CHART 15 | The DMO as of 2019/20, 2020/21 and 2021/22 compared to the 'big 3' retailers' standing offers in South East Queensland (Energex network). Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive



In South Australia, the current DMO produces an annual bill that is 16% less than the 'big 3' retailers' average standing offer as of April 2019.

CHART 16 | The DMO as of 2019/20, 2020/21 and 2021/22 compared to the 'big 3' retailers' standing offers in South Australia (SA Power Networks). Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive



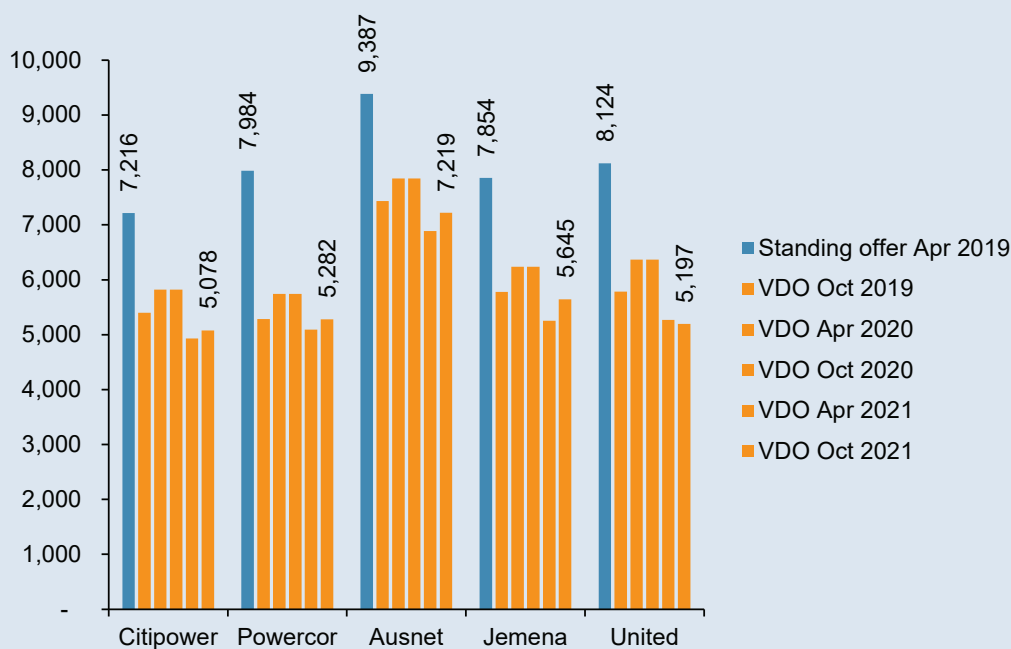
Victorian Default Offer (VDO)

Chart 17 compares the VDO rates to the 'big 3' retailers' average standing offers (as of April 2019) in each of the five Victorian network areas.⁴⁵ In October 2019 the VDO in the Powercor network was 34% less than the average standing offer in place prior to the VDO taking effect. The increase in January 2020, however, means that the VDO increased by 8%. In January 2021, however, the VDO significantly decreased. The VDO was then 33% less than the average standing offer in April 2019. In September 2021, the VDO increased by 4% on average and is now 30% lower than the standing offers available in April 2019 (prior to the VDO arrangements taking effect).⁴⁶

⁴⁵ While the VDO only applies to the single rate and two rate tariffs, retailers have been required, since 1 January 2020, to ensure that all standing offers (irrespective of tariff type) are within the maximum bill determination for the single rate VDO offer.

⁴⁶ The VDO decreased in the United Energy network but increased in the four other network areas.

CHART 17 | The VDO compared to the 'big 3' retailers' standing offers in Victoria.
Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive



3.2 Gas bills

Chart 18 shows estimated annual gas bills for SMEs that consume 100 GJ per annum across all states and territories. Tasmanian businesses with this consumption level will have an annual gas bill of just over \$4,740, though this is understood to be a high level of use for a typical SME in Tasmania (with many using less). For this level of consumption Victorian businesses will pay approximately \$2,140.

CHART 18 | Estimated average annual gas bill for SMEs using 100 GJ per annum in each jurisdiction. Offers as of October 2021, GST inclusive.⁴⁷

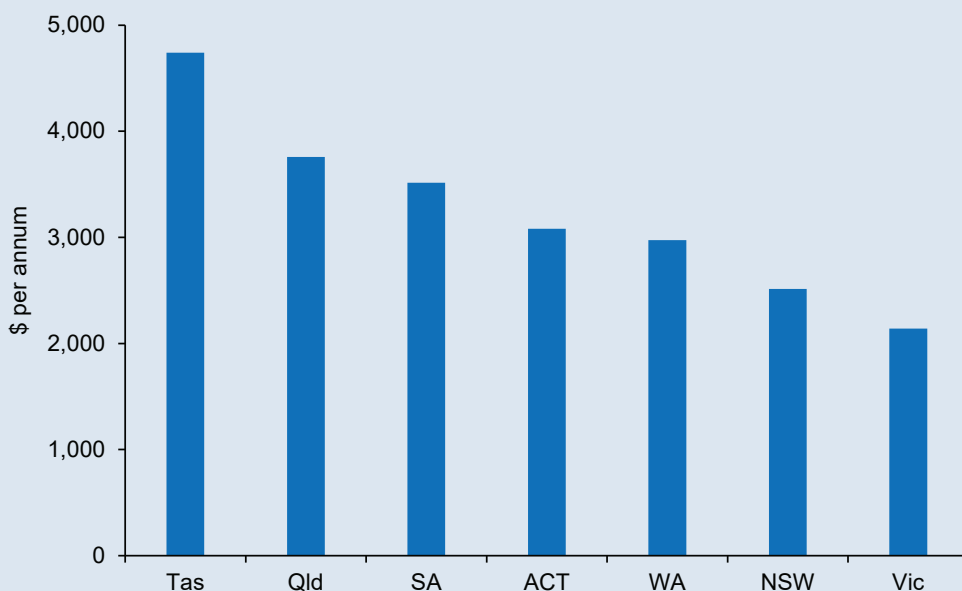


Chart 19 shows the trend in annual gas bills from April 2016 to October 2021. It shows that bills increased in all jurisdictions except for Western Australia and NSW over this period. SMEs in Victoria and Tasmania have experienced the greatest price increases since April 2016.

⁴⁷ Based on offers available in October 2021. Average market offer (including guaranteed discounts and pay on time discounts). In QLD this is based on offers available in the Brisbane North and the Brisbane South pricing zones, in NSW it is based on offers available in the Sydney/Jemena zone, in Victoria it is based on the eight major gas zones, and in WA it is based on the South West zone. Tasmania and SA only have one pricing zone.

CHART 19 | Estimated average annual gas bills for SMEs using 100 GJ per annum in each jurisdiction since April 2016. GST inclusive.⁴⁸

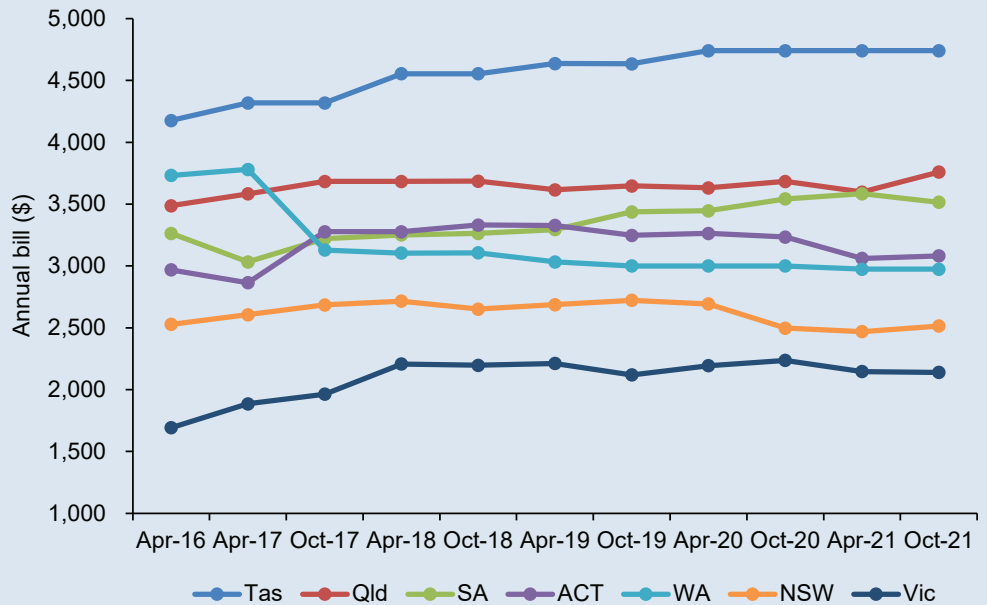


Chart 20 shows \$ change to annual bills from October 2020 to October 2021. On average, nationally, annual gas bills decreased by 1% between October 2020 and October 2021. Annual gas bills for SMEs decreased in every jurisdiction except Queensland (up 2%), NSW (up 1%) and Tasmania (unchanged), during this period. In Victoria they have decreased by \$100 (4%) and in the ACT the average bill is now \$150 (5%) less compared to a year ago.

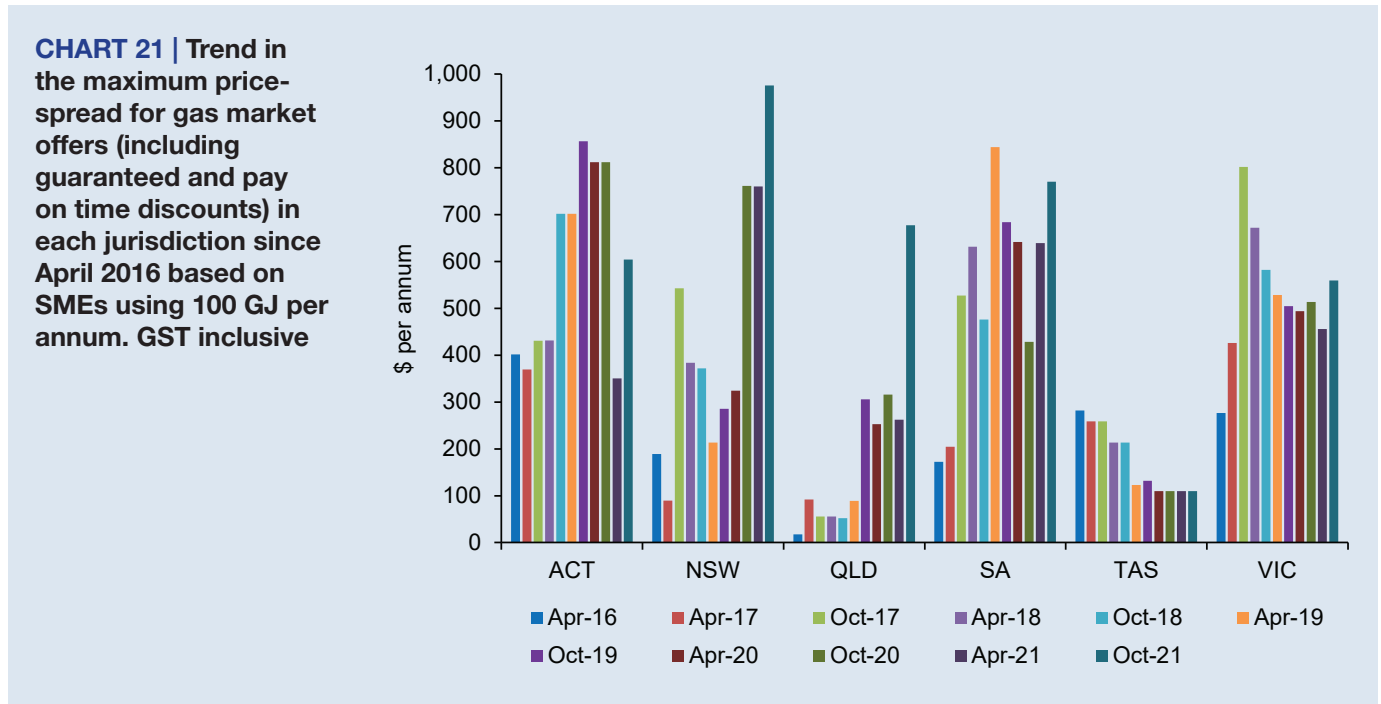
CHART 20 | Changes (\$) to average annual gas bill for SMEs using 100 GJ per annum in each jurisdiction from October 2020 to October 2021. GST inclusive



48 Average market offer (including guaranteed discounts and pay on time discounts) for each jurisdiction. In QLD this is based on offers available in the Brisbane North and the Brisbane South pricing zones, in NSW it is based on offers available in the Sydney/Jemena zone, in Victoria it is based on the eight major gas zones, and in WA it is based on the South West zone. Tasmania and SA only have one pricing zone.

3.2.1 Maximum price spread – gas

The difference between the highest and lowest gas market offers, the maximum price-spread, decreased in the ACT compared with the same period a year ago, and remained static in Tasmania. It increased in all other states, but particularly in QLD, South Australia and NSW where it rose by \$360, \$340 and \$215 respectively. As of October 2021, the maximum price-spread was approximately \$975 in NSW, \$770 in South Australia, \$675 in Queensland, \$605 in the ACT and \$560 in Victoria. In Tasmania, the maximum price-spread was \$110.⁴⁹ Chart 21 shows the trend in the maximum price-spread since April 2016 for all jurisdictions where a number of retailers offer gas market contracts.



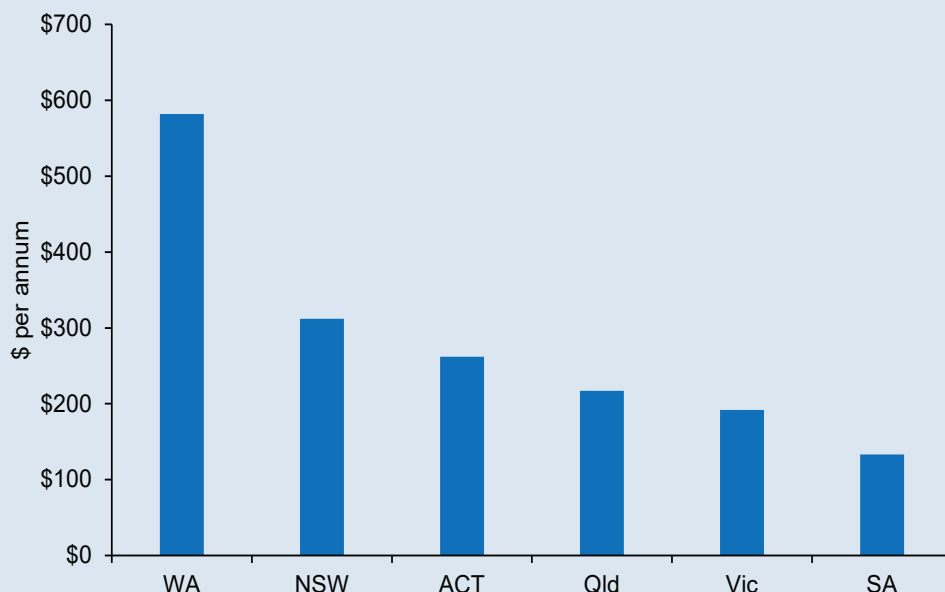
3.2.2 Additional discounts – gas

Some retailers offer guaranteed discounts while none of the gas retailers currently have discounts that are conditional upon bills being paid on time. Chart 22 shows the difference between the average market offer bill excluding guaranteed discounts, and the average market offer bill inclusive of discounts. It shows that discounts have the greatest impact in Western Australia (reduces an average annual bill by \$580) while they have the least impact in South Australia (reduces an average annual bill by \$135).⁵⁰ It should be noted, however, that Western Australia only has three retailers that publish SME market offers and that this discount reflects the 45% discount offered by AGL, a relatively new entrant in the WA gas retail market.

49 Based on annual consumption of 100 GJ and analysis based on 10 retail offers in Victoria, 8 retailers in NSW and South Australia, 6 in Queensland, 6 in the ACT and 2 retailers in Tasmania. Analysis does not include WA as AGL and Origin are relatively new entrants in the WA gas retail market. As of October 2021, however, the maximum price-spread in WA was \$1,745.

50 Jurisdictions without or only a few market offers have not been included in this analysis.

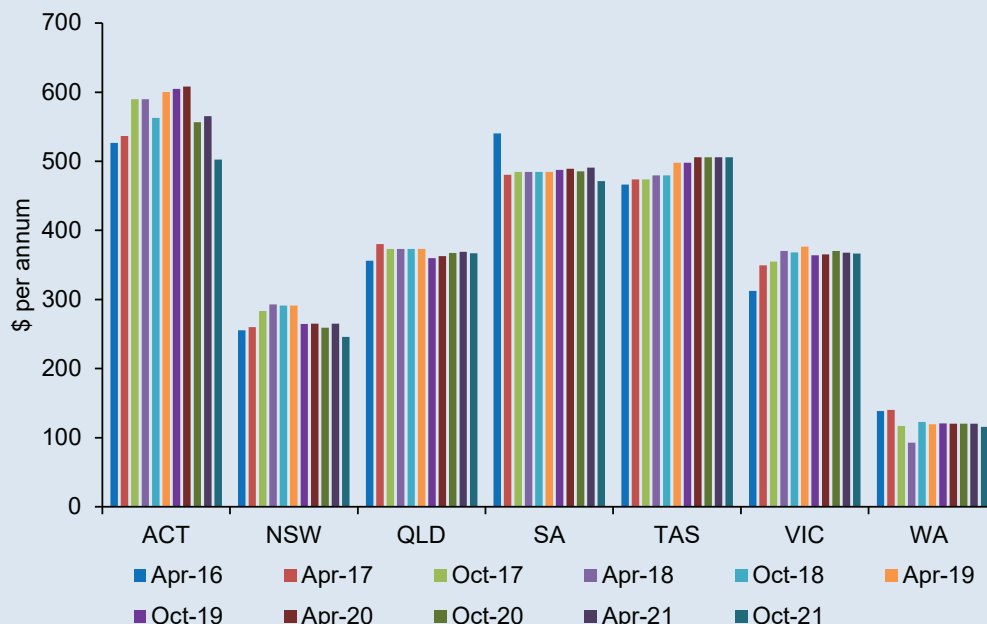
CHART 22 | Difference (\$)
to average annual gas bill
inclusive and exclusive
of discounts (guaranteed
and conditional), based
on SMEs using 100 GJ
per annum, October 2021.
GST inclusive



3.2.3 Fixed supply charge – gas

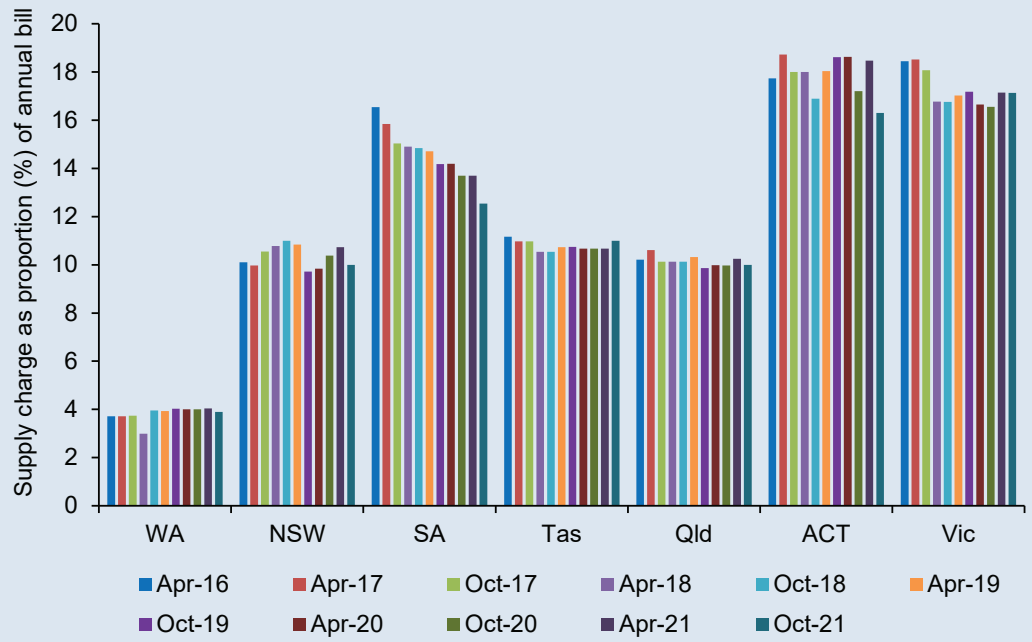
For gas supply charges, there are significant differences between jurisdictions. Fixed supply charges are highest in Tasmania and the ACT and lowest in Western Australia. Compared with the same period a year ago, fixed gas supply charges have decreased in Victoria (down 1%), South Australia (down 3%), Western Australia (down 3.5%), NSW (down 5%) and in the ACT (down 9.5%). In Tasmania and Queensland, the supply charges have remained unchanged. Fixed supply charges as a proportion of the annual bill are currently highest in Victoria (17%) and lowest in Western Australia (4%).

CHART 23 | Trend
in average annual
gas supply charge
(\$) for SMEs in each
jurisdiction since April
2016. GST inclusive⁵¹



51 Based on the average supply charge for gas market offers. In WA, Alinta Energy and AGL's supply charges are inclusive of a daily Account Administration Fee as of April 2019, October 2019, April 2020, October 2020 and April 2021. In the April 2018 update, only Alinta explicitly stated that an Account Administration Fee applies. Origin's offers in WA do not mention this fee.

CHART 24 | Trend in average annual gas supply charge as proportion (%) of bill for SMEs using 100 GJ per annum in each jurisdiction from April 2016 to October 2021. GST inclusive.



4. Jurisdictional analysis

This section analyses and compares electricity and gas offers available to small business customers in each of the jurisdictions. It compares price-spreads (maximum price differences between retail offers), the impact guaranteed and conditional pay on time discounts have on energy bills, and the network cost as a proportion of total electricity bills. It also highlights price changes (increases and/or decreases) that have occurred over both a six month and twelve-month period to October 2021,⁵² differences in annual bills (based on assumed consumption levels) between retailers, as well as between electricity networks and gas pricing zones within each jurisdiction.⁵³

Consistent with section 3 above, we assume an annual consumption level of 20,000 kWh⁵⁴ (single rate) for electricity and 100 GJ for gas. We stress that gas consumption varies significantly between jurisdictions and that the 100 GJ consumption level is a low consumption level in Victoria, medium in the ACT and South Australia, and high in Queensland. We note that the workbooks accompanying this report allow users to nominate their own consumption levels and we encourage all stakeholders to access the workbooks at:

<https://energyconsumersaustralia.com.au/publications/our-research>

4.1 New South Wales

Electricity retail prices in NSW have been deregulated since 2014 but on 1 July 2019 the Australian Energy Regulator's Default Market Offer (DMO) replaced the previously retailer determined electricity standing offers in NSW. Gas retail prices for customers using less than 1,000 GJ per annum became deregulated in July 2017.

NSW has three electricity networks and several gas pricing zones:

| Electricity network and incumbent retailer | Area |
|--|---|
| Ausgrid (Energy Australia) | Inner Sydney, Northern Sydney, Swansea, Newcastle, Maitland, Cessnock, Singleton and Upper Hunter |
| Endeavour Energy (Origin) | Western Sydney, Wollongong, Blue Mountains, Lithgow, Kandos, Moss Vale, Nowra, Ulladulla |
| Essential Energy (Origin) | Rural and Regional NSW |
| NSW Gas zones and host retailer | Area |
| Jemena/Sydney (AGL) | Sydney, Newcastle, Wollongong, Blue Mountains |
| AGN (Origin) | Cooma and Bombala |
| | Temora, Holbrook, Henty, Culcairn and Walla Walla |
| | Tumut and Gundagai |
| | Wagga Wagga and Uranquity |
| | Albury, Moama and Jindera |
| | Murray Valley Towns |
| Central ranges (Origin) | Tamworth |
| Jemena/Capital Region (ActewAGL) | Boroowa, Goulburn, Yass and Young |
| Queanbeyan (ActewAGL) | Queanbeyan and Bundgondore |
| Shoalhaven (ActewAGL) | Shoalhaven |

⁵² As the last data collection of retail offers occurred in October 2021, offers as of October 2021 have been compared to offers in April 2021 (the previous data collection), and the trend over the twelve months since October 2020. As the electricity Network Use of System (NUOS) charges change on 1 January in Victoria and on 1 July in all other jurisdictions, the April data, and associated report, will typically reveal recent price changes in Victoria while the October data (and report) will highlight major price changes in the other jurisdictions.

⁵³ Appendix A contains a list of the various retail offers used for this analysis.

⁵⁴ This consumption level for electricity is based on the NEM average, see Jacobs Australia, *Retail electricity price history and project trends*, AEMO, 21 September 2017

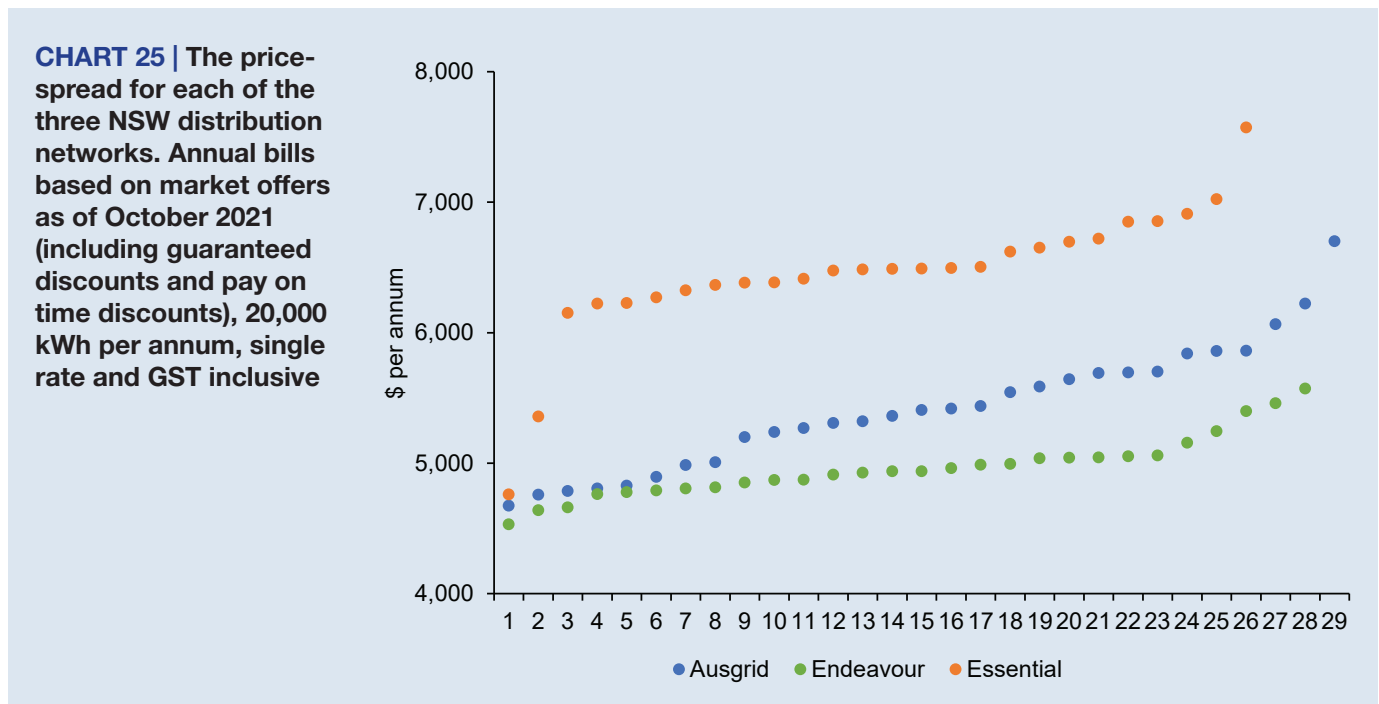
4.1.1 NSW electricity bills October 2021

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁵⁵ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in the Ausgrid network is 13,000 kWh per annum while the average consumption is 27,266 kWh in the Endeavour Energy network. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

Chart 25 shows annual bills for SMEs consuming 20,000 kWh per annum (single rate) for 29 retailers across the three NSW distribution networks.⁵⁶ It shows that the typical annual bill for SMEs with this consumption level is between \$4,970 and \$6,450 (depending on network area).

It also shows that prices are highest in the Essential Energy network and lowest in Endeavour Energy. The maximum price-spread is greatest in Essential Energy where the difference between the lowest and the highest annual bill is \$2,815 compared to \$1,040 in the Endeavour Energy network. The average maximum price-spread for all three networks is approximately \$1,960. Compared to six months ago (April 2021), the average maximum price-spread has decreased by \$180.



Figures 1 - 3 below rank the retail offers from lowest to highest annual electricity bills in each of the three network areas.⁵⁷ The lowest annual retail bill in the Ausgrid network area has increased by \$150 since April 2021 while it has decreased by \$1,110 in Essential Energy.⁵⁸ In the Endeavour Energy network the lowest annual retail bill has decreased slightly (\$20), however it is not the same retailer that produces the lowest annual bill in October 2021 compared to six months ago.

55 Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

56 See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

57 These market offers were collected in October 2021 and it should be noted that retailers may change their rates at any time. Bill calculations based on SMEs using 20,000 kWh/annum (single rate). All bills are inclusive of guaranteed and pay on time discounts as well as GST. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

58 This is largely because Radian Energy has significantly reduced its rates in the Essential Energy network.

FIGURE 1 | Lowest to highest annual electricity bills for market offers in NSW's **Ausgrid network** (October 2021)






| | | |
|---|--------------------------|-------|
|  | Powerclub | 4,675 |
|  | Simply Energy | 4,760 |
|  | Blue NRG | 4,789 |
|  | Next Business Energy | 4,808 |
|  | ReAmped Energy | 4,828 |
|  | Energy Locals | 4,897 |
|  | Alinta Energy | 4,987 |
|  | QEnergy | 5,009 |
|  | Powershop | 5,200 |
|  | Powerdirect | 5,241 |
|  | 1st Energy | 5,269 |
|  | Locality Planning Energy | 5,309 |
|  | Bright Spark Power | 5,322 |
|  | Tango Energy | 5,364 |
|  | CovaU | 5,409 |
|  | Arc Energy Group | 5,419 |
|  | Discover Energy | 5,438 |
|  | Radian Energy | 5,546 |
|  | EnergyAustralia | 5,588 |
|  | Electricity in a Box | 5,645 |
|  | Glow Power | 5,693 |
|  | Future X Power | 5,696 |
|  | Red Energy | 5,702 |
|  | Sumo Power | 5,841 |
|  | Momentum Energy | 5,862 |
|  | Origin Energy | 5,864 |
|  | AGL | 6,067 |
|  | Diamond Energy | 6,223 |
|  | Enova Energy | 6,702 |

FIGURE 2 | Lowest to highest annual electricity bills for market offers in NSW's **Endeavour Energy network** (October 2021)






















































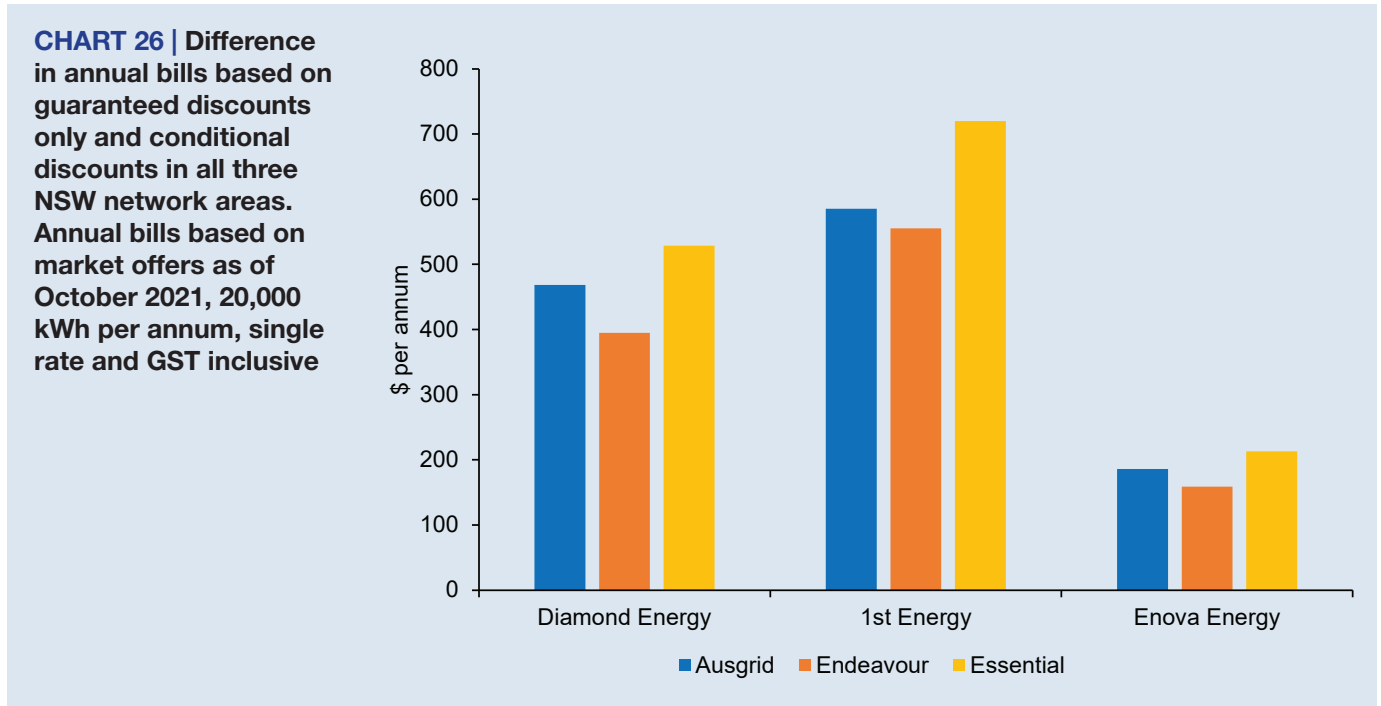
| | | |
|---|--------------------------|-------|
|  | Powerclub | 4,533 |
|  | ReAmped Energy | 4,641 |
|  | Simply Energy | 4,663 |
|  | Discover Energy | 4,763 |
|  | Energy Locals | 4,780 |
|  | Blue NRG | 4,792 |
|  | Alinta Energy | 4,808 |
|  | Powerdirect | 4,816 |
|  | Next Business Energy | 4,853 |
|  | Origin Energy | 4,872 |
|  | Momentum Energy | 4,874 |
|  | Arc Energy Group | 4,913 |
|  | Tango Energy | 4,928 |
|  | Bright Spark Power | 4,940 |
|  | Glow Power | 4,940 |
|  | Future X Power | 4,962 |
|  | EnergyAustralia | 4,989 |
|  | 1st Energy | 4,996 |
|  | Powershop | 5,038 |
|  | QEnergy | 5,042 |
|  | AGL | 5,044 |
|  | CovaU | 5,054 |
|  | Red Energy | 5,060 |
|  | Locality Planning Energy | 5,158 |
|  | Diamond Energy | 5,247 |
|  | Radian Energy | 5,400 |
|  | Sumo Power | 5,460 |
|  | Enova Energy | 5,574 |

FIGURE 3 | Lowest to highest annual electricity bills for market offers in NSW's **Essential Energy network** (October 2021)

| | | |
|---|--------------------------|-------|
|  | Radian Energy | 4,762 |
|  | Simply Energy | 5,358 |
|  | Powerclub | 6,153 |
|  | Alinta Energy | 6,225 |
|  | Blue NRG | 6,228 |
|  | ReAmped Energy | 6,272 |
|  | Next Business Energy | 6,327 |
|  | Energy Locals | 6,368 |
|  | Powerdirect | 6,385 |
|  | EnergyAustralia | 6,387 |
|  | Locality Planning Energy | 6,415 |
|  | 1st Energy | 6,478 |
|  | Glow Power | 6,487 |
|  | QEnergy | 6,490 |
|  | Discover Energy | 6,492 |
|  | Red Energy | 6,497 |
|  | Future X Power | 6,506 |
|  | Origin Energy | 6,622 |
|  | Tango Energy | 6,652 |
|  | Momentum Energy | 6,698 |
|  | Bright Spark Power | 6,722 |
|  | AGL | 6,852 |
|  | CovaU | 6,856 |
|  | Powershop | 6,913 |
|  | Diamond Energy | 7,024 |
|  | Enova Energy | 7,575 |

Additional discounts

Only three of the twenty-nine retailers operating in NSW now offer conditional pay on time discounts. For customers using 20,000kWh per annum the conditional discount can be worth up to \$720 (1st Energy’s offer in the Essential Energy network). Other retailers with conditional discounts are Diamond Energy and Enova Energy. Chart 26 below shows the difference between annual bills that include guaranteed discounts only compared to annual bills that include conditional pay on time discounts (only retailers that offer conditional discounts are included in this Chart).



Charts 27 - 29 show annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts for all three network areas. It shows that five retailers, CovaU, Energy Australia, Simply Energy, 1st Energy and Discover Energy, offer significant guaranteed discounts. These retailers, however, also have some of the highest base rates. The charts also compare the market offers to the DMO and they show that none of the retailers have market offers (inclusive of discounts) that produce bills that are higher than the DMO.

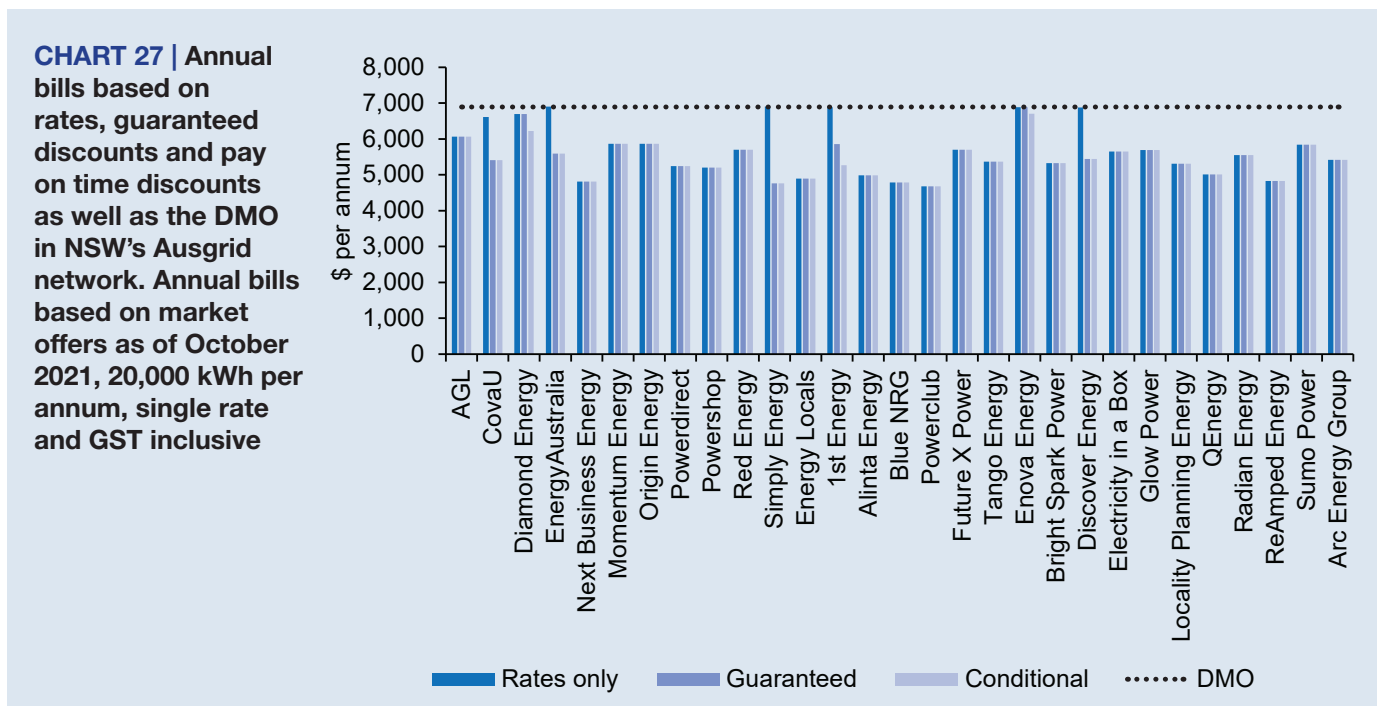


CHART 28 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the DMO in NSW's Endeavour Energy network. Annual bills based on market offers as of October 2021, 20,000 kWh per annum, single rate and GST inclusive

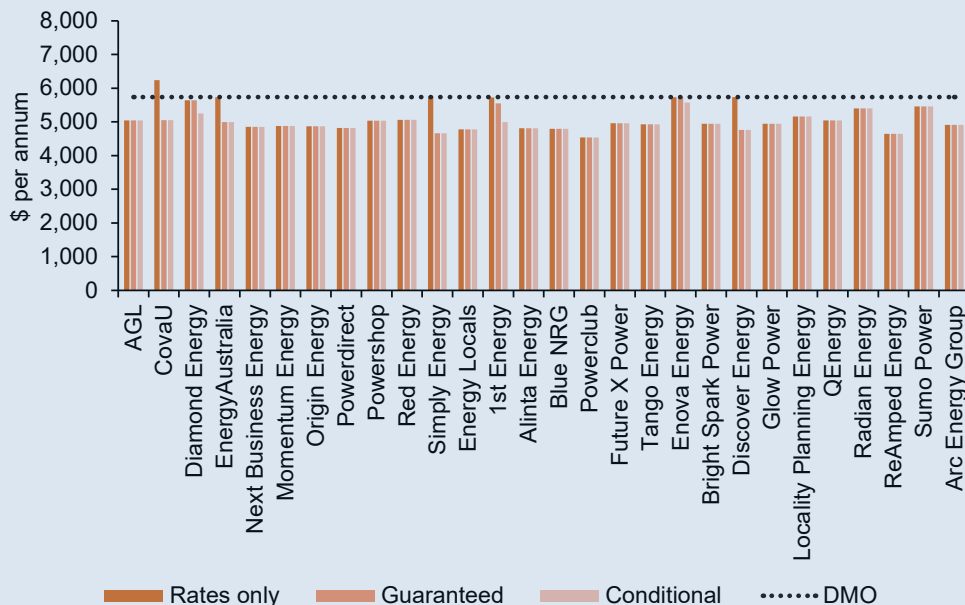
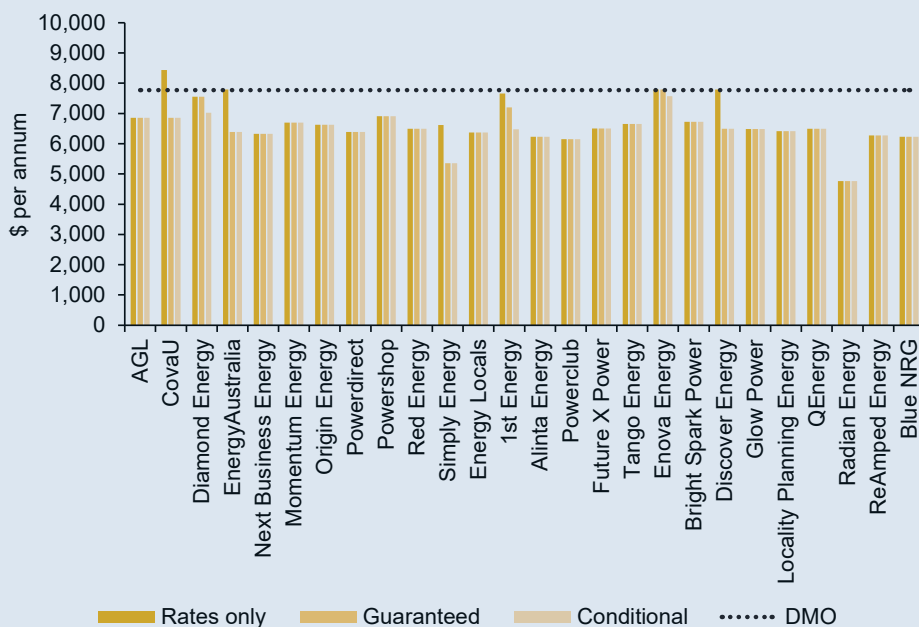


CHART 29 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the DMO in NSW's Essential Energy network. Annual bills based on market offers as of October 2021, 20,000 kWh per annum, single rate and GST inclusive



Network charges

The NSW electricity networks, Ausgrid, Endeavour Energy and Essential Energy, introduce new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The charts presented in this section show that the NUOS proportion of bills varies significantly between retail offers. In the Essential network, for example, the NUOS proportion of the bill for Radian Energy’s customers is 71% while the NUOS is less than 47% of the total bill for Enova Energy’s customers.

Charts 30 - 32 show annual retail bills (columns) and NUOS as proportion of annual bill (dotted line) for each of the three network areas.

CHART 30 | Ausgrid:
Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁵⁹

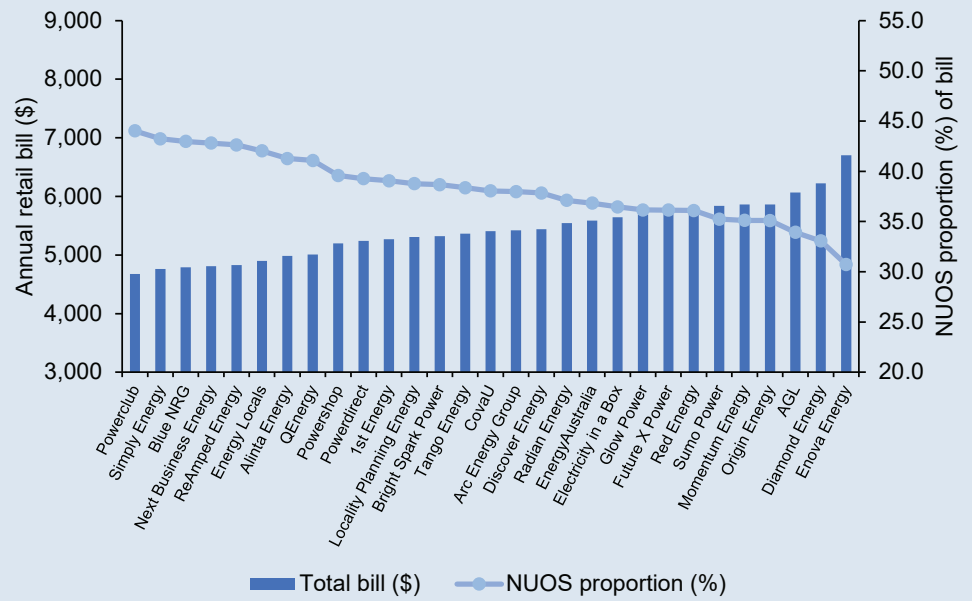
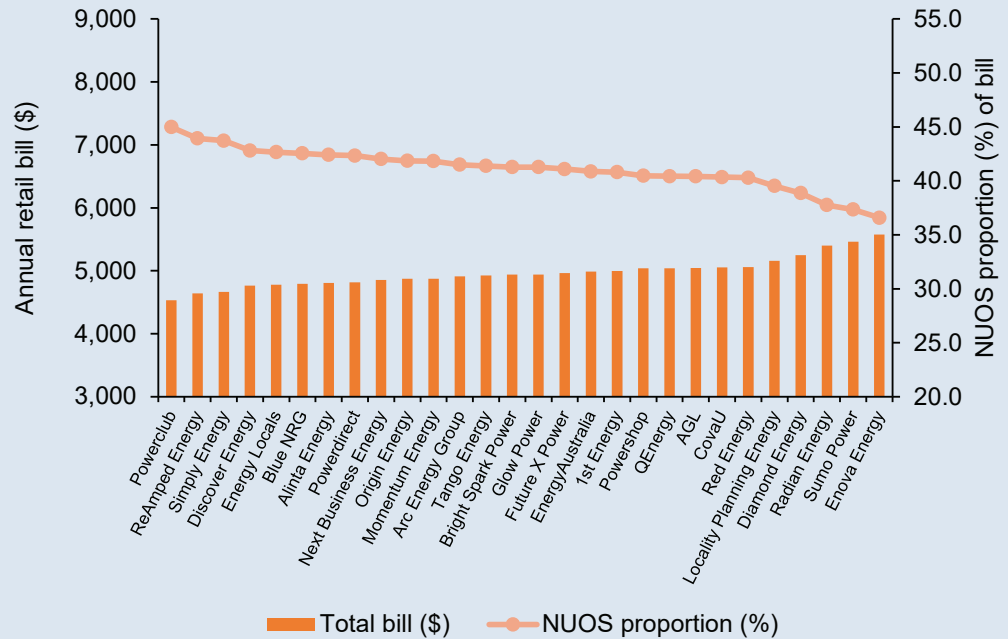


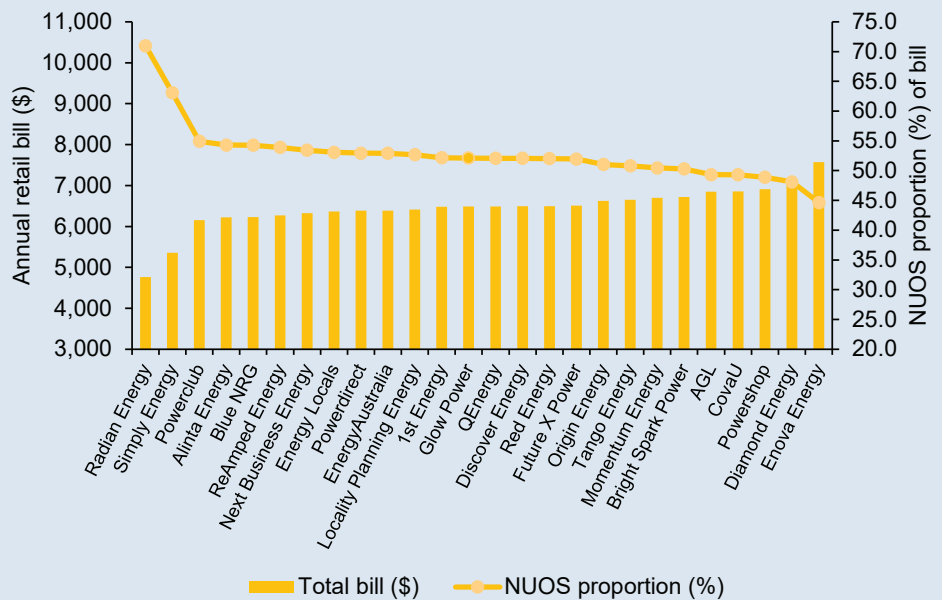
CHART 31 | Endeavour Energy:
Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁶⁰



59 Based on market offer rates as of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Ausgrid’s charges (tariff EA 050) for the 2021/22 financial year. The NUOS also includes fixed charges.

60 Based on market offer rates as of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Endeavour Energy’s charges (tariff N 90) for the 2021/22 financial year. The NUOS also includes fixed charges.

CHART 32 | Essential Energy: Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum)⁶¹



4.1.2 NSW gas bills October 2021

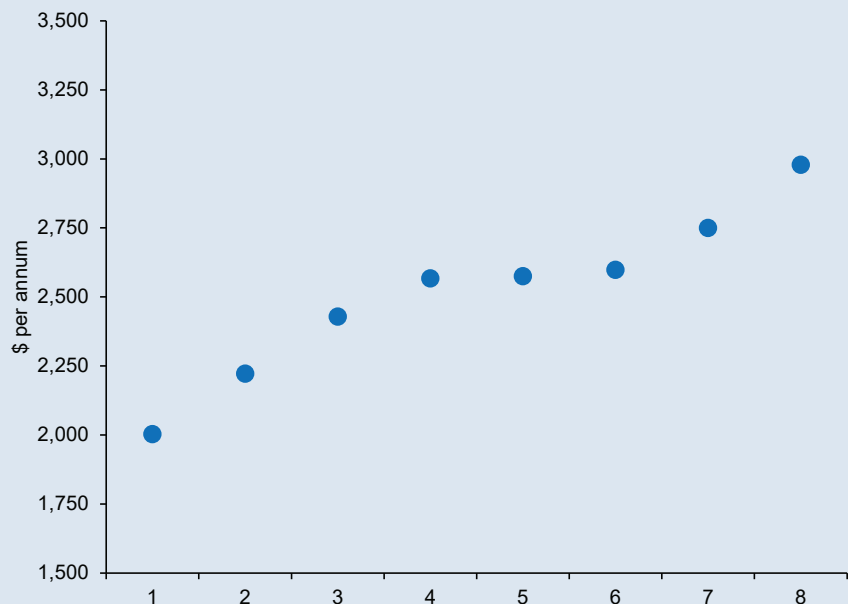
To calculate annual gas bills, we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill).⁶² Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

The Jemena/AGL (Sydney) gas zone is, unsurprisingly, the area with the most gas market offers in NSW. AGL is the incumbent retailer in this area.

The typical annual market offer bill for SMEs consuming 100 GJ per annum is \$2,515 (including discounts) which is slightly higher than six months ago. Chart 33 shows annual bills for eight retailers in the Jemena/AGL (Sydney) gas zone and that the maximum price-spread is approximately \$975 per annum. The maximum price-spread has increased over the last six months (in April 2021 it was \$760).

CHART 33 | The price-spread in the Jemena/AGL (Sydney) gas zone. Annual bills based on market offers as of October 2021 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive











61 Based on market offer rates as of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Essential Energy's charges (tariff BLNN 1AU) for the 2021/22 financial year. The NUOS also includes fixed charges.

62 See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

Figure 4 below ranks the retail offers from lowest to highest annual gas bills in the Jemena/Sydney gas zone.⁶³

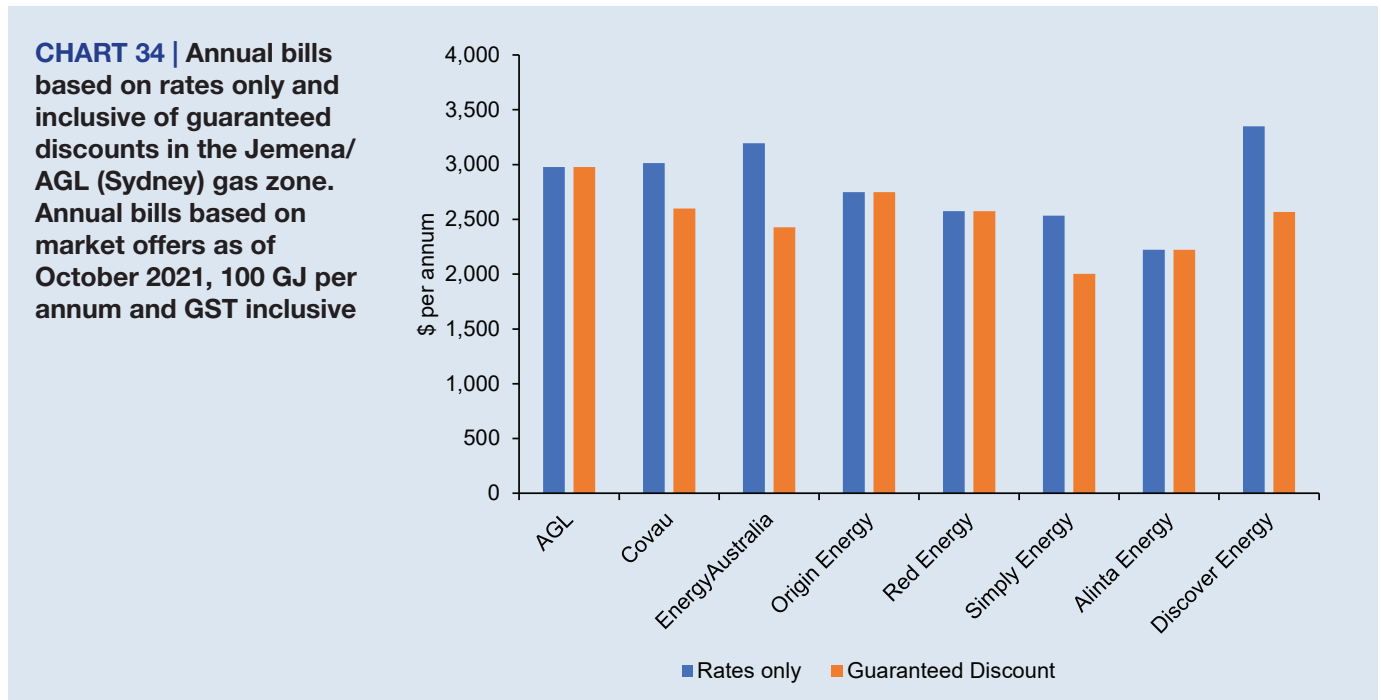
FIGURE 4 | Lowest to highest annual gas bills (incl GST) for market offers in the **Jemena/AGL (Sydney) gas zone (October 2021)**. Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

| | | |
|---|-----------------|--------------|
|  | Simply Energy | 2,003 |
|  | Alinta Energy | 2,222 |
|  | EnergyAustralia | 2,429 |
|  | Discover Energy | 2,567 |
|  | Red Energy | 2,575 |
|  | Covau | 2,598 |
|  | Origin Energy | 2,749 |
|  | AGL | 2,978 |

Additional discounts

CovaU, Energy Australia, Simply Energy and Discover Energy offer guaranteed discounts while AGL, Origin Energy, Red Energy and Alinta Energy do not offer any additional discounts.

Chart 34 shows annual bills based on their rates only and inclusive of guaranteed discounts in the Jemena/AGL (Sydney) gas zone. It shows that Alinta Energy is the retailer that produces the lowest bill based on rates only. For bills inclusive of guaranteed discounts, however, Simply Energy's offer produces the lowest bill.

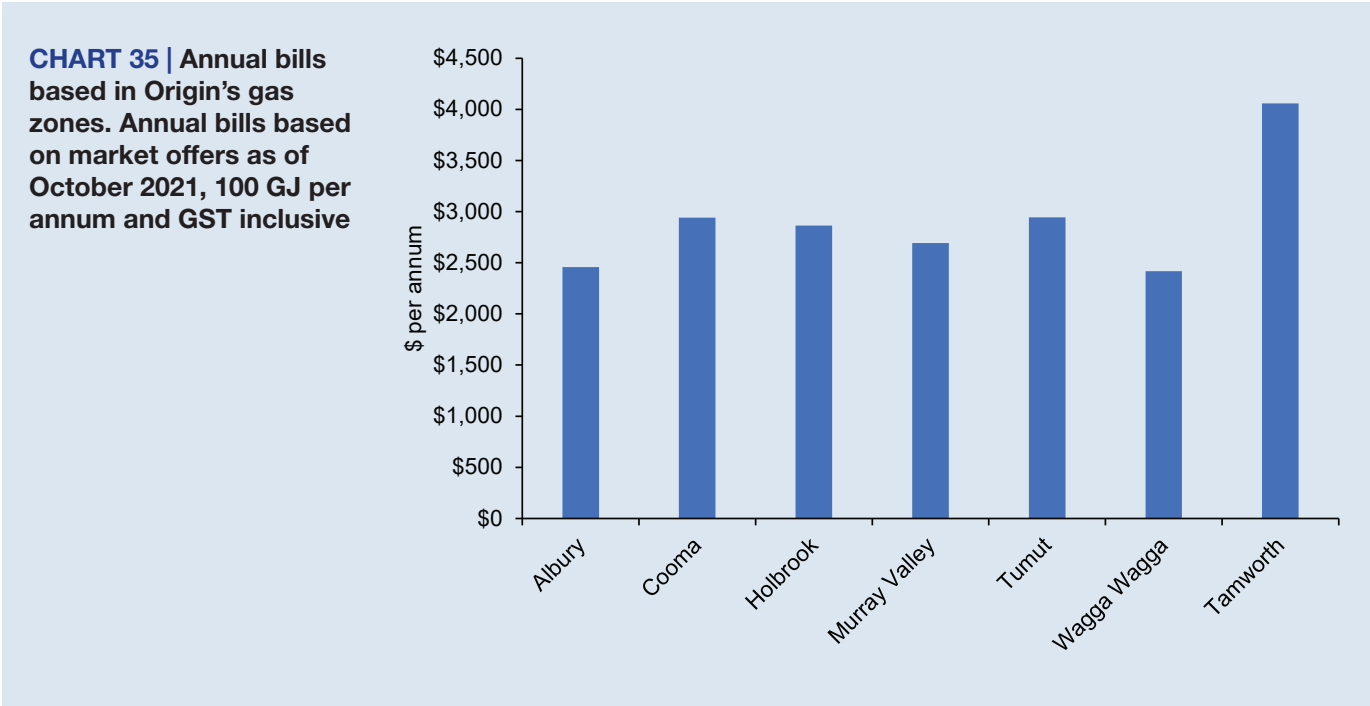


Regional NSW

The Australian Gas Network (AGN) covers six different pricing zones in regional NSW and Origin Energy is the incumbent retailer. Origin Energy is also the incumbent retailer in the Tamworth gas zone. In addition to Origin Energy's market offers, AGL, Energy Australia and Red Energy also have offers in some of these price zones.

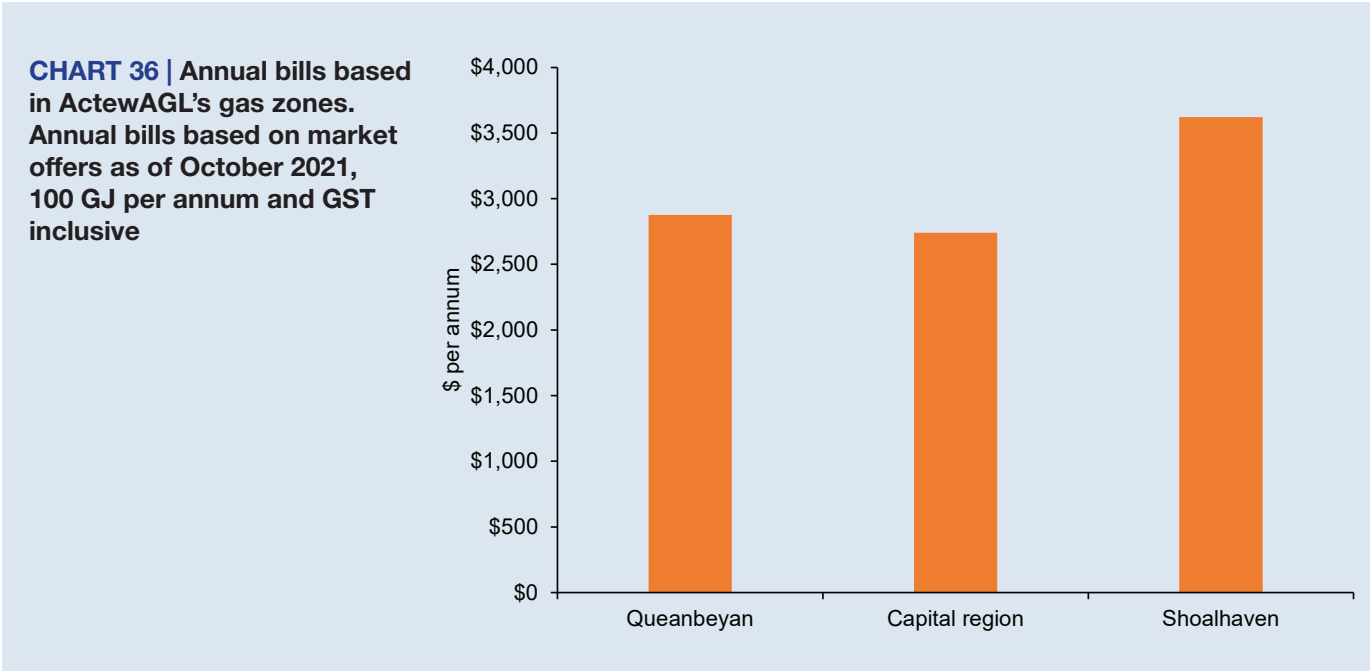
⁶³ These market offers were collected in October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

Chart 35 shows annual bills for Origin’s market offers in the AGN pricing zones. Origin’s market offers produce annual bills from approximately \$2,420 (in Wagga Wagga) to \$4,060 (Tamworth) for customers consuming 100 GJ per annum. Energy Australia and AGL also offer gas market offers in the Albury and Murray Valley gas zones. Energy Australia’s offers produce annual bills that are higher than Origin’s while AGL’s offers are lower. Red Energy offers gas in the Tumut and Cooma pricing zones, but these gas offers produce significantly higher bills than Origin Energy.



ActewAGL is the host retailer in three pricing zones: The Capital region, Shoalhaven and Queanbeyan. Energy Australia also has market offers in one of these pricing zones.

Chart 36 shows annual bills for ActewAGL’s offers in these three pricing zones. ActewAGL’s offers produce annual bills from approximately \$2,740 (in Capital region) to \$3,620 (Shoalhaven) for customers consuming 100 GJ per annum. Energy Australia also offers gas market offers in the Queanbeyan gas zone. Energy Australia’s offers produce annual bills that are \$450 less than ActewAGL’s offer in Queanbeyan.

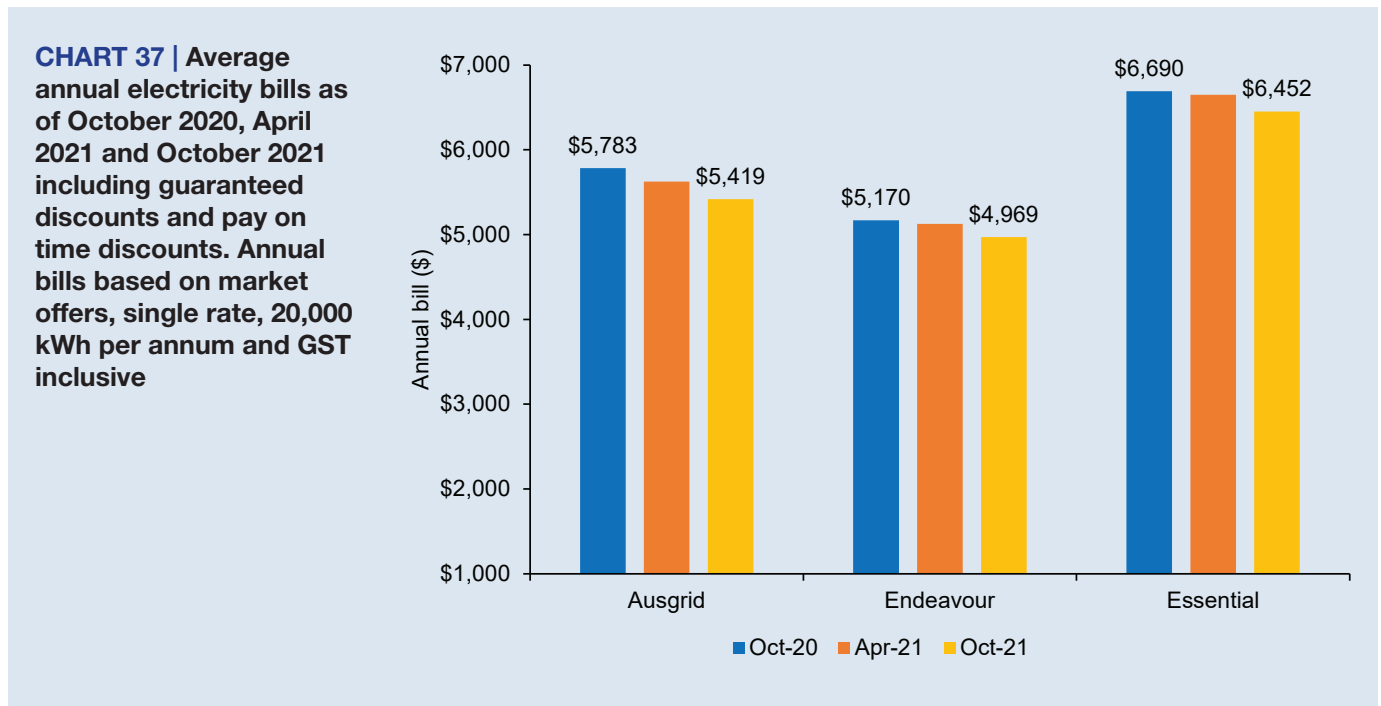


4.1.3 Changes in energy bills in NSW

The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months from October 2020 to October 2021.

In NSW, new network tariffs took effect in July 2021 meaning that the electricity retail prices have been affected by an underlying price reset in this six-month period. Most of the retailers have thus changed their offers (rates, discounts or both).

On average, bills have decreased between 4% and 6% (depending on network area) since October 2020. Chart 37 below shows average annual bills as of October 2020, April 2021 and October 2021.



In the Ausgrid network, the annual bills for QEnergy, Powershop, Simply Energy, Powerdirect and Radian Energy have decreased by 31%, 18%, 17%, 13% and 11% respectively since April 2021. Enova Energy, AGL, Momentum, Blue NRG and CovaU, on the other hand, have increased their energy bills by 18%, 13%, 5%, 6% and 1% respectively over the last six months. See Chart 38.

In the Endeavour network, QEnergy has decreased its bills by 18%, Diamond Energy and Origin Energy's bills have reduced by 9% and Energy Australia, Powershop and Discover Energy have decreased their bills by 7% over the last six months. Enova Energy, Blue NRG, Radian Energy and Next Business Energy have increased their bills by 6%, 5%, 2% and 2% respectively. See Chart 39.

In the Essential network, Radian Energy has decreased its bills by 31%, QEnergy by 19% and Simply Energy by 16%. Origin and Diamond energy decreased their bills by 5%, Powerdirect and Alinta Energy by 4%, Powershop, Discover Energy and Energy Australia by 3% and Locality Planning Energy by 2%. While ReAmped Energy, Energy Locals, Next Business Energy and Powerclub all had small price increases, Momentum Energy, AGL and Enova Energy increased their bills by 4%, 7% and 13%. See Chart 40.

Charts 38 to 40 below show changes (\$) to the retailers' bills (columns) as well as percentage changes (marker) for each network area.⁶⁴

⁶⁴ Note that only retailers that have changed their offers during the period are included in these charts.

CHART 38 | Ausgrid bill changes: Comparison of April 2021 and October 2021 annual electricity bills including guaranteed discounts and pay on time discounts in the Ausgrid network. Annual bills based on market offers, 20,000 kWh per annum, single rate and GST inclusive

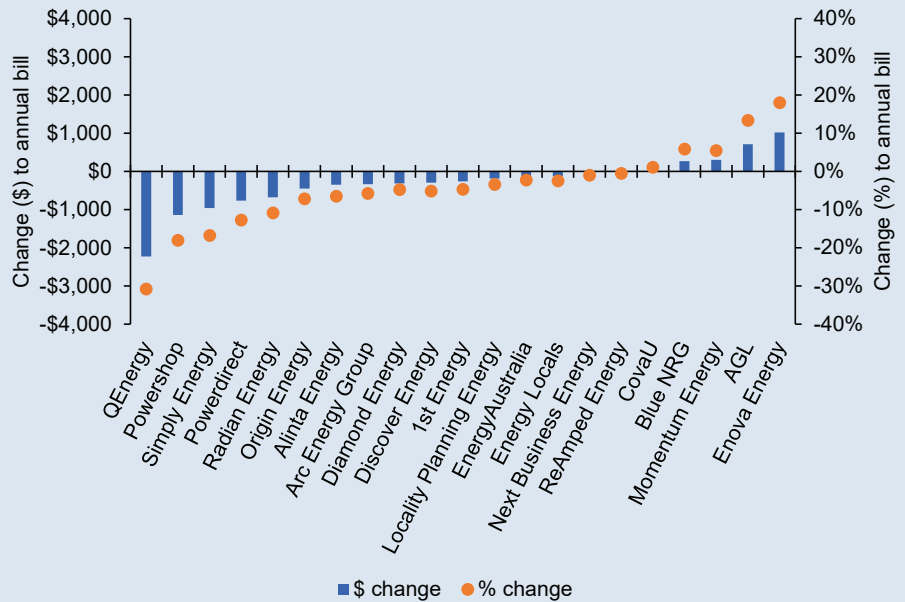


CHART 39 | Endeavour Energy bill changes: Comparison of April 2021 and October 2021 annual electricity bills including guaranteed discounts and pay on time discounts in the Endeavour Energy network. Annual bills based on market offers, 20,000 kWh per annum, single rate and GST inclusive

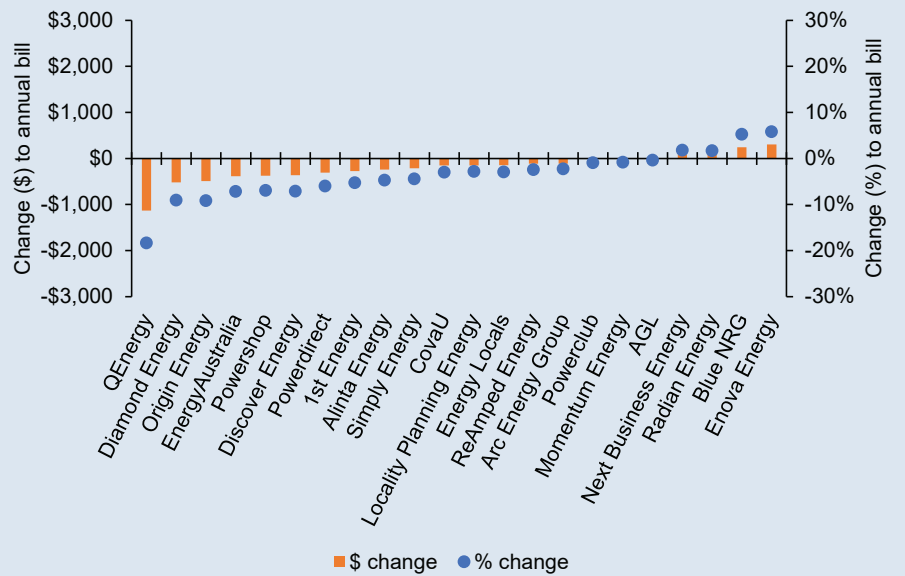
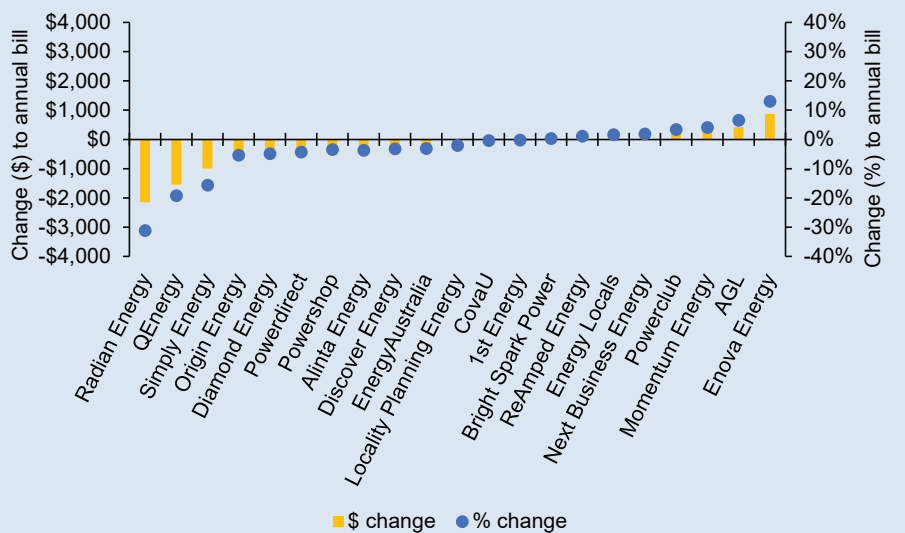
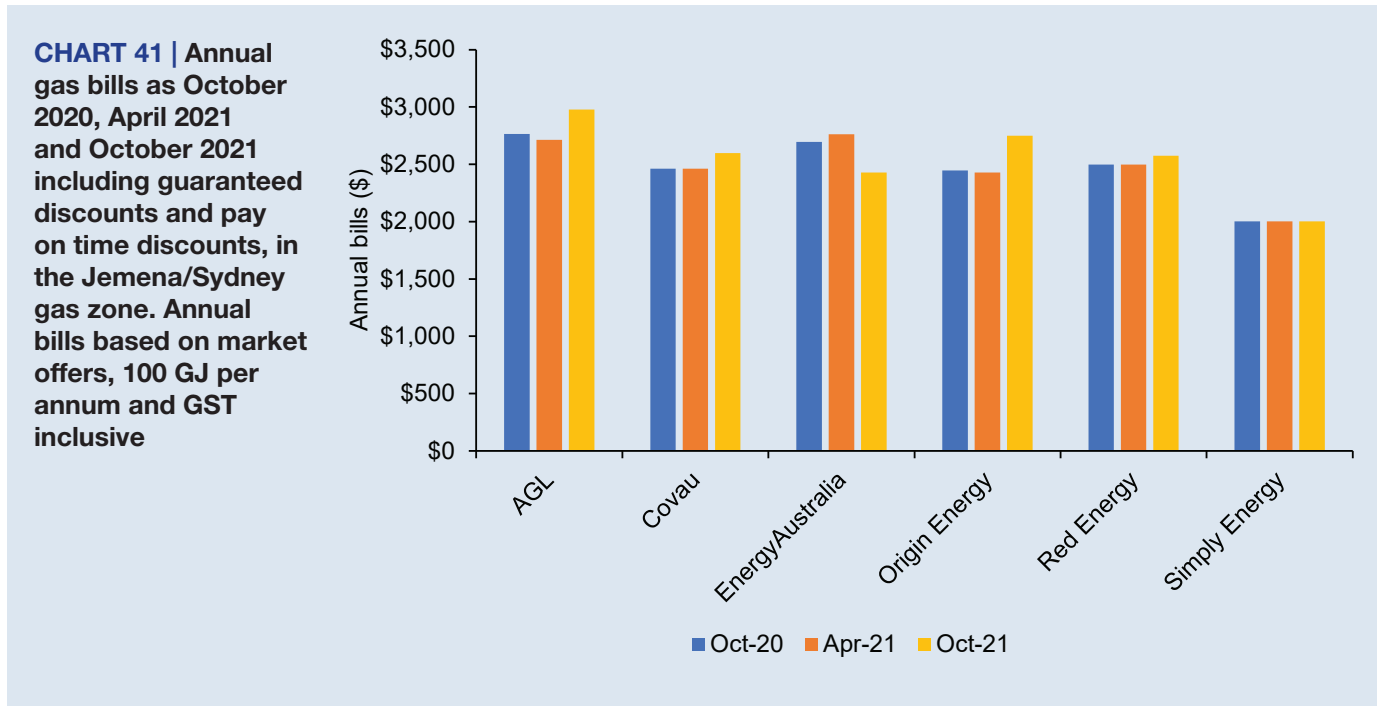


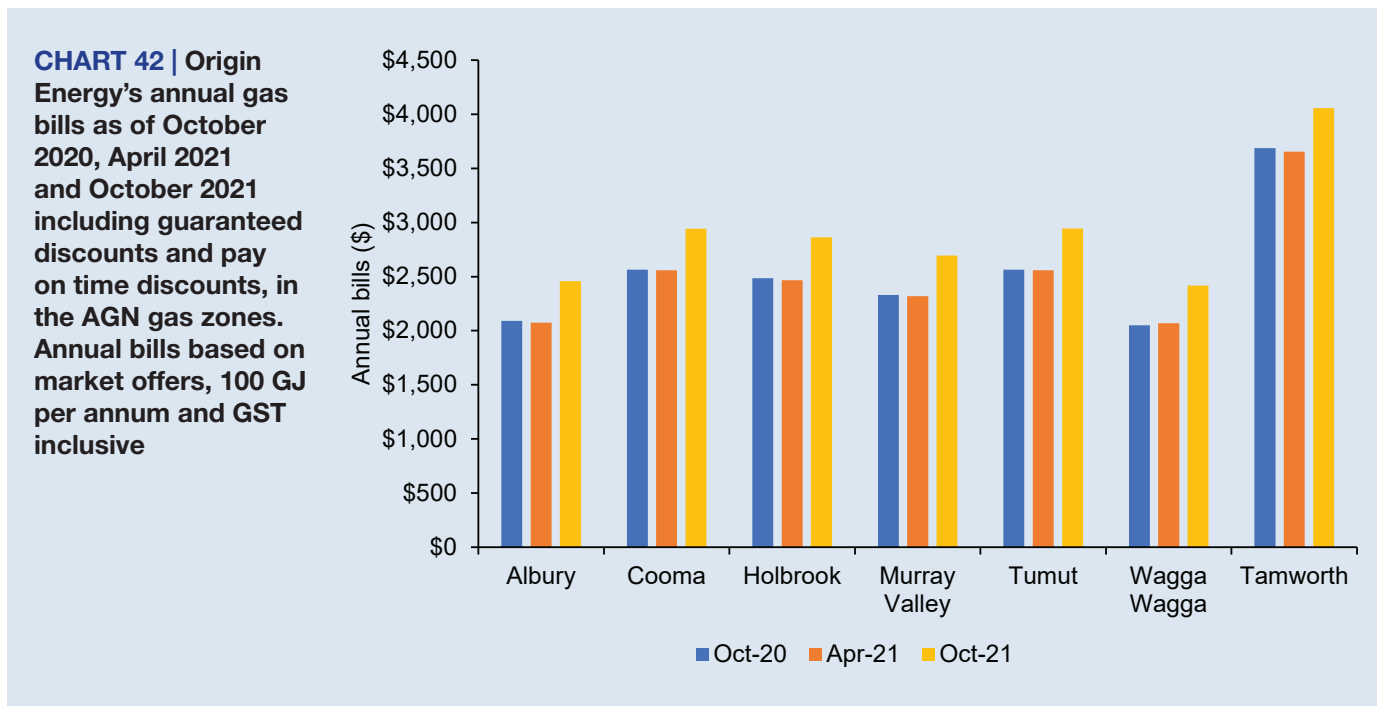
CHART 40 | Essential Energy bill changes: Comparison of April 2021 and October 2021 annual electricity bills including guaranteed discounts and pay on time discounts in the Essential Energy network. Annual bills based on market offers, 20,000 kWh per annum, single rate and GST inclusive



In relation to gas, Energy Australia have decreased their gas offer since October 2020 and Simply Energy's offer remains unchanged. All other retailers have increased their prices. See Chart 41 below.

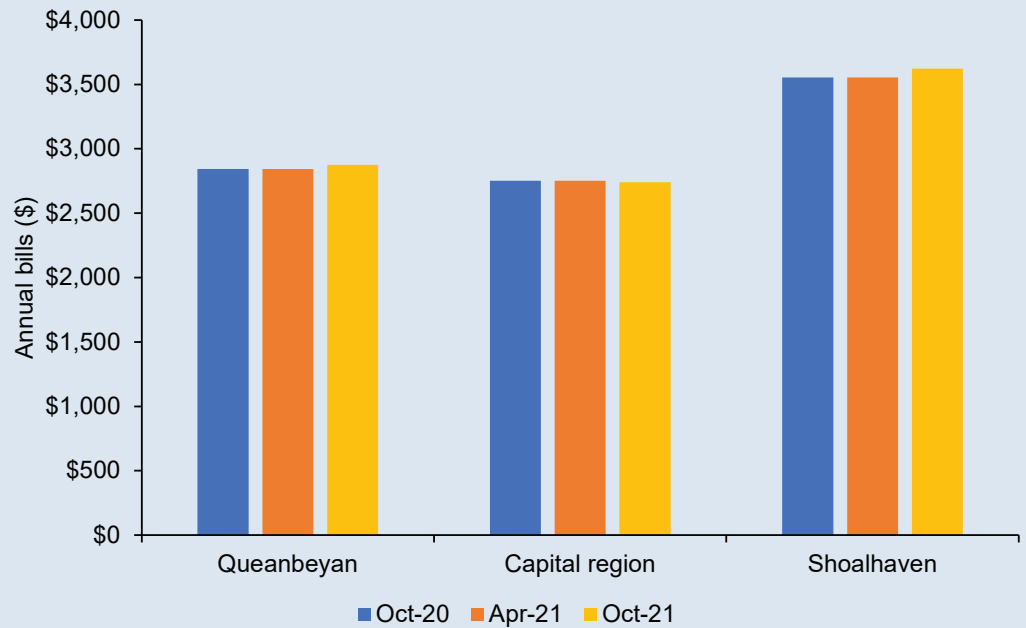


In terms of the many smaller NSW pricing zones, Origin and ActewAGL are the main retailers (although AGL, Energy Australia and Red Energy do have offers in some of these zones). Between April 2021 and October 2021, Origin's market offers increased significantly (from 11% to 18.5%) in all pricing zones. See Chart 42.



Between April 2021 and October 2021, ActewAGL's prices only changed slightly in all three pricing zones. See Chart 43.

CHART 43 | ActewAGL's annual gas bills as of October 2020, April 2021 and October 2021 including guaranteed discounts and pay on time discounts. Annual bills based on market offers, 100 GJ per annum and GST inclusive

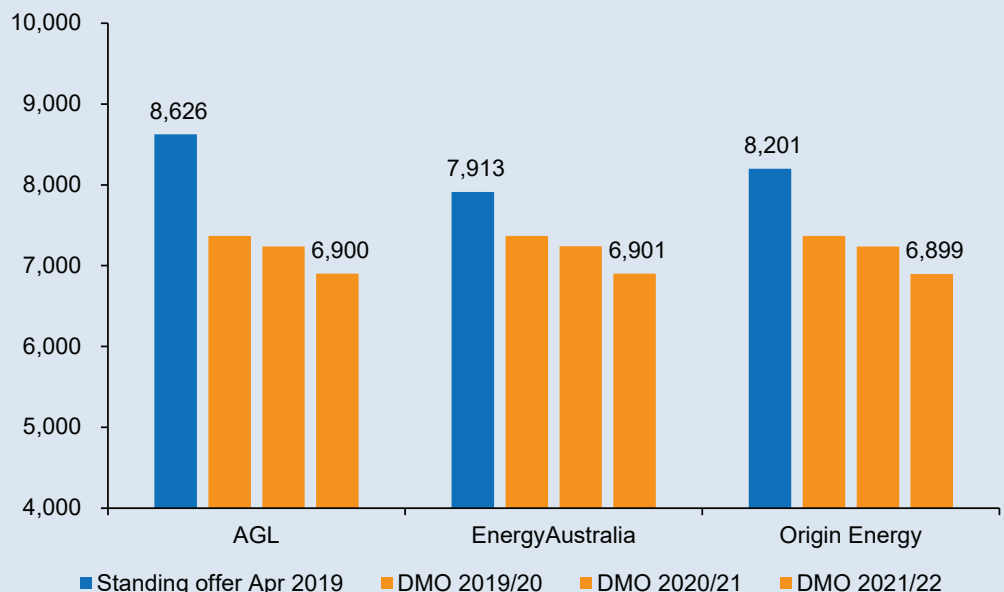


4.1.4 Impact of the DMO

Since the introduction of the DMO on 1 July 2019, fewer retailers offer conditional pay on time discounts compared to previously. Furthermore, as shown in section 4.1.3 above, the average market offer bill has continued to decrease in all three network areas in October 2021 and none of the retail market offers, inclusive of guaranteed discounts, produce annual bills that are greater than the DMO. See section 4.1.1 above.⁶⁵

Businesses previously on a standing offer with one of the ‘big 3’ retailers (AGL, Energy Australia and Origin Energy) experienced significant bill reductions since the introduction of the DMO on 1 July 2019. Charts 44 – 46 below compare AGL, Energy Australia and Origin Energy’s standing offers prior to the DMO taking effect to the DMO as of 2019/20, 2020/21 and 2021/22. They show that the bills are currently between \$890 and \$1,725 less compared to April 2019 (depending on the network and retailer) for businesses using 20,000 kWh per annum. AGL’s bill in Ausgrid’s network has reduced the most while Origin Energy’s bill reduction in the Essential Energy network is more modest.

CHART 44 | The DMO compared to the ‘big 3’ retailers’ standing offers in the Ausgrid network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive



⁶⁵ Market offer bills including guaranteed discounts compared to the DMO in each network area.

CHART 45 | The DMO compared to the 'big 3' retailers' standing offers in the Endeavour network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive

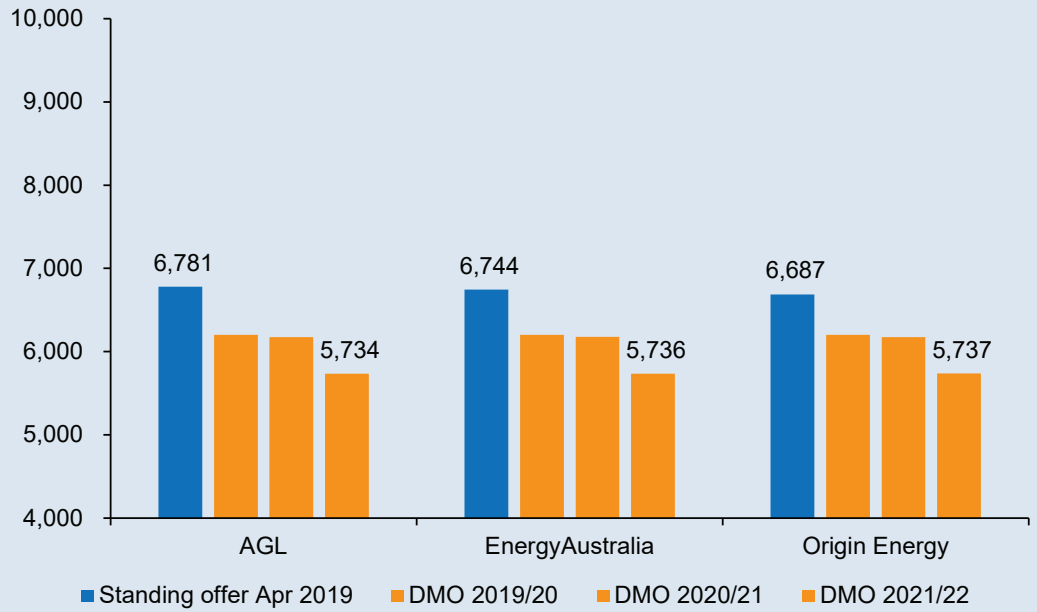
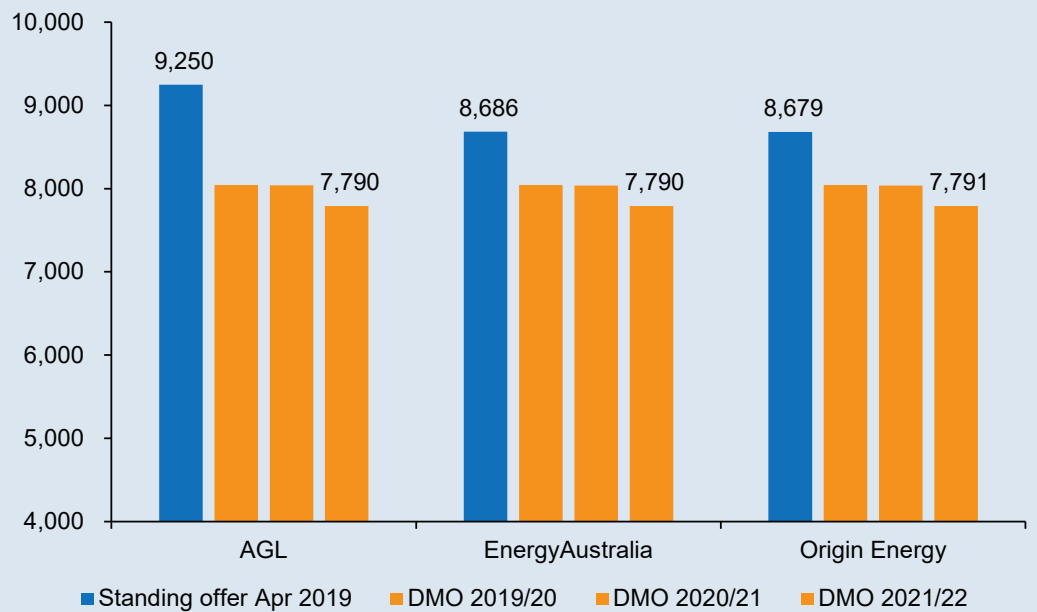


CHART 46 | The DMO compared to the 'big 3' retailers' standing offers in the Essential Energy network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive



4.2 Victoria

Victorian electricity and gas retail prices have been deregulated since 2009 but on 1 July 2019 the Essential Services Commission's Victorian Default Offer (VDO) replaced the previously retailer determined electricity standing offers in Victoria. Victoria has five electricity networks and three gas distributors. There are, however, numerous gas pricing zones in Victoria and only the eight largest zones have been included in this analysis.

Victoria's five electricity networks and eight main gas pricing zones:

| Electricity network and incumbent retailer | Area |
|--|---|
| Citipower (Origin) | Inner city, inner North and Eastern suburbs |
| Powercor (Origin) | Outer Western suburbs and Western Victoria |
| Ausnet Services (Energy Australia) | Outer Northern and Eastern suburbs and Eastern Victoria |
| Jemena (AGL) | Inner West and North Western Suburbs |
| United Energy Energy (AGL) | South Eastern suburbs and Mornington Peninsula |
| Gas zones and incumbent retailer | Area |
| Multinet 1 (Origin) | Eastern and South Eastern suburbs |
| Multinet 2 (AGL) | Bayside and outer South Eastern suburbs |
| Ausnet Services Central 1 (Energy Australia) | Outer Western suburbs, Geelong and Bellarine Peninsula |
| Ausnet Services Central 2 (AGL) | Western and North Western suburbs |
| Ausnet Services West (Energy Australia) | Macedon Ranges, Bendigo, Ballarat and Western Victoria |
| AGN Central 1 (Origin) | Frankston, Mornington Peninsula and Gippsland |
| AGN Central 2 (Energy Australia) | CBD, inner city and North Eastern suburbs |
| AGN North (Origin) | Northern and North Eastern Victoria |

4.2.1 Victorian electricity bills October 2021

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁶⁶ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, the network specific average consumption for small businesses is::

- 36,209 kWh/annum in Citipower
- 21,674 kWh/annum in Powercor
- 24,724 kWh/annum in Ausnet Services
- 21,858 kWh/annum in Jemena
- 23,629 kWh/annum in United Energy

We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

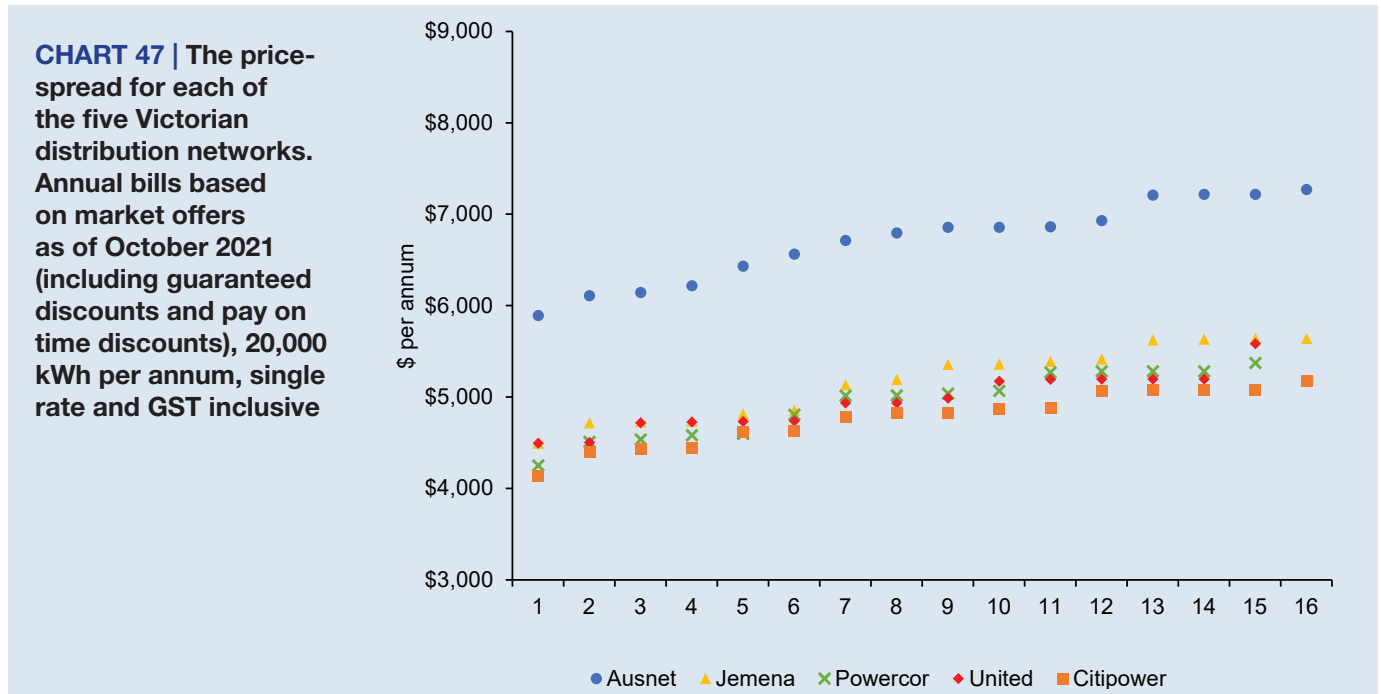
The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is between \$4,770 and \$6,705 (depending on network area).⁶⁷ Chart 47 shows annual bills for SMEs consuming 20,000 kWh per annum (single rate) for 16 retailers across the five Victorian distribution networks.⁶⁸ It shows that

⁶⁶ Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

⁶⁷ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

⁶⁸ Note that there are more than 16 retailers operating in Victoria but as we were unable to access some of the retailers' fact sheets (offer details) on their websites, they have not been included in this analysis. There are less available offers (15) in Powercor and United Energy.

bills are highest in the Ausnet Services network and lowest in Citipower and that the offers in Citipower, Powercor and United Energy network areas are quite similar. The maximum price-spread is currently greatest in the Ausnet Services network where the difference between the lowest and the highest annual bill is approximately \$1,379. Compared to six months ago (April 2021), the maximum price-spread has decreased in all network areas except Powercor. In the United Energy network, where the decrease is greatest, the maximum price-spread is \$644 less than six months ago. It decreased by \$217 in the Jemena network area whereas it has decreased by \$197 in Citipower, and \$57 in Ausnet Services. In the Powercor network the maximum price-spread increased by \$121.



Figures 5 - 9 below rank the retail offers from lowest to highest annual electricity bills in each of the five network areas.⁶⁹ The lowest annual retail bill in each network area has changed since April 2021. In Powercor, the best offer, as of October 2021, produces an annual bill that is \$135 less than the best offer six months ago, while in United Energy it is approximately \$390 more than the best offer six months ago.

⁶⁹ These market offers were collected on the 27th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

FIGURE 5 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Citipower network** (October 2021) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

















| | | |
|---|----------------------|---------|
|  | Alinta Energy | \$4,134 |
|  | Tango Energy | \$4,400 |
|  | Lumo Energy | \$4,438 |
|  | Sumo Power | \$4,440 |
|  | Simply Energy | \$4,621 |
|  | Next Business Energy | \$4,625 |
|  | Powerclub | \$4,777 |
|  | Powerdirect | \$4,822 |
|  | EnergyAustralia | \$4,824 |
|  | AGL | \$4,873 |
|  | Red Energy | \$4,881 |
|  | Origin Energy | \$5,072 |
|  | GloBird Energy | \$5,078 |
|  | Momentum Energy | \$5,078 |
|  | Powershop | \$5,078 |
|  | Diamond Energy | \$5,181 |

FIGURE 6 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Powercor network** (October 2021) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)
















| | | |
|---|----------------------|---------|
|  | Alinta Energy | \$4,252 |
|  | Tango Energy | \$4,510 |
|  | Next Business Energy | \$4,537 |
|  | Lumo Energy | \$4,583 |
|  | Sumo Power | \$4,598 |
|  | Simply Energy | \$4,807 |
|  | Powerdirect | \$5,017 |
|  | EnergyAustralia | \$5,018 |
|  | Red Energy | \$5,040 |
|  | AGL | \$5,070 |
|  | Origin Energy | \$5,271 |
|  | GloBird Energy | \$5,282 |
|  | Momentum Energy | \$5,282 |
|  | Powershop | \$5,282 |
|  | Diamond Energy | \$5,373 |

FIGURE 7 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Ausnet Services network** (October 2021), including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

















| | | |
|---|----------------------|---------|
|  | Next Business Energy | \$5,891 |
|  | Lumo Energy | \$6,110 |
|  | Tango Energy | \$6,146 |
|  | Alinta Energy | \$6,217 |
|  | Sumo Power | \$6,433 |
|  | Simply Energy | \$6,566 |
|  | Powershop | \$6,713 |
|  | Red Energy | \$6,796 |
|  | Powerdirect | \$6,857 |
|  | EnergyAustralia | \$6,858 |
|  | Powerclub | \$6,862 |
|  | AGL | \$6,930 |
|  | Origin Energy | \$7,210 |
|  | GloBird Energy | \$7,219 |
|  | Momentum Energy | \$7,219 |
|  | Diamond Energy | \$7,270 |

FIGURE 8 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **Jemena network** (October 2021) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

















| | | |
|---|----------------------|---------|
|  | Alinta Energy | \$4,498 |
|  | Tango Energy | \$4,720 |
|  | Lumo Energy | \$4,732 |
|  | Momentum Energy | \$4,741 |
|  | Next Business Energy | \$4,817 |
|  | Sumo Power | \$4,856 |
|  | Simply Energy | \$5,135 |
|  | Red Energy | \$5,194 |
|  | Powerdirect | \$5,360 |
|  | EnergyAustralia | \$5,362 |
|  | Powerclub | \$5,391 |
|  | AGL | \$5,419 |
|  | Origin Energy | \$5,626 |
|  | Diamond Energy | \$5,633 |
|  | GloBird Energy | \$5,645 |
|  | Powershop | \$5,645 |

FIGURE 9 | Lowest to highest annual electricity bills (incl GST) for market offers in Victoria's **United Energy network** (October 2021) including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

| | | |
|---|----------------------|---------|
|  | Sumo Power | \$4,496 |
|  | Alinta Energy | \$4,504 |
|  | Tango Energy | \$4,720 |
|  | Simply Energy | \$4,727 |
|  | Next Business Energy | \$4,735 |
|  | Lumo Energy | \$4,739 |
|  | Powerdirect | \$4,936 |
|  | EnergyAustralia | \$4,937 |
|  | AGL | \$4,988 |
|  | Origin Energy | \$5,175 |
|  | Red Energy | \$5,195 |
|  | GloBird Energy | \$5,197 |
|  | Momentum Energy | \$5,197 |
|  | Powershop | \$5,197 |
|  | Diamond Energy | \$5,585 |

Additional discounts

Only one of the sixteen retailers operating in Victoria offer conditional pay on time discounts (down from two in April 2021 and five in October 2020). Diamond Energy continues to offer pay on time discounts and for customers using 20,000kWh per annum the conditional discount can be worth up to \$225 (Diamond Energy’s offer in Ausnet Services). This is the same value discount as April 2021, but significantly less than in October 2020 when it was up to \$870.

Two retailers (Energy Australia and Simply) offer guaranteed discounts while the remaining retailers do not offer any additional discounts.⁷⁰ Charts 48 – 52 show annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts for all five network areas. They also compare the market offers to the VDO and while most offers produce bills that are lower than the VDO, Diamond Energy’s offers are consistently higher.

CHART 48 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria’s Citipower network. Annual bills based on market offers as of October 2021, 20,000 kWh per annum, single rate and GST inclusive

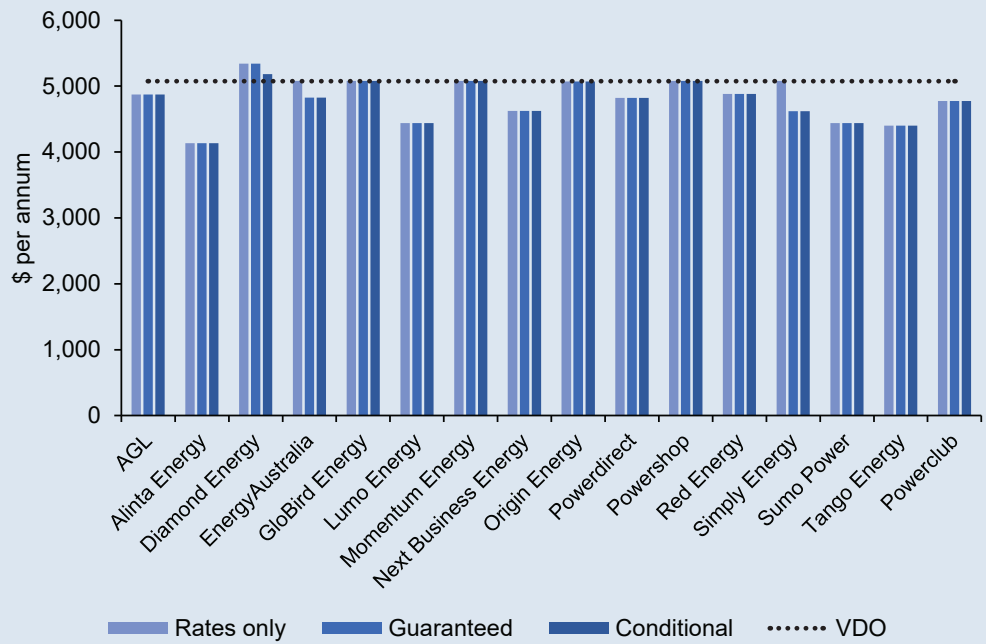
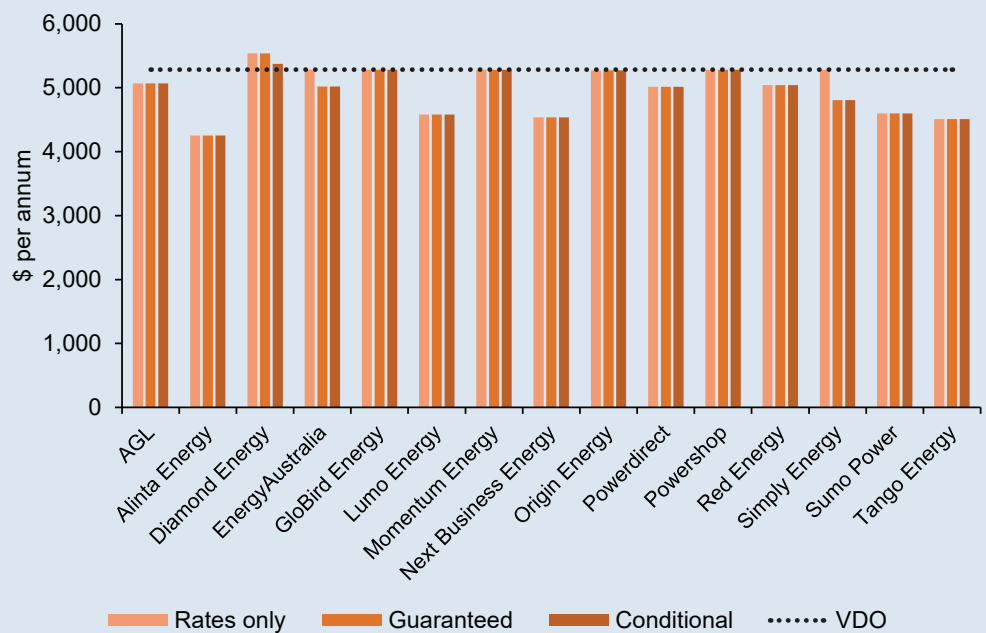


CHART 49 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria’s Powercor network. Annual bills based on market offers as of October 2021, 20,000 kWh per annum, single rate and GST inclusive



70 Note that discounts based on direct debit payments have not been included in this analysis.

CHART 50 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's Ausnet Services network. Annual bills based on market offers as of October 2021, 20,000 kWh per annum, single rate and GST inclusive

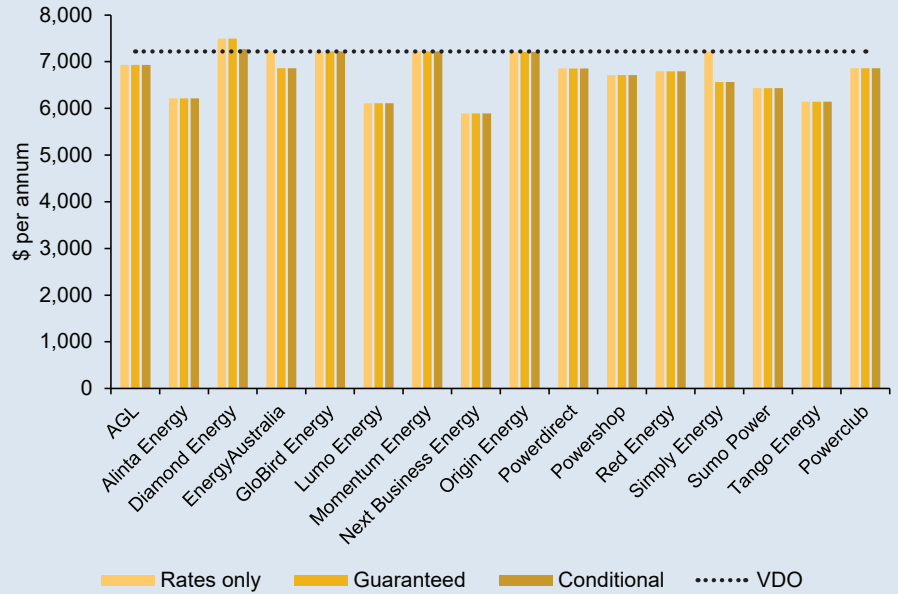
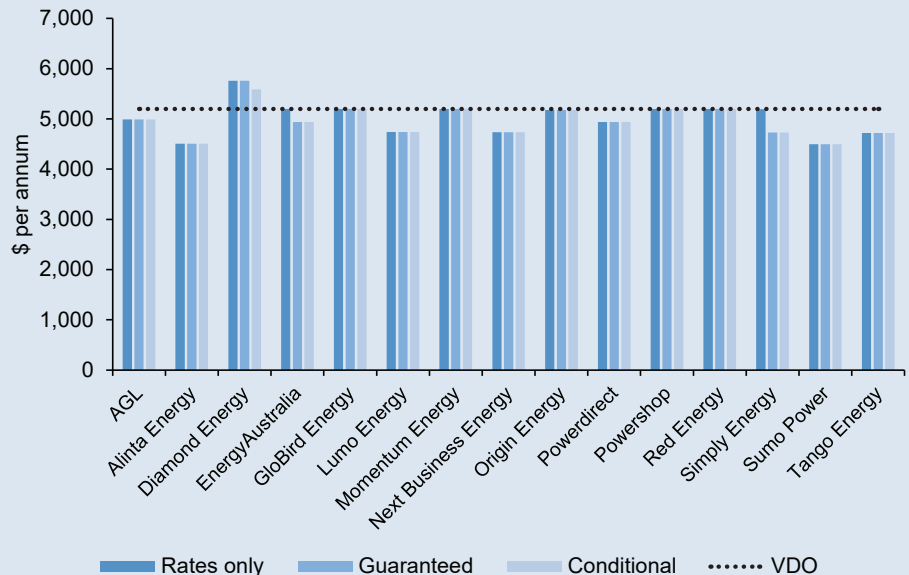


CHART 51 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's Jemena network. Annual bills based on market offers as of October 2021, 20,000 kWh per annum, single rate and GST inclusive



CHART 52 | Annual bills based on rates, guaranteed discounts and pay on time discounts as well as the VDO in Victoria's United Energy network. Annual bills based on market offers as of October 2021, 20,000 kWh per annum, single rate and GST inclusive



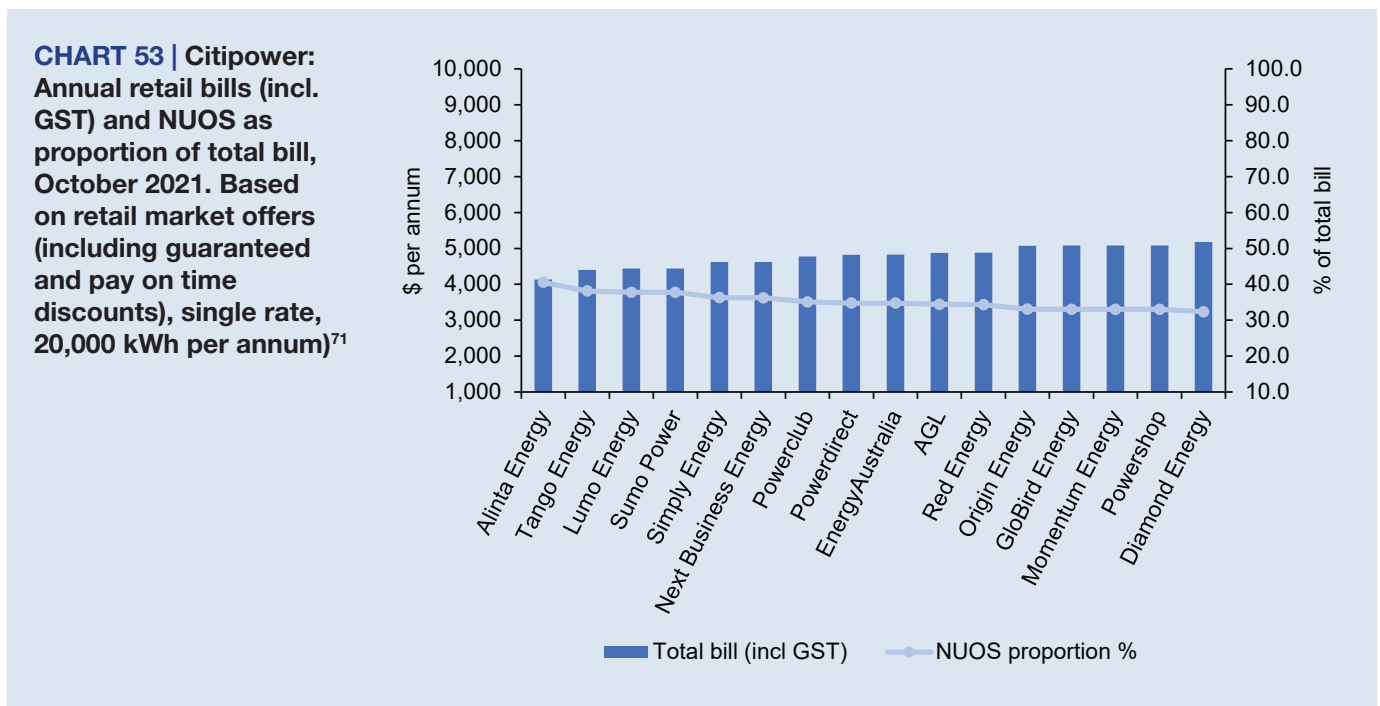
Network charges

The five Victorian electricity networks (Citipower, Powercor, Ausnet Services, Jemena and United Energy), introduce new Network Use of System (NUOS) charges as of 1 January every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The charts presented in this section show that the NUOS proportion of bills varies significantly between retail offers as well as between network areas.

Charts 53 - 57 show annual retail bills (columns) and NUOS as proportion of annual bill (line) for each of the five network areas.

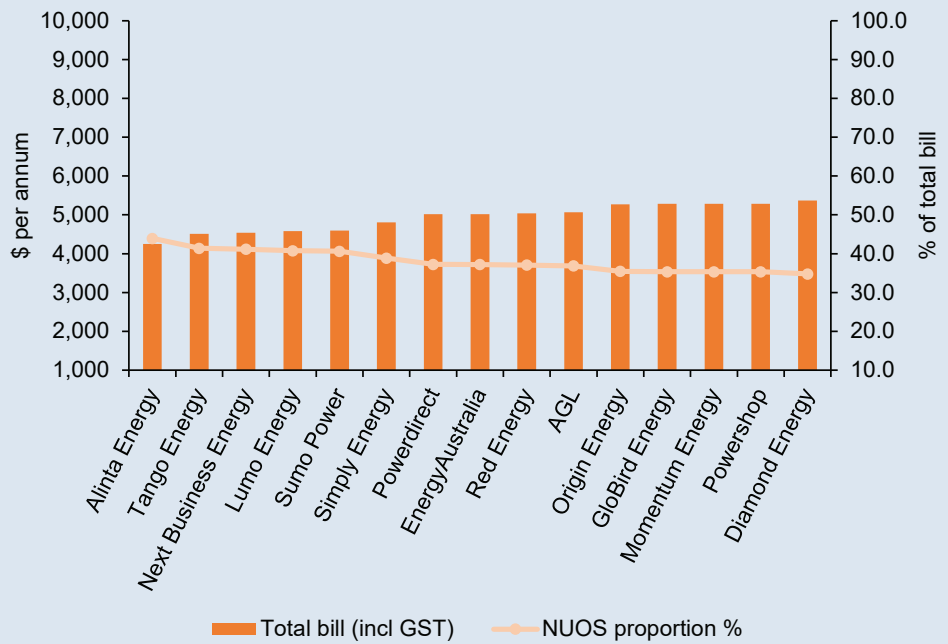
In the Citipower network the NUOS charges account for over 40% of Alinta Energy's annual bill while they make up 32% of Diamond Energy's offer.



In the Powercor network the NUOS charges account for almost 44% of Alinta Energy's annual bill while they only make up 35% of Diamond Energy's offer.

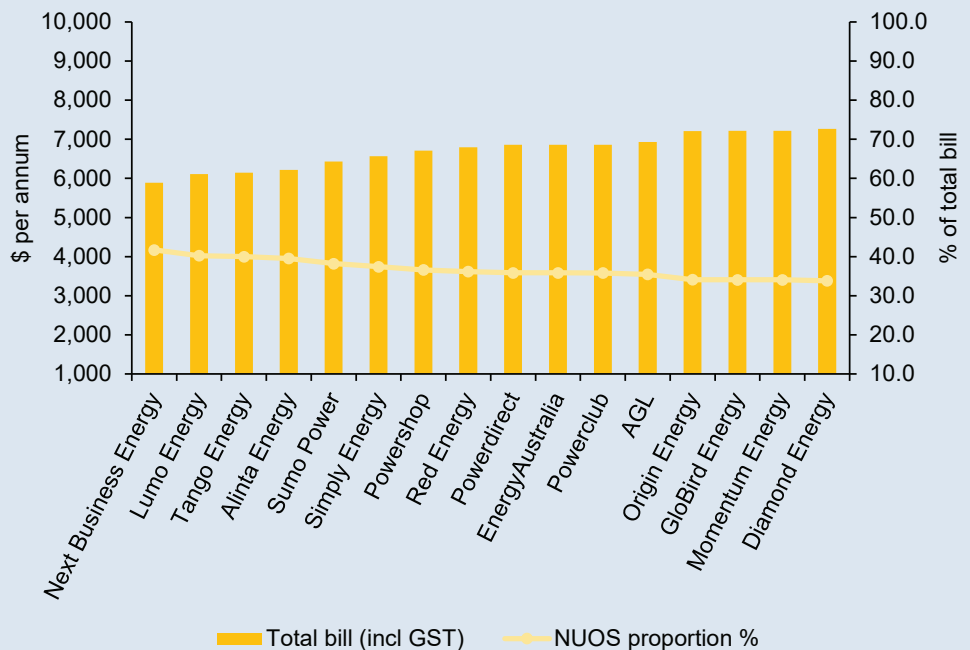
⁷¹ Based on market offer rates as of the 27th of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Citipower's charges (tariff C1G) for the 2021 calendar year. The NUOS also includes fixed charges.

CHART 54 | Powercor:
Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁷²



In the Ausnet Services network where the NUOS charges are higher, the NUOS charges account for over 41.5% of Next Business Energy’s annual bill while they only make up 34% of Diamond Energy’s offer.

CHART 55 | Ausnet Services: Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁷³

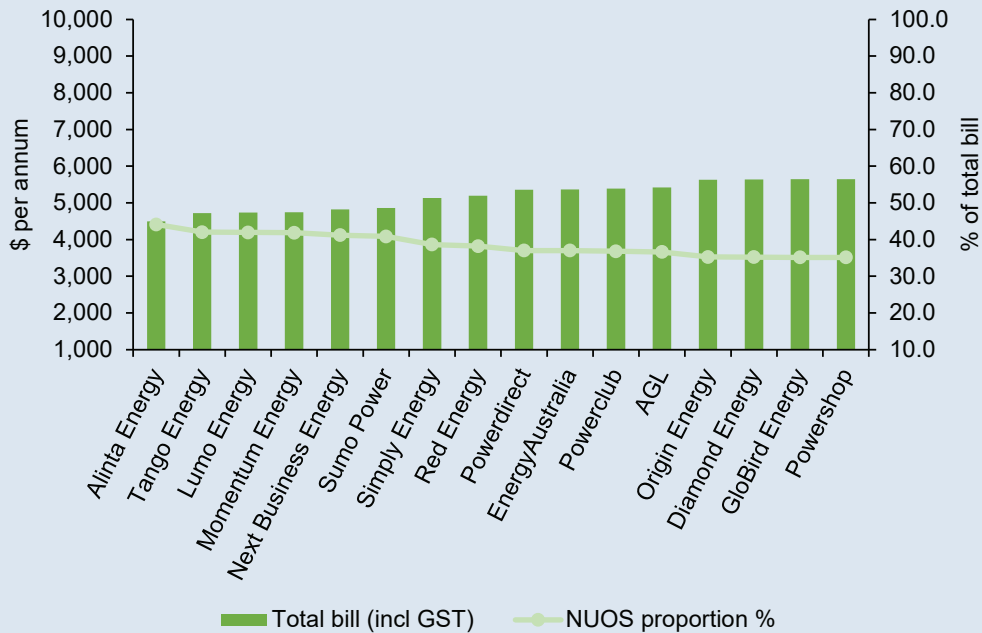


In the Jemena network the NUOS charges account for 44% of Alinta Energy’s annual bills while they only make up 35% of Globird and Powershop’s offers.

72 Based on market offer rates as of the 27th of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Powercor’s charges (tariff ND1) for the 2021 calendar year. The NUOS also includes fixed charges.

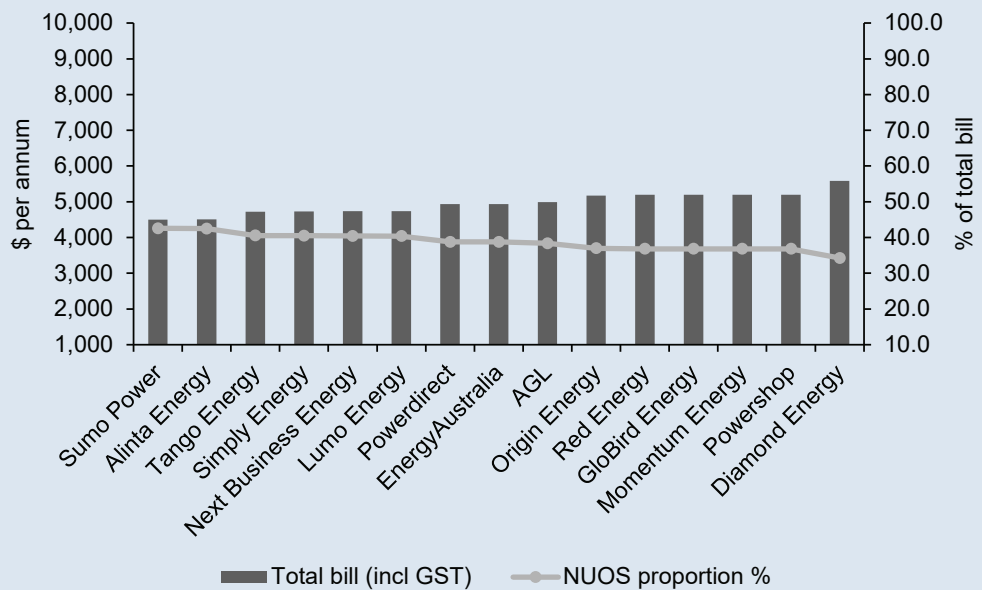
73 Based on market offer rates as of the 27th of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Ausnet Services’ charges (tariff NEE 12) for the 2021 calendar year. The NUOS also includes fixed charges.

CHART 56 | Jemena:
Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁷⁴



In the United Energy network, the NUOS charges account for almost 43% of Powerclub's offer while they only make up 34% of Diamond Energy's offer.

CHART 57 | United Energy: Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁷⁵



74 Based on market offer rates as of the 27th of October, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Jemena's charges (tariff A200) for the 2021 calendar year. The NUOS also includes fixed charges.

75 Based on market offer rates as of the 27th of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the United Energy's charges (tariff LVM 1R) for the 2021 calendar year. The NUOS also includes fixed charges.

4.2.2 Victorian gas bills October 2021

There are eight main pricing zones in Victoria, two in the Multinet network, three in Ausnet Services and three in Australian Gas Networks (AGN).

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill).⁷⁶ Small businesses using gas for heating purposes are unlikely to have a flat consumption profile and may use more at peak rates (winter months) than what has been calculated here. Furthermore, as Victorian small businesses typically have a higher gas consumption compared to SMEs in other jurisdictions, a 100 GJ annual consumption is a relatively low gas consumption in Victoria.

The price-spread

The typical annual market offer bill for SMEs consuming 100 GJ per annum ranges from \$1,599 (including discounts) in the Ausnet Central and West pricing zones to \$2,468 in the AGN/Envestra Central pricing zones. The maximum price-spread is highest in the Ausnet West pricing zone where the difference between the highest and lowest annual bill is approximately \$770 per annum. The price-spread is lowest in the Multinet pricing zones (around \$415). Compared to six months ago (April 2021), the maximum price-spread has increased in all pricing zones except Multinet 2. The average maximum price-spread for all eight pricing zones has increased by \$160.

Chart 58 shows the average gas market offer bill for the eight main pricing zone as well as the maximum price-spread for each area.

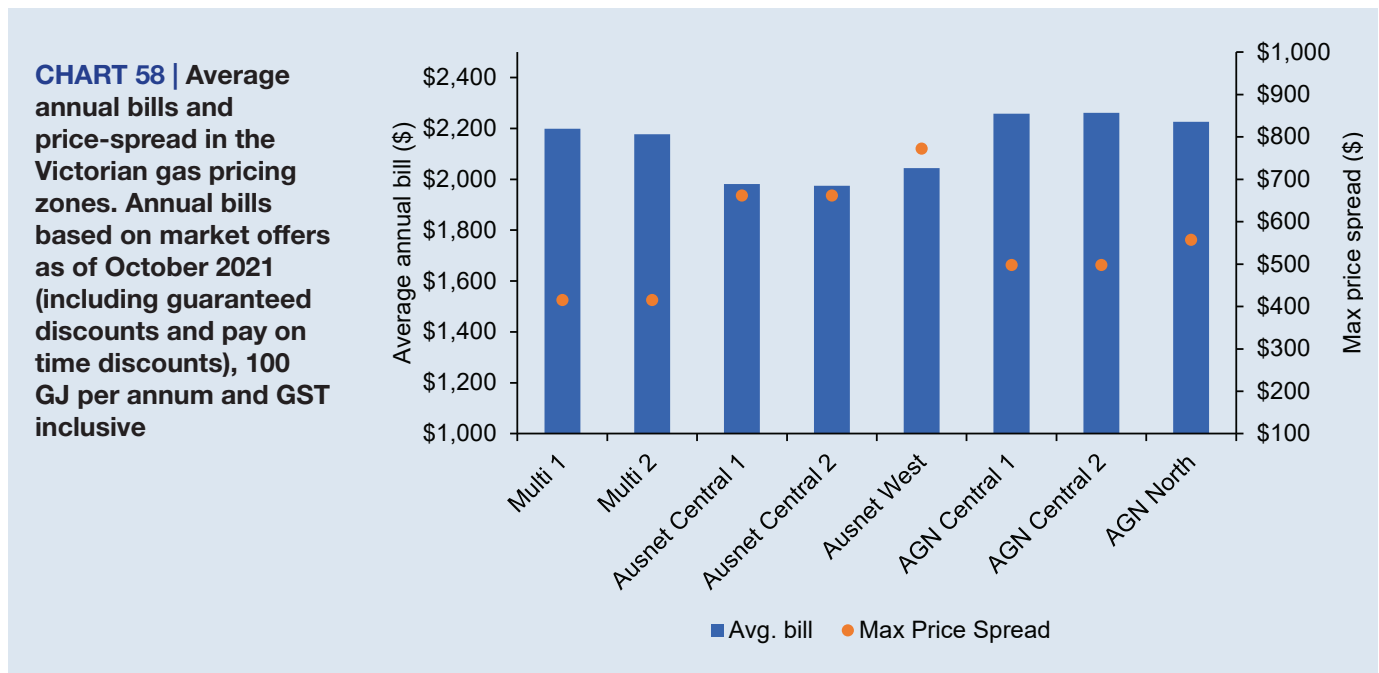
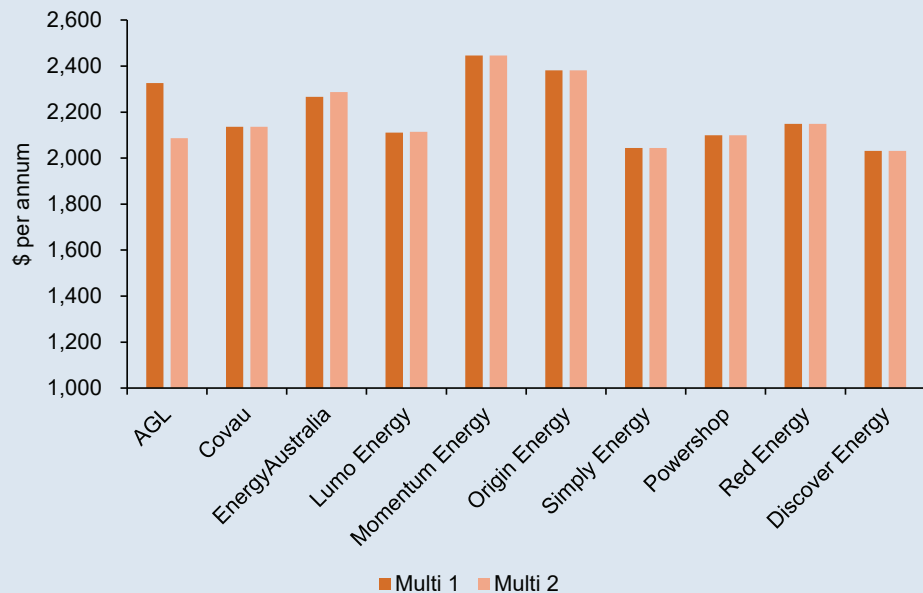


Chart 59 shows the retailers' gas market offer bills in the two Multinet pricing zones. The average annual bill is \$2,200 in Multinet 1 and \$2,180 in Multinet 2.

⁷⁶ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 59 | Annual gas bills in Victoria's Multinet pricing zones. Annual bills based on market offers as of October 2021 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive



Figures 10 - 11 below rank the retail offers from lowest to highest annual gas bills in the two Multinet pricing zones.⁷⁷ Since April 2021, the lowest annual retail bill decreased by \$13 in the Multinet 1 pricing zone and increased by \$14 in the Multinet 2 pricing zone.

FIGURE 10 | Lowest to highest annual gas bills (incl GST) for market offers in the **Multinet 1 gas zone** (October 2021). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum







| | | |
|---|-----------------|----------------|
|  | Discover Energy | \$2,031 |
|  | Simply Energy | \$2,044 |
|  | Powershop | \$2,100 |
|  | Lumo Energy | \$2,111 |
|  | Covau | \$2,136 |
|  | Red Energy | \$2,149 |
|  | EnergyAustralia | \$2,267 |
|  | AGL | \$2,326 |
|  | Origin Energy | \$2,381 |
|  | Momentum Energy | \$2,446 |

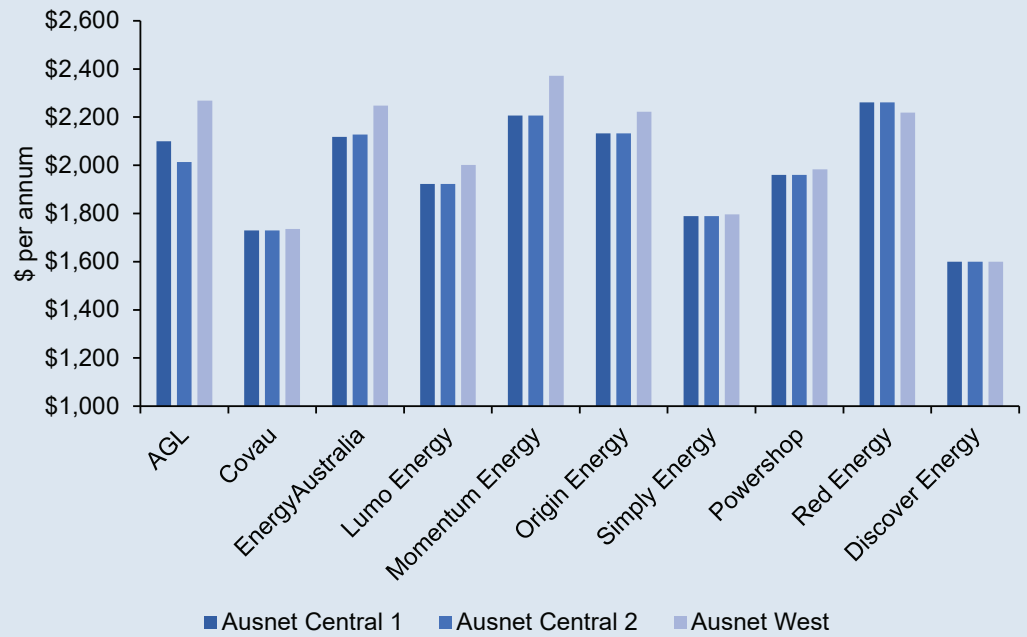
FIGURE 11 | Lowest to highest annual gas bills (incl GST) for market offers in the **Multinet 2 gas zone** (October 2021). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

| | | |
|---|-----------------|----------------|
|  | Discover Energy | \$2,031 |
|  | Simply Energy | \$2,044 |
|  | AGL | \$2,086 |
|  | Powershop | \$2,100 |
|  | Lumo Energy | \$2,114 |
|  | Covau | \$2,136 |
|  | Red Energy | \$2,149 |
|  | EnergyAustralia | \$2,287 |
|  | Origin Energy | \$2,381 |
|  | Momentum Energy | \$2,446 |

Chart 60 shows the retailers' gas market offer bills in the three Ausnet Services pricing zones. The average annual bill is around \$1,980 in Ausnet Central 1 and 2 and \$2,045 in Ausnet West.

⁷⁷ These market offers were collected on the 28th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 60 | Annual gas bills in Victoria's Ausnet Services pricing zones. Annual bills based on market offers as of October 2021 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive



Figures 12 - 14 below rank the retail offers from lowest to highest annual gas bills in the three Ausnet Services pricing zones.⁷⁸ The lowest annual retail bills in Ausnet Services' pricing zones have decreased since April 2021. On average, across all three pricing zones, the best offers, as of October 2021, produce an annual bill that is around \$130 less than the best offers six months ago.

FIGURE 12 | Lowest to highest annual gas bills (incl GST) for market offers in the Ausnet Services Central 1 gas zone (October 2021).

Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

FIGURE 13 | Lowest to highest annual gas bills (incl GST) for market offers in the Ausnet Services Central 2 gas zone (October 2021).

Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

FIGURE 14 | Lowest to highest annual gas bills (incl GST) for market offers in the Ausnet Services West gas zone (October 2021).

Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum

| | | |
|--|-----------------|---------|
| | Discover Energy | \$1,599 |
| | Covau | \$1,729 |
| | Simply Energy | \$1,789 |
| | Lumo Energy | \$1,923 |
| | Powershop | \$1,960 |
| | AGL | \$2,100 |
| | EnergyAustralia | \$2,118 |
| | Origin Energy | \$2,132 |
| | Momentum Energy | \$2,207 |
| | Red Energy | \$2,261 |

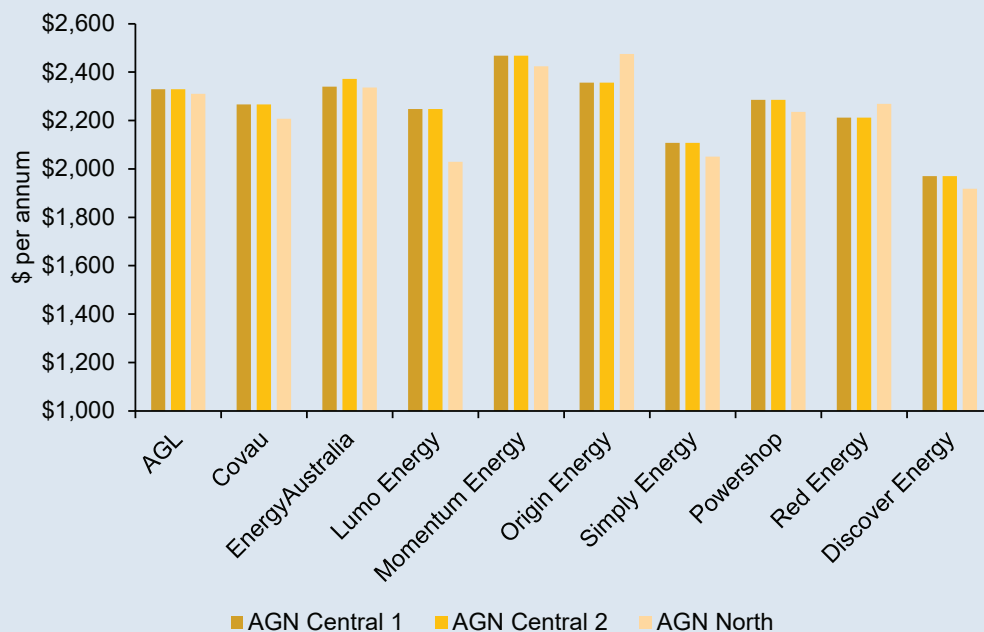
| | | |
|--|-----------------|---------|
| | Discover Energy | \$1,599 |
| | Covau | \$1,729 |
| | Simply Energy | \$1,789 |
| | Lumo Energy | \$1,923 |
| | Powershop | \$1,960 |
| | AGL | \$2,013 |
| | EnergyAustralia | \$2,128 |
| | Origin Energy | \$2,132 |
| | Momentum Energy | \$2,207 |
| | Red Energy | \$2,261 |

| | | |
|--|-----------------|---------|
| | Discover Energy | \$1,599 |
| | Covau | \$1,735 |
| | Simply Energy | \$1,796 |
| | Powershop | \$1,983 |
| | Lumo Energy | \$2,001 |
| | Red Energy | \$2,219 |
| | Origin Energy | \$2,222 |
| | EnergyAustralia | \$2,247 |
| | AGL | \$2,268 |
| | Momentum Energy | \$2,371 |

Chart 61 shows the retailers' gas market offer bills in the three AGN pricing zones. The average annual bill is around \$2,260 in AGN Central 1 and 2 and \$2,225 in AGN North.

⁷⁸ These market offers were collected on the 28th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 61 | Annual gas bills in Victoria's AGN pricing zones. Annual bills based on market offers as of October 2021 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive



Figures 15 - 17 below rank the retail offers from lowest to highest annual gas bills in the three AGN pricing zones.⁷⁹ Since April 2021 the lowest annual retail bills in the AGN pricing zones have decreased by \$137 in the Central zones and \$111 in the North pricing zone.

FIGURE 15 | Lowest to highest annual gas bills (incl GST) for market offers in the AGN Central 1 gas zone (October 2021). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

| | | |
|--|-----------------|---------|
| | Discover Energy | \$1,970 |
| | Simply Energy | \$2,107 |
| | Red Energy | \$2,212 |
| | Lumo Energy | \$2,247 |
| | Covau | \$2,267 |
| | Powershop | \$2,286 |
| | AGL | \$2,330 |
| | EnergyAustralia | \$2,340 |
| | Origin Energy | \$2,357 |
| | Momentum Energy | \$2,468 |

FIGURE 16 | Lowest to highest annual gas bills (incl GST) for market offers in the AGN Central 2 gas zone (October 2021). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

| | | |
|--|-----------------|---------|
| | Discover Energy | \$1,970 |
| | Simply Energy | \$2,107 |
| | Red Energy | \$2,212 |
| | Lumo Energy | \$2,247 |
| | Covau | \$2,267 |
| | Powershop | \$2,286 |
| | AGL | \$2,330 |
| | Origin Energy | \$2,357 |
| | EnergyAustralia | \$2,372 |
| | Momentum Energy | \$2,468 |

FIGURE 17 | Lowest to highest annual gas bills (incl GST) for market offers in the AGN North gas zone (October 2021). Bills including guaranteed discounts and pay on time discounts - SMEs consuming 100 GJ per annum.

| | | |
|--|-----------------|---------|
| | Discover Energy | \$1,918 |
| | Lumo Energy | \$2,029 |
| | Simply Energy | \$2,051 |
| | Covau | \$2,207 |
| | Powershop | \$2,236 |
| | Red Energy | \$2,269 |
| | AGL | \$2,311 |
| | EnergyAustralia | \$2,337 |
| | Momentum Energy | \$2,424 |
| | Origin Energy | \$2,475 |

⁷⁹ These market offers were collected on the 28th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

Additional discounts

CovaU, Energy Australia, Simply Energy and Discover Energy offer guaranteed discounts. The other retailers do not offer any additional discounts.

Charts 62 - 69 show annual bills based on their rates only and inclusive of guaranteed discounts in each of the eight gas pricing zones.

The charts show that Energy Australia’s guaranteed discounts are between \$600 and \$700 per annum for customers with this consumption level across all pricing zones. CovaU, Simply Energy and Discover Energy also offer significant discounts. Energy Australia is, however, the retailer with the highest base rates in all of the gas zones.

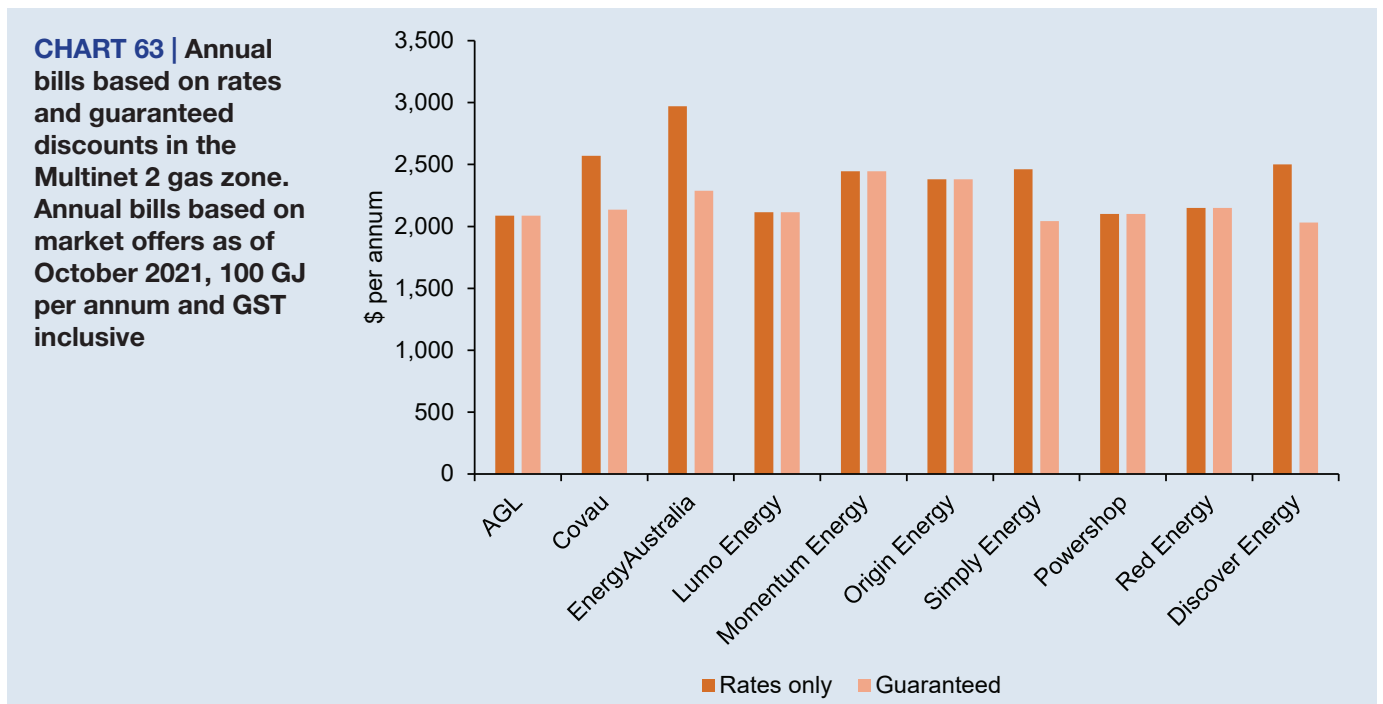
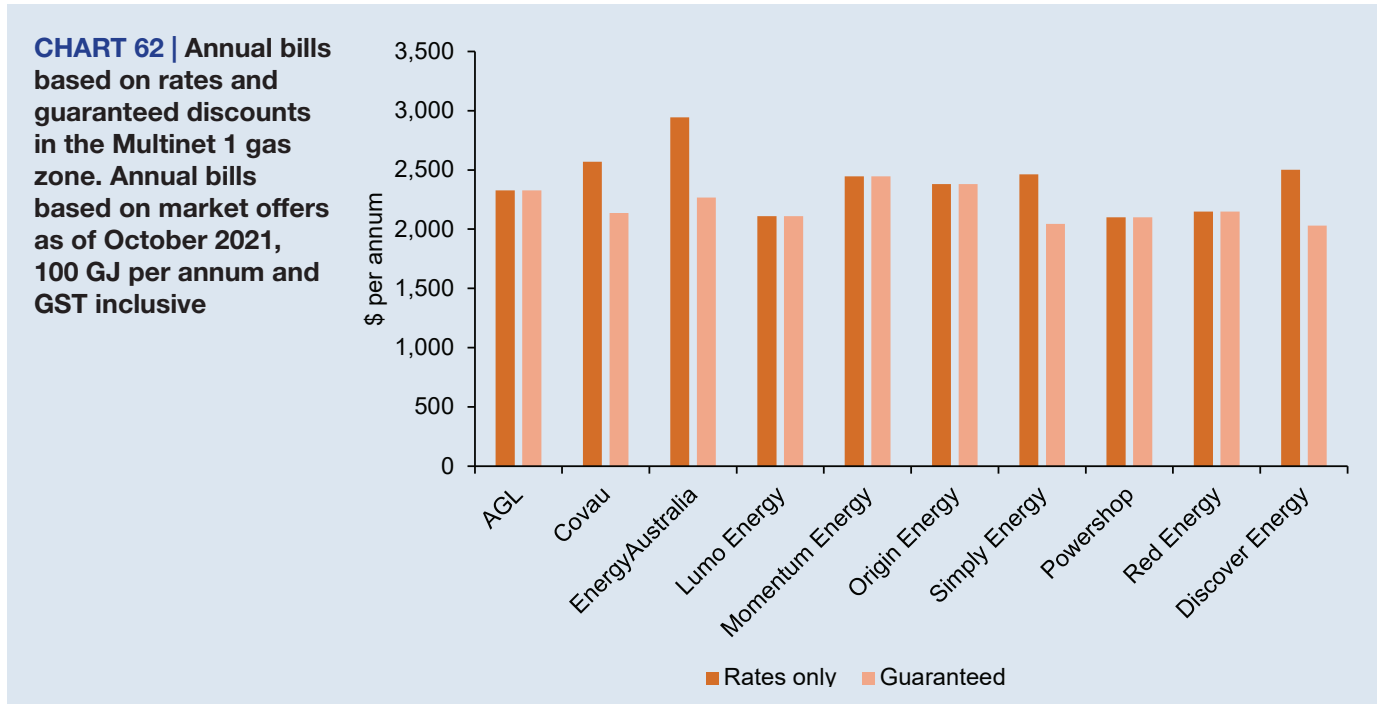


CHART 64 | Annual bills based on rates and guaranteed discounts in the Ausnet Services Central 1 gas zone. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive

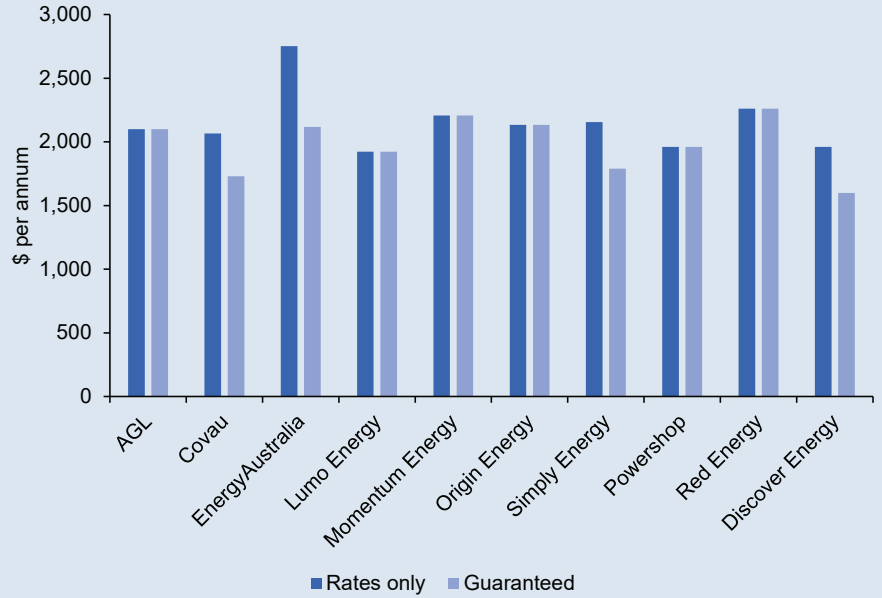


CHART 65 | Annual bills based on rates and guaranteed discounts in the Ausnet Services Central 2 gas zone. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive

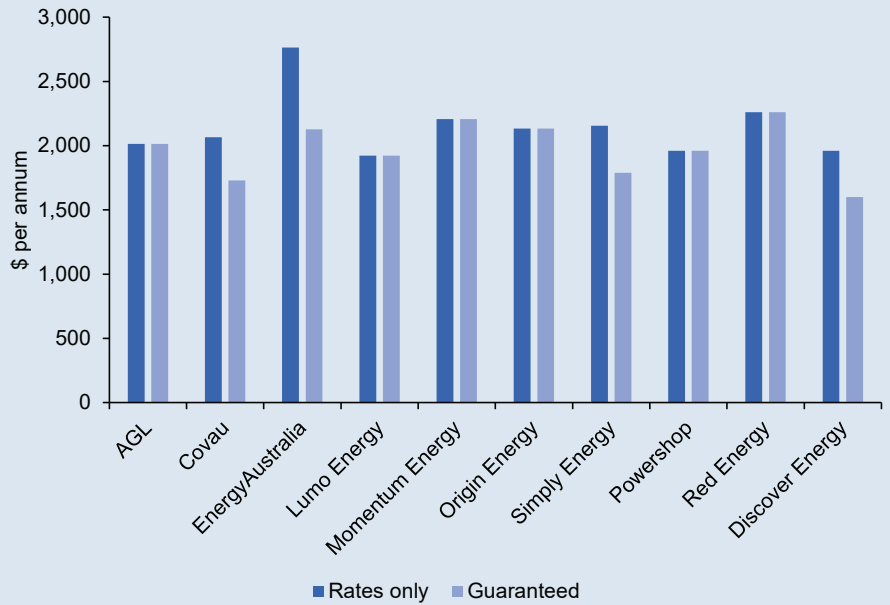


CHART 66 | Annual bills based on rates and guaranteed discounts in the Ausnet Services West gas zone. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive

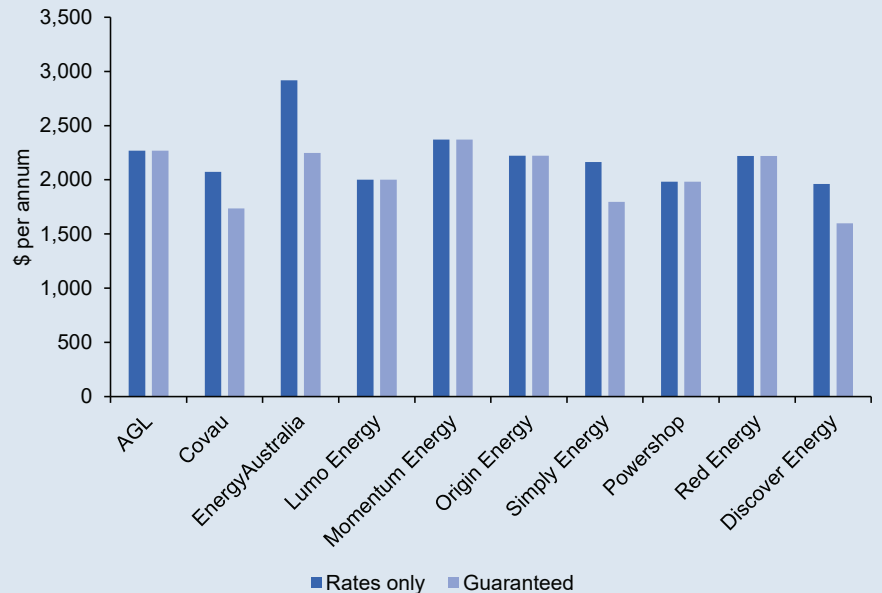


CHART 67 | Annual bills based on rates and guaranteed discounts in the AGN Central 1 gas zone. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive

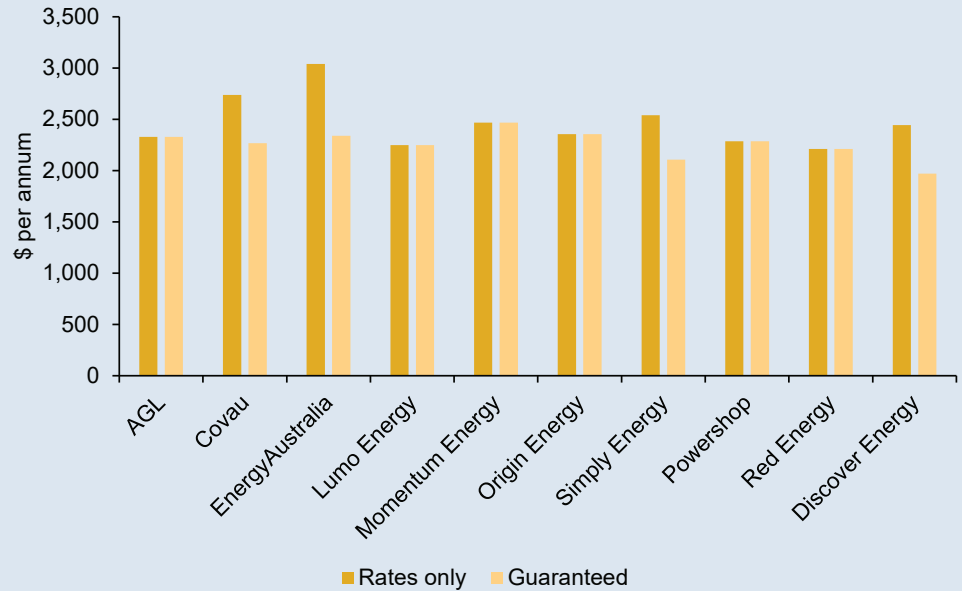


CHART 68 | Annual bills based on rates and guaranteed discounts in the AGN Central 2 gas zone. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive

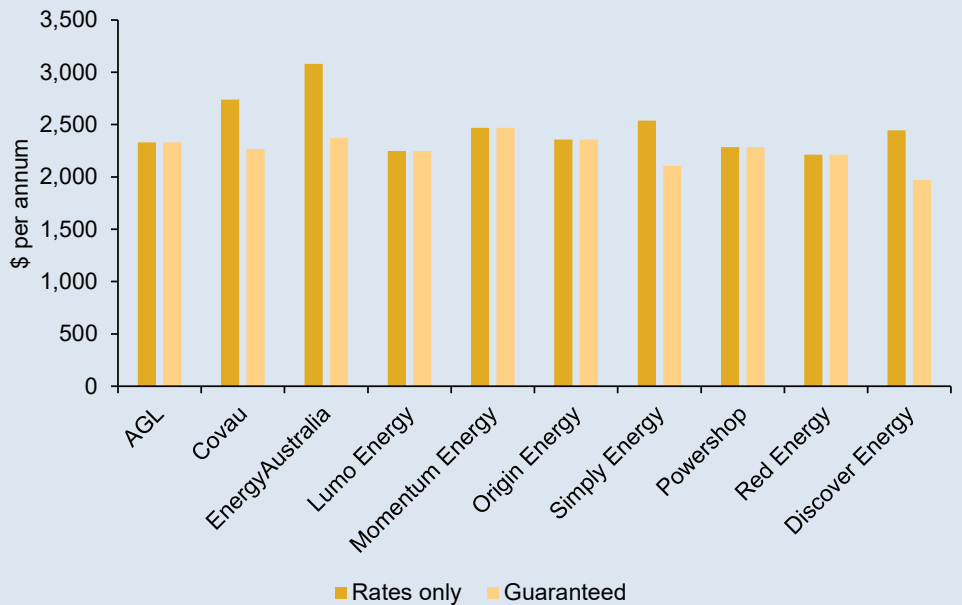
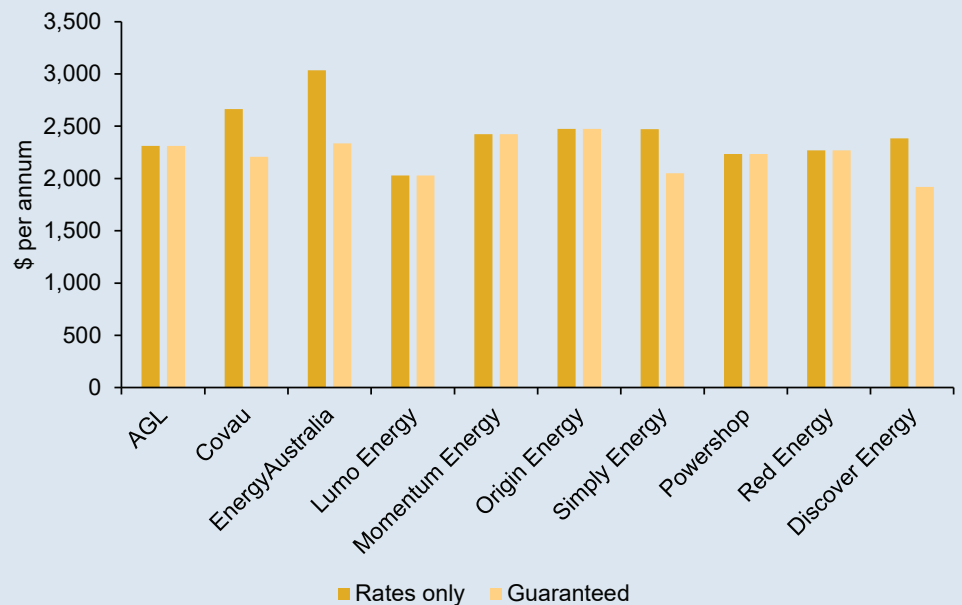


CHART 69 | Annual bills based on rates and guaranteed discounts in the AGN North gas zone. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive



4.2.3 Changes in energy bills in Victoria

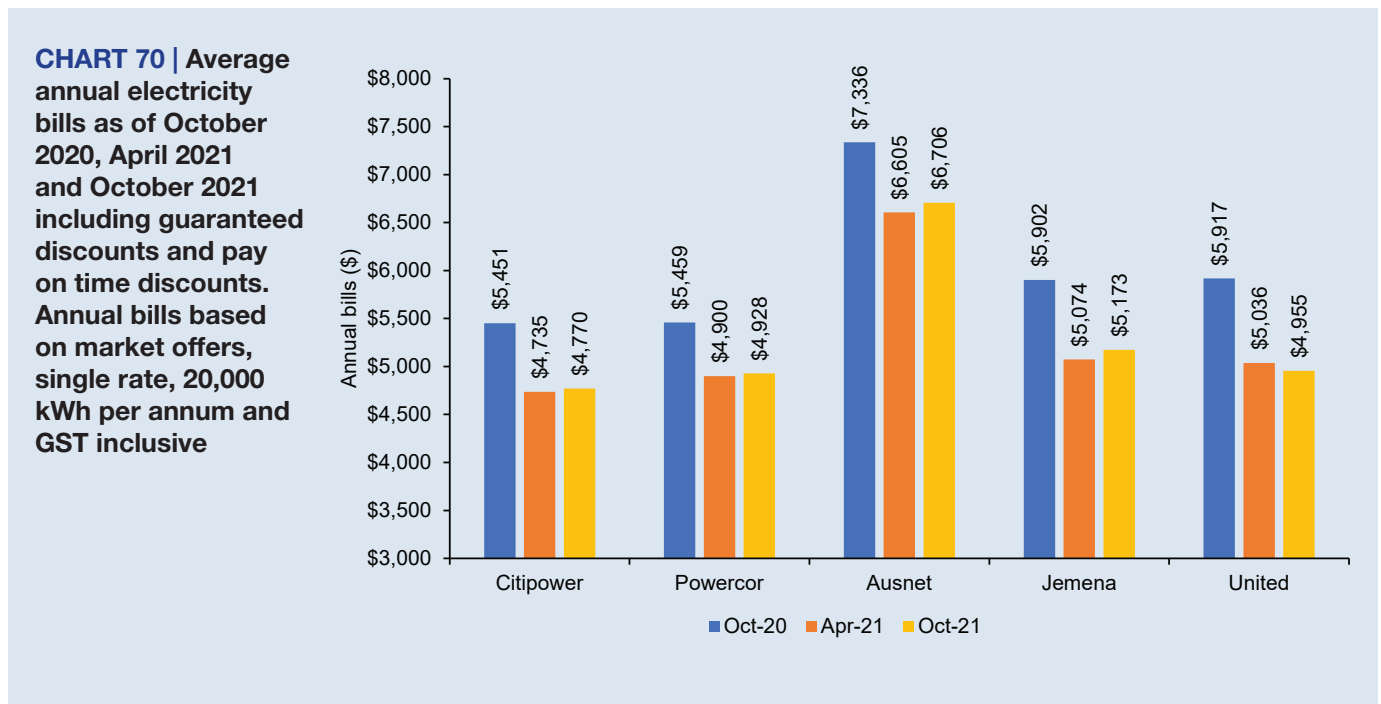
The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to October 2021.

In Victoria, new network tariffs took effect in January 2021 meaning that the electricity retail prices have not been affected by an underlying price reset in this six-month period. However, many of the retailers have still changed their offers (rates, discounts or both).

It is becoming increasingly difficult to locate some of the retailers' current offers on their websites.⁸⁰ For non-Victorian offers we are usually able to locate these offers via the Australian Energy Regulator's (AER) 'Energy Made Easy' comparison website instead but as the Victorian equivalent (Victorian Energy Compare) requires users to upload usage data or provide a National Metering Identifier (NMI), this option is not available in Victoria.⁸¹

Not being able to include retailers such as 1st Energy, CovaU, Blue NRG and Energy Locals in the October 2021 analysis means that average price changes (across all retailers) can be skewed. As such, this section only includes changes to retailers that had offers available in Victoria in October 2020, April 2021 and October 2021.

From April 2021 to October 2021, average retail electricity bills for SMEs consuming 20,000 kWh per annum (single rate) increased slightly in the Citipower, Ausnet and Jemena networks (by 0.8-1.6%). In the United Energy network, on the other hand, average bills decreased by 3.5% while the average bill remained similar in the Powercor network. Compared to a year ago (October 2020), however, the average bill has decreased substantially in each network area. Chart 70 below shows average annual bills as of October 2020, April 2021 and October 2021.



In terms of individual retailers, only three retailers (Sumo Power, Lumo Energy and Alinta) have offers that produce lower bills in October 2021 compared to six months ago (April 2021) in all network areas. Compared to one year ago (October 2020) all retailers, except Powerclub, have offers that produce lower bills (across all network areas).

Charts 71 to 75 show retail bills as of October 2020, April 2021 and October 2021 for each network area.

80 There are several reasons for why we may not be able to locate retailers' offers on their websites. These include retailers requesting full address in order to show their offers, retailers requesting National Metering Identifier (NMI) prior to showing offer, retailers that ask you to call them in order to get the offer, broken links, and website design issues.

81 We note that this requirement by the "Victorian Energy Compare" website effectively means that SMEs that are new or are moving premises do not have access to an independent comparison site in Victoria.

CHART 71 | Electricity bills including guaranteed discounts and pay on time discounts, from October 2020 to October 2021 in Citipower's network area. Annual bills based on market offers as of October 2020, April 2021 and October 2021, 20,000 kWh per annum, single rate and GST inclusive

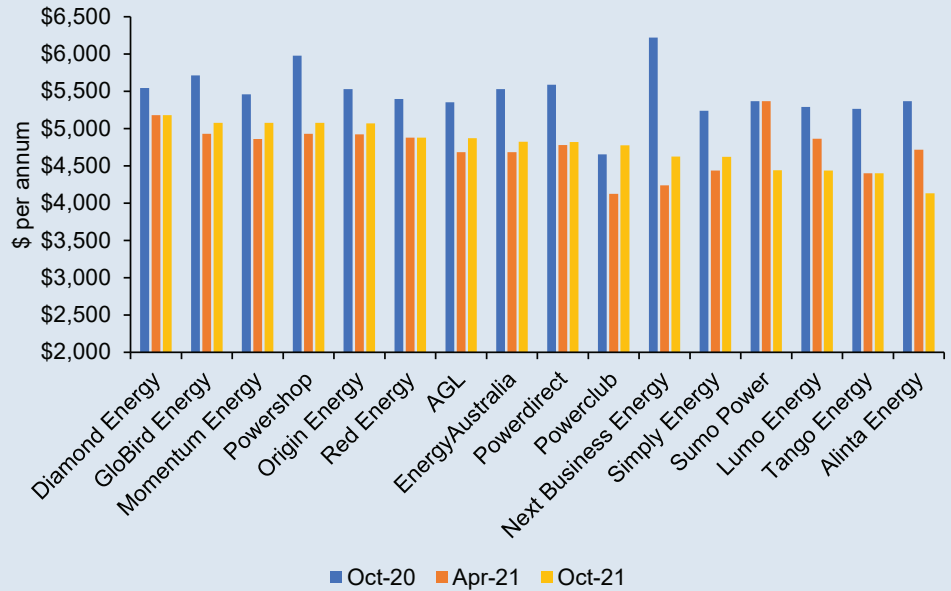


CHART 72 | Electricity bills including guaranteed discounts and pay on time discounts, from October 2020 to October 2021 in Powercor's network area. Annual bills based on market offers as of October 2020, April 2021 and October 2021, 20,000 kWh per annum, single rate and GST inclusive

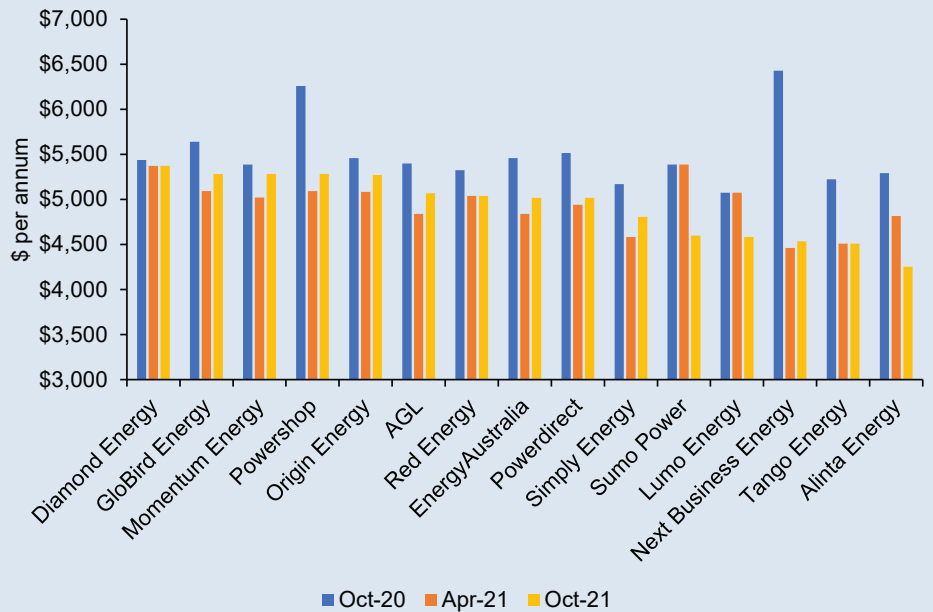


CHART 73 | Electricity bills including guaranteed discounts and pay on time discounts, from October 2020 to October 2021 in Ausnet Services' network area. Annual bills based on market offers as of October 2020, April 2021 and October 2021, 20,000 kWh per annum, single rate and GST inclusive

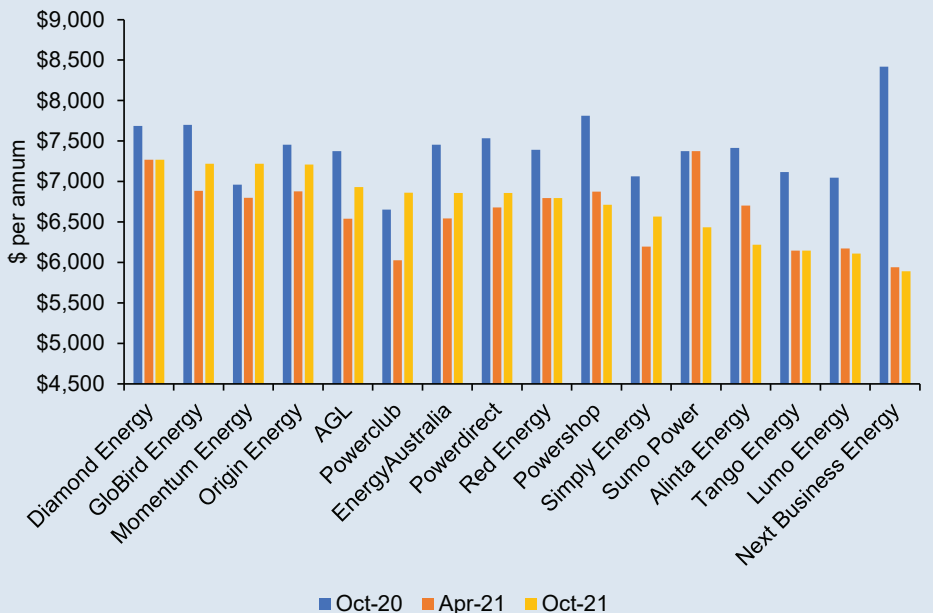


CHART 74 | Electricity bills including guaranteed discounts and pay on time discounts, from October 2020 to October 2021 in Jemena's network area. Annual bills based on market offers as of October 2020, April 2021 and October 2021, 20,000 kWh per annum, single rate and GST inclusive

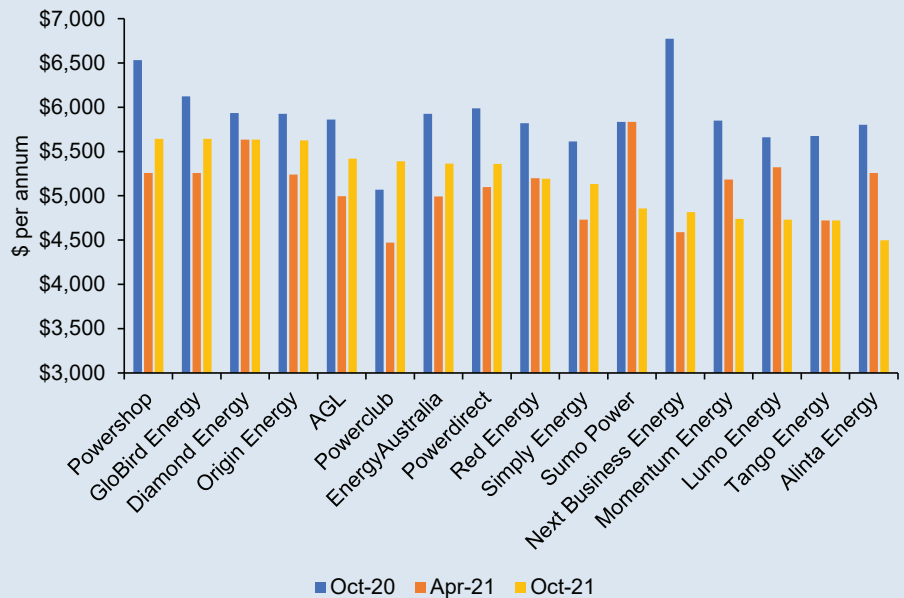
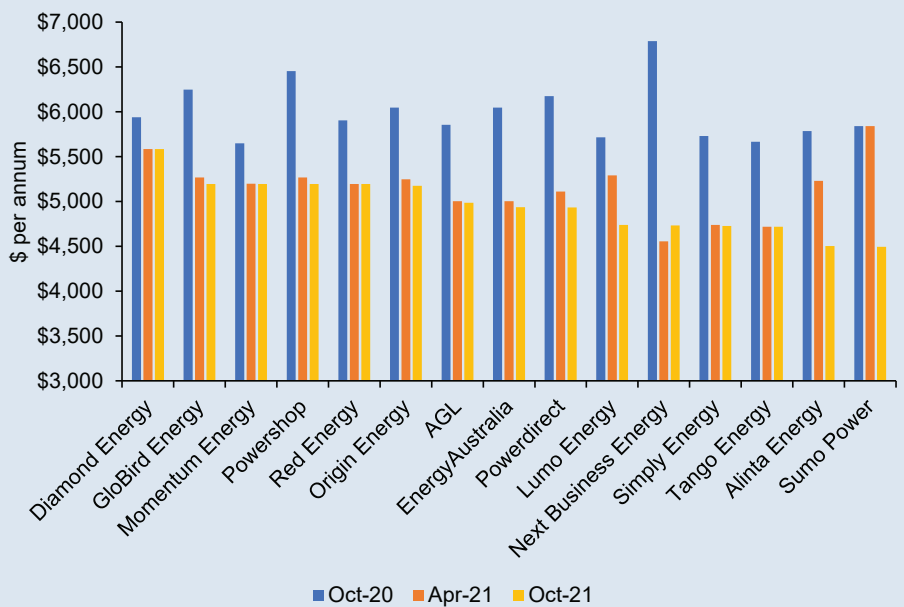


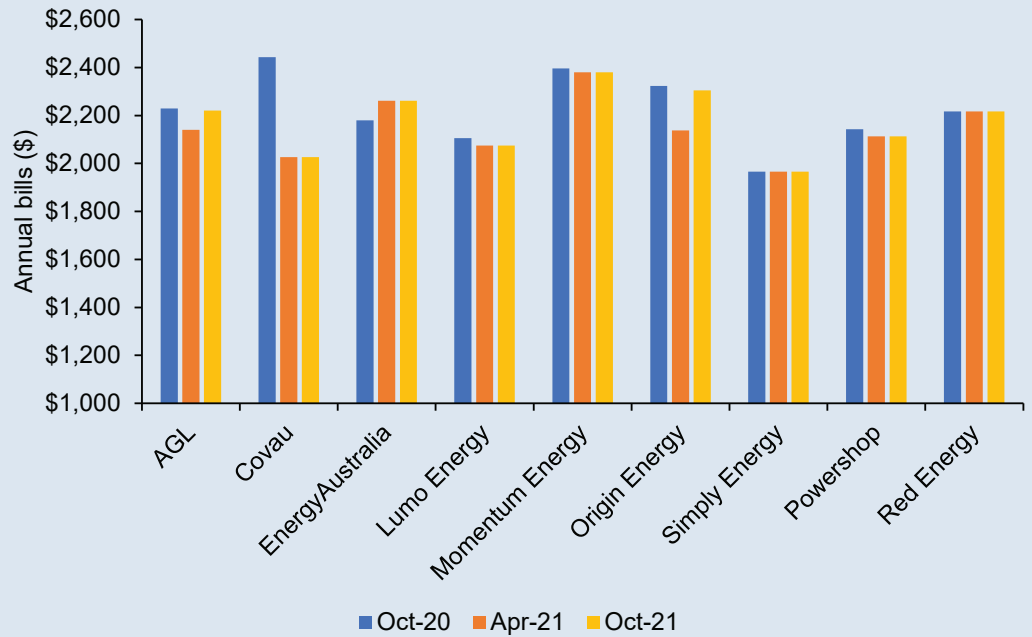
CHART 75 | Electricity bills including guaranteed discounts and pay on time discounts, from October 2020 to October 2021 in United Energy's network area. Annual bills based on market offers as of October 2020, April 2021 and October 2021, 20,000 kWh per annum, single rate and GST inclusive



On average, across all gas pricing zones, annual gas bills for businesses using 100 GJ per annum have remained stable since April 2021.⁸² Chart 76 shows retailers' average annual gas bills (across all gas zones) as of October 2020, April 2021 and October 2021. It shows that Origin Energy had the greatest increase over the last 6 months.

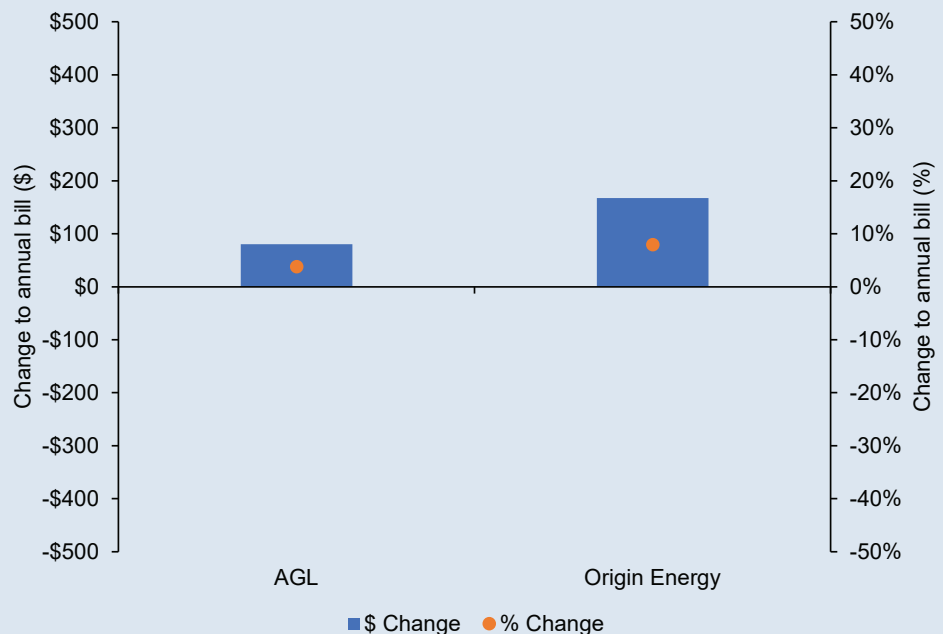
⁸² The gas zones included in this analysis are: Multinet 1 and 2, AGN Central 1 and 2, AGN North, Ausnet Services Central 1 and 2, and Ausnet Services West.

CHART 76 | Average gas bills including guaranteed discounts and pay on time discounts, from October 2020 to October 2021 across nine gas zones. Annual bills based on market offers as of October 2020, April 2021 and October 2021, 100 GJ per annum and GST inclusive



Only two retailers (AGL and Origin Energy) have changed their offers over the last six months (since April 2021). Origin Energy’s bill has increased by \$165 (8%) and AGL’s bill has increased by \$80 (4%). Chart 77 below shows retailers’ changes to their average annual gas bill during this period.⁸³

CHART 77 | Bill change: Comparison of April 2021 and October 2021 average annual gas bills including guaranteed discounts and pay on time discounts in eight gas zones. Annual bills based on market offers as of April 2021 and October 2021, 100 GJ per annum and GST inclusive



4.2.4 Impact of the VDO

Since the introduction of the VDO on 1 July 2019, fewer retailers offer conditional pay on time discounts compared to previously.

Businesses previously on a standing offer with one of the ‘big 3’ retailers (AGL, Energy Australia and Origin Energy) will have experienced significant bill reductions since the introduction of the VDO on 1 July 2019. Charts 78 – 82 below compare AGL, Energy Australia and Origin Energy’s standing offers prior to the VDO taking effect to the VDO as of October 2019, April 2020, October 2020, April 2021 and October 2021.

⁸³ Only retailers that have changed their offers during this period are included in this chart.

They show that the initial bill reduction (October 2019), for businesses using 20,000 kWh per annum, was between \$1,320 and \$2,995 (depending on the network and retailer) but increases to the VDO in January 2020 reduced the overall drop to \$900 and \$2,530. In January 2021 the VDO decreased by 14% (on average) and increased the drop to \$1,790 and \$3,290. In September 2021 the VDO increased in most network areas and bills are currently between \$1,645 and \$3,360 less than they were prior to the VDO taking effect. Energy Australia’s bill in the United Energy network has reduced the most (by around \$3,360) while Origin Energy’s bill reduction in the Citipower network, where it is the incumbent retailer, is more moderate (approximately \$1,645).

CHART 78 | The VDO compared to the ‘big 3’ retailers’ standing offers in the Citipower network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive

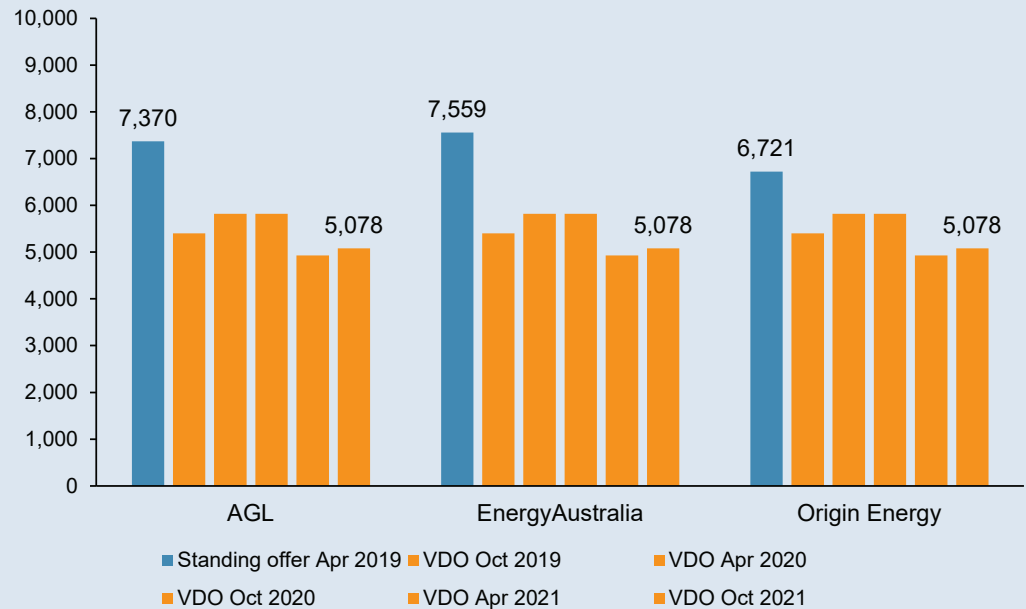


CHART 79 | The VDO compared to the ‘big 3’ retailers’ standing offers in the Powercor network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive

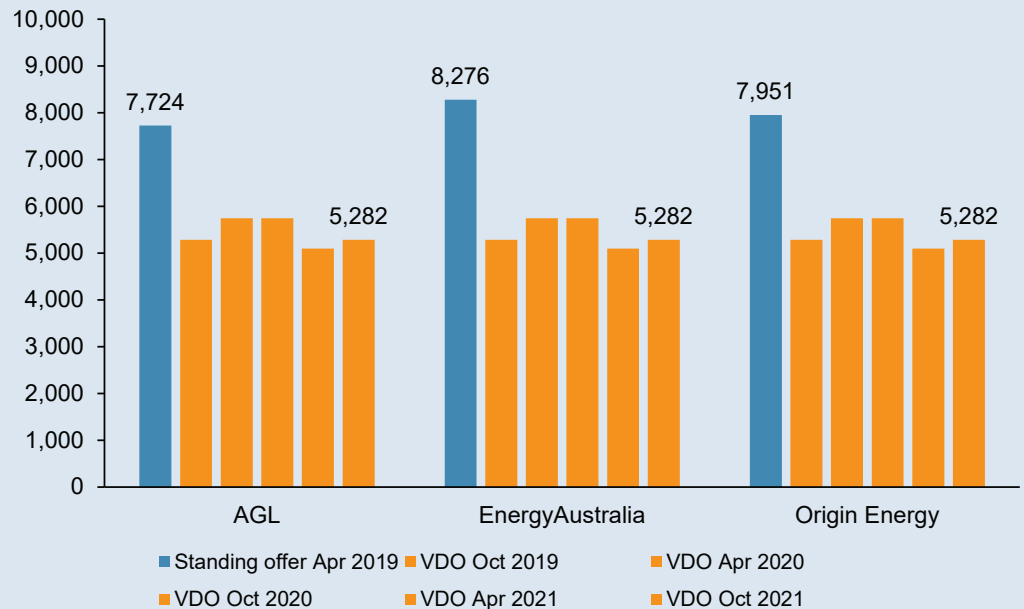


CHART 80 | The VDO compared to the 'big 3' retailers' standing offers in the Ausnet Services network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive

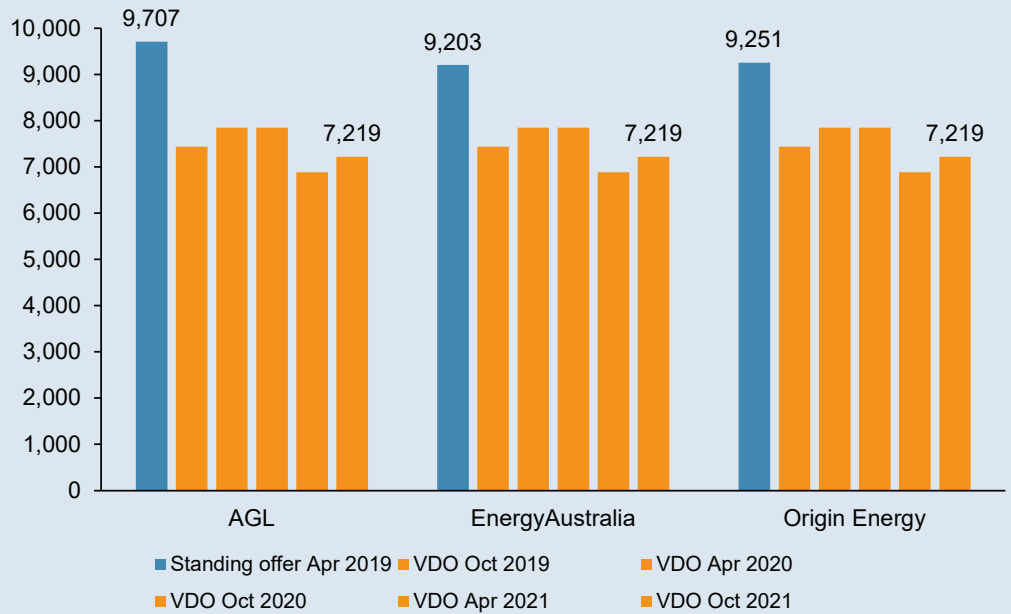


CHART 81 | The VDO compared to the 'big 3' retailers' standing offers in the Jemena network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive

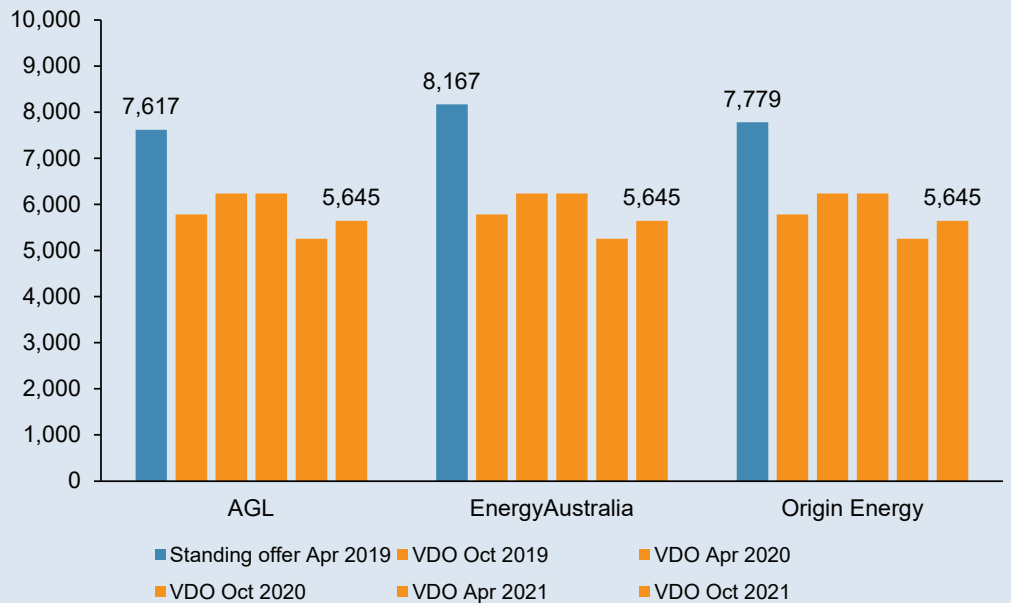
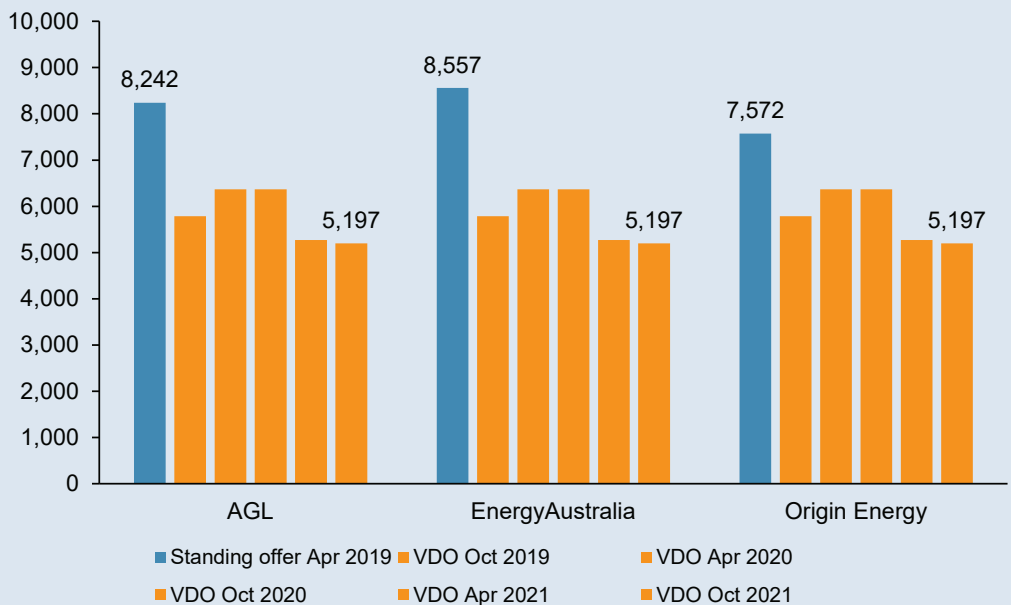


CHART 82 | The VDO compared to the 'big 3' retailers' standing offers in the United Energy network. Annual electricity bills for SMEs using 20,000 kWh (single rate) per annum. GST inclusive



4.3 Queensland

Electricity prices in South East Queensland have been deregulated since July 2016 but on 1 July 2019 the Australian Energy Regulator's Default Market Offer (DMO) replaced the previously retailer determined electricity standing offers in South East Queensland. The Queensland Competition Authority (QCA) still regulates retail prices for customers of Ergon Energy (Retail). Gas retail prices have been deregulated since 2007.

Queensland has two electricity networks, Energex in South East Queensland and Ergon Energy in Northern and regional Queensland. There is currently no effective retail competition for SME customers in regions supplied by the Ergon Energy network business. Queensland also has four gas pricing zones.

Queensland's two electricity networks and four gas pricing zones:

| Electricity network | Area |
|-------------------------|---|
| Energex | South East Queensland |
| Ergon Energy | Regional and Northern Queensland |
| Gas zones | Area |
| Allgas – Brisbane South | South Brisbane, Gold Coast, Toowoomba and Oakey |
| AGN – Brisbane North | North Brisbane and Ipswich |
| AGN - Northern | Rockhampton and Gladstone |
| AGN – Wide Bay | Bundaberg, Maryborough and Hervey Bay |

4.3.1 Queensland electricity bills October 2021

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁸⁴ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in the Energex network is 16,678 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is approximately \$4,780.⁸⁵ Chart 83 shows annual bills for twenty-eight retailers in South East Queensland (Energex network) and that the maximum price-spread is approximately \$1,160 per annum. Compared to six months ago (April 2021), the maximum price-spread has decreased by \$615.

⁸⁴ Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

⁸⁵ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 83 | The price-spread in the South East Queensland's Energex distribution network. Annual bills based on market offers as of October 2021 (including guaranteed discounts and pay on time discounts), 20,000 kWh per annum, single rate and GST inclusive

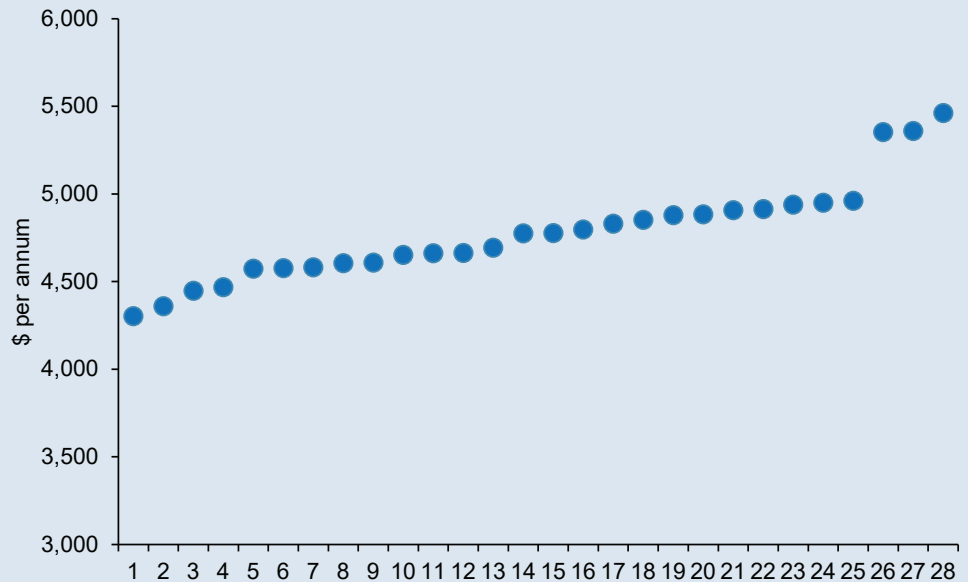

























Figure 18 below ranks the retail offers from lowest to highest annual electricity bills.⁸⁶ The lowest annual retail bill in the Energex network area has increased by \$600 since April 2021.

FIGURE 18 | Lowest to highest annual electricity bills (incl GST) for market offers in Queensland's Energex network (October 2021)

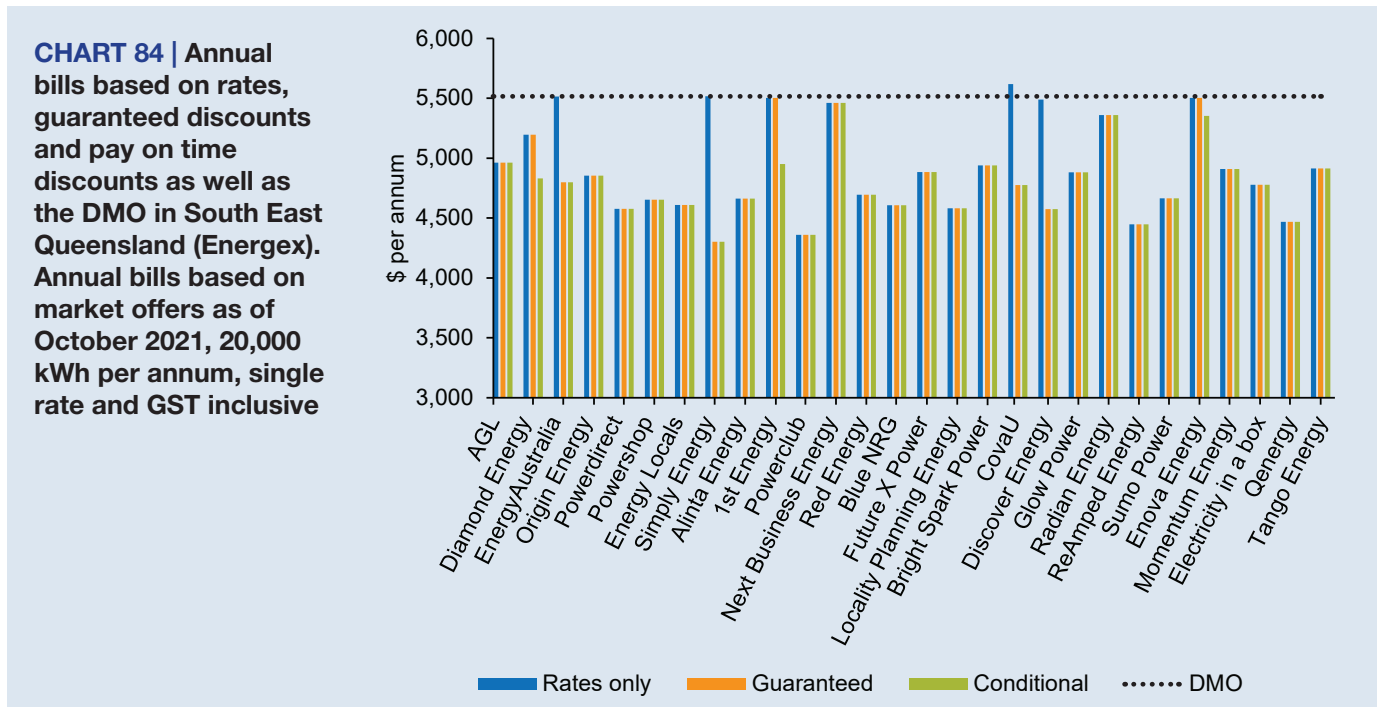
Including discounts and pay on time discounts - SMEs consuming 20,000kWh per annum (single rate)

| | | | |
|--|--------------|--|--------------|
|  Simply Energy | 4,303 |  Electricity in a box | 4,777 |
|  Powerclub | 4,360 |  EnergyAustralia | 4,798 |
|  ReAmped Energy | 4,448 |  Diamond Energy | 4,831 |
|  Qenergy | 4,469 |  Origin Energy | 4,854 |
|  Discover Energy | 4,574 |  Glow Power | 4,881 |
|  Powerdirect | 4,577 |  Future X Power | 4,884 |
|  Locality Planning Energy | 4,582 |  Momentum Energy | 4,909 |
|  Blue NRG | 4,606 |  Tango Energy | 4,914 |
|  Energy Locals | 4,609 |  Bright Spark Power | 4,940 |
|  Powershop | 4,653 |  1st Energy | 4,952 |
|  Alinta Energy | 4,662 |  AGL | 4,962 |
|  Sumo Power | 4,664 |  Enova Energy | 5,354 |
|  Red Energy | 4,694 |  Radian Energy | 5,360 |
|  CovaU | 4,776 |  Next Business Energy | 5,462 |

⁸⁶ These market offers were collected on the 27th October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

Additional discounts

Seven out of the twenty-eight retailers operating in South East Queensland offer additional discounts. Energy Australia, Simply Energy, CovaU and Discover Energy offer guaranteed discounts while the remaining three retailers (Diamond Energy, 1st Energy and Enova) offer discounts conditional on bills being paid on time. The conditional pay on time discount can be worth up to \$550 per annum for customers using 20,000 kWh/annum. Chart 84 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts. The chart also compares the market offers to the DMO and it shows that all of the market offers produce bills that are lower than the DMO once discounts have been applied.



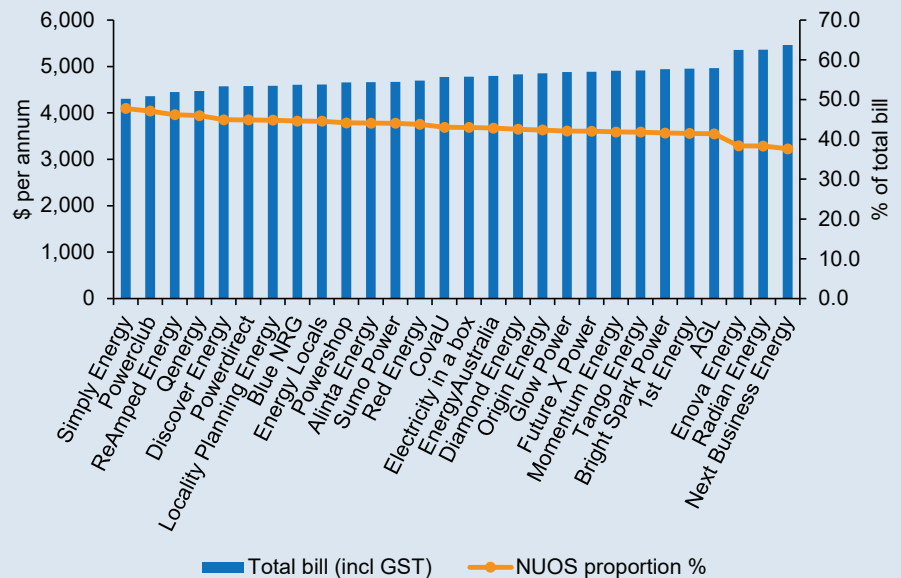
Network charges

The South East Queensland electricity network, Energex, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The chart presented in this section shows that the NUOS proportion of bills varies significantly between retail offers. The NUOS proportion of the bill for Simply Energy is 47.8% while the NUOS comprises 37.6% of the total bill for Next Business Energy’s customers.

Charts 85 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).

CHART 85 | South East Queensland (Energex): Annual retail bills (incl. GST) and NUOS as proportion of total bill, October 2021. Based on retail market offers (including guaranteed and pay on time discounts), single rate, 20,000 kWh per annum⁸⁷



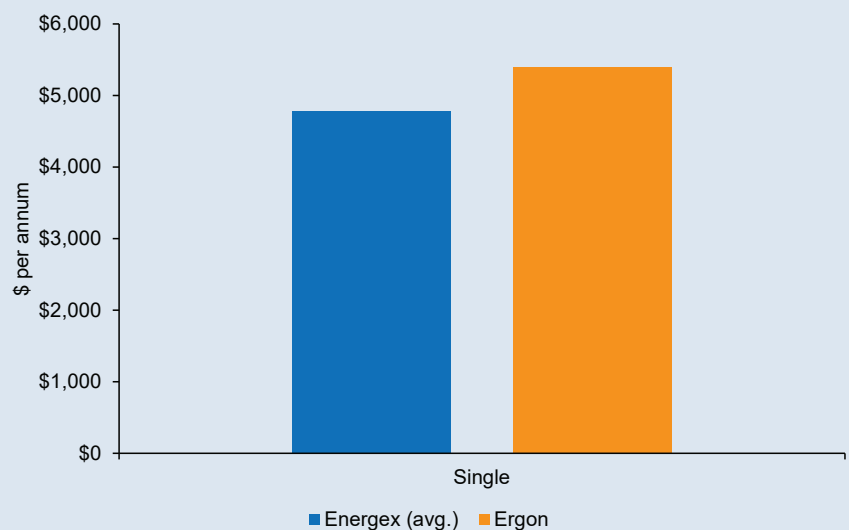
Regional Queensland

There is no effective retail competition in regional and northern Queensland (customers supplied by the Ergon Energy network) and small businesses in this area are therefore charged based on the regulated prices determined by the Queensland Competition Authority. As customers in the Ergon Energy network are generally unable to access discounted market offers by competitive retailers, they may pay more for electricity compared to businesses in South East Queensland. Compared to the DMO, however, customers using 20,000 kWh per annum in the Ergon Energy network will have an annual bill that is \$115 lower.

Chart 86 shows that the average market offer in the Energex network (including discounts) is approximately \$620 less than the regulated offer in the Ergon Energy network for businesses using 20,000 kWh per annum.

It is important to note that in determining the regulated retail rates for small customers in regional Queensland, the Queensland Competition Authority are required to use the equivalent Energex network rate, so that customers in regional Queensland pay a similar amount to customers in South East Queensland. The difference in the cost of supply is paid to the Ergon Energy retailer as a community service obligation by the Queensland Government.⁸⁸

CHART 86 | Annual bills for the single rate tariff in the Energex and Ergon Energy networks. Annual bills based on the regulated offer (Ergon Energy) and market offers including discounts (Energex) as of October 2021, 20,000 kWh per annum and GST inclusive



87 Based on market offer rates as of 27 October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Energex’s charges (tariff NTC 8500) for the 2021/22 financial year. The NUOS also includes fixed charges.

88 QCA, SEQ retail electricity market monitoring: 2016–17, November 2017

4.3.2 Queensland gas bills October 2021

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

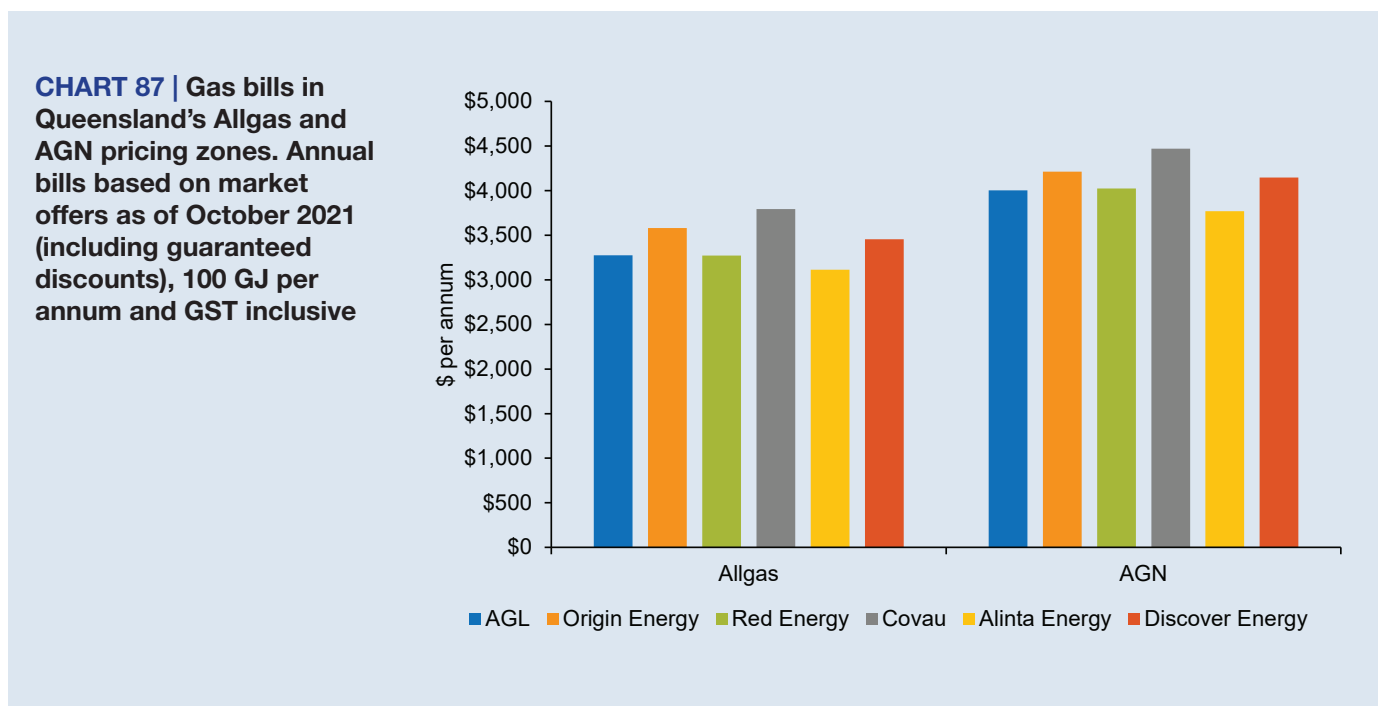
There are two main gas zones in Queensland: the Allgas zone covering South Brisbane, Gold Coast, Toowoomba and Oakey, and the Australian Gas Networks (AGN) zone covering North Brisbane and Ipswich. AGL, Origin Energy, Red Energy, Covau, Alinta Energy and Discover Energy have market offers in both areas. AGN also has two other pricing zones: Northern covering Rockhampton and Gladstone, and Wide Bay covering Bundaberg, Maryborough and Hervey Bay. Origin Energy, AGL, Covau and Alinta Energy are the retailers that offer contracts in the Northern and Wide Bay pricing zones.

There has been an increase in competitive gas retail offers in Queensland. Since April 2021 there are now six retailers in the Brisbane North and South gas zones (an increase of one), four in the Northern zone (an increase of three) and four in the Wide Bay zone (an increase of one).

Covau and Discover Energy are currently the only gas retailers that offer additional discounts (a guaranteed 15% off usage charges for Covau in all four zones and a guaranteed 5% for Discover Energy in the Brisbane North and South zones).

The maximum price-spread is approximately \$680 in the Allgas zone and \$700 in the AGN zone. Compared to six months ago (April 2021), the maximum price-spread has increased by \$475 in the Allgas zone and \$375 in the AGN zone.

The typical annual market offer bill for SMEs consuming 100 GJ per annum is approximately \$3,415 (including discounts) in the Allgas zone and \$4,104 in the AGN zone.⁸⁹ This is a significant difference for two gas zones that cover neighbouring areas. Chart 87 shows AGL, Origin Energy, Red Energy, Covau, Alinta Energy and Discover Energy's annual bills for the two pricing zones.



Figures 19 - 20 below rank the retail offers from lowest to highest annual gas bills in the two main pricing zones.⁹⁰

⁸⁹ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

⁹⁰ These market offers were collected on the 29th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

FIGURE 19 | Lowest to highest annual gas bills (incl GST) for market offers in the **Allgas pricing zone** (October 2021). Bills including guaranteed discounts - SMEs consuming 100 GJ per annum

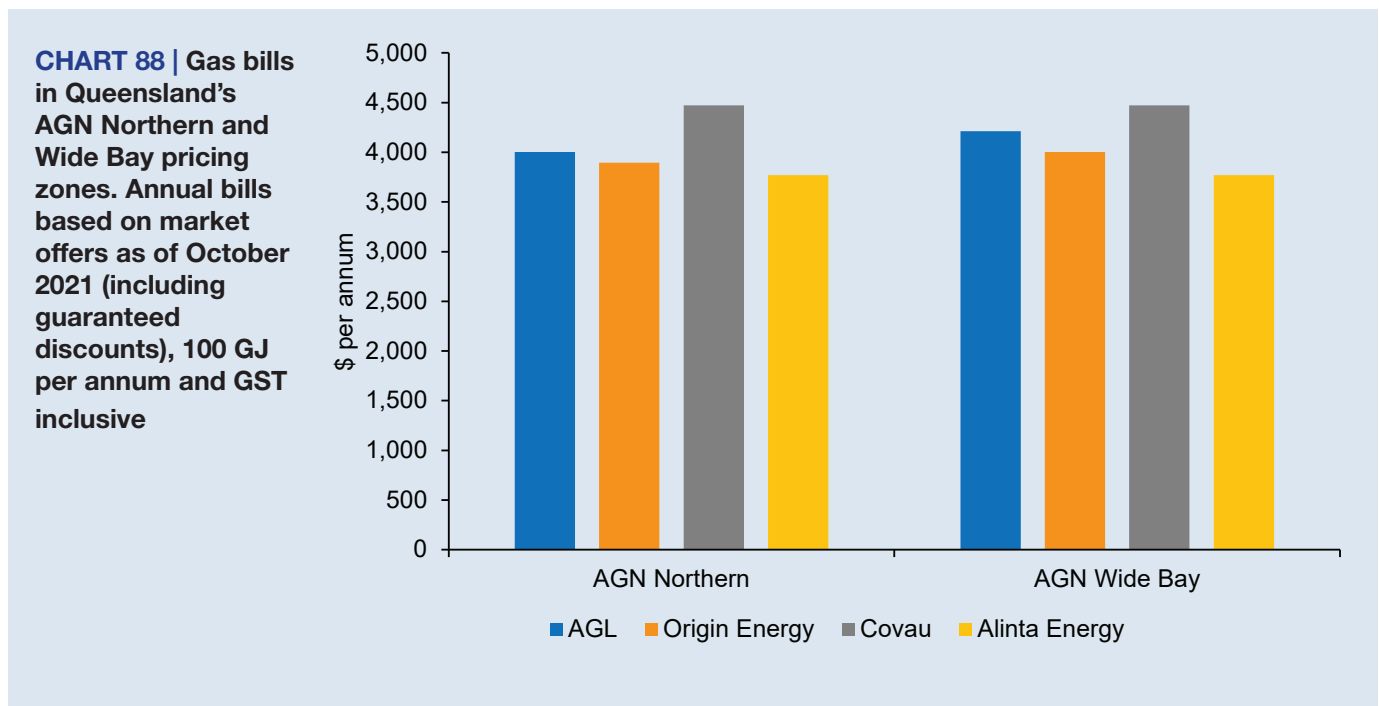
| | | |
|---|-----------------|----------------|
|  | Alinta Energy | \$3,114 |
|  | Red Energy | \$3,272 |
|  | AGL | \$3,274 |
|  | Discover Energy | \$3,455 |
|  | Origin Energy | \$3,580 |
|  | Covau | \$3,791 |

FIGURE 20 | Lowest to highest annual gas bills (incl GST) for market offers in the **AGN pricing zone** (October 2021). Bills including guaranteed discounts - SMEs consuming 100 GJ per annum

| | | |
|---|-----------------|----------------|
|  | Alinta Energy | \$3,770 |
|  | AGL | \$4,003 |
|  | Red Energy | \$4,025 |
|  | Discover Energy | \$4,146 |
|  | Origin Energy | \$4,212 |
|  | Covau | \$4,471 |

In both of the smaller AGN pricing zones the maximum price-spread is \$700. Compared to six months ago (April 2021), the maximum price-spread has increased by \$300 in Wide Bay (this comparison is not available for Northern as it previously had only one retailer).

The typical annual market offer bill for SMEs consuming 100 GJ per annum is approximately \$4,035 (including discounts) in the Northern zone and \$4,115 in the Wide Bay zone.⁹¹ Chart 87 shows AGL, Origin Energy, Covau and Alinta Energy's annual bills for the two pricing zones.



Figures 21 - 22 below rank the retail offers from lowest to highest annual gas bills in the two main pricing zones.⁹²

⁹¹ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

⁹² These market offers were collected on the 29th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

FIGURE 21 | Lowest to highest annual gas bills (incl GST) for market offers in the **Allgas pricing zone** (October 2021). Bills including guaranteed discounts - SMEs consuming 100 GJ per annum









| | | |
|---|---------------|----------------|
|  | Alinta Energy | \$3,770 |
|  | Origin Energy | \$3,896 |
|  | AGL | \$4,003 |
|  | Covau | \$4,471 |

FIGURE 22 | Lowest to highest annual gas bills (incl GST) for market offers in the **AGN pricing zone** (October 2021). Bills including guaranteed discounts - SMEs consuming 100 GJ per annum

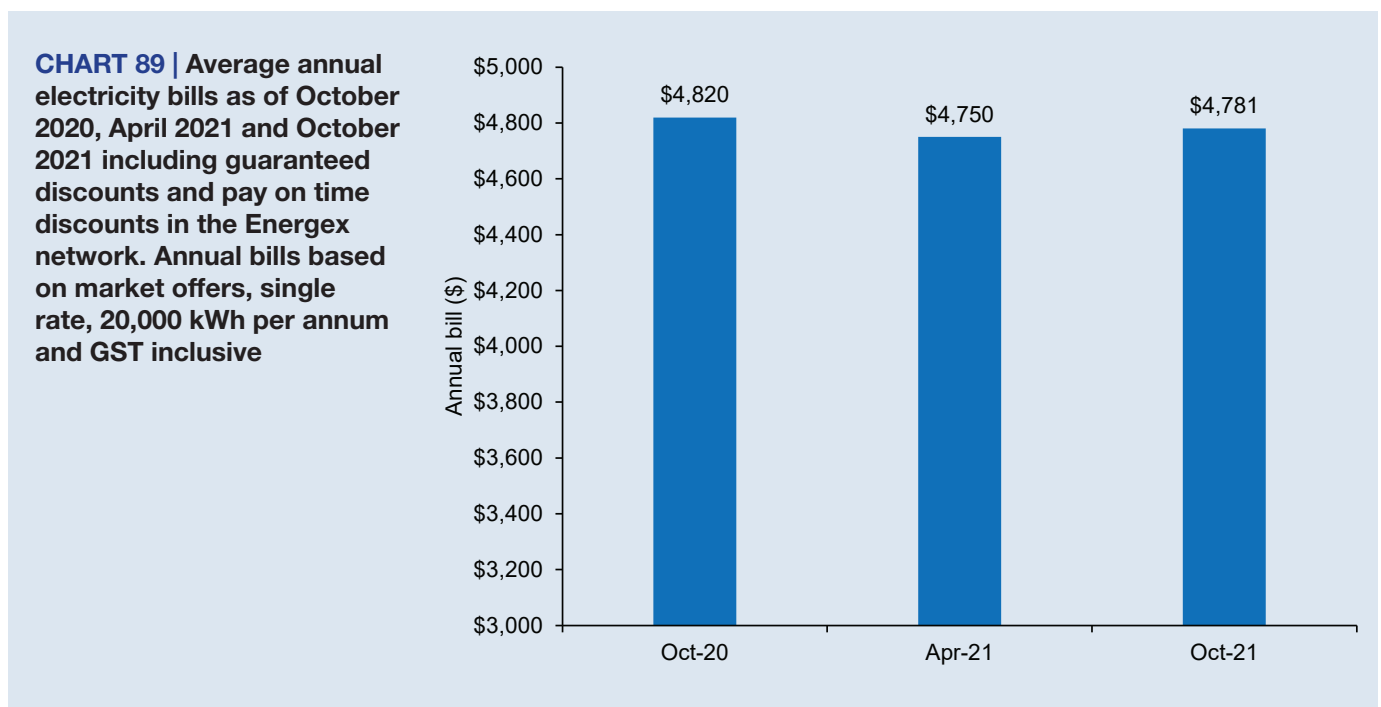
| | | |
|---|---------------|----------------|
|  | Alinta Energy | \$3,770 |
|  | Origin Energy | \$4,003 |
|  | AGL | \$4,212 |
|  | Covau | \$4,471 |

4.3.3 Changes in energy bills in Queensland

This section compares annual energy bills as of October 2021 to bills as of April 2021. The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to October 2021.

In Queensland, new network tariffs took effect in July 2021 meaning that the electricity retail prices have been affected by an underlying price reset in this six-month period. Most of the retailers have thus changed their offers (rates, discounts or both).

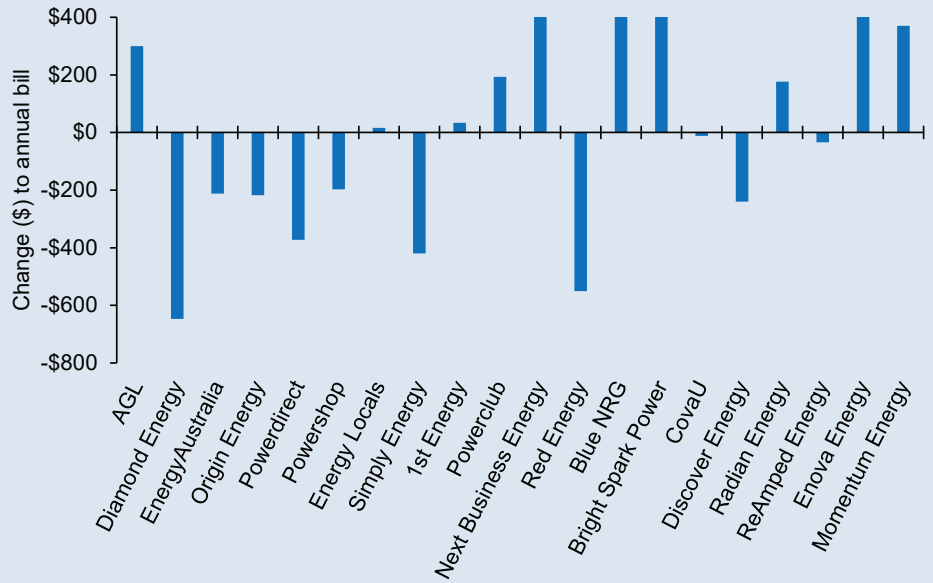
The average annual market offer bill has increased by \$30 (or 0.6%) in the Energex network since April 2021. Chart 89 below shows average annual bills as of October 2020, April 2021 and October 2021.



Ten retailers have decreased their prices since April 2021, ten have increased their prices, and six retailers have not changed their offers (a further two retailers are new entrants). Chart 90 below shows changes to annual bills for each retailer from April 2021 to October 2021.⁹³

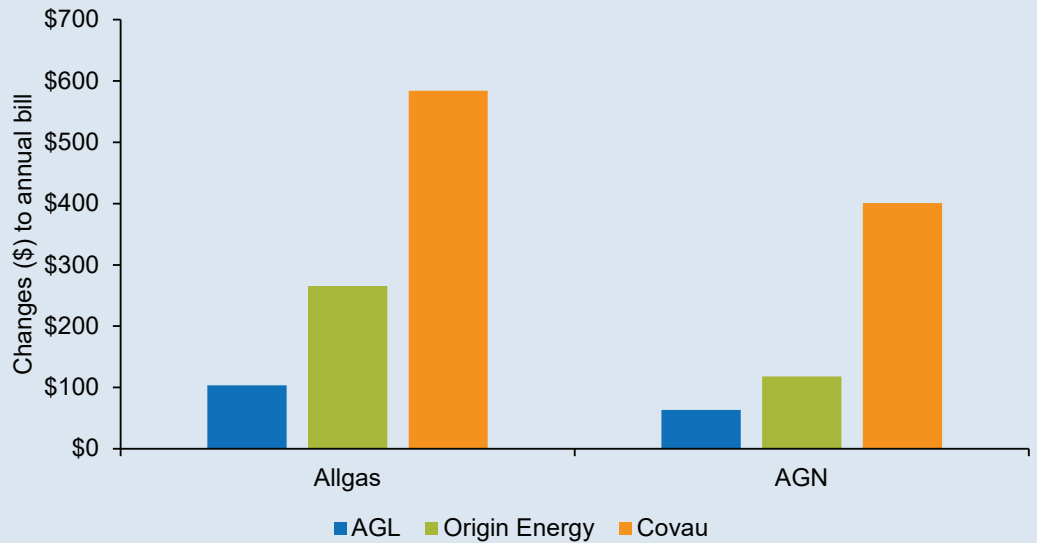
⁹³ Based on market offers inclusive of guaranteed and conditional pay on time discounts. Note that only retailers that have changed their offers during this period are included in this chart.

CHART 90 | Bill change:
Comparison of April 2021 to October 2021 annual electricity bills including guaranteed discounts and pay on time discounts in the Energex network. Annual bills based on market offers as of October 2020 to April 2021, 20,000 kWh per annum, single rate and GST inclusive



In relation to gas, AGL’s gas bills have increased by 1.5% to 3%, and Origin’s by 2% to 3% since April 2021. CovaU’s gas bills have risen by between 10% and 18% over this period. The other retailers’ prices remain unchanged.

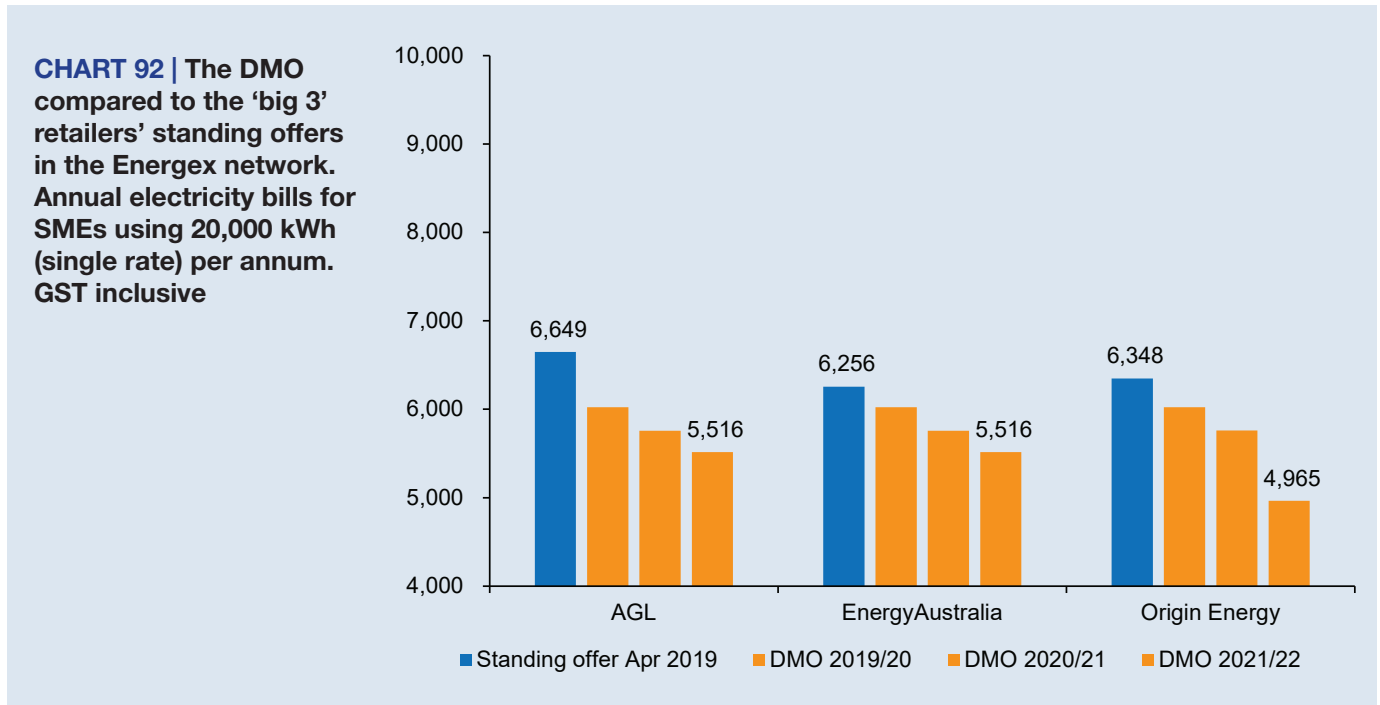
CHART 91 | Bill change:
Comparison of April 2021 to October 2021 annual gas bills including guaranteed discounts and pay on time discounts in the Allgas and AGN pricing zones. Annual bills based on market offers as of April 2021 and October 2021, 100 GJ per annum and GST inclusive



4.3.4 Impact of the DMO

Initially, the introduction of the DMO on 1 July 2019 had little impact on additional discounting in South East Queensland. Over the last two years, however, many retailers have ceased offering additional discounts. Importantly, none of the retail market offers, inclusive of discounts, produce annual bills that are greater than the DMO (see section 4.3.1 above).⁹⁴

Businesses previously on a standing offer with one of the ‘big 3’ retailers (AGL, Energy Australia and Origin Energy) will have experienced bill reductions since the introduction of the DMO. Chart 92 below compares AGL, Energy Australia and Origin Energy’s standing offers prior to the DMO taking effect to the DMO as of 2019/20, 2020/21 and 2021/22. It shows that the bills are currently between \$740 and \$1,385 less compared to April 2019 (depending on the retailer) for businesses using 20,000 kWh per annum. Origin Energy’s bill has reduced the most (by approximately \$1,385) while AGL and Energy Australia’s bill reductions are \$1,135 and \$740 respectively.



94 Market offer bills including guaranteed discounts compared to the DMO.

4.4 South Australia

South Australia deregulated electricity and gas retail prices in 2013 but on 1 July 2019 the Australian Energy Regulator's Default Market Offer (DMO) replaced the previously retailer determined electricity standing offers in South Australia. SA Power Networks cover the entire state and AGL is the incumbent retailer. In relation to gas, there are several gas pricing zones, but as the incumbent retailer (Origin) does not currently differentiate its offers between these zones, this analysis compares gas offers in the AGN South Australia zone. That said, customers in regional areas such as Mt Gambier, Riverland and Whyalla may only be able to access Origin's market offer.

4.4.1 South Australian electricity bills October 2021

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO⁹⁵ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in South Australia Power Networks is 14,262 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is approximately \$6,740.⁹⁶ Chart 93 shows annual bills for twenty-one retailers in the SA Power Networks (SAPN) and that the maximum price-spread is approximately \$2,015 per annum. If we exclude the single lowest and single highest bills, however, the maximum price-spread is reduced to \$1,465. Compared to six months ago (April 2021), the maximum price-spread has reduced by \$465.

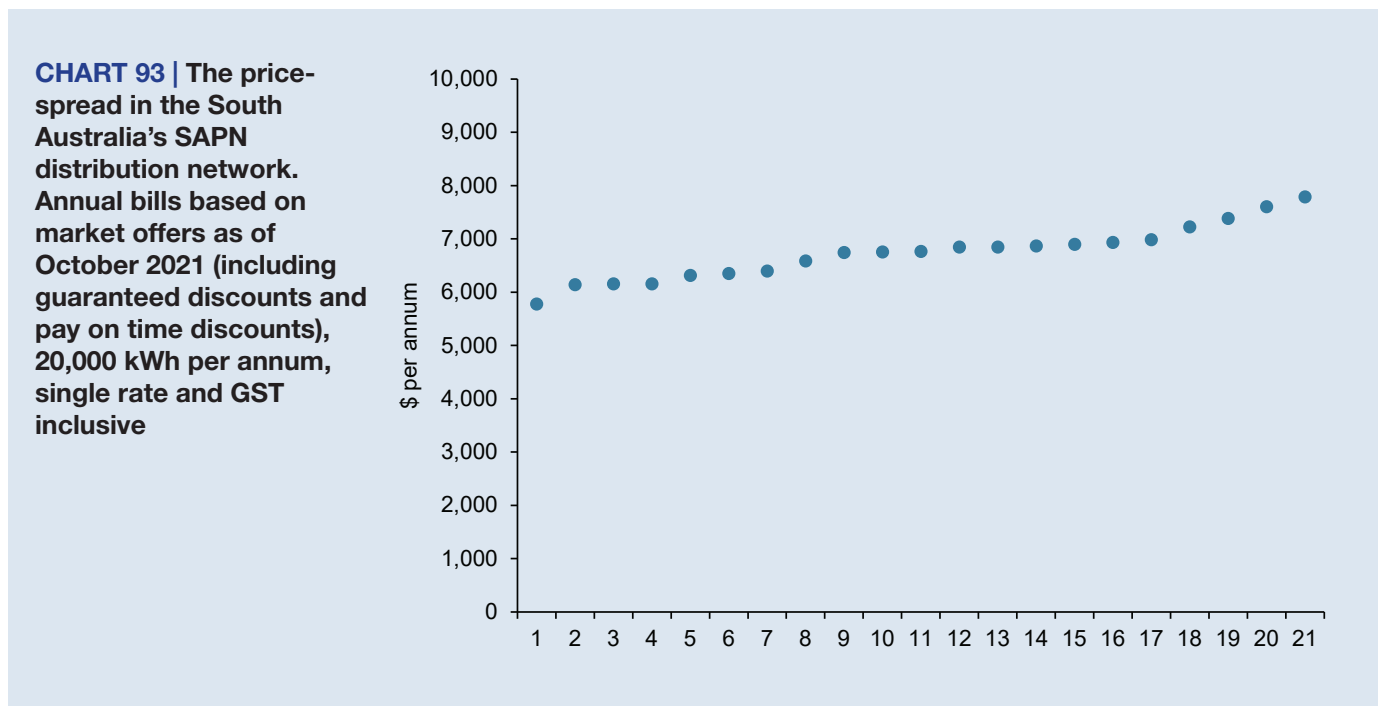























Figure 23 below ranks the retail offers from lowest to highest annual electricity bills.⁹⁷

⁹⁵ Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

⁹⁶ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

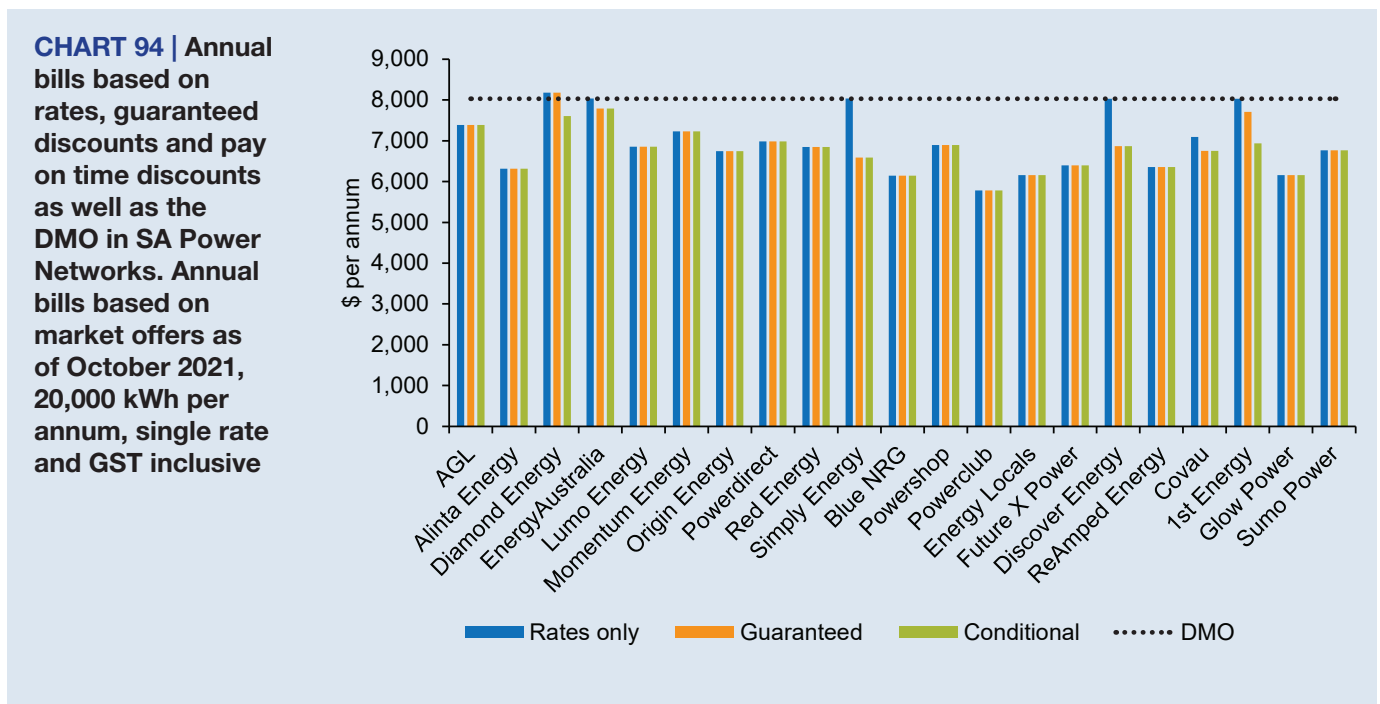
⁹⁷ These market offers were collected on the 25th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

FIGURE 23 | Lowest to highest annual electricity bills for market offers in South Australia (October 2021)

| | | | |
|--|---------|---|---------|
|  Powerclub | \$5,779 |  Red Energy | \$6,846 |
|  Blue NRG | \$6,142 |  Lumo Energy | \$6,851 |
|  Energy Locals | \$6,160 |  Discover Energy | \$6,867 |
|  Glow Power | \$6,160 |  Powershop | \$6,897 |
|  Alinta Energy | \$6,314 |  1st Energy | \$6,935 |
|  ReAmped Energy | \$6,355 |  Powerdirect | \$6,986 |
|  Future X Power | \$6,396 |  Momentum Energy | \$7,228 |
|  Simply Energy | \$6,586 |  AGL | \$7,388 |
|  Origin Energy | \$6,748 |  Diamond Energy | \$7,606 |
|  Covau | \$6,755 |  EnergyAustralia | \$7,791 |
|  Sumo Power | \$6,766 | | |

Additional discounts

Currently, only two of the twenty-one retailers operating in South Australia offer conditional pay on time discounts (Diamond Energy and 1st Energy). For customers using 20,000kWh per annum, this conditional discount can be worth as much as \$770 per annum (1st Energy’s offer). Five other retailers (Energy Australia, Simply Energy, Discover Energy, Covau and 1st Energy) offer guaranteed discounts while the remaining fourteen retailers do not offer any additional discounts. The practice of discounting has thus continued to reduce in South Australia. Chart 94 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts.⁹⁸ The chart also compares the market offers to the DMO and it shows that all retailers have market offers that produce bills that are similar to or lower than the DMO. It should be noted, however, that Diamond Energy’s would be more than the DMO if the conditional pay on time discount is not obtained.



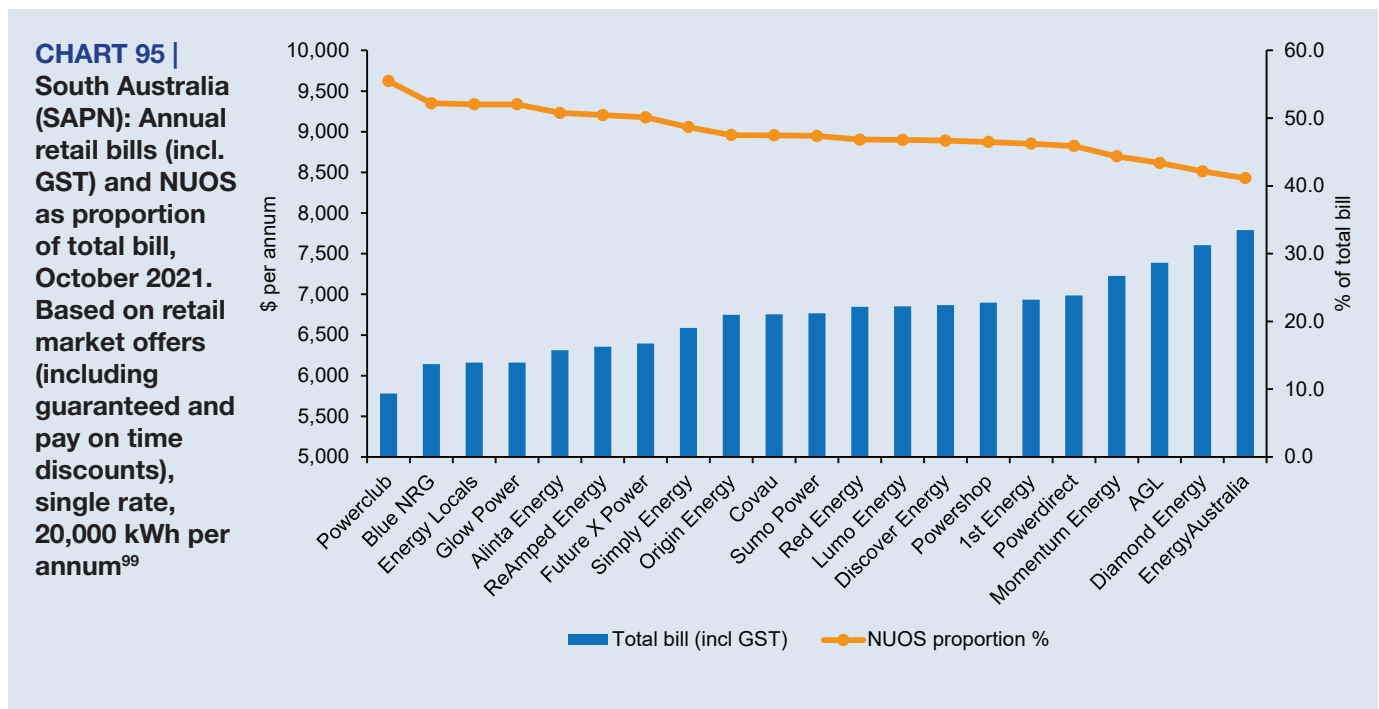
⁹⁸ 1st Energy’s offer includes both guaranteed and pay on time discounts.

Network charges

The South Australian electricity network, SA Power Networks, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

The chart presented in this section shows that the NUOS proportion of bills varies significantly between retail offers. The NUOS proportion of the bill for Powerclub is 55.5% while the NUOS comprises around 41% of the total bill for Energy Australia customers.

Chart 95 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).



4.4.2 South Australian gas bills October 2021

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

The typical annual market offer bill for SMEs consuming 100 GJ per annum is \$3,515 (including discounts). Chart 96 shows annual bills for eight retailers in South Australia and that the maximum price-spread is approximately \$770 per annum.¹⁰⁰ Compared to six months ago (April 2021), the maximum price-spread has increased by \$130.

⁹⁹ Based on market offer rates as of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the SAPN's charges for the 2021/22 financial year. The NUOS also includes fixed charges.

¹⁰⁰ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers.

CHART 96 | The price-spread in the South Australia. Annual bills based on market offers as of October 2021 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive

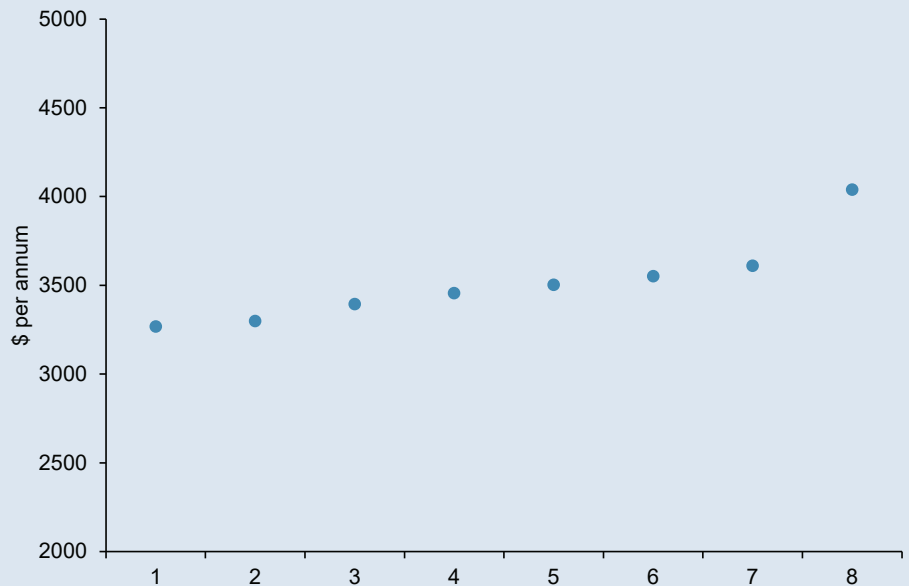


Figure 24 below ranks the retail offers from lowest to highest annual gas bills.¹⁰¹ Compared to six months ago, the lowest annual retail bill has remained unchanged (since April 2021).

FIGURE 24 | Lowest to highest annual gas bills for market offers in South Australia (October 2021)

| | | |
|---|-----------------|----------------|
|  | Lumo Energy | \$3,268 |
|  | Discover Energy | \$3,299 |
|  | Red Energy | \$3,394 |
|  | EnergyAustralia | \$3,456 |
|  | Simply Energy | \$3,503 |
|  | Alinta Energy | \$3,552 |
|  | AGL | \$3,610 |
|  | Origin Energy | \$4,038 |

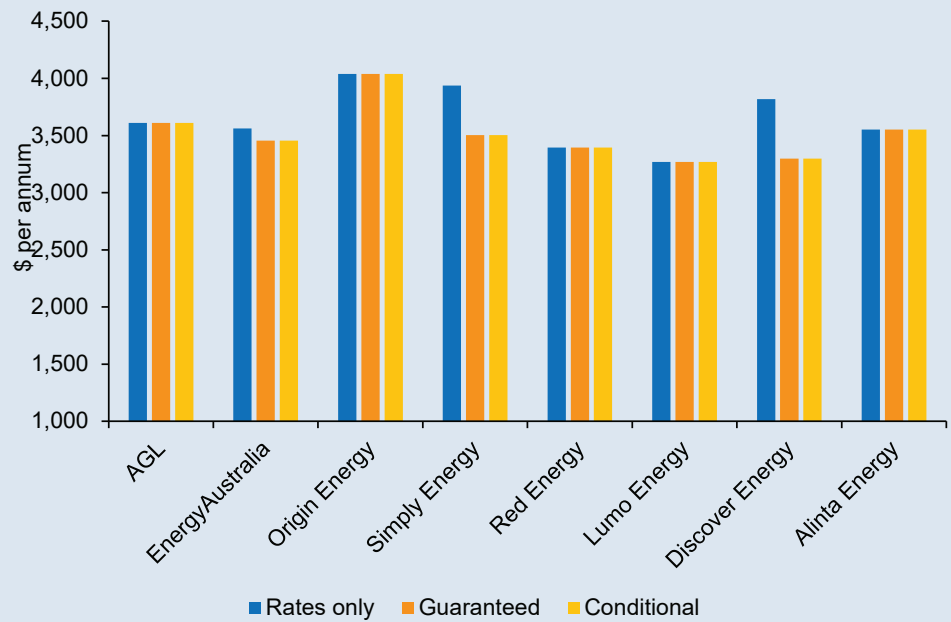
Additional discounts

Three of the retailers, Energy Australia, Simply Energy and Discover Energy offer additional discounts and they are all guaranteed discounts (3% off bill, 11% off bill and 15% off usage, respectively).

Chart 97 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts.

¹⁰¹ These market offers were collected on the 24th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 97 | Annual bills based on rates, guaranteed and conditional discounts in South Australia (Australian Gas Networks). Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive



4.4.3 Changes in energy bills in South Australia

This section compares annual energy bills as of October 2021 to bills as of April 2021. The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to October 2021.

In South Australia, new network tariffs took effect in July 2021 meaning that the electricity retail prices have been affected by an underlying price reset in this six-month period. Most of the retailers have thus changed their offers (rates, discounts or both).

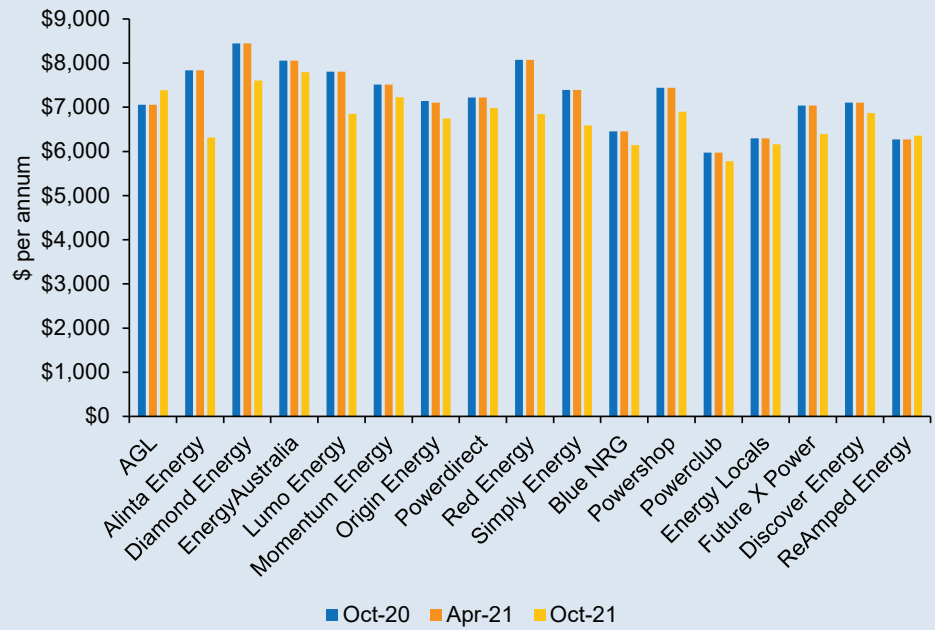
On average, annual bills have reduced by approximately \$35, or less than 1%, for businesses consuming 20,000 kWh (single rate) since April 2021.¹⁰²

Chart 98 below shows retailers' annual bills as of October 2020, April 2021 and October 2021.¹⁰³

¹⁰² Based on market offers inclusive of guaranteed and conditional pay on time discounts

¹⁰³ Note that some retailers such as Glow Power and Sumo Power did not have offers in April 2021. Only retailers with market offers available over the three data collection points (October 2020, April 2021, October 2021) have been included in this comparison.

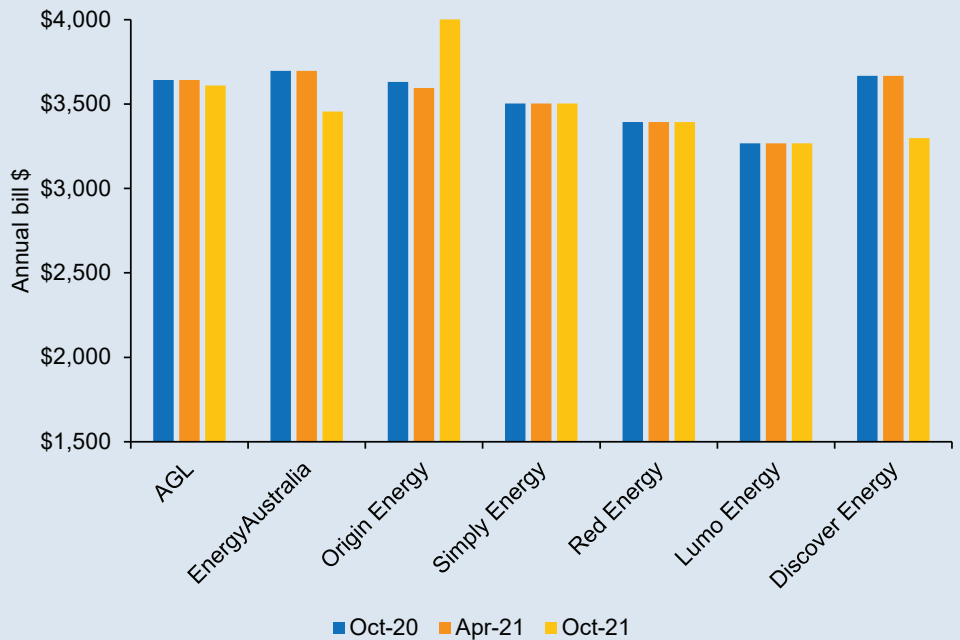
CHART 98 | Electricity bills: Comparison of October 2020, April 2021, October 2021 annual electricity bills including guaranteed discounts and pay on time discounts in the SA Power Networks. Annual bills based on market offers as of October 2020, April 2021, October 2021, 20,000 kWh per annum, single rate and GST inclusive



In relation to gas, AGL, EnergyAustralia, Origin Energy, Discover Energy and Alinta Energy changed their offers between April 2021 and October 2021. These new offers produce annual bills that range between \$370 or 10% lower (Discover Energy) and \$445 or 12% higher (Origin Energy) than offers from the same retailers 6 months ago.

Chart 99 below shows annual gas bills in the Envestra/AGN gas zone as of October 2020, April 2021, October 2021.

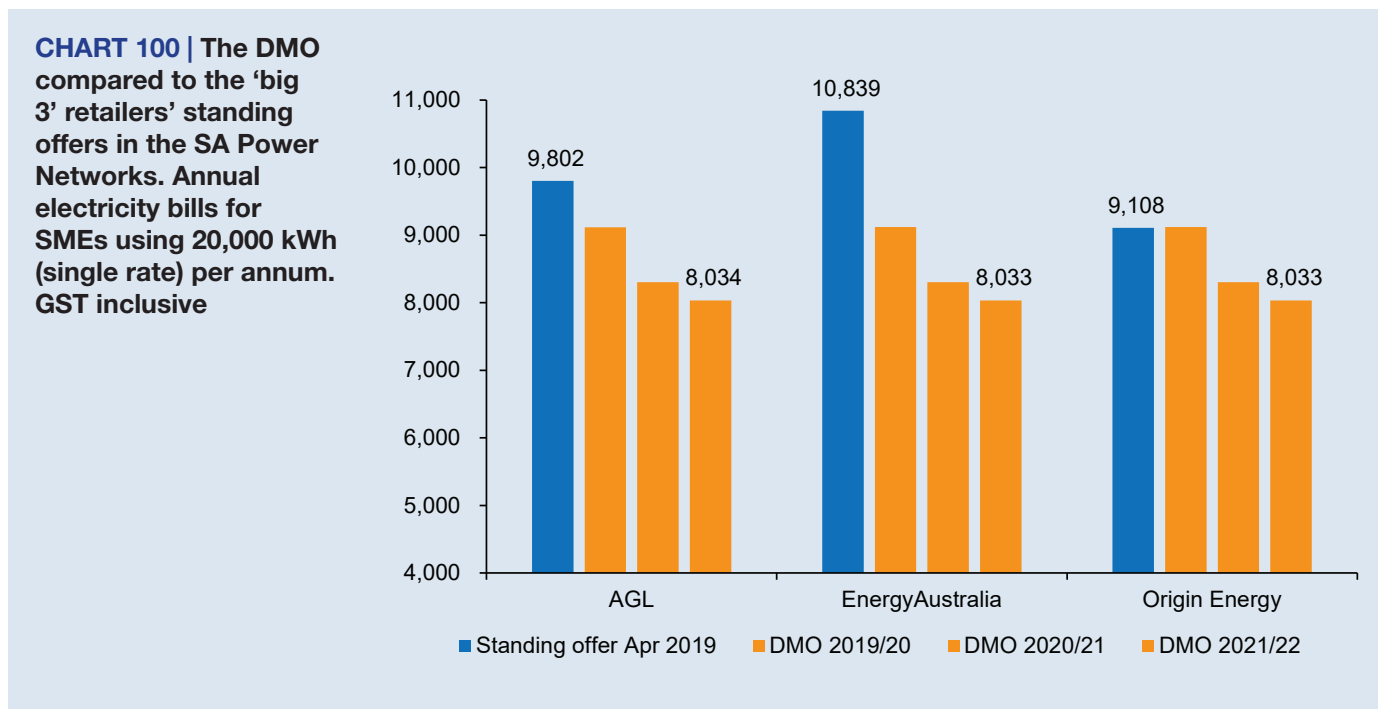
CHART 99 | Annual gas bills including guaranteed discounts and pay on time discounts in South Australia. Annual bills based on market offers as of April 2020, October 2020, April 2021, 100 GJ per annum and GST inclusive



4.4.4 Impact of the DMO

Since the introduction of the DMO on 1 July 2019, fewer retailers offer conditional pay on time discounts compared to previously.

Businesses previously on a standing offer with AGL, Energy Australia or Origin Energy, will have experienced significant bill reductions since the introduction of the DMO. Chart 100 below compares AGL, Energy Australia and Origin Energy's standing offers prior to the DMO taking effect to the DMO as of 2019/20, 2020/21 and 2021/22. It shows that the bills are currently between \$1,075 and \$2,805 less compared to April 2019 (depending on the retailer) for businesses using 20,000 kWh per annum. Energy Australia's bill has reduced the most (by approximately \$2,805) while AGL and Origin Energy's bill reductions are somewhat lower at \$1,765 and \$1,075 respectively.



4.5 Tasmania

The Office of the Tasmanian Economic Regulator (OTTER) continues to regulate electricity retail prices for small customers while gas retail prices have been deregulated since reticulated gas first became available in 2007.

Tasmania is comprised of a single electricity network and a single gas pricing zone. Aurora Energy is the incumbent electricity retailer while Aurora Energy and Tas Gas Retail are the gas retailers.

4.5.1 Tasmanian electricity bills October 2021

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO¹⁰⁴ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in TasNetworks is 25,315 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) in Tasmania is currently around \$4,860. SMEs switching from Aurora Energy's regulated offer to CovaU's market offer may save around \$250 per annum.

Three new retailers (CovaU, Glow Power and Energy Locals) have entered the Tasmanian electricity retail market since April 2021 and this has had an impact on the potential savings that can be made from switching.

Figure 25 below ranks the retail offers from lowest to highest annual electricity bills.¹⁰⁵

FIGURE 25 | Lowest to highest annual electricity bills for market offers in Tasmania (October 2021)

| | | |
|---|----------------|---------|
|  | Covau | \$4,727 |
|  | 1st Energy | \$4,742 |
|  | Energy Locals | \$4,795 |
|  | Glow Power | \$4,932 |
|  | Aurora Energy | \$4,976 |
|  | Future X Power | \$4,994 |

Network charges

The Tasmanian electricity network, TasNetworks, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs

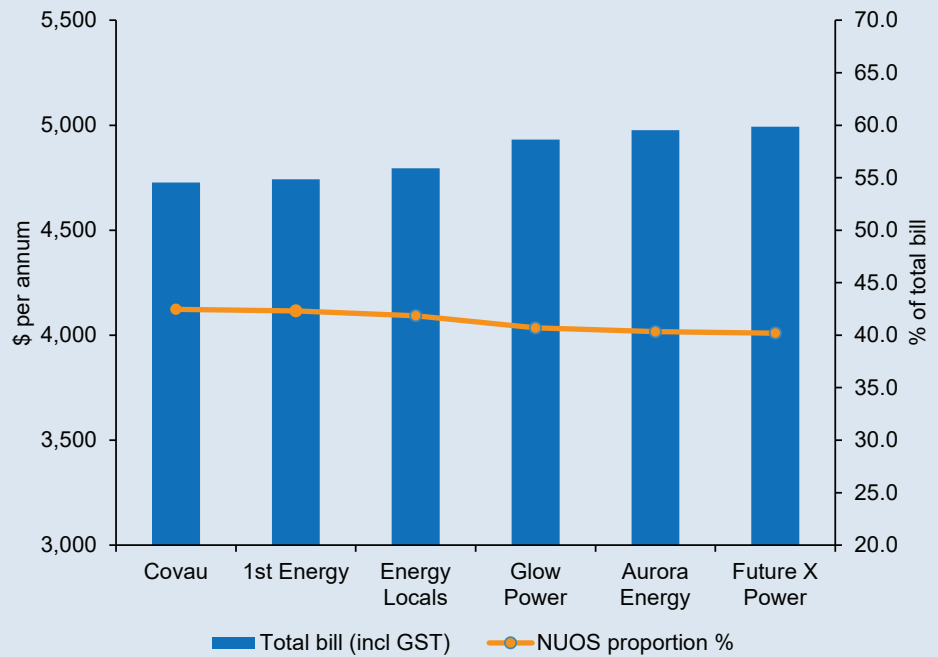
The chart presented in this section shows that the NUOS proportion of bills is somewhat similar for all six retailers. As CovaU's offer produces a slightly lower retail bill (inclusive of pay on time discounts), the NUOS proportion of the bill for CovaU is 43% while the NUOS is 40% of the total bill for Future X Power customers.

Chart 101 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).

104 Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

105 These offers were collected on the 29th of October 2021 and it should be noted that retailers may change their rates at any time.

CHART 101 | Tasmania (TasNetworks): Annual retail bills (incl. GST) and NUOS as proportion of total bill, for October 2021, 20,000 kWh per annum¹⁰⁶

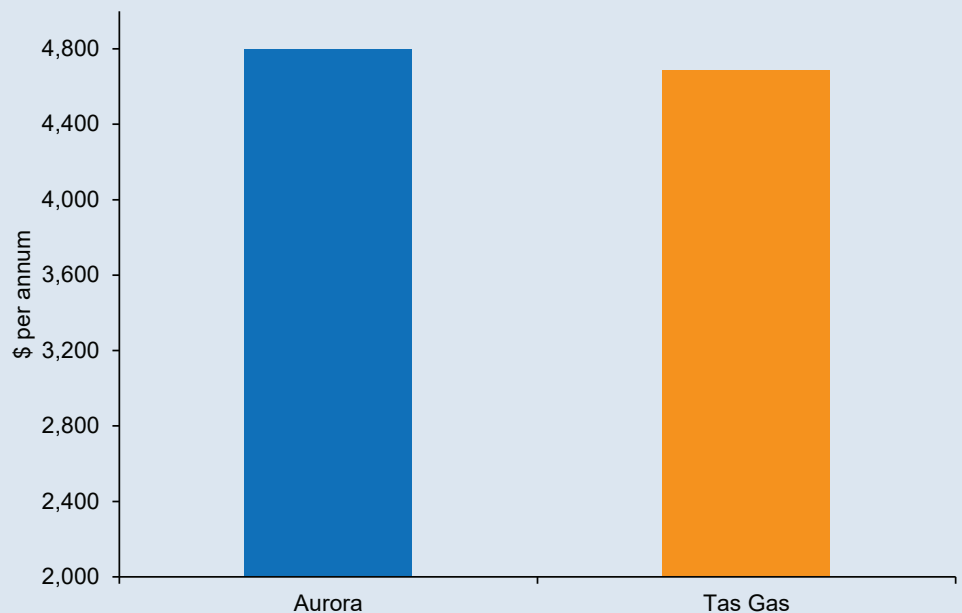


4.5.2 Tasmanian gas bills October 2021

To calculate annual gas bills, we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

There are two retailers, Aurora Energy and Tas Gas Retail, offering market contracts to gas customers in Tasmania and the typical annual bill for a SME customer using 100 GJ per annum is \$4,740. The difference between the two offers is approximately \$110 per annum. Neither Aurora Energy nor Tas Gas Retail offer any additional discounts.



CHART 102 | Annual gas market offer bills in Tasmania. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive



¹⁰⁶ Based on retail offer rates as at October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the TasNetworks’s charges (tariff Tas 22) for the 2021/22 financial year. The NUOS also includes fixed charges.

Figure 26 below ranks the retail offers from lowest to highest annual gas bills.¹⁰⁷

FIGURE 26 | Lowest to highest annual gas bills for market offers in Tasmania (October 2021)

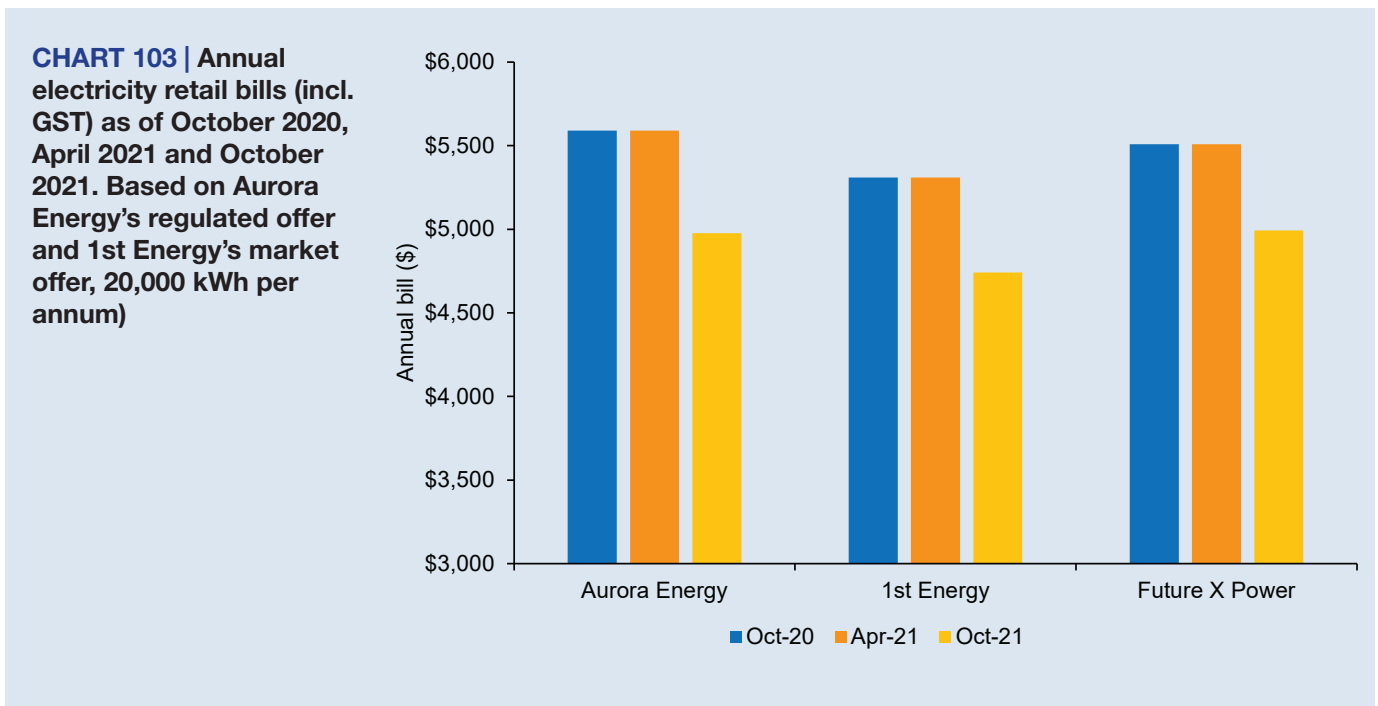
| | | |
|---|---------|---------|
|  | Aurora | \$4,796 |
|  | Tas Gas | \$4,686 |

4.5.3 Changes in energy bills in Tasmania

This section compares annual energy bills as of October 2021 to bills as of April 2021. The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to October 2021.

In Tasmania, new network tariffs took effect in July 2021 meaning that the electricity retail prices have been affected by an underlying price reset in this six-month period. Most of the retailers have thus changed their offers (rates, discounts or both). The three retailers that had offers in both April and October 2021 changed their offers in this period to produce average annual bill savings of around 11%.

Chart 103 below shows annual electricity bills as of October 2020, April 2021 and October 2021.¹⁰⁸

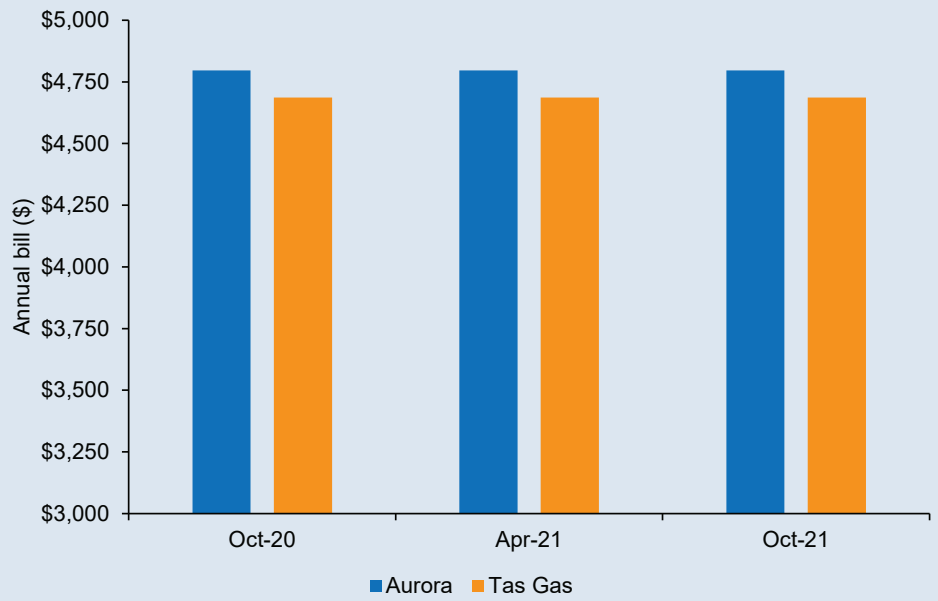


In relation to gas, Aurora Energy and Tas Gas Retail's rates remain unchanged since April 2021. Chart 104 below shows annual gas bills for Aurora and Tas Gas Retail as of October 2020, April 2021 and October 2021.

¹⁰⁷ These offers were collected on the 15th of October 2021 and it should be noted that retailers may change their rates at any time.

¹⁰⁸ Note that only retailers with market offers available over the three data collection points (October 2020, April 2021, October 2021) have been included in this comparison.

CHART 104 | Annual gas bills from October 2020, April 2021, October 2021 in Tasmania. Annual bills based on 100 GJ per annum and GST inclusive



4.6 Australian Capital Territory (ACT)

Electricity retail prices in the ACT continue to be regulated by the Independent Competition and Regulatory Commission (ICRC) while gas retail prices have been deregulated since 2002. The regulated electricity rates are currently the same as ActewAGL's electricity standing offer.

The ACT is comprised of a single electricity network and a single gas pricing zone.¹⁰⁹ ActewAGL is the incumbent retailer.

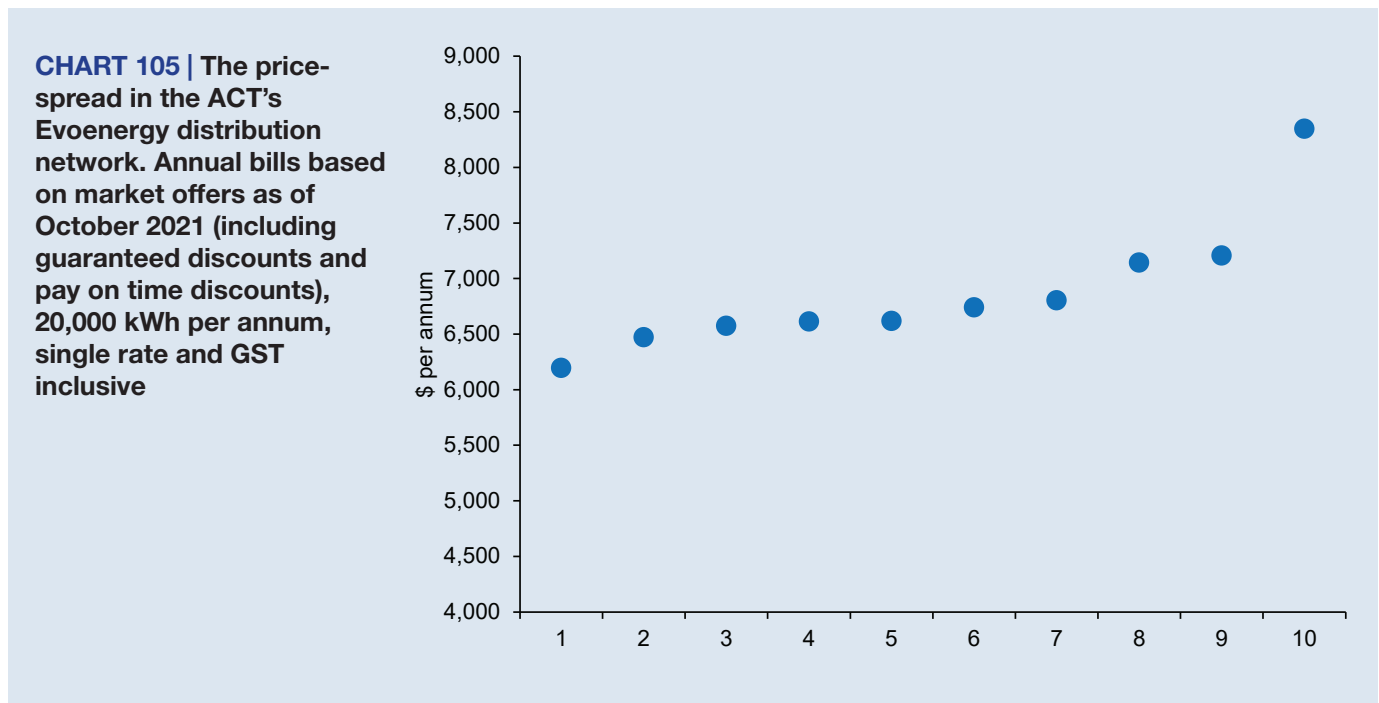
4.6.1 ACT electricity bills October 2021

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO¹¹⁰ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. According to the AEMO report, average consumption for a small business in the Evoenergy network is 32,257 kWh per annum. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

The price-spread

The typical annual bill for SMEs consuming 20,000 kWh per annum (single rate) is approximately \$6,870.¹¹¹ Chart 105 shows annual bills for ten retailers in the Evoenergy distribution network and that the maximum price-spread is \$2,150 per annum. This is a significant increase on six months ago (April 2021) when the maximum price-spread was \$740. However if the most and least expensive retail offers are removed from this calculation the price-spread drops to \$735 per annum.

Three new retailers (CovaU, ReAmped Energy and Radian Energy) have entered the ACT electricity retail market since April 2021 and this has had a significant impact on the maximum price-spread.













¹⁰⁹ Evoenergy, formerly known as ActewAGL, is the electricity network and gas distributor while the retail arm continues to operate as ActewAGL.

¹¹⁰ Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

¹¹¹ See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers

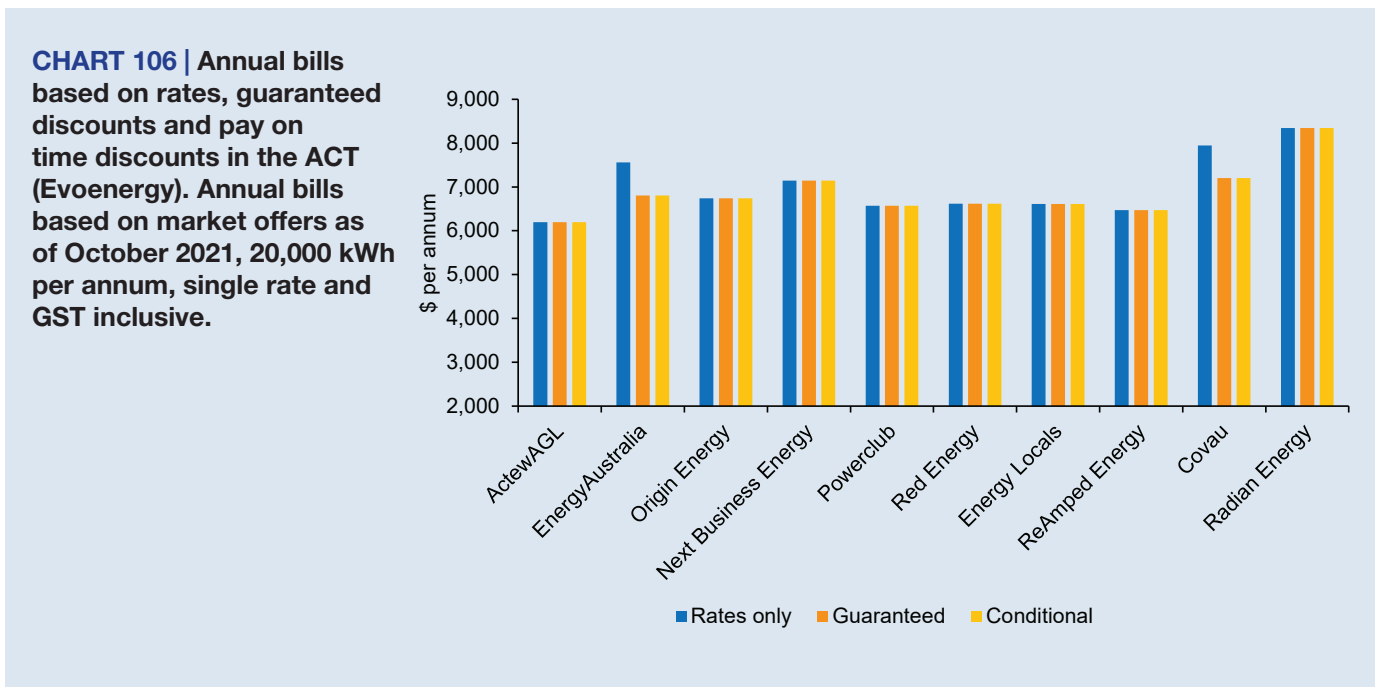
Figure 27 below ranks the retail offers from lowest to highest annual bills.¹¹² The lowest annual retail bill has increased by \$900 since April 2021.

FIGURE 27 | Lowest to highest annual electricity bills for market offers in the ACT (October 2021)

| | | |
|---|----------------------|----------------|
|  | ActewAGL | \$6,195 |
|  | ReAmped Energy | \$6,470 |
|  | Powerclub | \$6,573 |
|  | Energy Locals | \$6,611 |
|  | Red Energy | \$6,616 |
|  | Origin Energy | \$6,738 |
|  | EnergyAustralia | \$6,804 |
|  | Next Business Energy | \$7,143 |
|  | Covau | \$7,206 |
|  | Radian Energy | \$8,346 |

Additional discounts

Two retailers, Energy Australia and CovaU, offer guaranteed discounts and none of the retailers currently offer conditional pay on time discounts. Chart 106 shows annual bills based on their rates only, inclusive of guaranteed discounts and inclusive of guaranteed as well as conditional pay on time discounts.



¹¹² These market offers were collected on the 25th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

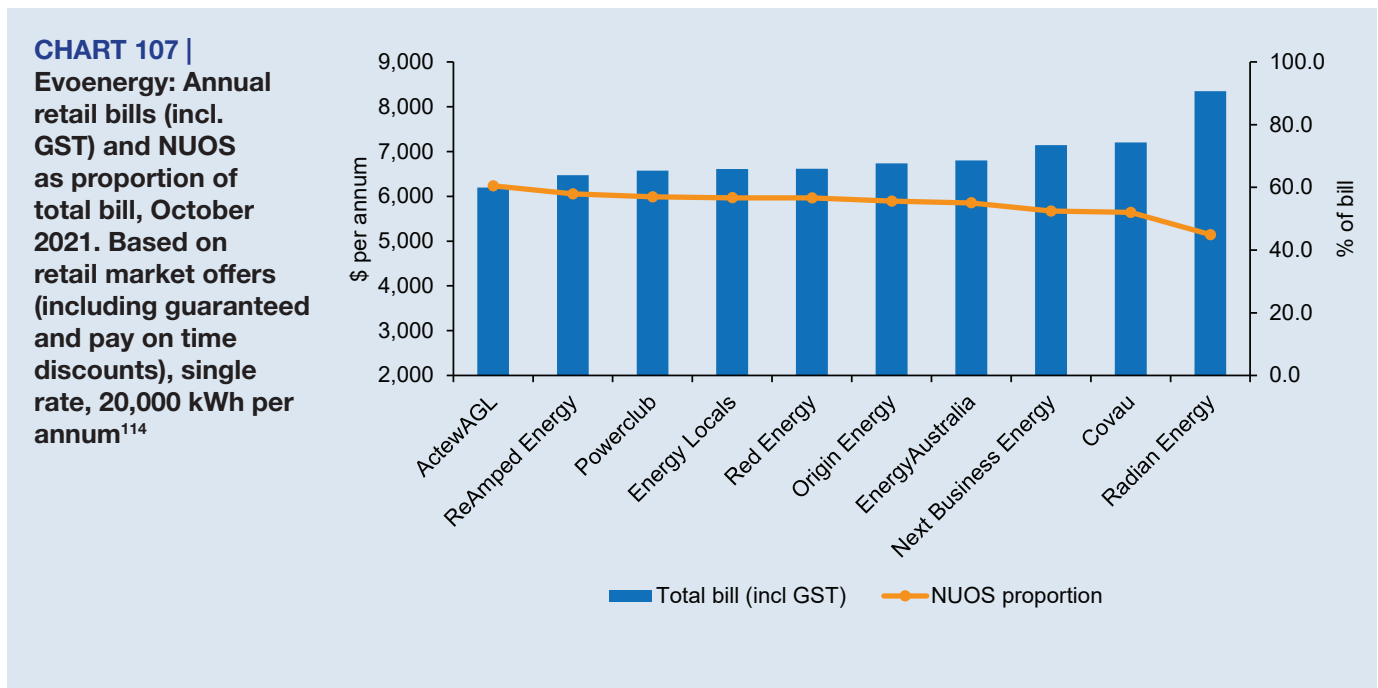
Network charges

The ACT electricity network, Evoenergy, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges and metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their retail tariffs.

NUOS charges in the ACT increased significantly in July 2021 and this is largely driven by the ACT Government's legislation to supply 100% renewable energy. EvoEnergy administers this operation on behalf of the ACT Government and associated costs are passed on to consumers through jurisdictional charges (JS) that are incorporated into the NUOS.¹¹³

The chart presented in this section shows that the NUOS proportion of bills varies significantly between retail offers. The NUOS proportion of the bill for ActewAGL is 60.5% while the NUOS comprises 44.9% of the total bill for Radian Energy customers.

Chart 107 shows annual retail bills (columns) and NUOS as proportion of annual bill (line).



4.6.2 ACT gas bills October 2021

To calculate annual gas bills, we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

The price-spread

The typical annual market offer bill for SMEs consuming 100 GJ per annum is \$3,080 (including discounts). Chart 108 shows annual bills for five retailers in the ACT and that the maximum price-spread is approximately \$605 per annum.¹¹⁵ Compared to six months ago (April 2021), the maximum price-spread has increased by \$255.

113 See <https://www.evoenergy.com.au/residents/pricing-and-tariffs/electricity-network-and-jurisdictional-charges>

114 Based on market offer rates as of October 2021, presented as annual bills for SMEs using 20,000kWh per annum (single rate). The annual NUOS charges are based on the Evoenergy's charges for the 2021/22 financial year. The NUOS also includes fixed charges.

115 See appendix A for a list of retail offers included in this analysis. Many retailers have more than one market offer and the rates, conditions, size of discounts as well as discount types (e.g. guaranteed or conditional) may vary between their offers

CHART 108 | The price-spread in the ACT. Annual bills based on market offers as of October 2021 (including guaranteed discounts and pay on time discounts), 100 GJ per annum and GST inclusive

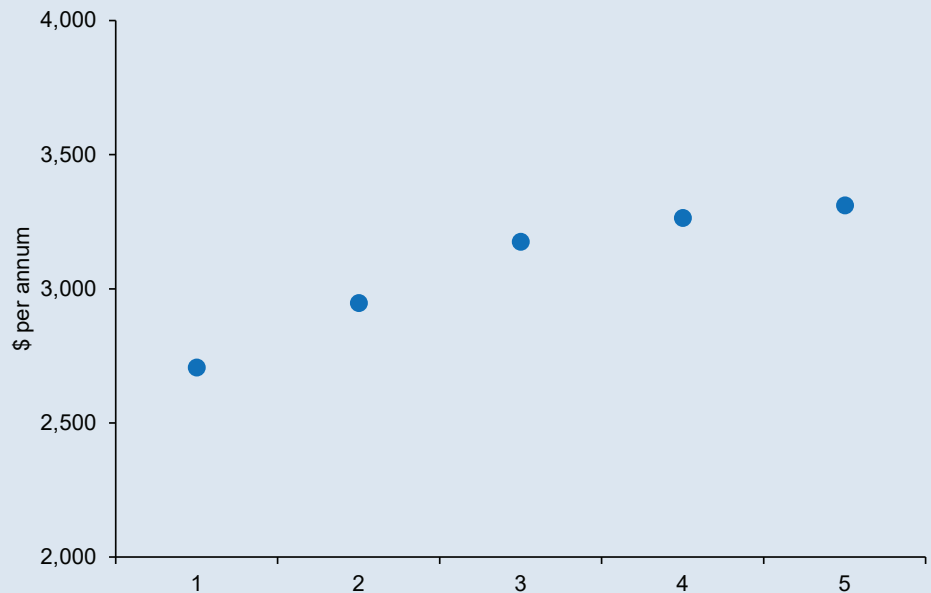







Figure 28 below ranks the retail offers from lowest to highest annual gas bills.¹¹⁶ The lowest annual retail bill has decreased by \$245 since April 2021.

FIGURE 28 | Lowest to highest annual gas bills for market offers in the ACT (October 2021)

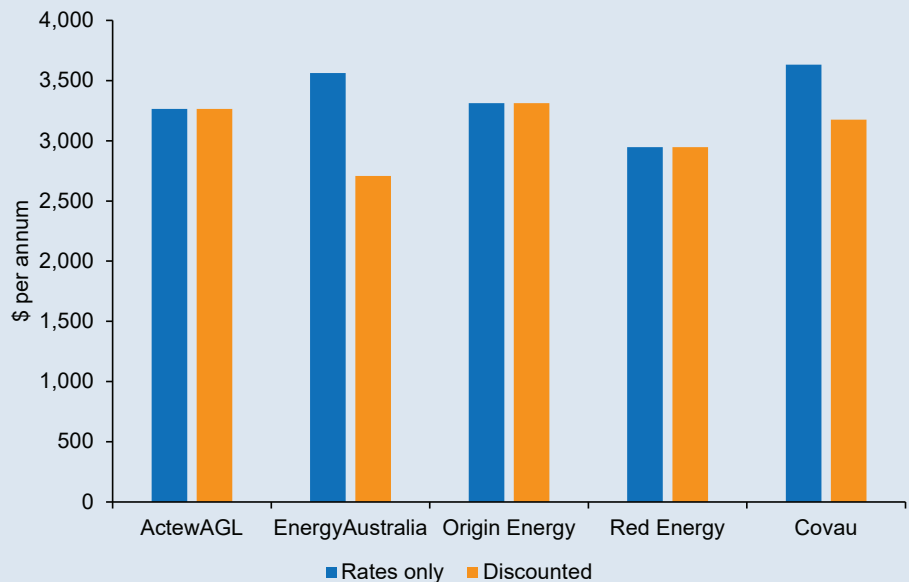
| | | |
|---|-----------------|----------------|
|  | EnergyAustralia | \$2,708 |
|  | Red Energy | \$2,948 |
|  | CovaU | \$3,177 |
|  | ActewAGL | \$3,265 |
|  | Origin Energy | \$3,312 |

Additional discounts

Energy Australia and CovaU offer guaranteed discounts off bills and no retailers offer conditional discounts. Chart 109 below shows annual bills based on their rates only and inclusive of guaranteed discounts.

¹¹⁶ These market offers were collected on the 24th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 109 | Annual bills based on rates and guaranteed discounts in the ACT. Annual bills based on market offers as of October 2021, 100 GJ per annum and GST inclusive



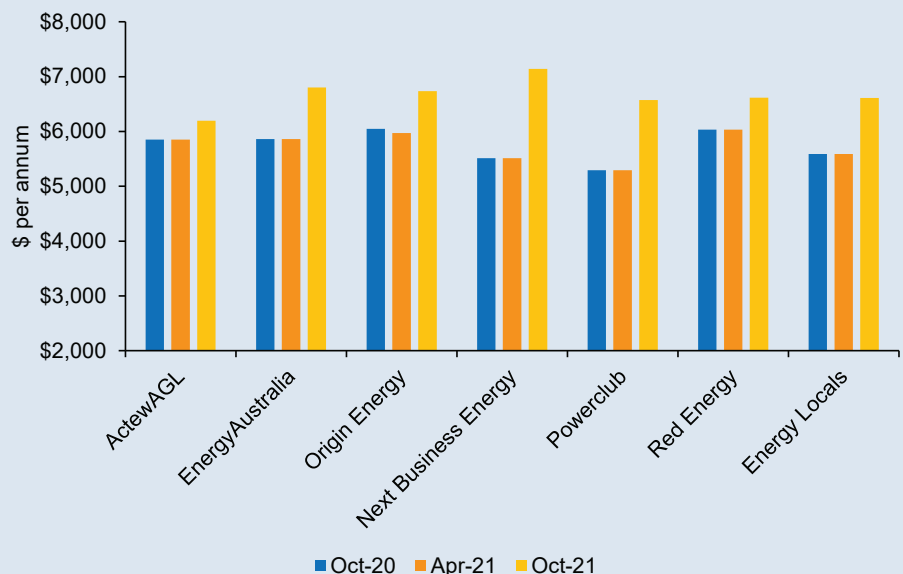
4.6.3 Changes in energy bills in the ACT

This section compares annual energy bills as of October 2021 to bills as of April 2021. The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to October 2021.

In the ACT, new network tariffs took effect in July 2021 meaning that the electricity retail prices have been affected by an underlying price reset in this six-month period. Most of the retailers have thus changed their offers (rates, discounts or both).

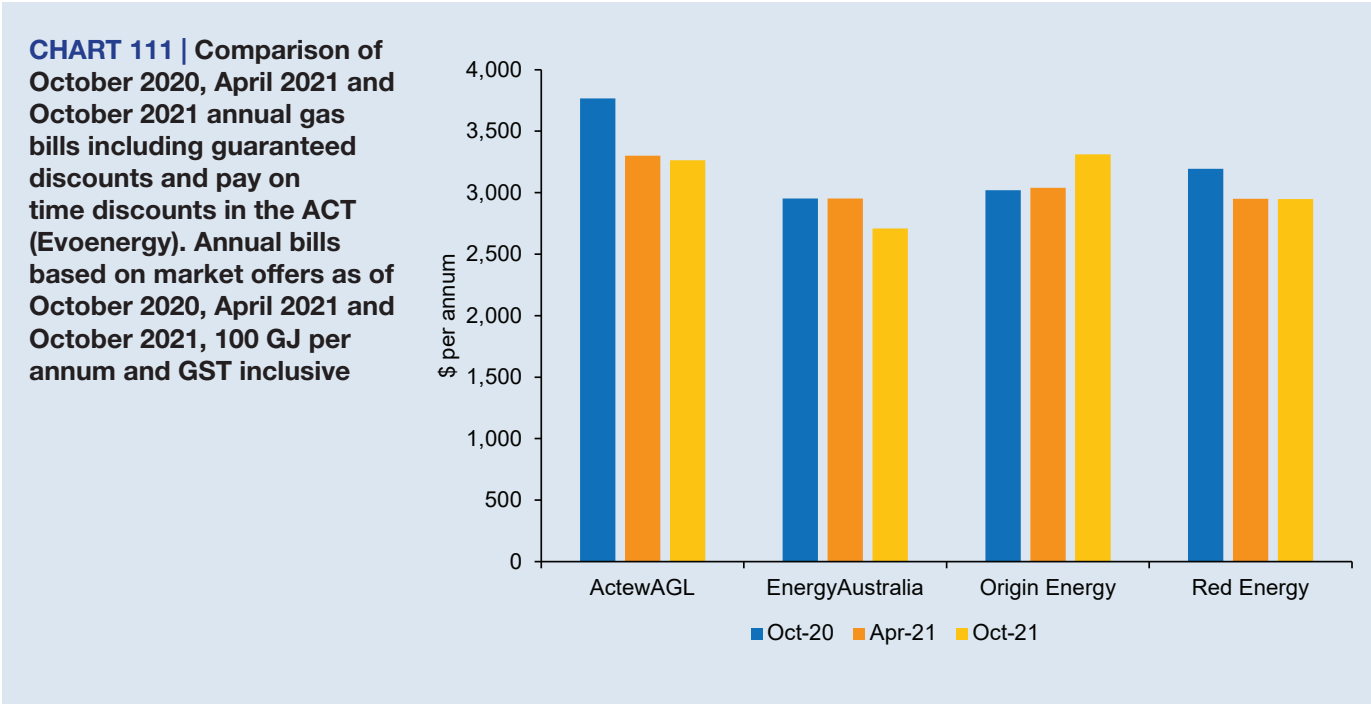
All retailers have changed their electricity offers over the last six months and this has produced an increase of \$1,140 to the average annual bill since April 2021. Chart 110 below shows annual electricity bills for retailers operating in the ACT as of October 2020, April 2021 and October 2021.¹¹⁷

CHART 110 | Comparison of October 2020, April 2021 and October 2021 annual electricity bills including guaranteed discounts and pay on time discounts in the ACT (Evoenergy). Annual bills based on market offers as of April 2020, October 2020 and April 2021, 20,000 kWh per annum, single rate and GST inclusive



¹¹⁷ This chart only includes retailers that had offers as of October 2020, April 2021 and October 2021.

In relation to gas, all retailers changed their prices since April 2021. All, except Origin Energy, decreased their prices producing savings of between \$5 (Red Energy) and \$250 (Energy Australia) per annum. By contrast, Origin Energy’s annual bill increased by \$270. Chart 111 below shows annual gas bills for customers using 100 GJ per annum as of October 2020, April 2021 and October 2021.



4.7 Western Australia and Northern Territory

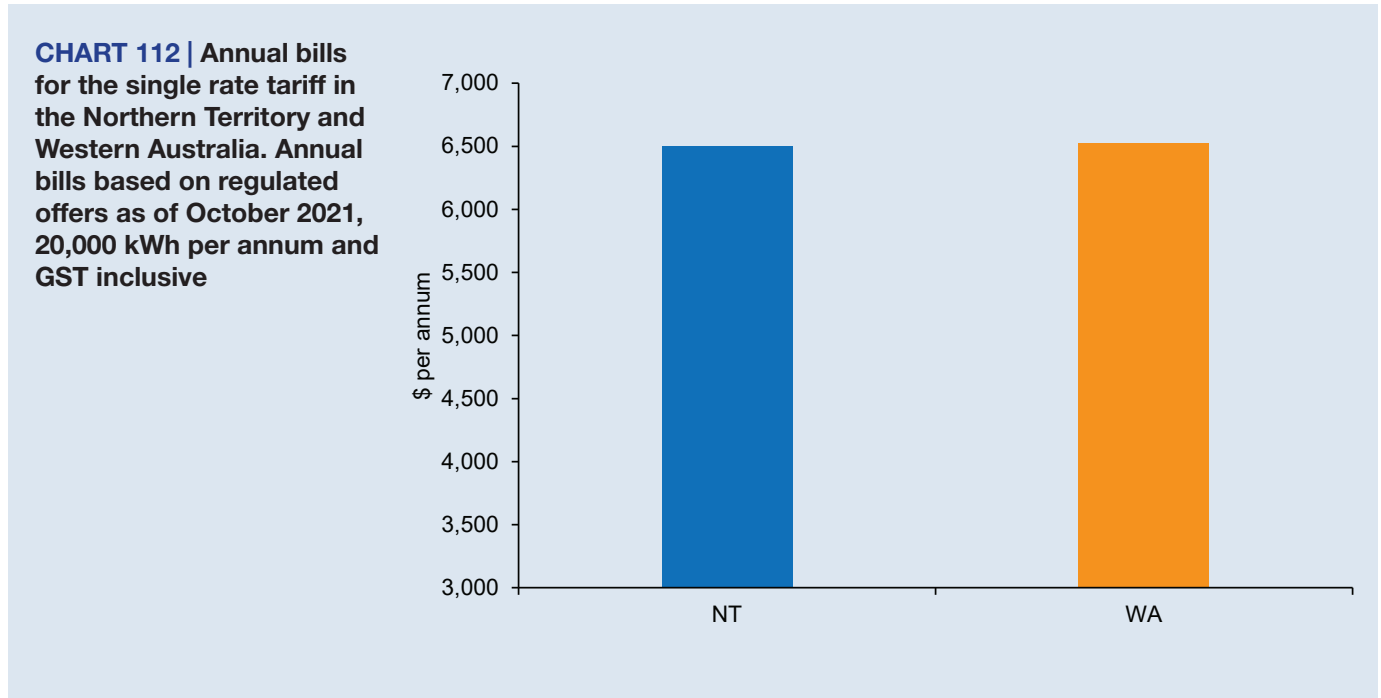
Electricity prices remain regulated in Western Australia and the Northern Territory. In Western Australia the Minister for Energy also determines a maximum price cap for gas prices.¹¹⁸

The Northern Territory has a single electricity network (the Power and Water Corporation) and Jacana Energy is the retailer. In Western Australia there are two electricity networks: Horizon Power and Western Power. Western Power supplies the South West Interconnected System (SWIS) while Horizon Power supplies northern areas and remote communities. In the SWIS area, Synergy is the main retailer but the regulated retail price is the same for customers across Western Australia. In relation to gas, Western Australia has three pricing zones. The main pricing zone covers the South West and two smaller pricing zones cover Albany and Kalgoorlie.

The bill analysis presented in this report is based on SMEs using 20,000 kWh per annum on a single rate tariff. Research published by AEMO¹¹⁹ shows that small businesses, on average (across the NEM network areas), use approximately 20,000 kWh per annum and we use this average instead of network specific consumption profiles to readily enable comparison between network areas and jurisdictions. The AEMO report does not cover WA and NT, but average consumption levels in the most comparable networks of Energex and South Australia Power Networks are 16,678 kWh/annum and 14,262 kWh/annum respectively. We also note that the workbooks accompanying this report allow users to nominate their own consumption levels as well as undertaking analysis of different tariff types (2-rate tariffs, time of use tariffs etc.). The workbooks are available at: <https://energyconsumersaustralia.com.au/publications/our-research>

4.7.1 Western Australia and Northern Territory electricity bills October 2021

SMEs using 20,000 kWh per annum (single rate) in the Northern Territory will have an annual bill of \$6,500 while Western Australian businesses will have a bill of around \$6,525.



118 There are no reticulated gas offers for small business customers in the Northern Territory.

119 Jacobs Australia, Retail electricity price history and project trends, AEMO, 21 September 2017

4.7.2 Western Australian gas bills October 2021

To calculate annual gas bills we have assumed an annual consumption of 100 GJ per annum and a flat consumption over the year (25 GJ per quarter or 16.66 GJ per bi-monthly bill). Small businesses using gas for heating purposes are unlikely to have a flat consumption profile.

Chart 113 below shows annual bills for gas customers in the South West (Perth region).¹²⁰ Alinta and Origin Energy do not offer an additional discount while AGL offers 45% off usage charges during the benefit period. We do note, however, that Origin's base rates are lower than Alinta and AGL's. A small business on Alinta's offer can save approximately \$1,745 per annum by switching to AGL's offer.

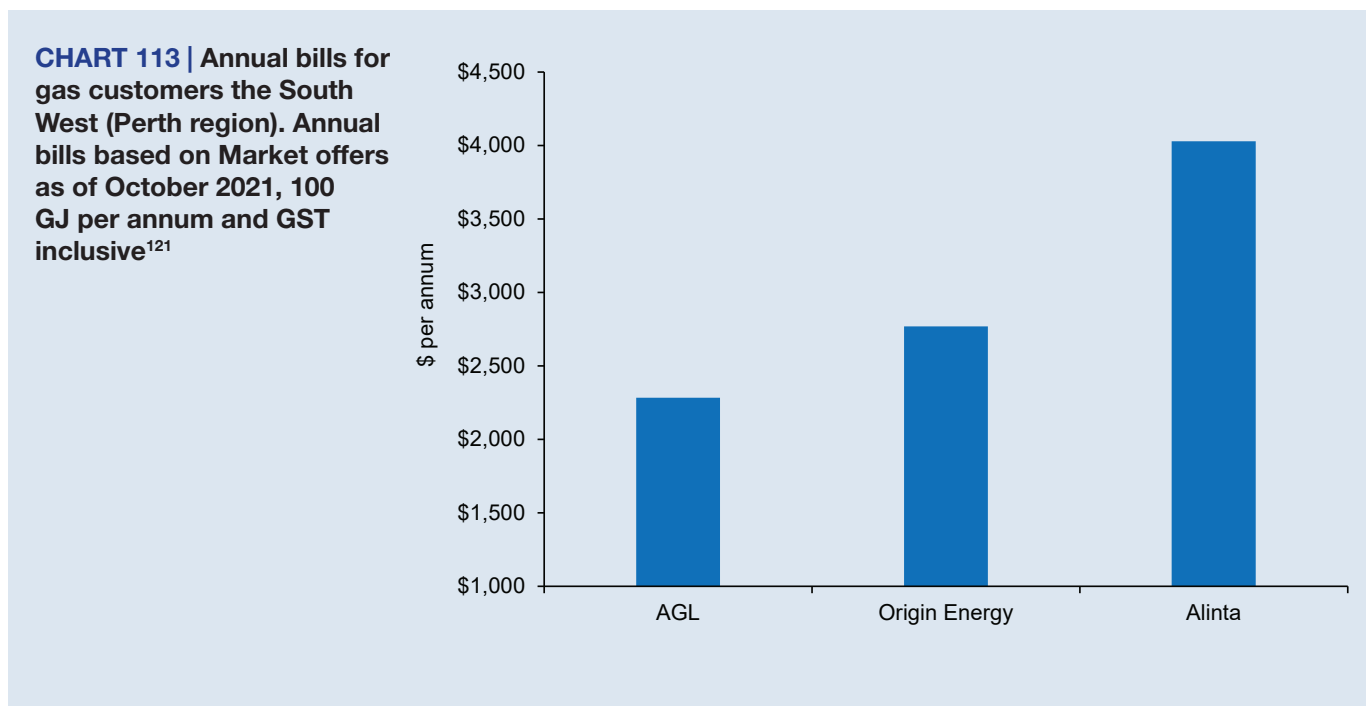




Figure 29 below ranks the retail offers from lowest to highest annual gas bills.¹²²

FIGURE 29 | Lowest to highest annual gas bills for market offers in Western Australia' South West region (October 2021)

| | | |
|---|---------------|----------------|
|  | AGL | \$2,283 |
|  | Origin Energy | \$2,769 |
|  | Alinta | \$4,029 |

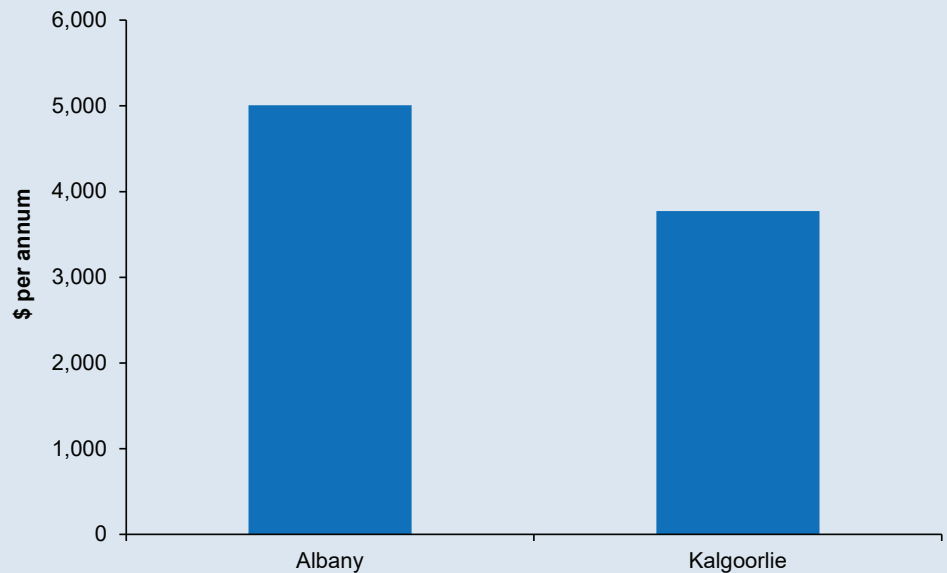
Alinta also offers gas retail contracts to SMEs in the Albany and Kalgoorlie pricing zones. Chart 114 below shows that the annual bill for a small business using 100 GJ per annum in Albany will be approximately \$5,010 per annum and customers in Kalgoorlie will pay around \$3,770.

¹²⁰ Western Australia uses a unit price for gas and 1 unit equals 3.6 MJ. All bill analysis for WA in this report has converted the unit price to the price per MJ. Kleenheat also offers gas contracts to small businesses in WA but as they do not post their business rates on their website (requesting a quote is necessary), we have not included Kleenheat in this analysis.

¹²¹ Alinta Energy and AGL's supply charges are inclusive of a daily Account Administration Fee as of October 2018, April 2019, October 2019, April 2020, October 2020, April and October 2021. In an earlier update (April 2018), only Alinta explicitly stated that an Account Administration Fee applies. Origin's offers in WA do not mention this fee.

¹²² These market offers were collected on the 29th of October 2021 and it should be noted that retailers may change their rates at any time. Additional discounts for customers choosing to pay by direct debit are not included in these bill calculations.

CHART 114 | Annual bills for gas customers in Alinta and Kalgoorlie. Annual bills based on Alinta's standard tariff as of October 2021, 100 GJ per annum and GST inclusive



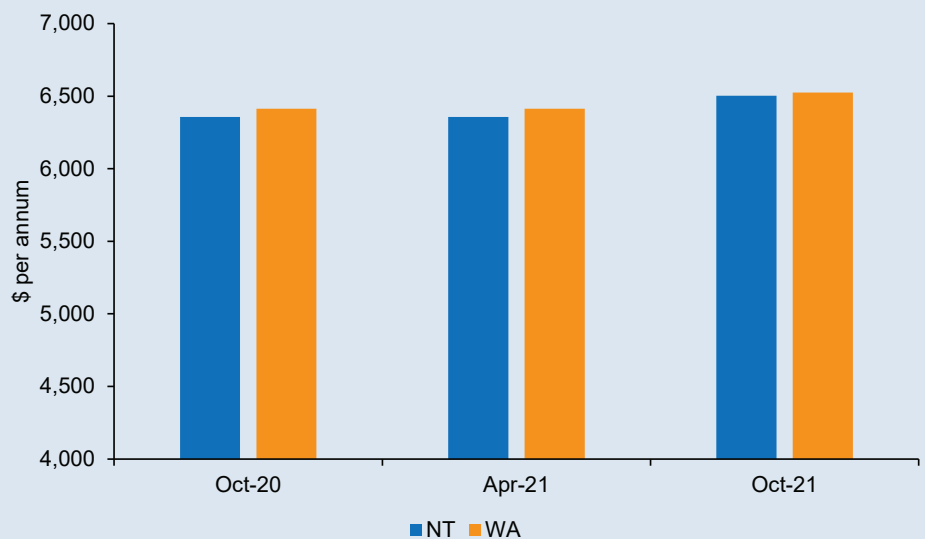
4.7.3 Changes in energy bills in WA and NT

This section compares annual energy bills as of October 2021 to annual energy bills as of April 2021. The SME Retail Tariff Tracker project collects information about energy offers and rates available to small businesses across Australia every six months (in April and October every year) and this section highlights changes (increases or decreases) to annual bills over that six month period, as well as the trend over the twelve months to October 2021.

In Western Australia and the Northern Territory, new network tariffs took effect in July 2021 meaning that the electricity retail prices have been affected by an underlying price reset in this six-month period. The retail offers have thus changed in this period.

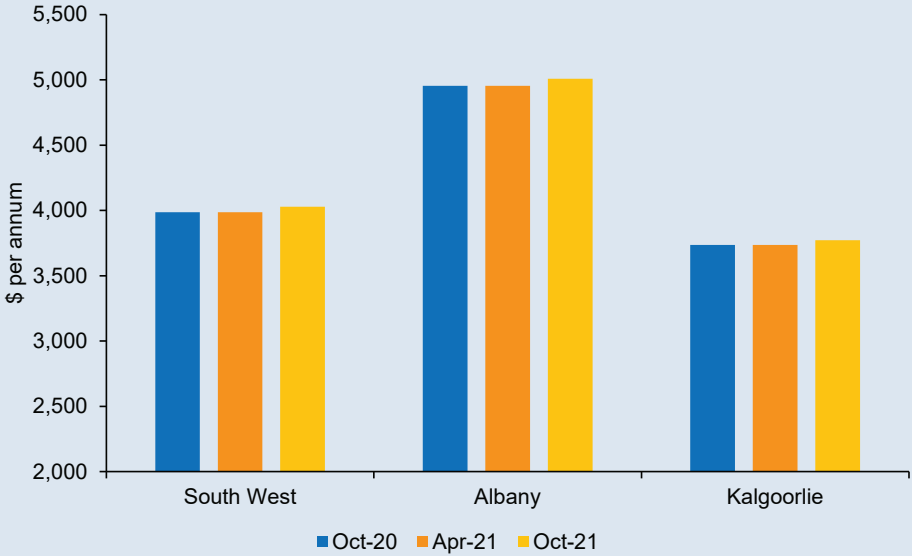
Chart 115 below shows annual electricity bills for the regulated offer in the Northern Territory and Western Australia as of October 2020, April 2021 and October 2021.

CHART 115 | Annual electricity bills in the Northern Territory and Western Australia in October 2020, April 2021 and October 2021. Annual bills based on regulated offers as of October 2020, April 2021, October 2021, 20,000 kWh per annum, single rate and GST inclusive



Alinta Energy’s gas prices have increased slightly since April 2021. Chart 116 below shows Alinta Energy’s annual gas bills in Western Australia as of October 2020, April 2021 and October 2021.¹²³

CHART 116 | Comparison of October 2020, April 2021 and October 2021 annual gas bills in Western Australia. Annual bills based on Alinta’s offers as of October 2020, April 2021, October 2021, 100 GJ per annum and GST inclusive



123 This is based on Alinta Energy’s offers only.

Appendix A - List of energy offers used in the analysis

Electricity offers for April 2021 bill analysis:

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------|------------|--------------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Ausgrid | Single | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | CovaU | Freedom | 0 | 20 | 0 | 0 |
| NSW | Ausgrid | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Ausgrid | Single | EnergyAustralia | Total Plan | 19 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Simply Energy | Business Saver | 31 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | 1st Energy | 1st Saver Plus | 15 | 0 | 10 | 0 |
| NSW | Ausgrid | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Blue NRG | Business Champion | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Ausgrid | Single | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Discover Energy | Business Smart Saver | 0 | 23 | 0 | 0 |
| NSW | Ausgrid | Single | Electricity in a Box | Biz Anytime | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------|------------|--------------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Ausgrid | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Arc Energy Group | Business | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | CovaU | Freedom | 0 | 20 | 0 | 0 |
| NSW | Ausgrid | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Ausgrid | Controlled | EnergyAustralia | Total Plan | 19 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Simply Energy | Business Saver | 31 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | 1st Energy | 1st Saver Plus | 15 | 0 | 10 | 0 |
| NSW | Ausgrid | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Blue NRG | Business Lightning | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Ausgrid | Controlled | Discover Energy | Business Smart Saver | 0 | 23 | 0 | 0 |
| NSW | Ausgrid | Controlled | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Ausgrid | TOU | EnergyAustralia | Total Plan | 19 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|--------------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Ausgrid | TOU | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Simply Energy | Business Saver | 31 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | 1st Energy | 1st Saver Plus | 15 | 0 | 10 | 0 |
| NSW | Ausgrid | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Blue NRG | Business Lightning | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Ausgrid | TOU | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Discover Energy | Business Smart Saver | 0 | 23 | 0 | 0 |
| NSW | Ausgrid | TOU | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Arc Energy Group | Business | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | CovaU | Freedom | 0 | 20 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|--------------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Endeavour | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Endeavour | Single | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Simply Energy | Business Saver | 19 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | 1st Energy | 1st Saver Plus | 3 | 0 | 10 | 0 |
| NSW | Endeavour | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Blue NRG | Business Champion | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Endeavour | Single | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Endeavour | Single | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Arc Energy Group | Business | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | CovaU | Freedom | 0 | 20 | 0 | 0 |
| NSW | Endeavour | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Endeavour | Controlled | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|--------------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Endeavour | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Simply Energy | Business Saver | 19 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | 1st Energy | 1st Saver Plus | 3 | 0 | 10 | 0 |
| NSW | Endeavour | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Endeavour | Controlled | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Endeavour | Controlled | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | CovaU | Freedom | 0 | 20 | 0 | 0 |
| NSW | Endeavour | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Endeavour | TOU | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|------------|----------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Endeavour | TOU | Simply Energy | Business Saver | 19 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | 1st Energy | 1st Saver Plus | 3 | 0 | 10 | 0 |
| NSW | Endeavour | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Blue NRG | Business Lightning | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Endeavour | TOU | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Arc Energy Group | Business | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | CovaU | Freedom | 0 | 20 | 0 | 0 |
| NSW | Essential Energy | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Essential Energy | Single | EnergyAustralia | Total Plan | 18 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Simply Energy | Business Saver | 19 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | 1st Energy | 1st Saver Plus | 6 | 0 | 10 | 0 |
| NSW | Essential Energy | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|------------|--------------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Essential Energy | Single | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Essential Energy | Single | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Blue NRG | Business Lightning | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | CovaU | Freedom | 0 | 20 | 0 | 0 |
| NSW | Essential Energy | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Essential Energy | Controlled | EnergyAustralia | Total Plan | 18 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Simply Energy | Business Saver | 19 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | 1st Energy | 1st Saver Plus | 6 | 0 | 10 | 0 |
| NSW | Essential Energy | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Essential Energy | Controlled | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Essential Energy | Controlled | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|------------|--------------------------|--------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Essential Energy | TOU | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | CovaU | Freedom | 0 | 20 | 0 | 0 |
| NSW | Essential Energy | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Essential Energy | TOU | EnergyAustralia | Total Plan | 18 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Powershop | Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Simply Energy | Business Saver | 19 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | 1st Energy | 1st Saver Plus | 6 | 0 | 10 | 0 |
| NSW | Essential Energy | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Essential Energy | TOU | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Essential Energy | TOU | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | QEnergy | Biz Elite | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | CovaU | Freedom Plus | 30 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Ausgrid | Single | EnergyAustralia | Total Plan | 21 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Ausgrid | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------|------------|--------------------------|------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Ausgrid | Single | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Ausgrid | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | 1st Energy | 1st Saver Plus | 15 | 0 | 10 | 0 |
| NSW | Ausgrid | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Blue NRG | Blue Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Ausgrid | Single | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Discover Energy | Business Smart Saver | 0 | 23 | 0 | 0 |
| NSW | Ausgrid | Single | Electricity in a Box | Biz Anytime | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | QEnergy | Biz your Way | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Radian Energy | GTG Business Anytime | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Single | Arc Energy Group | Business | 0 | 0 | 0 | 22 |
| NSW | Ausgrid | Controlled | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | CovaU | Freedom Plus | 30 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Ausgrid | Controlled | EnergyAustralia | Total Plan | 21 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Ausgrid | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Ausgrid | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------|------------|--------------------------|------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Ausgrid | Controlled | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | 1st Energy | 1st Saver Plus | 15 | 0 | 10 | 0 |
| NSW | Ausgrid | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Blue NRG | Blue Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Ausgrid | Controlled | Discover Energy | Business Smart Saver | 0 | 23 | 0 | 0 |
| NSW | Ausgrid | Controlled | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | Controlled | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Ausgrid | TOU | EnergyAustralia | Total Plan | 21 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Ausgrid | TOU | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Ausgrid | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | 1st Energy | 1st Saver Plus | 15 | 0 | 10 | 0 |
| NSW | Ausgrid | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Blue NRG | Blue Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|--------------------------|------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Ausgrid | TOU | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Discover Energy | Business Smart Saver | 0 | 23 | 0 | 0 |
| NSW | Ausgrid | TOU | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | QEnergy | Biz your Way | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Radian Energy | GTG Business Anytime | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU | Arc Energy Group | Business | 0 | 0 | 0 | 22 |
| NSW | Ausgrid | TOU+Demand | CovaU | Freedom Plus | 0 | 30 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Ausgrid | TOU+Demand | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | CovaU | Freedom Plus | 30 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Endeavour | Single | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Endeavour | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Endeavour | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | 1st Energy | 1st Saver | 5 | 0 | 10 | 0 |
| NSW | Endeavour | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Blue NRG | Blue Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|--------------------------|------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Endeavour | Single | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Endeavour | Single | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Endeavour | Single | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | QEnergy | Biz your Way | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Radian Energy | GTG Business Anytime | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Single | Arc Energy Group | Business | 0 | 0 | 0 | 13 |
| NSW | Endeavour | Controlled | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | CovaU | Freedom Plus | 30 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Endeavour | Controlled | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Endeavour | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Endeavour | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | 1st Energy | 1st Saver | 5 | 0 | 10 | 0 |
| NSW | Endeavour | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Blue NRG | Blue Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Endeavour | Controlled | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Endeavour | Controlled | Glow Power | Saver | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|------------|--------------------------|------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Endeavour | Controlled | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Endeavour | Controlled | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | CovaU | Freedom Plus | 30 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Endeavour | TOU | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Endeavour | TOU | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Endeavour | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | 1st Energy | 1st Saver | 5 | 0 | 10 | 0 |
| NSW | Endeavour | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Blue NRG | Blue Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Endeavour | TOU | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Endeavour | TOU | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | QEnergy | Biz your Way | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Radian Energy | GTG Business Anytime | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Sumo Power | Business Freedom | 0 | 0 | 0 | 0 |
| NSW | Endeavour | TOU | Arc Energy Group | Business | 0 | 0 | 0 | 13 |
| NSW | Essential Energy | Single | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | CovaU | Freedom Plus | 30 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|------------|--------------------------|------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Essential Energy | Single | EnergyAustralia | Total Plan | 18 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Essential Energy | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Essential Energy | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | 1st Energy | 1st Saver Plus | 10 | 0 | 10 | 0 |
| NSW | Essential Energy | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Essential Energy | Single | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Essential Energy | Single | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | QEnergy | Biz your Way | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | Radian Energy | GTG Business Anytime | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | CovaU | Freedom Plus | 30 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Essential Energy | Controlled | EnergyAustralia | Total Plan | 18 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Essential Energy | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|------------|--------------------------|------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Essential Energy | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | 1st Energy | 1st Saver Plus | 10 | 0 | 10 | 0 |
| NSW | Essential Energy | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Essential Energy | Controlled | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| NSW | Essential Energy | Controlled | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | CovaU | Freedom Plus | 0 | 30 | 0 | 0 |
| NSW | Essential Energy | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| NSW | Essential Energy | TOU | EnergyAustralia | Total Plan | 18 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Origin Energy | Flexi | 0 | 14 | 0 | 0 |
| NSW | Essential Energy | TOU | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Powershop | Shopper with Mega Pack | 0 | 0 | 6 | 0 |
| NSW | Essential Energy | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | 1st Energy | 1st Saver Plus | 10 | 0 | 10 | 0 |
| NSW | Essential Energy | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Enova Energy | Business Economy Plus | 0 | 0 | 0 | 3 |
| NSW | Essential Energy | TOU | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|------------|------------------------------|----------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Essential Energy | TOU | Glow Power | Saver | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Locality Planning Energy | Principal Offer | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | Radian Energy | GTG Business Anytime | 0 | 0 | 0 | 0 |
| NSW | Essential Energy | TOU | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | CitiPower | Single | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | CitiPower | Single | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Available from all retailers | VDO | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | CitiPower | Controlled | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Origin Energy | Basic | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|----------------------|---------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | CitiPower | Controlled | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | CitiPower | Two Rate | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Powercor | Single | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Powercor | Single | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Powercor | Single | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|----------|------------|------------------------------|---------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Powercor | Single | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | Powercor | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Available from all retailers | VDO | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Powercor | Two Rate | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Origin Energy | Basic | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------------|------------|------------------------------|---------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Powercor | Two Rate | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | AusNet Services | Single | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | AusNet Services | Single | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Single | Available from all retailers | VDO | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | AusNet Services | Controlled | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------------|------------|----------------------|---------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | AusNet Services | Controlled | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | AusNet Services | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | AusNet Services | Two Rate | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |
| VIC | AusNet Services | Two Rate | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Jemena Network | Single | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Lumo Energy | Value | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|----------------|------------|------------------------------|---------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Jemena Network | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Single | Available from all retailers | VDO | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | Jemena Network | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Jemena Network | Two Rate | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Lumo Energy | Value | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|----------------|------------|------------------------------|---------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Jemena Network | Two Rate | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Jemena Network | Two Rate | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | United Energy | Single | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | United Energy | Single | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | United Energy | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| VIC | United Energy | Single | Available from all retailers | VDO | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | United Energy | Controlled | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------------|------------|----------------------|---------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | United Energy | Controlled | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | United Energy | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | AGL | Super Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | United Energy | Two Rate | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Simply Energy | Business Saver | 9 | 0 | 0 | 0 |
| VIC | United Energy | Two Rate | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | CovaU | Super Saver | 0 | 30 | 0 | 0 |
| VIC | CitiPower | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | CitiPower | Single | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | CitiPower | Single | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|------------------------------|----------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | CitiPower | Single | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | 1st Energy | 1st Saver Plus | 0 | 7 | 0 | 3 |
| VIC | CitiPower | Single | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Simply Energy | Business Saver | 10 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Blue NRG | Blue Business Expert | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Q Energy | Mini Me Biz | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Single | Available from all retailers | VDO | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | CovaU | Super Saver | 0 | 30 | 0 | 0 |
| VIC | CitiPower | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | CitiPower | Controlled | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | 1st Energy | 1st Saver Plus | 0 | 7 | 0 | 3 |
| VIC | CitiPower | Controlled | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|----------------------|----------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | CitiPower | Controlled | Simply Energy | Business Saver | 10 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Controlled | Q Energy | Mini Me Biz | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | CovaU | Super Saver | 0 | 30 | 0 | 0 |
| VIC | CitiPower | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | CitiPower | Two Rate | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | 1st Energy | 1st Saver Plus | 0 | 7 | 0 | 3 |
| VIC | CitiPower | Two Rate | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Simply Energy | Business Saver | 10 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Blue NRG | Blue Business Expert | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | Two Rate | Q Energy | Mini Me Biz | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | Blue NRG | Blue Business Expert | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-----------|------------|------------------------------|----------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | CitiPower | TOU | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | CitiPower | TOU | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | CovaU | Super Saver | 0 | 30 | 0 | 0 |
| VIC | Powercor | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Powercor | Single | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Powercor | Single | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | 1st Energy | 1st Saver Plus | 0 | 7 | 0 | 3 |
| VIC | Powercor | Single | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Simply Energy | Business Saver | 10 | 0 | 0 | 0 |
| VIC | Powercor | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Blue NRG | Blue Business Expert | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Q Energy | Mini Me Biz | 0 | 0 | 0 | 0 |
| VIC | Powercor | Single | Available from all retailers | VDO | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | CovaU | Super Saver | 0 | 30 | 0 | 0 |
| VIC | Powercor | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Powercor | Controlled | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|----------|------------|----------------------|----------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Powercor | Controlled | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | 1st Energy | 1st Saver Plus | 0 | 7 | 0 | 3 |
| VIC | Powercor | Controlled | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Simply Energy | Business Saver | 10 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Controlled | Q Energy | Mini Me Biz | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | CovaU | Super Saver | 0 | 30 | 0 | 0 |
| VIC | Powercor | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 3 | 0 |
| VIC | Powercor | Two Rate | EnergyAustralia | Total Plan | 5 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | GloBird Energy | Biz VicSave | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Next Business Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Origin Energy | Basic | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | 1st Energy | 1st Saver Plus | 0 | 7 | 0 | 3 |
| VIC | Powercor | Two Rate | Powerdirect | Rate Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Simply Energy | Business Saver | 10 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Blue NRG | Blue Business Expert | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|----------|------------|--------------------------|-------------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Powercor | Two Rate | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | Two Rate | Q Energy | Mini Me Biz | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | Energy Locals | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | Blue NRG | Blue Business Expert | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | AGL | Business Essentials | 0 | 0 | 0 | 0 |
| VIC | Powercor | TOU | CovaU | Super Saver | 0 | 30 | 0 | 0 |
| VIC | Powercor | TOU | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| QLD | Energex | Single | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |
| QLD | Energex | Single | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Powershop | 100% Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Simply Energy | Business Saver | 22 | 0 | 0 | 0 |
| QLD | Energex | Single | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | 1st Energy | 1st Saver Plus | 0 | 0 | 10 | 0 |
| QLD | Energex | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Blue NRG | Blue Business Champion | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Locality Planning Energy | Business Advantage | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | CovaU | Freedom | 15 | 0 | 0 | 0 |
| QLD | Energex | Single | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| QLD | Energex | Single | Glow Power | Saver | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------|------------|--------------------------|-------------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| QLD | Energex | Single | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Sumo Power | Freedom Business | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Enova Energy | Economy Plus | 0 | 0 | 0 | 3 |
| QLD | Energex | Single | Momentum Energy | Smile Power | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Electricity in a box | Business Anytime | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Qenergy | Biz Elite | 0 | 0 | 0 | 0 |
| QLD | Energex | Single | Tango Energy | Business Select | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| QLD | Energex | Controlled | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Powershop | 100% Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Simply Energy | Business Saver | 22 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | 1st Energy | 1st Saver Plus | 0 | 0 | 10 | 0 |
| QLD | Energex | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Locality Planning Energy | Business Advantage | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Bright Spark Power | Business 12 Months | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | CovaU | Freedom | 15 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| QLD | Energex | Controlled | Glow Power | Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Sumo Power | Freedom Business | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Momentum Energy | Smile Power | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| QLD | Energex | Controlled | Qenergy | Biz Elite | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-------------------|------------|--------------------------|-------------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| QLD | Energex | Controlled | Blue NRG | Blue Business Champion | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| QLD | Energex | Two Rate | EnergyAustralia | Total Plan | 13 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Powershop | 100% Carbon Neutral Rate Lock | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Simply Energy | Business Saver | 22 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | 1st Energy | 1st Saver Plus | 0 | 0 | 10 | 0 |
| QLD | Energex | Two Rate | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Blue NRG | Blue Business Lightning | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Locality Planning Energy | Business Advantage | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | CovaU | Freedom | 15 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Discover Energy | Business Smart Saver | 0 | 18 | 0 | 0 |
| QLD | Energex | Two Rate | Glow Power | Saver | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Sumo Power | Freedom Business | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Momentum Energy | Smile Power | 0 | 0 | 0 | 0 |
| QLD | Energex | Two Rate | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| QLD | Ergon | Single | Ergon Energy | Regulated | 0 | 0 | 0 | 0 |
| QLD | Ergon | Controlled | Ergon Energy | Regulated | 0 | 0 | 0 | 0 |
| QLD | Ergon | TOU | Ergon Energy | Regulated | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| SA | SA Power Networks | Single | EnergyAustralia | Total Plan | 3 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-------------------|------------|-----------------|----------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| SA | SA Power Networks | Single | Lumo Energy | Basic | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Origin Energy | Go | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Simply Energy | Business Saver | 18 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Blue NRG | Blue Lightning | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Powershop | Carbon Neutral - Rate Lock | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Discover Energy | Business Smart Saver | 0 | 15 | 0 | 0 |
| SA | SA Power Networks | Single | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Covau | Freedom | 0 | 5 | 0 | 0 |
| SA | SA Power Networks | Single | 1st Energy | 1st Saver Plus | 4 | 0 | 10 | 0 |
| SA | SA Power Networks | Single | Glow Power | Everyday Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Single | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| SA | SA Power Networks | Controlled | EnergyAustralia | Total Plan | 3 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Lumo Energy | Basic | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Origin Energy | Go | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Powerdirect | Business Rate Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Simply Energy | Business Saver | 18 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Powershop | Carbon Neutral - Rate Lock | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-------------------|------------|-----------------|----------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| SA | SA Power Networks | Controlled | Future X Power | Business Smart | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Discover Energy | Business Smart Saver | 0 | 15 | 0 | 0 |
| SA | SA Power Networks | Controlled | ReAmped Energy | ReAmped Business | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Covau | Freedom | 0 | 5 | 0 | 0 |
| SA | SA Power Networks | Controlled | 1st Energy | 1st Saver Plus | 4 | 0 | 10 | 0 |
| SA | SA Power Networks | Controlled | Blue NRG | Blue Lightning | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Glow Power | Everyday Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | Controlled | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Diamond Energy | Renewable Saver POT | 0 | 0 | 7 | 0 |
| SA | SA Power Networks | TOU | EnergyAustralia | Total Plan | 3 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Momentum Energy | SmilePower Flexi | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Origin Energy | Go | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Powershop | Carbon Neutral - Rate Lock | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Discover Energy | Business Smart Saver | 0 | 15 | 0 | 0 |
| SA | SA Power Networks | TOU | Lumo Energy | Basic | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Simply Energy | Business Saver | 18 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Blue NRG | Blue Lightning | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Glow Power | Everyday Saver | 0 | 0 | 0 | 0 |
| SA | SA Power Networks | TOU | Sumo Power | Freedom | 0 | 0 | 0 | 0 |
| TAS | TasNetworks | Single | Aurora Energy | Regulated | 0 | 0 | 0 | 0 |
| TAS | TasNetworks | Single | 1st Energy | 1st Saver | 0 | 0 | 0 | 5 |
| TAS | TasNetworks | Single | Future X Power | Flexi Saver | 0 | 0 | 3 | 0 |
| TAS | TasNetworks | Single | Covau | Freedom | 0 | 0 | 5 | 0 |
| TAS | TasNetworks | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| TAS | TasNetworks | Single | Glow Power | Market Offer | 0 | 0 | 0 | 0 |
| TAS | TasNetworks | Controlled | Aurora Energy | Regulated | 0 | 0 | 0 | 0 |
| TAS | TasNetworks | Controlled | 1st Energy | 1st Saver | 0 | 0 | 0 | 5 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-------------|------------|----------------------|--------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| TAS | TasNetworks | Controlled | Future X Power | Flexi Saver | 0 | 0 | 3 | 0 |
| TAS | TasNetworks | TOU | Aurora Energy | Regulated | 0 | 0 | 0 | 0 |
| TAS | TasNetworks | TOU | 1st Energy | 1st Saver | 0 | 0 | 0 | 5 |
| TAS | TasNetworks | TOU | Covau | Freedom | 0 | 0 | 5 | 0 |
| TAS | TasNetworks | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| TAS | TasNetworks | TOU | Glow Power | Market Offer | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | ActewAGL | Business Saver | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | EnergyAustralia | Total Plan | 10 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | Origin Energy | Go | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | Powerclub | Bis Flat | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | ReAmped Energy | Business | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Single | Covau | Freedom | 0 | 10 | 0 | 0 |
| ACT | Evoenergy | Single | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Controlled | ActewAGL | Business Saver | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Controlled | EnergyAustralia | Total Plan | 10 | 0 | 0 | 0 |
| ACT | Evoenergy | Controlled | Origin Energy | Go | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Controlled | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Controlled | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | Controlled | ReAmped Energy | Business | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | ActewAGL | Business Saver | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | EnergyAustralia | Total Plan | 10 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | Origin Energy | Go | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | Next Business Energy | Assured | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | Energy Locals | Business Member | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | Radian Energy | Simple Switch | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | ReAmped Energy | Business | 0 | 0 | 0 | 0 |

| State | DB | Meter type | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------------|------------|---------------|-----------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| ACT | Evoenergy | TOU | Powerclub | Bis Flex | 0 | 0 | 0 | 0 |
| ACT | Evoenergy | TOU | Covau | Freedom | 0 | 10 | 0 | 0 |
| WA | Horizon Power | Single | Horizon Power | Regulated | 0 | 0 | 0 | 0 |
| WA | Western Power | Single | Synergy | Regulated | 0 | 0 | 0 | 0 |
| WA | Western Power | Two Rate | Synergy | Regulated | 0 | 0 | 0 | 0 |
| NT | PWC | Single | Jacana Energy | Regulated | 0 | 0 | 0 | 0 |
| NT | PWC | Two Rate | Jacana Energy | Regulated | 0 | 0 | 0 | 0 |

Gas offers for April 2021 bill analysis:

| State | Pricing zone | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|---------------------|-----------------|-------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| NSW | Jemena Sydney | AGL | Business Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | Jemena Sydney | Covau | Business Freedom | 0 | 15 | 0 | 0 |
| NSW | Jemena Sydney | EnergyAustralia | Total Plan | 24 | 0 | 0 | 0 |
| NSW | Jemena Sydney | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | Jemena Sydney | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| NSW | Jemena Sydney | Simply Energy | Business Saver | 21 | 0 | 0 | 0 |
| NSW | Jemena Sydney | Alinta Energy | BusinessDeal | 0 | 0 | 0 | 0 |
| NSW | Jemena Sydney | Discover Energy | Budget | 0 | 25 | 0 | 0 |
| NSW | ActewAGL Queanbeyan | ActewAGL | Business plan | 10 | 0 | 0 | 0 |
| NSW | ActewAGL Queanbeyan | EnergyAustralia | Total Plan | 24 | 0 | 0 | 0 |
| NSW | ActewAGL Shoalhaven | ActewAGL | Standard plan | 0 | 0 | 0 | 0 |
| NSW | Capital Region | ActewAGL | Business plan | 10 | 0 | 0 | 0 |
| NSW | Tamworth | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | AGN Albury | EnergyAustralia | Total Plan | 24 | 0 | 0 | 0 |
| NSW | AGN Albury | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | AGN Albury | AGL | Business Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | AGN Cooma | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | AGN Cooma | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| NSW | AGN Holbrook | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | AGN Murray Valley | EnergyAustralia | Total Plan | 24 | 0 | 0 | 0 |
| NSW | AGN Murray Valley | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | AGN Murray Valley | AGL | Business Flexible Saver | 0 | 0 | 0 | 0 |
| NSW | AGN Tumut | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| NSW | AGN Tumut | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| NSW | AGN Wagga Wagga | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | Multinet 1 | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | Multinet 1 | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | Multinet 1 | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |

| State | Pricing zone | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|-----------------|----------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Multinet 1 | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Multinet 1 | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Multinet 1 | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | Multinet 1 | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | Multinet 1 | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Multinet 1 | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Multinet 1 | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| VIC | Multinet 2 | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | Multinet 2 | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | Multinet 2 | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |
| VIC | Multinet 2 | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Multinet 2 | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Multinet 2 | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | Multinet 2 | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | Multinet 2 | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Multinet 2 | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Multinet 2 | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| VIC | Ausnet Central 1 | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | Ausnet Central 1 | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 1 | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| VIC | Ausnet Central 2 | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 2 | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | Ausnet Central 2 | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |
| VIC | Ausnet Central 2 | Lumo Energy | Value | 0 | 0 | 0 | 0 |

| State | Pricing zone | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|------------------|-----------------|----------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | Ausnet Central 2 | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 2 | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 2 | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | Ausnet Central 2 | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 2 | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Ausnet Central 2 | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| VIC | Ausnet West | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | Ausnet West | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | Ausnet West | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |
| VIC | Ausnet West | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | Ausnet West | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | Ausnet West | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | Ausnet West | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | Ausnet West | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | Ausnet West | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | Ausnet West | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| VIC | AGN Central 1 | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | AGN Central 1 | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | AGN Central 1 | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| VIC | AGN Central 2 | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | AGN Central 2 | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | AGN Central 2 | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |
| VIC | AGN Central 2 | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | AGN Central 2 | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |

| State | Pricing zone | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-------------------------|-----------------|-------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| VIC | AGN Central 2 | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | AGN Central 2 | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | AGN Central 2 | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | AGN Central 2 | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | AGN Central 2 | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| VIC | AGN North | AGL | Business Super Saver | 0 | 0 | 0 | 0 |
| VIC | AGN North | Covau | Super Saver Plus | 0 | 20 | 0 | 0 |
| VIC | AGN North | EnergyAustralia | Total Business | 23 | 0 | 0 | 0 |
| VIC | AGN North | Lumo Energy | Value | 0 | 0 | 0 | 0 |
| VIC | AGN North | Momentum Energy | Market offer | 0 | 0 | 0 | 0 |
| VIC | AGN North | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| VIC | AGN North | Simply Energy | Business Saver | 17 | 0 | 0 | 0 |
| VIC | AGN North | Powershop | Carbon Neutral | 0 | 0 | 0 | 0 |
| VIC | AGN North | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| VIC | AGN North | Discover Energy | Budget | 0 | 22 | 0 | 0 |
| QLD | APT Brisbane South | AGL | Business Flexible Saver | 0 | 0 | 0 | 0 |
| QLD | APT Brisbane South | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| QLD | APT Brisbane South | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| QLD | APT Brisbane South | Covau | Freedom | 0 | 15 | 0 | 0 |
| QLD | APT Brisbane South | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |
| QLD | APT Brisbane South | Discover Energy | Business Gas Budget | 0 | 5 | 0 | 0 |
| QLD | Envestra Brisbane North | AGL | Business Flexible Saver | 0 | 0 | 0 | 0 |
| QLD | Envestra Brisbane North | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| QLD | Envestra Brisbane North | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| QLD | Envestra Brisbane North | Covau | Freedom | 0 | 15 | 0 | 0 |
| QLD | Envestra Brisbane North | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |
| QLD | Envestra Brisbane North | Discover Energy | Business Gas Budget | 0 | 5 | 0 | 0 |
| QLD | Envestra Northern | Origin Energy | Business Go | 0 | 8 | 0 | 0 |
| QLD | Envestra Northern | AGL | Business Flexible Saver | 0 | 0 | 0 | 0 |
| QLD | Envestra Northern | Covau | Freedom | 0 | 15 | 0 | 0 |
| QLD | Envestra Northern | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |

| State | Pricing zone | Retailer | Name | Guaranteed discount off bill (%) | Guaranteed discount off usage (%) | POT discount off bill (%) | POT discount off usage (%) |
|-------|-------------------|-----------------|-------------------------|----------------------------------|-----------------------------------|---------------------------|----------------------------|
| QLD | Envestra Wide Bay | AGL | Business Flexible Saver | 0 | 0 | 0 | 0 |
| QLD | Envestra Wide Bay | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| QLD | Envestra Wide Bay | Covau | Freedom | 0 | 15 | 0 | 0 |
| QLD | Envestra Wide Bay | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |
| SA | Envestra SA | AGL | Flexible Saver | 0 | 0 | 0 | 0 |
| SA | Envestra SA | EnergyAustralia | Total Plan Business | 3 | 0 | 0 | 0 |
| SA | Envestra SA | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| SA | Envestra SA | Simply Energy | Business Saver | 11 | 0 | 0 | 0 |
| SA | Envestra SA | Red Energy | Business Saver | 0 | 0 | 0 | 0 |
| SA | Envestra SA | Lumo Energy | Basic | 0 | 0 | 0 | 0 |
| SA | Envestra SA | Discover Energy | Budget | 0 | 15 | 0 | 0 |
| SA | Envestra SA | Alinta Energy | Business Deal | 0 | 0 | 0 | 0 |
| SA | Envestra SA | Covau | Freedom | 0 | 5 | 0 | 0 |
| TAS | TGN | Aurora | Small business | 0 | 0 | 0 | 0 |
| TAS | TGN | Tas Gas | Small business | 0 | 0 | 0 | 0 |
| ACT | EvoEnergy | ActewAGL | Business Saver | 0 | 0 | 0 | 0 |
| ACT | EvoEnergy | EnergyAustralia | Toatal Plan | 24 | 0 | 0 | 0 |
| ACT | EvoEnergy | Origin Energy | Business Go | 0 | 0 | 0 | 0 |
| ACT | EvoEnergy | Red Energy | Red Business Saver | 0 | 0 | 0 | 0 |
| ACT | EvoEnergy | Covau | Freedom | 0 | 15 | 0 | 0 |
| WA | South West | Alinta Energy | Business | 0 | 0 | 0 | 0 |
| WA | South West | AGL | Business Savers | 0 | 45 | 0 | 0 |
| WA | South West | Origin | Go | 0 | 0 | 0 | 0 |
| WA | Albany | Alinta Energy | Business | 0 | 0 | 0 | 0 |
| WA | Kalgoorlie | Alinta Energy | Business | 0 | 0 | 0 | 0 |